

1 AN ACT concerning regulation.

2 **Be it enacted by the People of the State of Illinois,**  
3 **represented in the General Assembly:**

4 Section 5. The Public Utilities Act is amended by adding  
5 Section 8-505.2 and by changing Section 16-125 as follows:

6 (220 ILCS 5/8-505.2 new)

7 Sec. 8-505.2. Non-emergency vegetation management;  
8 schedules; filings; annual reporting requirements.

9 (a) Each electric utility shall submit to the Commission a  
10 vegetation management schedule for the utility's service  
11 areas. The schedule shall include the utility's non-emergency  
12 trimming schedule and shall be no more than 4 years in  
13 duration. The schedule must ensure that trees in all parts of  
14 the electric utility's service areas are trimmed at least once  
15 every 4 years. Within 30 days after the utility submits the  
16 schedule to the Commission, the Commission shall post the  
17 schedule on the Commission's web site on a separate page  
18 reserved exclusively for utility vegetation management  
19 schedules.

20 (b) Each electric utility must submit an annual report to  
21 the Commission indicating what percentage of the utility's  
22 vegetation management schedule has been completed. Upon  
23 submitting the annual report, a representative of the utility

1 shall sign and file with the Commission an affidavit that lists  
2 the number and nature of all complaints for the previous  
3 calendar year related to the ANSI A300 standards.

4 (220 ILCS 5/16-125)

5 Sec. 16-125. Transmission and distribution reliability  
6 requirements.

7 (a) To assure the reliable delivery of electricity to all  
8 customers in this State and the effective implementation of the  
9 provisions of this Article, the Commission shall, ~~within 180~~  
10 ~~days of the effective date of this Article,~~ adopt rules and  
11 regulations that develop service quality measures for  
12 assessing and assuring the reliability of the transmission and  
13 distribution systems and facilities that are under the  
14 Commission's jurisdiction. The rules and regulations shall  
15 require the quality and reliability to be the same as or better  
16 than levels that existed on July 1, 1996.

17 (b) These rules and regulations shall require each electric  
18 utility or alternative retail electric supplier owning,  
19 controlling, or operating transmission and distribution  
20 facilities and equipment subject to the Commission's  
21 jurisdiction, referred to in this Section as "jurisdictional  
22 entities", to adopt and implement procedures for restoring  
23 transmission and distribution services to customers after  
24 transmission or distribution outages on a nondiscriminatory  
25 basis without regard to whether a customer has chosen the

1 electric utility, an affiliate of the electric utility, or  
2 another entity as its provider of electric power and energy.  
3 These rules and regulations shall also, at a minimum,  
4 specifically require each jurisdictional entity to submit  
5 annually to the Commission.

6 (1) the number and duration of planned and unplanned  
7 outages during the prior year and their impacts on  
8 customers;

9 (2) outages that were controllable and outages that  
10 were exacerbated in scope or duration by the condition of  
11 facilities, equipment or premises or by the actions or  
12 inactions of operating personnel or agents;

13 (3) customer service interruptions that were due  
14 solely to the actions or inactions of an alternative retail  
15 electric supplier or a public utility in supplying power or  
16 energy;

17 (4) a detailed report of the age, current condition,  
18 reliability and performance of the jurisdictional entity's  
19 existing transmission and distribution facilities, which  
20 shall include, without limitation, the following data:

21 (i) a summary of the jurisdictional entity's  
22 outages and voltage variances reportable under the  
23 Commission's rules;

24 (ii) the jurisdictional entity's expenditures for  
25 transmission construction and maintenance, the ratio  
26 of those expenditures to the jurisdictional entity's

1 transmission investment, and the average remaining  
2 depreciation lives of the entity's transmission  
3 facilities, expressed as a percentage of total  
4 depreciation lives;

5 (iii) the jurisdictional entity's expenditures for  
6 distribution construction and maintenance, the ratio  
7 of those expenditures to the jurisdictional entity's  
8 distribution investment, and the average remaining  
9 depreciation lives of the entity's distribution  
10 facilities, expressed as a percentage of total  
11 depreciation lives;

12 (iv) a customer satisfaction survey covering,  
13 among other areas identified in Commission rules,  
14 reliability, customer service, and understandability  
15 of the jurisdictional entity's services and prices;  
16 and

17 (v) the corresponding information, in the same  
18 format, for the previous 3 years, if available;

19 (5) a plan for future investment and reliability  
20 improvements for the jurisdictional entity's transmission  
21 and distribution facilities that will ensure continued  
22 reliable delivery of energy to customers and provide the  
23 delivery reliability needed for fair and open competition;  
24 ~~and~~

25 (6) a report of the jurisdictional entity's  
26 implementation of its plan filed pursuant to subparagraph

1 (5) for the previous reporting period; and-

2 (7) the number of non-supervisory employees by  
3 classification or job title working at each calendar year's  
4 end at each headquarter, service area, reporting point, or  
5 plant and if the total number of non-supervisory employees  
6 is 1% or greater less than the preceding year's report and  
7 a detailed explanation showing reasons for the decrease in  
8 employees and the effect on safety and reliability.

9 (c) The Commission rules shall set forth:

10 (1) The ~~the~~ criteria that will be used to assess each  
11 jurisdictional entity's annual report and evaluate its  
12 reliability performance. Such criteria must take into  
13 account, at a minimum: the items required to be reported in  
14 subsection (b); the relevant characteristics of the area  
15 served; the age and condition of the system's equipment and  
16 facilities; good engineering practices; the costs of  
17 potential actions; and the benefits of avoiding the risks  
18 of service disruption.

19 (2) Standards for inspecting, maintaining, and  
20 repairing each of the following:

21 (i) Electric generation facilities in Illinois  
22 that are owned by public utilities.

23 (ii) Electric transmission or distribution  
24 facilities in this State that are owned by public  
25 utilities.

26 The inspection standards shall set intervals for

1 inspection of key components of the above ground and  
2 underground transmission and distribution systems. These  
3 shall include, but are not limited to, annual visual  
4 patrols of urban transformers, conductors, capacitors,  
5 regulators, and protective devices. Visual patrols shall  
6 be conducted every 2 years of the same equipment in rural  
7 locations. Inspection patrols shall be conducted by a  
8 person with the requisite knowledge, skills, training,  
9 experience, and competence in maintaining and operating  
10 electric transmission and distribution systems.

11 (3) Standards that the Commission determines are  
12 necessary for the safe and reliable operation of each of  
13 the following:

14 (i) Electric generation facilities in the State  
15 that are owned by public utilities or provide service  
16 to public utilities under contracts with terms of 2  
17 years or more.

18 (ii) Electric transmission or distribution  
19 facilities in this State that are owned by public  
20 utilities.

21 (d) At least every 3 years, beginning in the year the  
22 Commission issues the rules required by subsection (a) or the  
23 following year if the rules are issued after June 1, the  
24 Commission shall assess the annual report of each  
25 jurisdictional entity and evaluate its reliability  
26 performance. The Commission's evaluation shall include

1 specific identification of, and recommendations concerning,  
2 any potential reliability problems that it has identified as a  
3 result of its evaluation.

4 (e) In the event that more than 0.8% of the total ~~30,000~~  
5 customers of an electric utility are subjected to a continuous  
6 power interruption of 4 hours or more that results in the  
7 transmission of power at less than 50% of the standard voltage,  
8 or that results in the total loss of power transmission, the  
9 utility shall be responsible for compensating customers  
10 affected by that interruption for 4 hours or more for all  
11 actual damages, which shall not include consequential damages,  
12 suffered as a result of the power interruption. The utility  
13 shall also reimburse the affected municipality, county, or  
14 other unit of local government in which the power interruption  
15 has taken place for all emergency and contingency expenses  
16 incurred by the unit of local government as a result of the  
17 interruption. A waiver of the requirements of this subsection  
18 may be granted by the Commission in instances in which the  
19 utility can show that the power interruption was a result of  
20 any one or more of the following causes:

21 (1) Unpreventable damage due to weather events or  
22 conditions.

23 (2) Customer tampering.

24 (3) Unpreventable damage due to civil or international  
25 unrest or animals.

26 (4) Damage to utility equipment or other actions by a

1 party other than the utility, its employees, agents, or  
2 contractors.

3 Loss of revenue and expenses incurred in complying with this  
4 subsection may not be recovered from ratepayers.

5 (f) In the event of a power surge or other fluctuation that  
6 causes damage and affects more than 0.8% of the total ~~30,000~~  
7 customers of an electric utility, the electric utility shall  
8 pay to affected customers the replacement value of all goods  
9 damaged as a result of the power surge or other fluctuation  
10 unless the utility can show that the power surge or other  
11 fluctuation was due to one or more of the following causes:

12 (1) Unpreventable damage due to weather events or  
13 conditions.

14 (2) Customer tampering.

15 (3) Unpreventable damage due to civil or international  
16 unrest or animals.

17 (4) Damage to utility equipment or other actions by a  
18 party other than the utility, its employees, agents, or  
19 contractors.

20 Loss of revenue and expenses incurred in complying with this  
21 subsection may not be recovered from ratepayers. Customers with  
22 respect to whom a waiver has been granted by the Commission  
23 pursuant to subparagraphs (1)-(4) of subsections (e) and (f)  
24 shall not count toward the 0.8% of the total ~~30,000~~ customers  
25 required therein.

26 (g) Whenever an electric utility must perform planned or

1 routine maintenance or repairs on its equipment that will  
2 result in transmission of power at less than 50% of the  
3 standard voltage, loss of power, or power fluctuation (as  
4 defined in subsection (f)), the utility shall make reasonable  
5 efforts to notify potentially affected customers no less than  
6 24 hours in advance of performance of the repairs or  
7 maintenance.

8 (h) Remedies provided for under this Section may be sought  
9 exclusively through the Illinois Commerce Commission as  
10 provided under Section 10-109 of this Act. Damages awarded  
11 under this Section for a power interruption shall be limited to  
12 actual damages, which shall not include consequential damages,  
13 and litigation costs. Damage awards may not be paid out of  
14 utility rate funds.

15 (i) The provisions of this Section shall not in any way  
16 diminish or replace other civil or administrative remedies  
17 available to a customer or a class of customers.

18 (j) The Commission shall by rule require an electric  
19 utility to maintain service records detailing information on  
20 each instance of transmission of power at less than 50% of the  
21 standard voltage, loss of power, or power fluctuation (as  
22 defined in subsection (f)), that affects 10 or more customers.  
23 Occurrences that are momentary shall not be required to be  
24 recorded or reported. The service record shall include, for  
25 each occurrence, the following information:

26 (1) The date.

- 1 (2) The time of occurrence.
- 2 (3) The duration of the incident.
- 3 (4) The number of customers affected.
- 4 (5) A description of the cause.
- 5 (6) The geographic area affected.
- 6 (7) The specific equipment involved in the fluctuation  
7 or interruption.
- 8 (8) A description of measures taken to restore service.
- 9 (9) A description of measures taken to remedy the cause  
10 of the power interruption or fluctuation.
- 11 (10) A description of measures taken to prevent future  
12 occurrence.
- 13 (11) The amount of remuneration, if any, paid to  
14 affected customers.
- 15 (12) A statement of whether the fixed charge was waived  
16 for affected customers.

17 Copies of the records containing this information shall be  
18 available for public inspection at the utility's offices, and  
19 copies thereof may be obtained upon payment of a fee not  
20 exceeding the reasonable cost of reproduction. A copy of each  
21 record shall be filed with the Commission and shall be  
22 available for public inspection. Copies of the records may be  
23 obtained upon payment of a fee not exceeding the reasonable  
24 cost of reproduction.

25 (k) (Blank). ~~The requirements of subsections (c) through~~  
26 ~~(j) of this Section shall apply only to an electric public~~

1 ~~utility having 1,000,000 or more customers.~~

2 (1) The Commission shall be authorized to levy financial  
3 penalties upon any entity that fails to meet the service  
4 quality and reliability standards of Sections 8-505.2 and  
5 16-125.

6 (Source: P.A. 90-561, eff. 12-16-97.)

7 Section 99. Effective date. This Act takes effect upon  
8 becoming law.