**Section 100.100 Complaint Process**

The Department will follow the procedures outlined in 56 Ill. Adm. Code 2605 for complaints filed by LAA's or other recipients. Procedures specified in Section 100.90 of this Part will be followed for complaints by applicants for energy assistance.

(Source: Section 100.100 recodified from 89 Ill. Adm. Code 109.100 at 33 Ill. Reg. 9466)