



Sen. Doris Turner

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10400SB1295sam001

LRB104 10877 RTM 22713 a

1 AMENDMENT TO SENATE BILL 1295

2 AMENDMENT NO. \_\_\_\_\_. Amend Senate Bill 1295, on page 2,  
3 line 5, by replacing "emergency medical dispatch, and" with  
4 "~~emergency medical dispatch, and~~"; and

5 on page 2, line 11, by replacing "emergency medical dispatch,  
6 and" with "~~emergency medical dispatch, and~~"; and

7 on page 4, immediately below line 15, by inserting the  
8 following:

9 "Section 10. The Emergency Medical Services (EMS) Systems  
10 Act is amended by changing Section 3.70 as follows:

11 (210 ILCS 50/3.70)

12 Sec. 3.70. Emergency Medical Dispatcher.

13 (a) "Emergency Medical Dispatcher" means a person who has  
14 successfully completed a training course in emergency medical

1     dispatching        and        telecommunicator        cardiopulmonary  
2     resuscitation (T-CPR) in accordance with rules adopted by the  
3     Department pursuant to this Act, who accepts calls from the  
4     public for emergency medical services and dispatches  
5     designated emergency medical services personnel and vehicles.  
6     The     Emergency     Medical     Dispatcher     must     use     the  
7     Department-approved     emergency     medical     dispatch     priority  
8     reference system (EMDPRS) protocol selected for use by its  
9     agency and approved by its EMS medical director. This protocol  
10    must be used by an emergency medical dispatcher in an  
11    emergency medical dispatch agency to dispatch aid to medical  
12    emergencies which includes systematized caller interrogation  
13    questions; systematized prearrival support instructions; and  
14    systematized coding protocols that match the dispatcher's  
15    evaluation of the injury or illness severity with the vehicle  
16    response mode and vehicle response configuration and includes  
17    an appropriate training curriculum and testing process  
18    consistent with the specific EMDPRS protocol used by the  
19    emergency medical dispatch agency. Prearrival support  
20    instructions shall be provided in a non-discriminatory manner  
21    and shall be provided in accordance with the EMDPRS  
22    established by the EMS medical director of the EMS system in  
23    which the EMD operates. If the dispatcher operates under the  
24    authority of an Emergency Telephone System Board established  
25    under the Emergency Telephone System Act, the protocols shall  
26    be established by such Board in consultation with the EMS

1 Medical Director.

2 (b) The Department shall have the authority and  
3 responsibility to:

4 (1) Require licensure and relicensure of a person who  
5 meets the training and other requirements as an emergency  
6 medical dispatcher pursuant to this Act.

7 (2) Require licensure and relicensure of a person,  
8 organization, or government agency that operates an  
9 emergency medical dispatch agency that meets the minimum  
10 standards prescribed by the Department for an emergency  
11 medical dispatch agency pursuant to this Act.

12 (3) Prescribe minimum education and continuing  
13 education requirements for the Emergency Medical  
14 Dispatcher, which meet standards specified by rules  
15 adopted pursuant to this Act.

16 (4) Require each EMS Medical Director to report to the  
17 Department whenever an action has taken place that may  
18 require the revocation or suspension of a license issued  
19 by the Department.

20 (5) Require each EMD to provide prearrival  
21 instructions and telecommunicator cardiopulmonary  
22 resuscitation (T-CPR) in compliance with protocols  
23 selected and approved by the system's EMS medical director  
24 and approved by the Department.

25 (6) Require the Emergency Medical Dispatcher to keep  
26 the Department currently informed as to the entity or

1       agency that employs or supervises his activities as an  
2       Emergency Medical Dispatcher.

3       (7) Establish an annual relicensure requirement that  
4       requires medical dispatch-specific continuing education as  
5       prescribed by the Department through rules adopted  
6       pursuant to this Act.

7       (8) Approve all EMDPRS protocols used by emergency  
8       medical dispatch agencies to assure compliance with  
9       national standards.

10      (9) Require that Department-approved emergency medical  
11      dispatch training programs are conducted in accordance  
12      with national standards.

13      (10) Require that the emergency medical dispatch  
14      agency be operated in accordance with national standards,  
15      including, but not limited to, (i) the use on every  
16      request for medical assistance of an emergency medical  
17      dispatch priority reference system (EMDPRS) in accordance  
18      with Department-approved policies and procedures and (ii)  
19      under the approval and supervision of the EMS medical  
20      director, the establishment of a continuous quality  
21      improvement program.

22      (11) Require that a person may not represent himself  
23      or herself, nor may an agency or business represent an  
24      agent or employee of that agency or business, as an  
25      emergency medical dispatcher unless licensed by the  
26      Department as an emergency medical dispatcher.

1           (12) Require that a person, organization, or  
2 government agency not represent itself as an emergency  
3 medical dispatch agency unless the person, organization,  
4 or government agency is certified by the Department as an  
5 emergency medical dispatch agency.

6           (13) Require that a person, organization, or  
7 government agency may not offer or conduct a training  
8 course that is represented as a course for an emergency  
9 medical dispatcher unless the person, organization, or  
10 agency is approved by the Department to offer or conduct  
11 that course.

12           (14) Require that Department-approved emergency  
13 medical dispatcher training programs are conducted by  
14 instructors licensed by the Department who:

15               (i) are, at a minimum, licensed as emergency  
16 medical dispatchers;

17               (ii) have completed a Department-approved course  
18 on methods of instruction;

19               (iii) have previous experience in a medical  
20 dispatch agency; and

21               (iv) have demonstrated experience as an EMS  
22 instructor.

23           (15) Establish criteria for modifying or waiving  
24 Emergency Medical Dispatcher requirements based on (i) the  
25 scope and frequency of dispatch activities and the  
26 dispatcher's access to training or (ii) whether the

1 previously-attended dispatcher training program merits  
2 automatic relicensure for the dispatcher.

3 (16) Charge each Emergency Medical Dispatcher  
4 applicant a fee for licensure and license renewal.

5 (c) The Department shall have the authority to suspend,  
6 revoke, or refuse to issue or renew the license of an EMD when,  
7 after notice and the opportunity for an impartial hearing, the  
8 Department demonstrates that the licensee has violated this  
9 Act, violated the rules adopted by the Department, or failed  
10 to comply with the applicable standard of care.

11 (Source: P.A. 98-973, eff. 8-15-14.)".