**Section 772.80 Disconnection**

a) No local exchange carrier shall disconnect, or order the disconnection of, a telephone subscriber's basic telecommunications service as a result of that subscriber's failure to pay:

1) Pay-per-call service charges;

2) Charges for intrastate information services provided pursuant to a presubscription or comparable arrangement; or

3) Charges for intrastate tariffed collect information services that have been disputed by the subscriber.

b) Charges for pay-per-call services shall not be included in the amount that must be paid to avoid disconnection of basic telecommunications service.