



104TH GENERAL ASSEMBLY

State of Illinois

2025 and 2026

SB3602

Introduced 2/5/2026, by Sen. Steve Stadelman

SYNOPSIS AS INTRODUCED:

New Act
815 ILCS 414/1.6 new

Creates the Prohibition on Bots Purchasing Tickets Act. Provides that a person shall not use or create a bot or employ any other method to: (1) purchase tickets in excess of posted limits for an online ticket sale; (2) use multiple Internet protocol addresses, multiple purchaser accounts, or multiple email addresses to purchase tickets in excess of the posted limit for any single online ticket sale; or (3) circumvent or disable an electronic queue, waiting period, pre-sale code, or other sales volume limitation system associated with an online ticket sale. Provides for enforcement by the Attorney General. Amends the Ticket Sale and Resale Act. Prohibits a ticket resale marketplace or ticket reseller from using a name, graphic, logo, image, or other intellectual property of, or stating or implying that the ticket resale marketplace or ticket reseller is affiliated with, an artist, team, event venue, or event organizer without express written consent. Provides that an operator of a venue or ticket issuer shall disclose the number of tickets for an event that are withheld from sale any time it offers tickets for that event for sale.

LRB104 19385 SPS 32833 b

1 AN ACT concerning business.

2 **Be it enacted by the People of the State of Illinois,**
3 **represented in the General Assembly:**

4 Section 1. Short title. This Act may be cited as the
5 Prohibition on Bots Purchasing Tickets Act.

6 Section 5. Definition. As used in this Act, "bot" means
7 any automated software program that performs automatic and
8 repetitive tasks and is designed to impersonate or replicate
9 human activity online. "Bot" does not include auto fill or
10 password management features built into an Internet browser or
11 provided through separate software.

12 Section 10. Prohibition on automated online ticket
13 purchasing.

14 (a) A person shall not use or create a bot, or employ any
15 other method, to:

16 (1) purchase tickets in excess of posted limits for an
17 online ticket sale;

18 (2) use multiple Internet protocol addresses, multiple
19 purchaser accounts, or multiple email addresses to
20 purchase tickets in excess of the posted limit for any
21 single online ticket sale; or

22 (3) circumvent or disable an electronic queue, waiting

1 period, pre-sale code, or other sales volume limitation
2 system associated with an online ticket sale.

3 (b) An owner or operator of a place of entertainment that
4 sells tickets to events, and any agent who conducts or
5 facilitates those sales, shall report any known violation
6 described in subsection (a) to the Attorney General within a
7 reasonable period of time after discovery of the violation.
8 The report shall include:

9 (1) a description of the violation;

10 (2) any available information about the individuals or
11 entities involved in the violation; and

12 (3) any measures taken or planned to be taken to
13 prevent further violations.

14 Section 15. Enforcement by Attorney General.

15 (a) The Attorney General may investigate a claim that a
16 person violated this Act.

17 (b) If the Attorney General concludes that a person is
18 violating this Act, the Attorney General may bring an action
19 in the name of the People of the State to restrain or enjoin
20 the person from violating this Act.

21 (c) In addition to bringing an action for injunctive
22 relief under this Act, the Attorney General may seek
23 restitution and petition a circuit court for the assessment of
24 a civil penalty as provided by this Section.

25 (d) A person who knowingly violates Section 10 is liable

1 for a civil penalty of not more than \$2,000 for each violation.

2 (e) Every ticket transaction in which a ticket is acquired
3 to be sold in violation of Section 10 constitutes a separate
4 violation for purposes of assessing a civil penalty.

5 (f) The Attorney General may recover all reasonable costs
6 of bringing an action under this Section, including court
7 costs, reasonable attorney's fees, and investigation costs.

8 Section 90. The Ticket Sale and Resale Act is amended by
9 adding Section 1.6 as follows:

10 (815 ILCS 414/1.6 new)

11 Sec. 1.6. Consumer protections for ticket sales.

12 (a) As used in this Section:

13 "Operator" means a person that owns, operates, or controls
14 a place of entertainment or that promotes or produces
15 entertainment and that sells a ticket to an entertainment
16 event as the first sale of the ticket.

17 "Ticket issuer" means any person who makes tickets
18 available, directly or indirectly, to the general public, and
19 may include:

20 (1) the operator of the venue;

21 (2) the sponsor or promoter of an event;

22 (3) a sports team participating in an event or a
23 league whose teams are participating in an event;

24 (4) a theater company, musical group, or similar

1 participant in an event; or

2 (5) an agent for any such person.

3 "Ticket resale marketplace" means a person that operates a
4 platform or exchange for the resale of tickets between third
5 parties or between the ticket resale marketplace and a third
6 party. "Ticket resale marketplace" includes a ticket issuer
7 only to the extent the ticket issuer is acting to facilitate
8 the resale of tickets between third parties or between the
9 ticket issuer, acting as a ticket resale marketplace, and a
10 third party.

11 "Ticket reseller" means a person engaged in the resale of
12 tickets.

13 "URL" means a uniform resource locator for a website on
14 the Internet.

15 (b) A ticket resale marketplace or ticket reseller shall
16 not:

17 (1) use a name, graphic, logo, image, or other
18 intellectual property of an artist, team, event venue, or
19 event organizer, including any proprietary resemblance, in
20 its promotional materials, social media promotions, paid
21 advertising, or URLs, in a manner that could reasonably be
22 expected to mislead a consumer as to the identity of the
23 seller when buying a ticket, unless it has the express
24 written consent of the artist, team, event venue, or event
25 organizer; or

26 (2) state or imply that the ticket resale marketplace,

1 ticket reseller, or its website is affiliated with or
2 endorsed by an artist, team, event venue, or event
3 organizer, including by using words like "official" in
4 promotional materials, social media promotions, search
5 engine optimization or monetization, paid advertising, or
6 URLs, unless it has the express written consent of the
7 artist, team, event venue, or event organizer.

8 (c) An operator or ticket issuer shall disclose the number
9 of tickets for an event that are withheld from sale any time it
10 offers tickets for that event for sale.