**Section 729.420 Overpayments and Underpayments**

In the event of an underpayment or overpayment of grant funds, the Commission shall, at least annually, take one or more of the following corrective actions:

a) Instruct an overpaid provider by an email or mail to redirect funds with a check to the proper (underpaid) provider in applicable instances (in which case each affected provider shall furnish proof to the Commission that the redirection of funds has been completed as instructed);

b) Offset one or more future grant payments to an overpaid provider;

c) Increase one or more future grant payments to an underpaid provider; or

d) Release a grant payment to an underpaid provider on an interim basis during the month under the following conditions:

1) The underpaid provider has requested this remedy by mail or email due to fiscal constraints; and

2) There are sufficient funds in the Wireless Services Emergency Fund to avoid underpaying another provider on the next monthly distribution due to this interim release of funds.