**Section 925.100 Purpose**

a) The Americans With Disabilities Act Grievance Procedure (hereinafter referred to as "Procedure") is established pursuant to the Americans With Disabilities Act of 1990, 42 USC 12101 et seq. (hereinafter referred to as "ADA") and specifically Section 35.107 of the Title II regulations, 28 CFR Part 35, requiring that a grievance procedure be established to resolve grievances asserted by qualified individuals with disabilities. Should any individual desire to review the ADA or its regulations to understand the rights, privileges and remedies afforded by it, please contact the Designated Coordinator.

b) In general, the ADA requires that each program, service, and activity offered by the Illinois Environmental Protection Agency (hereinafter referred to as "Agency"), when viewed in its entirety, be readily accessible to and usable by qualified individuals with disabilities.

c) It is the intention of the Agency to foster open communications with all individuals requesting readily accessible programs, services, and activities. The Agency encourages supervisors of programs, services, and activities to respond to requests for modifications before they become grievances.