

# Legislative Information System

## Who We Are

The Legislative Information System (LIS) is the legislative support service agency responsible for providing the computer services and technical guidance required by the General Assembly and its committees, commissions and agencies.

The systems we support are used for drafting, processing, printing, filing, and handling of bills, resolutions, journals, calendars, committee reports, research reports, and other legislative documents. LIS is responsible for the operation of the legislative data center, network, and associated equipment and software.

## Desktop Support Technician

### Job Description:

Functions in this area are primarily to provide technical support to users via phone, email, and remote access. Troubleshoot and resolve computer problems. Install and configure software as well as maintain and repair hardware. Provide training to users and stay up-to-date on the latest technology trends.

### Requirements:

- High school diploma or equivalent required, college degree preferred.
- Strong understanding of computer hardware and software.
- Excellent customer service skills.
- Ability to work independently and as part of a team.
- Ability to work under pressure.
- Excellent written and verbal communication skills.

### Benefits:

- \$45,000 to \$60,000; compensation based on experience and education.
- Health, dental, vision, prescription, behavioral health, and life insurance detailed at <https://www2.illinois.gov/cms/benefits/Pages/default.aspx>

Qualified Applicants should submit a resume to: [Jarreds@ilga.gov](mailto:Jarreds@ilga.gov)

