**Section 115.220 Services and Supports**

a) The CILA agency shall develop and maintain a Provider Support Team for each individual served. The makeup of the team shall include a QIDP and a DSP; a nurse, or other professionals (such as occupational therapist or speech therapist) when necessary; and other staff as consistent with the individual's Personal Plan and Implementation Strategy. The provider support team shall:

1) Be responsible for all service functions required to support the outcomes of that area of the individual's Personal Plan for which the CILA agency has responsibility, including the development of the Implementation Strategy;

2) Provide care and supervision based on the known and assessed needs of the individual;

3) Help the individual participate in an array of community support services, as chosen by the individual and guardian tailored to their needs;

4) In collaboration with the ISC, provide or arrange for direct service in the community or in other facilities, such as State-operated facilities, convalescent care facilities, community hospitals or rehabilitation facilities, based on the assessed needs of the individual and when the facilities permit;

5) Be available to support the individual on a 24-hour basis.

6) Advocate on behalf of individuals;

7) Assist individuals to obtain and maintain safety and basic comforts within the CILA setting;

8) Provide on-going services to ensure the maintenance of the individual's living arrangement during times of absence, such as paying the rent and utilities;

9) Assist the individual in developing community supports and relationships as indicated in their Plan, with non-paid persons in the community, e.g., neighbors, volunteers, and landlords;

10) Provide personal support and assistance to the individual in gaining access to vocational training, employment opportunities, educational services, legal services, and leisure recreational, religious, and social activities as indicated in their Plan;

11) Provide assistance to the individual in obtaining health (including dietary) and dental services, mental health treatment and rehabilitation services (including physical therapy and occupational therapy), and substance abuse services, as needed;

12) Provide supportive counseling and problem-solving assistance on an on-going basis and at times of crisis, as needed;

13) Assist individuals with activities of daily living through skill training and acquisition of assistive devices, as needed;

14) Assist the individual in accessing medication information including observing and reporting effects and side effects of prescribed medications, as needed;

15) Provide assistance, as needed, in money management. This can include representative payeeship and protecting individual funds. The CILA provider *may accept funds from* an individual *for safekeeping and management if the service provider receives written authorization from the* individual *or the* individual's *guardian*, as applicable*.* The CILA provider *shall maintain a written record* that shall include, but not be limited to, *all financial arrangements and transactions involving each individual recipient's funds.* The CILA provider *shall allow each* individualand *guardian access to that written record* [210 ILCS 135/9.1];

16) Assist individuals to access transportation, as needed;

17) Provide *access to sex education, related resources and* services *that supports an individual's right to sexual health and healthy sexual practices and to be free from sexual exploitation and abuse.* The individual *shall be assessed on whether he or she has decision making capacity to give consent to sexual activity; and* for developmentally appropriate *sex education materials and resources.* Course material in sex education must be approved by the Department prior to implementation [405 ILCS 5/4-211].

b) The CILA agency shall remain responsible for ensuring the quality of services it provides and the protection of the individual's rights as enumerated in Section 115.250.

c) A QIDP shall be designated for each individual and shall, in conjunction with the Provider Support Team:

1) Develop the initial Implementation Strategy, using Form IL462-4470 provided by the Division, within 20 calendar days of the CILA provider's dated signature on the Personal Plan and update the Implementation Strategy at least annually as the Personal Plan is modified, or more often if warranted by a change in functional status or at the request of the individual or guardian;

2) Explain all rights enumerated in Section 115.250 and document in the individual's record that this has been done upon the individual's entry into a CILA;

3) Ensure that the services specified in the Implementation Strategy are being provided;

4) Coordinate employees, other professionals, and any other person, compensated or in a volunteer capacity, to implement the Implementation Strategy;

5) Identify and address gaps in the Implementation Strategy;

6) Identify and inform the ISC agency of potential needed changes to the Personal Plan;

7) Monitor the individual's status in relation to the Implementation Strategy;

8) Advocate for the individual's rights and services;

9) Ensure that information specified by the Personal Plan is included in the individual's record;

10) Ensure availability of a written Personal Plan and Implementation Strategy to the Provider Support Team members; and

11) Work with the individual and/or guardian to address issues that must be resolved or bought to the attention of the team by the individual and/or guardian.

d) A mental health professional may provide all services identified in subsections (b)(2) through (11) of this Section.

(Source: Amended at 47 Ill. Reg. 8485, effective May 31, 2023)