**Section 276.801 General Requirements**

Any person aggrieved by a decision regarding the failure of an emissions test or the denial of a waiver may petition the Agency which will thereupon investigate the matter. This grievance procedure is limited to filing a petition concerning a vehicle failing an emissions inspection or being denied a waiver; it shall not be used to grieve an action or decision of Agency or contractor personnel related to any activities other than a vehicle emissions test failure or waiver denial decision.

(Source: Amended at 20 Ill. Reg. 8456, effective June 14, 1996)