**Section 512.240 Assignment**

An AGS that is certified to serve residential or small commercial customers shall not assign an agreement with a customer to any different AGS unless:

a) *The new supplier is an AGS certified by the Commission;*

b) *The rates, terms, and conditions of the agreement being assigned do not change during the remainder of the time covered by the agreement;*

c) *The customer is given no less than 30 days prior written notice of the assignment; and*

d) The written notice shall include *contact information for the new supplier*, contact information for the default gas utility should the customer not wish to take service with the new AGS, and contact information for the Commission’s Consumer Services Division; and

e) *The supplier assigning the contract provides contact information that a customer can use to resolve a dispute*. [220 ILCS 5/19-115(f)(4)]