**Section 275.40 Designated Coordinator Level**

a) If an individual desires to file a formal written grievance, the individual shall promptly, but no later than 180 days after the alleged discrimination, submit the grievance to the Designated Coordinator in writing on the Grievance Form. The Grievance Form must be completed in order to receive proper consideration by the Designated Coordinator.

b) Upon request, assistance shall be provided by the Department to complete the Grievance Form.

c) The Designated Coordinator, or his/her representative, shall investigate the grievance and shall make (reasonable) efforts to resolve the grievance at this level. The Designated Coordinator shall provide a written response to the complainant and the Director within ten (10) business days after receipt of the Grievance Form.