



Sen. Doris Turner

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10400SB1295sam001

LRB104 10877 RTM 22713 a

1 AMENDMENT TO SENATE BILL 1295

2 AMENDMENT NO. _____. Amend Senate Bill 1295, on page 2,
3 line 5, by replacing "emergency medical dispatch, and" with
4 "~~emergency medical dispatch, and~~"; and

5 on page 2, line 11, by replacing "emergency medical dispatch,
6 and" with "~~emergency medical dispatch, and~~"; and

7 on page 4, immediately below line 15, by inserting the
8 following:

9 "Section 10. The Emergency Medical Services (EMS) Systems
10 Act is amended by changing Section 3.70 as follows:

11 (210 ILCS 50/3.70)

12 Sec. 3.70. Emergency Medical Dispatcher.

13 (a) "Emergency Medical Dispatcher" means a person who has
14 successfully completed a training course in emergency medical

1 dispatching and telecommunicator cardiopulmonary
2 resuscitation (T-CPR) in accordance with rules adopted by the
3 Department pursuant to this Act, who accepts calls from the
4 public for emergency medical services and dispatches
5 designated emergency medical services personnel and vehicles.
6 The Emergency Medical Dispatcher must use the
7 Department-approved emergency medical dispatch priority
8 reference system (EMDPRS) protocol selected for use by its
9 agency and approved by its EMS medical director. This protocol
10 must be used by an emergency medical dispatcher in an
11 emergency medical dispatch agency to dispatch aid to medical
12 emergencies which includes systematized caller interrogation
13 questions; systematized prearrival support instructions; and
14 systematized coding protocols that match the dispatcher's
15 evaluation of the injury or illness severity with the vehicle
16 response mode and vehicle response configuration and includes
17 an appropriate training curriculum and testing process
18 consistent with the specific EMDPRS protocol used by the
19 emergency medical dispatch agency. Prearrival support
20 instructions shall be provided in a non-discriminatory manner
21 and shall be provided in accordance with the EMDPRS
22 established by the EMS medical director of the EMS system in
23 which the EMD operates. If the dispatcher operates under the
24 authority of an Emergency Telephone System Board established
25 under the Emergency Telephone System Act, the protocols shall
26 be established by such Board in consultation with the EMS

1 Medical Director.

2 (b) The Department shall have the authority and
3 responsibility to:

4 (1) Require licensure and relicensure of a person who
5 meets the training and other requirements as an emergency
6 medical dispatcher pursuant to this Act.

7 (2) Require licensure and relicensure of a person,
8 organization, or government agency that operates an
9 emergency medical dispatch agency that meets the minimum
10 standards prescribed by the Department for an emergency
11 medical dispatch agency pursuant to this Act.

12 (3) Prescribe minimum education and continuing
13 education requirements for the Emergency Medical
14 Dispatcher, which meet standards specified by rules
15 adopted pursuant to this Act.

16 (4) Require each EMS Medical Director to report to the
17 Department whenever an action has taken place that may
18 require the revocation or suspension of a license issued
19 by the Department.

20 (5) Require each EMD to provide prearrival
21 instructions and telecommunicator cardiopulmonary
22 resuscitation (T-CPR) in compliance with protocols
23 selected and approved by the system's EMS medical director
24 and approved by the Department.

25 (6) Require the Emergency Medical Dispatcher to keep
26 the Department currently informed as to the entity or

1 agency that employs or supervises his activities as an
2 Emergency Medical Dispatcher.

3 (7) Establish an annual relicensure requirement that
4 requires medical dispatch-specific continuing education as
5 prescribed by the Department through rules adopted
6 pursuant to this Act.

7 (8) Approve all EMDPRS protocols used by emergency
8 medical dispatch agencies to assure compliance with
9 national standards.

10 (9) Require that Department-approved emergency medical
11 dispatch training programs are conducted in accordance
12 with national standards.

13 (10) Require that the emergency medical dispatch
14 agency be operated in accordance with national standards,
15 including, but not limited to, (i) the use on every
16 request for medical assistance of an emergency medical
17 dispatch priority reference system (EMDPRS) in accordance
18 with Department-approved policies and procedures and (ii)
19 under the approval and supervision of the EMS medical
20 director, the establishment of a continuous quality
21 improvement program.

22 (11) Require that a person may not represent himself
23 or herself, nor may an agency or business represent an
24 agent or employee of that agency or business, as an
25 emergency medical dispatcher unless licensed by the
26 Department as an emergency medical dispatcher.

(12) Require that a person, organization, or government agency not represent itself as an emergency medical dispatch agency unless the person, organization, or government agency is certified by the Department as an emergency medical dispatch agency.

(13) Require that a person, organization, or government agency may not offer or conduct a training course that is represented as a course for an emergency medical dispatcher unless the person, organization, or agency is approved by the Department to offer or conduct that course.

(14) Require that Department-approved emergency medical dispatcher training programs are conducted by instructors licensed by the Department who:

(i) are, at a minimum, licensed as emergency medical dispatchers;

(ii) have completed a Department-approved course on methods of instruction;

(iii) have previous experience in a medical dispatch agency; and

(iv) have demonstrated experience as an EMS instructor

(15) Establish criteria for modifying or waiving Emergency Medical Dispatcher requirements based on (i) the scope and frequency of dispatch activities and the dispatcher's access to training or (ii) whether the

1 previously-attended dispatcher training program merits
2 automatic relicensure for the dispatcher.

3 (16) Charge each Emergency Medical Dispatcher
4 applicant a fee for licensure and license renewal.

5 (c) The Department shall have the authority to suspend,
6 revoke, or refuse to issue or renew the license of an EMD when,
7 after notice and the opportunity for an impartial hearing, the
8 Department demonstrates that the licensee has violated this
9 Act, violated the rules adopted by the Department, or failed
10 to comply with the applicable standard of care.

11 (Source: P.A. 98-973, eff. 8-15-14.)".