**Section 3400.10 Organization**

The Illinois Toll Highway Authority (Tollway) has eleven directors. The Governor and the Secretary of the Illinois Department of Transportation are ex officio directors. The Governor appoints nine directors with the advice and consent of the Senate. The Tollway has the following departments:

a) Administration – Responsible for the development and implementation of, and employee adherence to, administrative policies and procedures. The department also serves as the key contact for employee relations.

b) Communications and Marketing − Responsible for all external and internal communications between the Tollway and its constituents who include customers, news media, elected and appointed officials, the general public and employees.

c) Engineering − Responsible for the design, construction and maintenance of the roadway.

d) Finance −Responsible for all general accounting, budgeting, treasury functions, financial reporting, accounts payable, major contract review/management, payroll, risk management and cash handling. In addition, Finance manages all cash and investment analysis.

e) Illinois State Police-District 15 − A separate contingent of the Illinois State Police that provides law enforcement to the entire Tollway System, patrols the Tollway System to assist disabled motorists and provides special details for overweight vehicles and toll collection operations.

f) Information Technology −Responsible for leading, managing, directing, planning and controlling all information technologies and telecommunications, and providing strategic guidance and user/client services to the Tollway.

g) Inspector General − Responsible for investigating all instances of waste, inefficiencies, fraud, corruption, misconduct and mismanagement in the day to day operations of the Tollway. Additionally, the Inspector General recommends policies and procedures to ensure that the Tollway's Board members and employees, contractors and/or vendors adhere to all State and federal laws, as well as internal rules and regulations.

h) Legal − The Law Division is a Bureau of the Office of the Attorney General of the State of Illinois assigned to provide legal services to the Tollway.

i) Operational Services −Responsible for providing the necessary resources and services to maintain the Authority's operations and facilities, as well as managing the collection and counting of tolls. The department's responsibilities include the customer service associated with the issuance of I-PASS transponders.

j) Planning − Responsible for developing and implementing the Long-Range Capital Plan and the on-going capital programming for the Tollway. It also coordinates with community groups, government agencies, and planning organizations on transportation and land use policy focusing on better integration and coordination.