**Section 380.760 Contested Renewal, Restoration, and Training Determinations**

a) Any certified wastewater operator who disagrees with the Agency's decision regarding renewal or restoration may seek review of the Agency's decision, as provided in Section 380.550.

b) Operators, training providers, and training sponsors may contest Agency determinations regarding denial of training credit, and determinations regarding the amount of training credit to be awarded for a specific training event.

1) Individuals contesting an Agency determination must provide the Agency with a written request for a Board of Certification review within 30 days after the Agency's determination.

2) The written request shall state the name and address of the individual, the Agency determination being contested, and all information to support the individual's position.

3) The Board of Certification shall review the Agency determination and shall confirm the Agency's decision or recommend reconsideration of the Agency's decision. The Agency shall consider the Board of Certification's recommendation and notify the individual of the Agency's final decision within 45 days after its receipt of the Board of Certification's recommendation.

c) An individual's certificate shall remain valid during the contested period.

(Source: Added at 43 Ill. Reg. 5203, effective July 1, 2019)