**Section 501.500 Pressure Regulation**

A utility shall not provide service to any customer at a pressure, as measured at the outlet of the meter used to measure the customer's gas consumption, of less than 4 inches of water column or no more than 12 inches of water column except when the customer requested a higher delivery pressure. A utility is not in violation of this Section if the pressure variations occurred because of the operations of a customer in violation of its contract or the rules of the utility or other events beyond the utility's control.