**Section 281.20 Definitions**

"Act" means the Public Utilities Act [220 ILCS 5].

"Commission" means the Illinois Commerce Commission.

"Hardship to the consumer"means an installment payment amount that a gas or electric utility customer will be unable to pay due to a lack of available funds, provided that the amount in arrears to be placed on installment payments is owed by a residential customer at a premises where a service member had his/her primary residence immediately prior to being ordered into military service.

*"Military service" means any full-time training or duty, no matter how described under federal or State law, for which a service member is ordered to report by the President, Governor of a state, commonwealth, or territory of the United States, or other appropriate military authority.* [220 ILCS 5/8-201.5(a)]

*"Service member" means a resident of Illinois who is a member of any component of the U.S. Armed Forces or the National Guard of any state, the District of Columbia, a commonwealth, or a territory of the United States.* [220 ILCS 5/8-201.5(a)]