

97TH GENERAL ASSEMBLY State of Illinois 2011 and 2012 HB0266

Introduced 01/28/11, by Rep. LaShawn K. Ford

SYNOPSIS AS INTRODUCED:

20 ILCS 505/35.6a new

Amends the Children and Family Services Act. Requires the Department of Children and Family Services to establish and maintain a statewide central parent helpline to provide advice and referral services to parents in conflict with an out-of-control child. Provides that helpline operators shall be specially trained in parent education and counseling and shall receive adequate instruction on the availability and locations of family counseling services offered by the Department and approved private agencies. Provides that the helpline shall be known as the "Parent Helpline" and its number shall be publicized on the Department's website.

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FISCAL NOTE ACT MAY APPLY

1 AN ACT concerning State government.

Be it enacted by the People of the State of Illinois, represented in the General Assembly:

- Section 5. The Children and Family Services Act is amended by adding Section 35.6a as follows:
- 6 (20 ILCS 505/35.6a new)
- 7 Sec. 35.6a. Parent helpline. The Department of Children and Family Services shall establish and maintain a statewide 8 9 central parent helpline to provide advice and referral services 10 to parents in conflict with an out-of-control child. Helpline operators shall be specially trained in parent education and 11 12 counseling and shall receive adequate instruction on the availability and locations of family counseling services 13 14 offered by the Department and approved private agencies. The helpline shall be known as the "Parent Helpline" and its number 15 16 shall be publicized on the Department's website. For purposes 17 of this Section "parent education" means instruction on parent and problem-solving skills necessary to build a healthy family. 18