**Section 825.10 Purpose**

1. This Part establishes the grievance procedure required by 28 CFR 35.107, adopted pursuant to the Americans With Disabilities Act of 1990 (42 USC 12101 et seq.) requiring the adoption of a procedure to resolve grievances asserted by qualified individuals with disabilities. Interested parties may contact the ADA Coordinator to review the ADA or its regulations to understand the rights, privileges, and remedies afforded by it.
2. In general, the ADA requires that each program, service, and activity offered by the Department of State Police, when viewed in its entirety, be readily accessible to and usable by qualified individuals with disabilities.
3. It is the intention of the Department to foster open communications with all individuals requesting readily-accessible programs, services, and activities. The Department encourages supervisors of programs, services, and activities to respond to requests for modifications before they become grievances.