**Department Overview – Northlake Police department**

In 2023, the Northlake Police Department had 34 sworn police officers. There were 32 body worn cameras being utilized by administrative personnel, sergeants, detectives, patrol officers, and community service officers.

**Technical Issues**

Northlake Police Department had two technical issues in 2023. One of the issues consisted of the Body Worn Camera (BWC) not connecting to the squad car Mobile Data Computer (MDC) via the Bluetooth connection. The issue was remedied by replacing the MDC. The second issue was based on the BWC device displaying an “Error 1004” message on the screen and the device continuously restarting. The issue was remedied by returning the BWC to its manufacturer for a replacement.

**Review Process**

Supervisors ensure officers equipped with body worn cameras utilize them in accordance with policy and training. User deficiencies are addressed and documented by supervisory staff with either policy reviews or other appropriate protocols which may include progressive discipline.

Department supervisors review all videos related to use of force situations, vehicular pursuits, complaints of alleged misconduct, and events being brought to light for training issues.

Supervisors complete random reviews of officer recordings on a quarterly basis to ensure compliance with department policies.