

Human Services Committee

## Filed: 3/12/2008

	09500HB5492ham002 LRB095 15957 DRJ 47892 a
1	AMENDMENT TO HOUSE BILL 5492
2	AMENDMENT NO Amend House Bill 5492 by replacing
3	lines 10 through 23 on page 1 and lines 1 through 4 on page 2
4	with the following:
5	""Abuse" means any physical or mental injury or sexual
6	abuse inflicted on a vulnerable adult by a hospital employee
7	other than by accidental means.
8	"Accidental" means unplanned or unexpected occurrences
9	without intention or will.
10	"Allegation" means any assertion, complaint, or suspicion
11	that abuse or neglect of a vulnerable adult may have occurred.
12	"Employee" means any paid or retained person,
13	administrator, or agent, any contracted, subcontracted, or
14	independently contracted person, any volunteer, and any other
15	person who works in an FEC who might have contact with
16	patients.
17	"FEC" means a Freestanding Emergency Center licensed under
18	Section 32.5.

1	"Mental injury" means harm arising from conduct by an
2	employee, including but not limited to the use of words,
3	gestures, and signs that are disparaging, derogatory,
4	humiliating, harassing, offensive, or threatening, or that
5	could precipitate emotional distress.
6	"Neglect" means failure by an FEC or any of its employees
7	to provide adequate medical or other care, including personal
8	maintenance, which failure results in physical or mental injury
9	to a vulnerable adult or results in the deterioration of a
10	vulnerable adult's physical or mental condition.
11	"Physical injury" means physical harm to an individual
12	caused by any non-accidental act or omission.
13	"Sexual abuse" means any act of sexual contact, sexual
14	penetration, sexual coercion, or sexual exploitation of an
15	individual.
16	"Vulnerable adult" means an individual who (i) is 18 years
17	of age or older, (ii) regardless of his or her mental capacity,
18	has or is suspected of having a physical disability, or a
19	mental or developmental disability as defined in the Mental
20	Health and Developmental Disabilities Code, and (iii) is
21	receiving, is requesting, or may be in need of hospital
22	services, including evaluation for a determination of service
23	needs."; and

24 on page 3, by replacing lines 4 through 22 with the following:
25 "(d) Any person required to report under subsection (c) who

1	witnesses, suspects, discovers, is told of, or has reason to
2	believe that a vulnerable adult may have been abused or
3	neglected, or both abused and neglected, within an FEC shall
4	immediately, but in no event later than 4 hours after
5	discovery, report such allegations to the Department. FEC
6	employees shall immediately report all allegations to their
7	administrations according to the facility's internal
8	procedures. All reports from FECs to the Department must be
9	made by telephone to the Department's Central Complaint
10	Registry. A written report must be submitted to the Department
11	within 24 hours after the call. No FEC administrator, agent, or
12	employee, nor any other person, may screen reports or otherwise
13	withhold reports from the Department, and no FEC shall
14	establish criteria, guidelines, rules, procedures, or policies
15	that alter or unreasonably delay reports to the Department. The
16	Department shall investigate every allegation of abuse or
17	neglect, or both, of a vulnerable adult received by the
18	Department pursuant to its administrative rules (177 Ill.
19	Admin. Code 400). Under no circumstances may a hospital's
20	internal review of an allegation of abuse or neglect, or both,
21	of a vulnerable adult under subsection (e) replace an

23 by replacing lines 24 through 26 on page 3 and lines 1 through 24 18 on page 4 with the following:

25 "Findings of abuse or neglect, or both, shall be subject to

1	the Department's Health Care Worker Registry pursuant to the
2	Health Care Worker Background Check Act.
3	(e) In every event the FEC shall, upon receipt of any
4	allegation, promptly conduct an internal review to ensure the
5	alleged victim's safety. Internal reviews may follow
6	established FEC grievance procedures, but shall in no way
7	conflict with reporting to the Department as required under
8	subsection (d). Measures to protect an alleged victim shall be
9	taken as deemed necessary by the facility's administration and
10	may include, but need not be limited to, removing suspected
11	violators from further patient contact during the internal
12	review or during pendency of the Department's investigation.
13	All internal reviews are to be conducted by a designated FEC
14	employee or agent who is qualified to detect abuse and neglect
15	and is not involved in the alleged victim's treatment and has
16	no other appearance of a conflict of interest. All internal
17	review findings must be documented and filed according to
18	facility procedures and shall be made available to the
19	Department. All internal review files, including information
20	regarding the disposition of each report, shall also be made
21	available, subject to confidentiality requirements, to the
22	Illinois Guardianship and Advocacy Commission, the agency
23	designated by the Governor pursuant to the Protection and
24	Advocacy for Developmentally Disabled Persons Act, and any
25	other agency or legal representative in the course of
26	monitoring or investigating rights protections for recipients

1 <u>of services.</u>

2 (f) Every FEC shall ensure that all employees are trained 3 within one month of hire in the detection and reporting of 4 abuse and neglect of vulnerable adults and retrained every 2 5 years thereafter."; and

on page 6, by replacing lines 4 through 19 with the following: 6 7 ""Abuse" means any physical or mental injury or sexual 8 abuse inflicted on a vulnerable adult by a hospital employee 9 other than by accidental means. 10 "Accidental" means unplanned or unexpected occurrences 11 without intention or will. "Allegation" means any assertion, complaint, or suspicion 12 13 that abuse or neglect of a vulnerable adult may have occurred. 14 "Employee" means any paid or retained person, administrator, or agent, any contracted, subcontracted, or 15 independently contracted person, any volunteer, and any other 16 person who works in a hospital who might have contact with 17 18 patients. 19 "Mental injury" means harm arising from conduct by an employee, including but not limited to the use of words, 20 gestures, and signs that are disparaging, derogatory, 21

22 <u>humiliating</u>, harassing, offensive, or threatening, or that 23 <u>could precipitate emotional distress</u>.

24 <u>"Neglect" means failure by a hospital or any of its</u>
25 <u>employees to provide adequate medical or other care, including</u>

22

personal maintenance, which failure results in physical or
mental injury to a vulnerable adult or results in the
deterioration of a vulnerable adult's physical or mental
condition.
"Physical injury" means physical harm to an individual
caused by any non-accidental act or omission.
"Sexual abuse" means any act of sexual contact, sexual
penetration, sexual coercion, or sexual exploitation of an
individual.
"Vulnerable adult" means an individual who (i) is 18 years
of age or older, (ii) regardless of his or her mental capacity,
has or is suspected of having a physical disability, or a
mental or developmental disability as defined in the Mental
Health and Developmental Disabilities Code, and (iii) is
receiving, is requesting, or may be in need of hospital
services, including evaluation for a determination of service
needs."; and
by replacing lines 20 through 26 on page 7 and lines 1 through
12 on page 8 with the following:
"(d) Any person required to report under subsection (c) who
witnesses, suspects, discovers, is told of, or has reason to

23 <u>neglected</u>, or both abused and neglected, within a hospital

believe that a vulnerable adult may have been abused or

24 <u>shall immediately, but in no event later than 4 hours after</u> 25 <u>discovery, report such allegations to the Department. Hospital</u> -7- LRB095 15957 DRJ 47892 a

09500HB5492ham002

1 employees shall immediately report all allegations to their 2 administrations according to the facility's internal procedures. All reports from hospitals to the Department must 3 4 be made by telephone to the Department's Central Complaint 5 Registry. A written report must be submitted to the Department within 24 hours after the call. No hospital administrator, 6 agent, or employee, nor any other person, may screen reports or 7 otherwise withhold reports from the Department, and no hospital 8 9 shall establish criteria, guidelines, rules, procedures, or 10 policies that alter or unreasonably delay reports to the 11 Department. The Department shall investigate every allegation of abuse or neglect, or both, of a vulnerable adult received by 12 13 the Department pursuant to its administrative rules (177 Ill. 14 Admin. Code 400). Under no circumstances may a hospital's 15 internal review of an allegation of abuse or neglect, or both, of a vulnerable adult under subsection (e) replace an 16 investigation of the allegation by"; and 17

18 by replacing lines 14 through 26 on page 8 and lines 1 through 19 8 on page 9 with the following:

20 "Findings of abuse or neglect, or both, shall be subject to 21 the Department's Health Care Worker Registry pursuant to the 22 Health Care Worker Background Check Act.

(e) In every event the hospital shall, upon receipt of any
 allegation, promptly conduct an internal review to ensure the
 alleged victim's safety. Internal reviews may follow

1 established hospital grievance procedures, but shall in no way 2 conflict with reporting to the Department as required under 3 subsection (d). Measures to protect an alleged victim shall be 4 taken as deemed necessary by the facility's administration and 5 may include, but need not be limited to, removing suspected 6 violators from further patient contact during the internal review or during pendency of the Department's investigation. 7 All internal reviews are to be conducted by a designated 8 hospital employee or agent who is qualified to detect abuse and 9 10 neglect and is not involved in the alleged victim's treatment 11 and has no other appearance of a conflict of interest. All internal review findings must be documented and filed according 12 13 to facility procedures and shall be made available to the Department. All internal review files, including information 14 15 regarding the disposition of each report, shall also be made 16 available, subject to confidentiality requirements, to the Illinois Guardianship and Advocacy Commission, the agency 17 designated by the Governor pursuant to the Protection and 18 Advocacy for Developmentally Disabled Persons Act, and any 19 20 other agency or legal representative in the course of 21 monitoring or investigating rights protections for recipients 22 of services. (f) Every hospital shall ensure that all employees are 23

23 <u>(1) Every nospital shall ensure that all employees are</u> 24 <u>trained within one month of hire in the detection and reporting</u> 25 <u>of abuse and neglect of vulnerable adults and retrained every 2</u> 26 <u>years thereafter.</u>".