**Section 400.100 Definitions**

*"Abuse" means any physical injury, sexual abuse or mental injury inflicted on a resident other than by accidental means.* (Section 3(d) of the Act)

"Act" means The Abused and Neglected Long Term Care Facility Residents Reporting Act (Ill. Rev. Stat. 1989, ch. 111½, pars. 4161 et seq.).

"Complaint" means any report describing a problem with the care and treatment of a resident or with the general quality of care in a long-term care facility licensed by the Department that violates the requirements of 77 Ill. Adm. Code 300, 330, 350, 370, or 390. A complaint may be submitted by means of a telephone call, letter, or office visit.

"Department" means the Illinois Department of Public Health.

"Immediate" or "Immediately" means within twenty-four hours.

*"Long Term Care Facility"* means *the same meaning as in the Nursing Home Care Act* (Ill. Rev. Stat. 1989, ch. 111½, pars. 4151-101 et seq.) *except that the term shall include any mental health facility or developmental disability facility as defined in the Mental Health and Developmental Disabilities Code* (Ill. Rev. Stat. 1989, ch. 91½, pars. 1-100 et seq.). (Section 3(c) of the Act)

*"Neglect" means a failure in a long term care facility to provide adequate medical or personal care or maintenance, which failure results in physical or mental injury to a resident or in the deterioration of a resident's physical or mental condition.* (Section 3(e) of the Act)

*"Resident" means a person residing in and receiving personal care from a long term care facility, or residing in a mental health facility or developmental disability facility as defined in the Mental Health and Developmental Disabilities Code.* (Section 3(b) of the Act)