

1 AN ACT concerning business.

2 **Be it enacted by the People of the State of Illinois,**
3 **represented in the General Assembly:**

4 Section 1. Short title. This Act may be cited as the
5 Prohibition on Bots Purchasing Tickets Act.

6 Section 5. Definition. As used in this Act, "bot" means
7 any automated software program that performs automatic and
8 repetitive tasks and is designed to impersonate or replicate
9 human activity online. "Bot" does not include auto fill or
10 password management features built into an Internet browser or
11 provided through separate software.

12 Section 10. Prohibition on automated online ticket
13 purchasing.

14 (a) A person shall not use or create a bot to:

15 (1) purchase tickets in excess of posted limits for an
16 online ticket sale;

17 (2) use multiple Internet protocol addresses, multiple
18 purchaser accounts, or multiple email addresses to
19 purchase tickets in excess of the posted limit for any
20 single online ticket sale; or

21 (3) circumvent or disable an electronic queue, waiting
22 period, pre-sale code, or other sales volume limitation

1 system associated with an online ticket sale.

2 (b) An owner or operator of a place of entertainment that
3 sells tickets to events, and any agent who conducts or
4 facilitates those sales, shall report any known violation
5 described in subsection (a) to the Attorney General within a
6 reasonable period of time after discovery of the violation.
7 The report shall include:

8 (1) a description of the violation;

9 (2) any available information about the individuals or
10 entities involved in the violation; and

11 (3) any measures taken or planned to be taken to
12 prevent further violations.

13 Section 15. Enforcement by Attorney General.

14 (a) The Attorney General may investigate a claim that a
15 person violated this Act.

16 (b) The Attorney General may bring an action in the name of
17 the People of the State to restrain or enjoin the person from
18 violating this Act.

19 (c) In addition to bringing an action for injunctive
20 relief under this Act, the Attorney General may seek
21 restitution and petition a circuit court for the assessment of
22 a civil penalty as provided by this Section.

23 (d) A person who violates Section 10 is liable for a civil
24 penalty of not more than \$2,000 for each violation.

25 (e) Every ticket transaction in which a ticket is acquired

1 to be sold in violation of Section 10 constitutes a separate
2 violation for purposes of assessing a civil penalty.

3 (f) The Attorney General may recover all reasonable costs
4 of bringing an action under this Section, including court
5 costs, reasonable attorney's fees, and investigation costs.

6 Section 90. The Ticket Sale and Resale Act is amended by
7 adding Section 1.6 as follows:

8 (815 ILCS 414/1.6 new)

9 Sec. 1.6. Consumer protections for ticket sales.

10 (a) As used in this Section:

11 "Operator" means a person that owns, operates, or controls
12 a place of entertainment or that promotes or produces
13 entertainment and that sells a ticket to an entertainment
14 event as the first sale of the ticket.

15 "Ticket issuer" means any person who makes tickets
16 available, directly or indirectly, to the general public, and
17 may include:

18 (1) the operator of the venue;

19 (2) the sponsor or promoter of an event;

20 (3) a sports team participating in an event or a
21 league whose teams are participating in an event;

22 (4) a theater company, musical group, or similar
23 participant in an event; or

24 (5) an agent for any such person.

1 "Ticket resale marketplace" means a person that operates a
2 platform or exchange for the resale of tickets between third
3 parties or between the ticket resale marketplace and a third
4 party. "Ticket resale marketplace" includes a ticket issuer
5 only to the extent the ticket issuer is acting to facilitate
6 the resale of tickets between third parties or between the
7 ticket issuer, acting as a ticket resale marketplace, and a
8 third party.

9 "Ticket reseller" means a person engaged in the resale of
10 tickets.

11 (b) A ticket resale marketplace or ticket reseller shall
12 not make any false representation that is likely to mislead a
13 reasonable consumer into believing that the marketplace or
14 reseller is affiliated with, endorsed by, or acting on behalf
15 of an artist, team, event venue, or event organizer. The use of
16 an artist, team, venue, or event name solely to identify the
17 event for which a ticket is offered for resale shall not, by
18 itself, constitute a violation of this Section.