**Section 145.100 Tenant Rights and Choices**

a) To assure that tenant rights are protected and that owners/landlords who establish leases for PSH and/or Bridge subsidized units comply with written law, providers and rental agents (landlords or property management entities) shall ensure that:

1) The tenant's rights are protected in accordance with Chapter 2 of the Mental Health and Developmental Disabilities Code;

2) The tenant's right to confidentiality is governed by the Mental Health and Developmental Disabilities Confidentiality Act and HIPAA;

3) The tenant has full rights to make choices concerning the level of any services received;

4) The tenant has full rights to select a service provider from which services are delivered;

5) The tenant has full rights to identify the geographic or community areas where he/she wants to establish residency;

6) The tenant has rights to be free from abuse, neglect and exploitation; and

7) The tenant has rights to contact DMH or its designee and to be informed of DMH policy or protocol for filing complaints or grievances.

b) The information in this Section shall be explained by the Service Provider responsible for conducting the case management wellness visits, using language or a method of communication that the tenant understands. Documentation of the explanations shall be placed in the tenant's record maintained by the contracted Service Provider.

(Source: Amended at 45 Ill. Reg. 11027, effective August 30, 2021)