



**Illinois Department of Revenue**

101 West Jefferson Street  
Springfield, IL 62702

December 1, 2020

Secretary Tim Anderson  
401 State House  
Springfield, Illinois 62706

Dear Secretary Anderson:

The Illinois State Collection Act requires the Department of Revenue (IDOR) to report on its efforts to assist other state agencies in collecting debt owed to the State of Illinois. Attached is a report on these activities for Fiscal Year 2020.

Throughout FY20, IDOR maintained contact with the participating state agencies to review account receivable practices and recommend procedural improvements to enhance collection efforts. IDOR Collection staff continues to work with the agencies on issues with debt collection such as:

- the importance of capturing unique identifying account information;
- timely referral of overdue accounts for collection action;
- the requirement to continue to refer debt to the Illinois Office of the Comptroller.

IDOR has contracted with and closely manages several high-quality, third-party collection firms to recover outstanding state agency debt, including tax debt. In FY20, the program has successfully recovered \$11,589,239 from an inventory of other State agencies aged receivables. IDOR continue to encourage state agencies to place their delinquent debts with our collection firms.

If you have any questions or require additional information, please contact Steven Hayes at 217-524-4763.

Sincerely

A handwritten signature in blue ink, appearing to read "Steven D. Hayes".

Steven D. Hayes, Collections Program Administrator  
for Director David Harris

cc: Director, David Harris  
Chief of Enforcement, Vincent Cacioppo

# Revenue Debt Collection Bureau

Agency's debt accepted by the Bureau

Fiscal Year 2020: July 2019 - June 2020

Collector/Firm/ State Agency	# Placed	\$ Placed	\$ Collected	C/A Fees	State Remit	Recovery Rate
<b>Harris &amp; Harris</b>						
Executive Ethics Commission	1	\$500	\$0	\$0	\$0	0.00%
Public Health	63	\$303,802	\$0	\$0	\$0	0.00%
Racing Board	7	\$3,250	\$0	\$0	\$0	0.00%
<b>Harris &amp; Harris totals</b>	<b>71</b>	<b>\$307,552</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>0.00%</b>
<b>Harvard Collection Services</b>						
Agriculture	0	\$0	\$2,237	\$380	\$1,857	#DIV/0!
Board of Education	41	\$6,288,027	\$19,117	\$3,441	\$15,676	0.30%
Commerce Commission	0	\$0	\$473	\$85	\$388	0.00%
Drycleaner Environmental	0	\$0	\$1,553	\$224	\$1,329	0.00%
Financial & Professional Regulations	277	\$795,279	\$125,781	\$10,216	\$115,565	15.82%
Human Services	33,418	\$57,158,121	\$12,244,065	\$217,957	\$11,402,908	21.42%
Inspector General	22	\$294,217	\$2,405	\$433	\$1,972	0.82%
Lottery	16	\$340,792	\$49,582	\$8,925	\$40,657	14.55%
Public Health	0	\$0	\$225	\$41	\$185	0.00%
State Police	1	\$303,285	\$0	\$0	\$0	0.00%
Teacher Retirement System	0	\$0	\$10,546	\$1,844	\$8,702	0.00%
<b>Harvard Collection Services totals</b>	<b>33,775</b>	<b>\$65,179,721</b>	<b>\$12,455,984</b>	<b>\$243,544</b>	<b>\$11,589,239</b>	<b>19.11%</b>
<b>Grand Totals</b>	<b>33,846</b>	<b>\$65,487,273.00</b>	<b>\$12,455,984.21</b>	<b>\$243,544.36</b>	<b>\$11,589,239.41</b>	<b>19.02%</b>



**Illinois Department of Revenue**

101 West Jefferson Street  
Springfield, IL 62702

December 1, 2020

Clerk John Hollman  
402 State House  
Springfield, Illinois 62706

Dear Mr. Hollman:

The Illinois State Collection Act requires the Department of Revenue (IDOR) to report on its efforts to assist other state agencies in collecting debt owed to the State of Illinois. Attached is a report on these activities for Fiscal Year 2020.

Throughout FY20, IDOR maintained contact with the participating state agencies to review account receivable practices and recommend procedural improvements to enhance collection efforts. IDOR Collection staff continues to work with the agencies on issues with debt collection such as:

- the importance of capturing unique identifying account information;
- timely referral of overdue accounts for collection action;
- the requirement to continue to refer debt to the Illinois Office of the Comptroller.

IDOR has contracted with and closely manages several high-quality, third-party collection firms to recover outstanding state agency debt, including tax debt. In FY20, the program has successfully recovered \$11,589,239 from an inventory of other State agencies aged receivables. IDOR continue to encourage state agencies to place their delinquent debts with our collection firms.

If you have any questions or require additional information, please contact Steven Hayes at 217-524-4763.

Sincerely

A handwritten signature in blue ink, appearing to read "Steven D. Hayes".

Steven D. Hayes, Collections Program Administrator  
for Director David Harris

cc: Director, David Harris  
Chief of Enforcement, Vincent Cacioppo

# Revenue Debt Collection Bureau

Agency's debt accepted by the Bureau

Fiscal Year 2020: July 2019 - June 2020

Collection Firm/ State Agency	# Placed	\$ Placed	\$ Collected	C/A Fees	State Remit	Recovery Rate
<b>Harris &amp; Harris</b>						
Executive Ethics Commission	1	\$500	\$0	\$0	\$0	0.00%
Public Health	63	\$303,802	\$0	\$0	\$0	0.00%
Racing Board	7	\$3,250	\$0	\$0	\$0	0.00%
<b>Harris &amp; Harris totals</b>	<b>71</b>	<b>\$307,552</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>0.00%</b>
<b>Harvard Collection Services</b>						
Agriculture	0	\$0	\$2,237	\$380	\$1,857	#DIV/0!
Board of Education	41	\$6,288,027	\$19,117	\$3,441	\$15,676	0.30%
Commerce Commission	0	\$0	\$473	\$85	\$388	0.00%
Drycleaner Environmental	0	\$0	\$1,553	\$224	\$1,329	0.00%
Financial & Professional Regulations	277	\$795,279	\$125,781	\$10,216	\$115,565	15.82%
Human Services	33,418	\$57,158,121	\$12,244,065	\$217,957	\$11,402,908	21.42%
Inspector General	22	\$294,217	\$2,405	\$433	\$1,972	0.82%
Lottery	16	\$340,792	\$49,582	\$8,925	\$40,657	14.55%
Public Health	0	\$0	\$225	\$41	\$185	0.00%
State Police	1	\$303,285	\$0	\$0	\$0	0.00%
Teacher Retirement System	0	\$0	\$10,546	\$1,844	\$8,702	0.00%
<b>Harvard Collection Services totals</b>	<b>33,775</b>	<b>\$65,179,721</b>	<b>\$12,455,984</b>	<b>\$243,544</b>	<b>\$11,589,239</b>	<b>19.11%</b>
<b>Grand Totals</b>	<b>33,846</b>	<b>\$65,487,273.00</b>	<b>\$12,455,984.21</b>	<b>\$243,544.36</b>	<b>\$11,589,239.41</b>	<b>19.02%</b>