**Section 220.2400 Residential Services**

a) The licensee shall provide 24-hour supervision in each congregate living environment. At least one staff member shall be present in each residence at all times when participants are present.

b) The licensee shall provide an emergency response system.

c) The licensee shall provide 24-hour access to assistance in each apartment living setting.

d) The licensee shall have policies and procedures in place to guide decisions regarding the necessary level of supervision each participant requires in the residence and the community.