**Section 2603.200 Social Service Programs**

a) Introduction

Many social and welfare agencies, service clubs, citizen interest groups, self-help groups, and individual citizen volunteers have the potential to assist youth and should be invited to participate in facility programs. These various resources, which may be public or private, national or local, can provide assistance ranging from providing materials and financial assistance to guidance, counseling, and supportive services in the wide array of youth interests.

b) Minimum Standards

1) Counseling

Psychiatric, social services, and counseling services shall be provided, as needed, in individual cases.

2) Use of Volunteers

Volunteer workers and social workers offering needed services shall be invited to participate in shelter care programs.

A) The selection of volunteers must be accomplished with the same degree of care that is used in choosing staff members. (See Section 2603.30(b)(2).)

B) Prior to providing services, all non-staff volunteers shall be given an orientation governing the policies and procedures of the shelter care facility.