**Section 2830.10 Mailing Address for Benefit Checks and Debit Cards**

a) The Department uses a third-party vendor to issue, mail and manage all benefit checks and debit cards. Benefit checks and debit cards will be mailed to the address provided by the claimant in accordance with 56 Ill. Adm. Code 2720.35. The vendor will only mail a benefit check or debit card to the address given to the vendor by the Department. It is the claimant's responsibility to ensure the Department has the claimant's correct address.

b) Neither benefit checks nor debit cards will be mailed to a Post Office box unless the claimant provides the local office with a home address and an explanation of why the claimant wants the benefit check or debit card sent to a Post Office box.

c) Neither benefit checks nor debit cards will be mailed to an address outside of the United States or Canada unless the claimant provides a reason that indicates only a temporary absence from this country or Canada.

(Source: Amended at 46 Ill. Reg. 5671, effective March 24, 2022)