

1 AN ACT concerning State government.

2 **Be it enacted by the People of the State of Illinois,**  
3 **represented in the General Assembly:**

4 Section 5. The Domestic Violence Shelters Act is amended  
5 by changing Section 1 and by adding Section 3a as follows:

6 (20 ILCS 1310/1) (from Ch. 40, par. 2401)

7 Sec. 1. The terms used in this Act shall have the following  
8 meanings ascribed to them:

9 "Department" means the Department of Human Services.

10 ~~(a)~~ "Domestic violence" means attempting to cause or  
11 causing abuse of a family or household member or high-risk  
12 adult with disabilities, or attempting to cause or causing  
13 neglect or exploitation of a high-risk adult with disabilities  
14 which threatens the adult's health and safety, as defined in  
15 Section 103 of the Illinois Domestic Violence Act of 1986.

16 "Domestic Violence services" means information and  
17 referral services provided through the use of the Domestic  
18 Violence Hotline and intended to promote and provide access to  
19 domestic violence services.

20 ~~(b)~~ "Family or household member" means a spouse, person  
21 living as a spouse, parent, or other adult person related by  
22 consanguinity or affinity, who is residing or has resided with  
23 the person committing domestic violence. "Family or household

1 member" includes a high-risk adult with disabilities who  
2 resides with or receives care from any person who has the  
3 responsibility for a high-risk adult as a result of a family  
4 relationship or who has assumed responsibility for all or a  
5 portion of the care of an adult with disabilities voluntarily,  
6 by express or implied contract, or by court order.

7 "Lead entity" means an Illinois 501(c)(3) non-profit  
8 agency or organization designated by the Department to manage  
9 use of the Domestic Violence Hotline for the purpose of  
10 providing the public access to information about domestic  
11 violence services.

12 ~~(e)~~ "Shelter" means a facility including, but not limited  
13 to, a facility providing temporary residential facilities to  
14 family or household members who are victims of domestic  
15 violence and their children and to high-risk adults with  
16 disabilities.

17 ~~(d)~~ "High-risk adult with disabilities" means a person  
18 aged 18 or over whose physical or mental disability impairs  
19 his or her ability to seek or obtain protection from abuse,  
20 neglect, or exploitation.

21 (Source: P.A. 86-542.)

22 (20 ILCS 1310/3a new)

23 Sec. 3a. Domestic Violence Hotline.

24 (a) The Department of Human Services shall be responsible  
25 for the provision of a single, easy to use telephone number for

1 public access to information and referral for domestic  
2 violence services. Subject to subsection (e), the Department  
3 is authorized to identify and enter into a contract with a lead  
4 entity to provide governance and oversight, including the  
5 ability to design, implement, support, and coordinate a  
6 State-wide Domestic Violence Hotline system.

7 (b) Qualifications for identification of the lead entity  
8 shall include:

9 (1) Ability to provide statewide, toll-free, 24-hour,  
10 7 day-a-week, multi-lingual, confidential referral  
11 services to victims and perpetrators of domestic violence  
12 and information to people calling on behalf of a victim,  
13 including friends or family of the domestic violence  
14 victim and first responders such as the police.

15 (2) Has a record of providing effective,  
16 victim-centered referral services to victims of domestic  
17 violence for at least 2 years prior to the effective date  
18 of this amendatory Act of the 104th General Assembly.

19 (3) Has provided 40 hours of training in domestic  
20 violence to all of its direct staff and volunteers. Staff  
21 trained after July 1, 2004, must be trained by a site  
22 approved by the Illinois Certified Domestic Violence  
23 Professionals.

24 (4) Must be an Illinois 501(c)(3) non-profit agency or  
25 organization.

26 (5) Ability to provide an independent audit at the

1 time of application.

2 (6) Provides 24-hour telephone accessibility by  
3 personnel trained in domestic violence without requiring  
4 the victim to make a second phone call or wait for a return  
5 phone call.

6 (7) Provides victims' access and direct referrals to  
7 the Department's funded domestic violence providers via a  
8 three-way phone linkage.

9 (8) Has adequate staffing to make referrals to  
10 domestic violence service agencies, identify  
11 non-traditional domestic violence services, provide safety  
12 planning or tips, and help victims explore service options  
13 including for those living in remote areas of the State  
14 and for those for whom English is not their primary  
15 language.

16 (9) Provides the most up-to-date technology to  
17 increase access to domestic violence services for the deaf  
18 and hard of hearing.

19 (10) Demonstrated expertise or experience, or both, in  
20 planning for a statewide information and referral system.

21 (c) The lead entity shall encourage the orderly and  
22 efficient use of the Domestic Violence Hotline to:

23 (1) provide access to referrals for domestic violence  
24 services 24/7; and

25 (2) collect needed information about the demand for  
26 and delivery of domestic violence services across

1       Illinois.

2       (d) The lead entity shall provide periodic programmatic  
3 and fiscal reports on activities, accomplishments, and other  
4 issues to the Department.

5       (e) In awarding the contract under subsection (a), the  
6 Department shall ensure that the Domestic Violence Hotline  
7 lead entity has the organizational capacity to carry out the  
8 terms of the contract.

9       (f) Nothing in this Act is intended to limit sources of  
10 funding to support the operation of the Domestic Violence  
11 Hotline.