**Section 1329.420 Overpayments and Underpayments**

In the event of an underpayment or overpayment of grant funds, the Department shall, at least annually, take one or more of the following corrective actions:

a) Instruct an overpaid 9-1-1 Authority, by email or mail, to redirect funds with a check to the proper (underpaid) 9-1-1 Authority in applicable instances (in which case, each affected provider shall furnish proof to the Department that the redirection of funds has been completed as instructed);

b) Offset one or more future grant payments to an overpaid 9-1-1 Authority;

c) Increase one or more future grant payments to an underpaid 9-1-1 Authority; or

d) Release a grant payment to an underpaid 9-1-1 Authority on an interim basis during the month under the following conditions:

1) The underpaid 9-1-1 Authority has requested this remedy, by mail or email, due to fiscal constraints; and

2) The Statewide 9-1-1 Fund contains sufficient funds to avoid underpaying another 9-1-1 Authority on the next monthly distribution due to this interim release of funds.