

**Illinois House of Representatives
Office of the Clerk
Legislative Receptionist**

Job Type: Full time, Payroll

Reports to: Legislative Receptionist Supervisor

Location: Springfield, Illinois

Number of Positions: 6 to 8

Date: 10-01-21

Summary: Receptionists provide clerical and administrative support to members of the House of Representatives. The position is based in Springfield, Illinois and reports to the Receptionist Supervisor.

Essential Functions:

- Receive, screen, and route correspondence and telephone calls;
- Communicate with the members' district office personnel and other assigned staff;
- Take complete messages and ensure messages are directed to the appropriate party;
- Professionally greet constituents and visitors of the Capitol complex;
- Announce or direct members of the public to the appropriate offices;
- Complete basic errands on the Capitol Complex, such as delivering paperwork;
- Copy and email documents;
- Discreetly handle confidential information;
- Provide additional administrative support to members as needed; and
- Other tasks as assigned.

Required Qualifications:

- High school degree or equivalent (some college preferred);
- One-year prior experience in a receptionist or office assistant role preferred;
- Knowledge of Microsoft Office and GSuite; and
- Strong verbal and written communication skills.

Compensation:

- \$30,000 minimum salary;
- Health, dental, vision, prescription, behavioral health, and life insurance; for details, visit <https://www2.illinois.gov/cms/benefits/StateEmployee/Pages/StateInsuranceProgram.aspx>;
- Participation in State Employees' Retirement System;
- Optional participation in health savings account and deferred compensation programs; and
- Competitive vacation, sick, and personal time.

Work Environment:

- Work is largely performed in the Illinois State Capitol Building Complex in Springfield, Illinois which is open to the public. Security for the Capitol Complex is provided by Illinois Secretary of State Police.
- The working environment can be noisy, and the building can be congested with constituents, lobbyists, tour groups, and demonstrators.

- The person in this position needs to be able to remain in a stationary position for extended periods of time, as well as to move about inside the capitol building and grounds as necessary.
- The person in this position constantly operates a computer and other office productivity machinery.
- The person in this position frequently communicates with staff, legislators, lobbyists, and members of the public, and must be able to professionally exchange accurate information in these situations.
- Typical work hours are 8:30 am to 4:30 pm on non-session days and 8:00 am to 7:00 pm on session days. Hours are subject to change. Occasional weekends may be required.
- Some travel may be required.

Application Information:

Interested candidates should send a resume and contact information for three professional references to:

Morgan Shipley
Illinois House of Representatives
Room 420 Statehouse
Springfield, IL 62706
MorganS@ilga.gov

Nothing in this job description restricts management's right to assign or reassign duties and responsibilities to this job at any time. This description reflects management's assignment of essential functions, it does not proscribe or restrict the tasks that may be assigned. This job description is subject to change at any time.

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