**Section 737.620 Network Interface**

a) Telecommunications carriers shall have in place, no later than December 31, 2003, external combination protector/demarcation interfaces for all one- and two-line customers in single tenant residences and commercial buildings.

b) The network interface for a residential customer shall be located on a structure owned, rented or leased by the customer, in which the customer resides.

c) The network interface for business customers shall be located outside structures owned, rented or leased by the customer, in which the customer is conducting business. The demarcation point shall be located at the minimum point of penetration of the network cable to the building, normally within 25 feet. Deviation from this location must be mutually agreeable to the building owner and the telecommunications provider.

d) Network interfaces shall not be located on fence posts, utility poles or cable pedestals.

e) Network interfaces for temporary services or serving trailers, boats or customer-owned pay telephones shall be located on structures provided by the customer or on a utility pole.

f) The requirements of this Section apply to a Local Provider only to the extent that it owns and/or maintains network interfaces.

(Source: Amended at 39 Ill. Reg. 364, effective December 22, 2014)