**Section 755.100 Components of ITAP Services**

ITAC, on behalf of the carriers, shall implement Section 13-703(a) of the Act through the provision of a loan and/or a voucher program to distribute equipment to recipients.

a) If ITAC, on behalf of the carriers, offers equipment through a loan program, ITAC shall:

1) Provide equipment to Illinois residents who are recipients, as prescribed by this Part;

2) Provide or contract for repair or exchange services for the loaned equipment; and

3) Provide training in the use of the loaned equipment by personnel capable of communicating with the recipient.

b) In lieu of or in addition to implementation of a loan program under subsection (a), ITAC, on behalf of the carriers, initiated a voucher program in 2005. The terms and conditions of the voucher program and equipment available through the voucher program shall be specified in ITAC's tariff or on ITAC's website. Equipment obtained through the voucher program shall become the property of the recipient. Notwithstanding subsection (a), ITAC and the carriers shall not be required to provide maintenance service, repair service, exchange service, or training for equipment offered as part of a voucher program. The equipment offered through the voucher program need not be the same as that offered through a loan program implemented pursuant to subsection (a).

c) In addition to subsections (a) and (b), the carriers, through ITAC, may dispose of, by sale or other means, used, unneeded, or obsolete equipment.

(Source: Amended at 41 Ill. Reg. 5401, effective May 5, 2017)