**Section 745.221 Rate Changes for Competitive Services**

a) Requirements for proposed changes in rates for competitive services are found in Section 13-505 of the Act.

b) *Notice of an increase shall be given, no later than the prior billing cycle, to all potentially affected customers by mail or equivalent means of notice, including electronic if the customer has elected electronic billing. Additional notice by publication in a newspaper of general circulation may also be given.* (Section 13‑505 of the Act)

(Source: Amended at 38 Ill. Reg. 22045, effective November 17, 2014)