**Section 105.1000 Monitoring**

a) The Department will monitor advertising and other practices of electronic filers. If the situation warrants, the Department will issue a warning letter describing specific corrective action for deviations from advertising standards, as described in Subpart I of this Part, or other practices. If the deviation is not corrected, a letter of suspension will be issued. In extreme cases, a filer can be suspended immediately from the program without a warning letter. The suspension will remain in effect until the Department determines that the deviations have been corrected.

b) The Department will monitor the timely receipt, completeness and legibility of Forms IL-8453 requested and received. If requested forms are not received or if the forms received are consistently late, incomplete or inaccurate, the electronic filer will receive a warning from the Department or, in extreme cases, a letter of suspension from the program.

c) The Department will monitor the quality of filers' transmissions and returns throughout the filing season. If the quality is unacceptable, the electronic filer will be contacted and may receive a warning from the Department or, in extreme cases, a letter of suspension from the program.

d) The Department will also monitor complaints about electronic filers and issue warning or suspension letters as appropriate.

(Source: Amended at 24 Ill. Reg. 6582, effective April 10, 2000)