## **100TH GENERAL ASSEMBLY**

## State of Illinois

## 2017 and 2018

### HB3528

by Rep. Robert Rita

## SYNOPSIS AS INTRODUCED:

See Index

Amends the Real Estate License Act of 2000. Makes changes concerning continuing education under the Act, including hours, approval of courses, curriculum, and education providers. Adds provisions concerning education provider licenses. Removes provisions concerning continuing education schools. Makes changes in provisions concerning leasing agent licenses. Prohibits any leasing agent or leasing agent permit holder from engaging in activities that require a broker's or managing broker's license and from operating under a temporary leasing agent permit more than one time in that individual's lifetime. Makes changes to provisions concerning the Real Estate Administration and Disciplinary Board, including adding members so that it is composed of 15 (rather than 9) and requiring term limits. Repeals outdated provisions and provisions concerning confidentiality, offerings not meeting continuing education requirements, and the Real Estate Education Advisory Council and makes conforming changes throughout the Act. Makes other changes. Effective January 1, 2018.

LRB100 11358 SMS 21742 b

FISCAL NOTE ACT MAY APPLY

A BILL FOR

1

AN ACT concerning regulation.

# Be it enacted by the People of the State of Illinois, represented in the General Assembly:

Section 5. The Real Estate License Act of 2000 is amended
by changing Sections 1-10, 5-5, 5-10, 5-27, 5-28, 5-50, 5-70,
5-75, 5-80, 20-20, 20-23, 20-60, 20-68, 25-10, 30-5, 30-15,
30-20, and 30-25 and the heading of Article 30 as follows:

8 (225	ILCS	454/1-10)
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9 (Section scheduled to be repealed on January 1, 2020)
10 Sec. 1-10. Definitions. In this Act, unless the context
11 otherwise requires:

12 "Act" means the Real Estate License Act of 2000.

"Address of record" means the designated address recorded by the Department in the applicant's or licensee's application file or license file as maintained by the Department's licensure maintenance unit. It is the duty of the applicant or licensee to inform the Department of any change of address, and those changes must be made either through the Department's website or by contacting the Department.

20 "Advisory Council" means the Real Estate Education
 21 Advisory Council created under Section 30-10 of this Act.

22 "Agency" means a relationship in which a broker or 23 licensee, whether directly or through an affiliated licensee, 1 represents a consumer by the consumer's consent, whether
2 express or implied, in a real property transaction.

3 "Applicant" means any person, as defined in this Section,
4 who applies to the Department for a valid license as a managing
5 broker, broker, or leasing agent.

"Blind advertisement" means any real estate advertisement 6 7 that does not include the sponsoring broker's business name and 8 that is used by any licensee regarding the sale or lease of 9 real estate, including his or her own, licensed activities, or 10 the hiring of any licensee under this Act. The broker's business name in the case of a franchise shall include the 11 12 franchise affiliation as well as the name of the individual 13 firm.

14 "Board" means the Real Estate Administration and 15 Disciplinary Board of the Department as created by Section 16 25-10 of this Act.

17 "Branch office" means a sponsoring broker's office other18 than the sponsoring broker's principal office.

19 "Broker" means an individual, partnership, limited 20 liability company, corporation, or registered limited 21 liability partnership other than a leasing agent who, whether 22 in person or through any media or technology, for another and 23 for compensation, or with the intention or expectation of 24 receiving compensation, either directly or indirectly:

(1) Sells, exchanges, purchases, rents, or leases real
 estate.

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(2) Offers to sell, exchange, purchase, rent, or lease
 real estate.

3 (3) Negotiates, offers, attempts, or agrees to
4 negotiate the sale, exchange, purchase, rental, or leasing
5 of real estate.

6 (4) Lists, offers, attempts, or agrees to list real 7 estate for sale, rent, lease, or exchange.

8 (5) Buys, sells, offers to buy or sell, or otherwise 9 deals in options on real estate or improvements thereon.

10 (6) Supervises the collection, offer, attempt, or
11 agreement to collect rent for the use of real estate.

12 (7) Advertises or represents himself or herself as
13 being engaged in the business of buying, selling,
14 exchanging, renting, or leasing real estate.

(8) Assists or directs in procuring or referring of
leads or prospects, intended to result in the sale,
exchange, lease, or rental of real estate.

(9) Assists or directs in the negotiation of any
transaction intended to result in the sale, exchange,
lease, or rental of real estate.

(10) Opens real estate to the public for marketingpurposes.

(11) Sells, rents, leases, or offers for sale or lease
real estate at auction.

(12) Prepares or provides a broker price opinion or
 comparative market analysis as those terms are defined in

this Act, pursuant to the provisions of Section 10-45 of this Act.

"Brokerage agreement" means a written or oral agreement 3 between a sponsoring broker and a consumer for licensed 4 5 activities to be provided to a consumer in return for compensation or the right to receive compensation from another. 6 Brokerage agreements may constitute either a bilateral or a 7 8 unilateral agreement between the broker and the broker's client 9 depending upon the content of the brokerage agreement. All 10 exclusive brokerage agreements shall be in writing.

"Broker price opinion" means an estimate or analysis of the 11 12 probable selling price of a particular interest in real estate, 13 which may provide a varying level of detail about the property's condition, market, and neighborhood and information 14 15 on comparable sales. The activities of a real estate broker or 16 managing broker engaging in the ordinary course of business as 17 a broker, as defined in this Section, shall not be considered a broker price opinion if no compensation is paid to the broker 18 or managing broker, other than compensation based upon the sale 19 20 or rental of real estate.

21 "Client" means a person who is being represented by a 22 licensee.

"Comparative market analysis" is an analysis or opinion regarding pricing, marketing, or financial aspects relating to a specified interest or interests in real estate that may be based upon an analysis of comparative market data, the

expertise of the real estate broker or managing broker, and 1 such other factors as the broker or managing broker may deem 2 3 appropriate in developing or preparing such analysis or opinion. The activities of a real estate broker or managing 4 5 broker engaging in the ordinary course of business as a broker, as defined in this Section, shall not be considered a 6 7 comparative market analysis if no compensation is paid to the 8 broker or managing broker, other than compensation based upon the sale or rental of real estate. 9

10 "Compensation" means the valuable consideration given by 11 one person or entity to another person or entity in exchange 12 for the performance of some activity or service. Compensation 13 shall include the transfer of valuable consideration, 14 including without limitation the following:

15 (1) commissions;

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- (2) referral fees;
- 17 (3) bonuses;
- 18 (4) prizes;
- 19 (5) merchandise;
- 20 (6) finder fees;
- 21 (7) performance of services;
- 22 (8) coupons or gift certificates;
- 23 (9) discounts;
- 24 (10) rebates;

(11) a chance to win a raffle, drawing, lottery, or
 similar game of chance not prohibited by any other law or

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1 statute; 2 (12) retainer fee; or 3 (13) salary. "Confidential information" means information obtained by a 4 5 licensee from a client during the term of a brokerage agreement that (i) was made confidential by the written request or 6 7 written instruction of the client, (ii) deals with the 8 negotiating position of the client, or (iii) is information the 9 disclosure of which could materially harm the negotiating 10 position of the client, unless at any time: 11 (1) the client permits the disclosure of information 12 given by that client by word or conduct; 13 (2) the disclosure is required by law; or 14 (3) the information becomes public from a source other 15 than the licensee. 16 "Confidential information" shall not be considered to 17 include material information about the physical condition of 18 the property. "Consumer" means a person or entity seeking or receiving 19 licensed activities. 20 "Continuing education school" means any person licensed by 21 22 the Department as a school for continuing education in accordance with Section 30-15 of this Act. 23 "Coordinator" means the Coordinator of Real Estate created 24 25 in Section 25-15 of this Act. "Credit hour" means 50 minutes of classroom instruction in 26

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course work that meets the requirements set forth in rules
 adopted by the Department.

3 "Customer" means a consumer who is not being represented by 4 the licensee but for whom the licensee is performing 5 ministerial acts.

6 "Department" means the Department of Financial and 7 Professional Regulation.

8 "Designated agency" means a contractual relationship 9 between a sponsoring broker and a client under Section 15-50 of 10 this Act in which one or more licensees associated with or 11 employed by the broker are designated as agent of the client.

"Designated agent" means a sponsored licensee named by a sponsoring broker as the legal agent of a client, as provided for in Section 15-50 of this Act.

"Dual agency" means an agency relationship in which a 15 16 licensee is representing both buyer and seller or both landlord 17 and tenant in the same transaction. When the agency relationship is a designated agency, the question of whether 18 there is a dual agency shall be determined by the agency 19 20 relationships of the designated agent of the parties and not of 21 the sponsoring broker.

22 <u>"Education provider" means a school licensed by the</u> 23 <u>Department offering courses in pre-license, post-license, and</u> 24 <u>continuing education required by this Act.</u>

25 "Employee" or other derivative of the word "employee", when26 used to refer to, describe, or delineate the relationship

between a sponsoring broker and a managing broker, broker, or a leasing agent, shall be construed to include an independent contractor relationship, provided that a written agreement exists that clearly establishes and states the relationship. All responsibilities of a broker shall remain.

6 "Escrow moneys" means all moneys, promissory notes or any other type or manner of legal tender or financial consideration 7 8 deposited with any person for the benefit of the parties to the 9 transaction. A transaction exists once an agreement has been 10 reached and an accepted real estate contract signed or lease 11 agreed to by the parties. Escrow moneys includes without 12 limitation earnest moneys and security deposits, except those 13 security deposits in which the person holding the security deposit is also the sole owner of the property being leased and 14 15 for which the security deposit is being held.

16 "Electronic means of proctoring" means a methodology 17 providing assurance that the person taking a test and 18 completing the answers to questions is the person seeking 19 licensure or credit for continuing education and is doing so 20 without the aid of a third party or other device.

"Exclusive brokerage agreement" means a written brokerage agreement that provides that the sponsoring broker has the sole right, through one or more sponsored licensees, to act as the exclusive designated agent or representative of the client and that meets the requirements of Section 15-75 of this Act.

26 "Inoperative" means a status of licensure where the

licensee holds a current license under this Act, but the licensee is prohibited from engaging in licensed activities because the licensee is unsponsored or the license of the sponsoring broker with whom the licensee is associated or by whom he or she is employed is currently expired, revoked, suspended, or otherwise rendered invalid under this Act.

7 "Interactive delivery method" means delivery of a course by 8 an instructor through a medium allowing for 2-way communication 9 between the instructor and a student in which either can 10 initiate or respond to questions.

11 "Leads" means the name or names of a potential buyer, 12 seller, lessor, lessee, or client of a licensee.

"Leasing Agent" means a person who is employed by a broker to engage in licensed activities limited to leasing residential real estate who has obtained a license as provided for in Section 5-5 of this Act.

17 "License" means the document issued by the Department 18 certifying that the person named thereon has fulfilled all 19 requirements prerequisite to licensure under this Act.

20 "Licensed activities" means those activities listed in the 21 definition of "broker" under this Section.

"Licensee" means any person, as defined in this Section, who holds a valid unexpired license as a managing broker, broker, or leasing agent.

25 "Listing presentation" means a communication between a 26 managing broker or broker and a consumer in which the licensee

is attempting to secure a brokerage agreement with the consumer
 to market the consumer's real estate for sale or lease.

3 "Managing broker" means a broker who has supervisory 4 responsibilities for licensees in one or, in the case of a 5 multi-office company, more than one office and who has been 6 appointed as such by the sponsoring broker.

7 "Medium of advertising" means any method of communication 8 intended to influence the general public to use or purchase a 9 particular good or service or real estate.

10 "Ministerial acts" means those acts that a licensee may 11 perform for a consumer that are informative or clerical in 12 nature and do not rise to the level of active representation on 13 behalf of a consumer. Examples of these acts include without 14 limitation (i) responding to phone inquiries by consumers as to 15 the availability and pricing of brokerage services, (ii) 16 responding to phone inquiries from a consumer concerning the 17 price or location of property, (iii) attending an open house and responding to questions about the property from a consumer, 18 19 (iv) setting an appointment to view property, (v) responding to 20 questions of consumers walking into a licensee's office 21 concerning brokerage services offered or particular 22 (vi) accompanying an appraiser, properties, inspector, 23 contractor, or similar third party on a visit to a property, 24 (vii) describing a property or the property's condition in 25 response to a consumer's inquiry, (viii) completing business or 26 factual information for a consumer on an offer or contract to

purchase on behalf of a client, (ix) showing a client through a property being sold by an owner on his or her own behalf, or (x) referral to another broker or service provider.

4 "Office" means a broker's place of business where the 5 general public is invited to transact business and where 6 records may be maintained and licenses displayed, whether or 7 not it is the broker's principal place of business.

8 "Person" means and includes individuals, entities, 9 corporations, limited liability companies, registered limited 10 liability partnerships, and partnerships, foreign or domestic, 11 except that when the context otherwise requires, the term may 12 refer to a single individual or other described entity.

"Personal assistant" means a licensed or unlicensed person who has been hired for the purpose of aiding or assisting a sponsored licensee in the performance of the sponsored licensee's job.

17 "Pocket card" means the card issued by the Department to 18 signify that the person named on the card is currently licensed 19 under this Act.

20 "Pre-license school" means a school licensed by the 21 Department offering courses in subjects related to real estate 22 transactions, including the subjects upon which an applicant is 23 examined in determining fitness to receive a license.

24 "Pre-renewal period" means the period between the date of 25 issue of a currently valid license and the license's expiration 26 date.

"Proctor" means any person, including, but not limited to, an instructor, who has a written agreement to administer examinations fairly and impartially with a licensed <del>pre-license school or a licensed continuing</del> education <u>provider</u> <del>school</del>.

6 "Real estate" means and includes leaseholds as well as any 7 other interest or estate in land, whether corporeal, 8 incorporeal, freehold, or non-freehold, including timeshare 9 interests, and whether the real estate is situated in this 10 State or elsewhere.

"Regular employee" means a person working an average of 20 hours per week for a person or entity who would be considered as an employee under the Internal Revenue Service eleven main tests in three categories being behavioral control, financial control and the type of relationship of the parties, formerly the twenty factor test.

17 "Secretary" means the Secretary of the Department of 18 Financial and Professional Regulation, or a person authorized 19 by the Secretary to act in the Secretary's stead.

20 "Sponsoring broker" means the broker who has issued a 21 sponsor card to a licensed managing broker, broker, or a 22 leasing agent.

"Sponsor card" means the temporary permit issued by the sponsoring broker certifying that the managing broker, broker, or leasing agent named thereon is employed by or associated by written agreement with the sponsoring broker, as provided for HB3528 - 13 - LRB100 11358 SMS 21742 b
in Section 5-40 of this Act.
(Source: P.A. 98-531, eff. 8-23-13; 98-1109, eff. 1-1-15;
99-227, eff. 8-3-15.)
(225 ILCS 454/5-5)

5 (Section scheduled to be repealed on January 1, 2020)

Sec. 5-5. Leasing agent license.

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7 (a) The purpose of this Section is to provide for a limited 8 scope license to enable persons who wish to engage in 9 activities limited to the leasing of residential real property 10 for which a license is required under this Act, and only those 11 activities, to do so by obtaining the license provided for 12 under this Section.

(b) Notwithstanding the other provisions of this Act, there 13 14 is hereby created a leasing agent license that shall enable the 15 licensee to engage only in residential leasing activities for 16 which a license is required under this Act. Such activities include without limitation leasing or renting residential real 17 18 property, or attempting, offering, or negotiating to lease or rent residential real property, or supervising the collection, 19 offer, attempt, or agreement to collect rent for the use of 20 21 residential real property. Nothing in this Section shall be 22 construed to require a licensed managing broker or broker to 23 obtain a leasing agent license in order to perform leasing 24 activities for which a license is required under this Act. Licensed leasing agents, including those operating under 25

subsection (d), shall not be allowed to engage in any activity that requires a broker's or managing broker's license, including, but not limited to, selling, offering, negotiating for sale, listing or showing for sale, or referring for sale or commercial lease real estate. Licensed leasing agents must be sponsored and employed by a sponsoring broker.

7 (c) The Department, by rule <u>and in accordance with this</u> 8 <u>Act</u>, shall provide for the licensing of leasing agents, 9 including the issuance, renewal, and administration of 10 licenses.

11 (d) Notwithstanding any other provisions of this Act to the 12 contrary, a person may engage in residential leasing activities 13 for which a license is required under this Act, for a period of 90  $\frac{120}{120}$  consecutive days without being licensed, so long as the 14 15 person is acting under the supervision of a sponsoring broker, 16 and the sponsoring broker has notified the Department that the 17 person is pursuing licensure under this Section, and the person has enrolled in the leasing agent pre-license education course 18 no later than 60 days after beginning to engage in residential 19 20 leasing activities. During the 90-day 120 day period all requirements of Sections 5-10 and 5-65 of this Act with respect 21 22 to education, successful completion of an examination, and the 23 payment of all required fees must be satisfied. No individual 24 shall be allowed to operate under the terms of this Section 25 more than a single time in that individual's lifetime. The 26 Department may adopt rules to ensure that the provisions of

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1	this subsection are not used in a manner that enables an
2	unlicensed person to repeatedly or continually engage in
3	activities for which a license is required under this Act.
4	(Source: P.A. 99-227, eff. 8-3-15.)
5	(225 ILCS 454/5-10)
6	(Section scheduled to be repealed on January 1, 2020)
7	Sec. 5-10. Requirements for license as leasing agent <u>;</u>
8	continuing education.
9	(a) Every applicant for licensure as a leasing agent must
10	meet the following qualifications:
11	(1) be at least 18 years of age;
12	(2) be of good moral character;
13	(3) successfully complete a 4-year course of study in a
14	high school or secondary school or an equivalent course of
15	study approved by the Illinois State Board of Education;
16	(4) personally take and pass a written examination
17	authorized by the Department sufficient to demonstrate the
18	applicant's knowledge of the provisions of this Act
19	relating to leasing agents and the applicant's competence
20	to engage in the activities of a licensed leasing agent;
21	(5) provide satisfactory evidence of having completed
22	$\underline{20}$ $\underline{15}$ hours of instruction in an approved course of study
23	relating to the leasing of residential real property. <u>The</u>
24	Board shall determine the number of hours each topic of
25	study shall require. The course of study shall cover, among

other topics, cover the provisions of this Act applicable to leasing agents; fair housing issues relating to residential leasing; advertising and marketing issues; leases, applications, and credit reports; owner-tenant relationships and owner-tenant laws; the handling of funds; and environmental issues relating to residential real property;

8 (6) complete any other requirements as set forth by9 rule; and

10 (7) present a valid application for issuance of an 11 initial license accompanied by a sponsor card and the fees 12 specified by rule.

(b) No applicant shall engage in any of the activities covered by this Act until a valid sponsor card has been issued to such applicant. The sponsor card shall be valid for a maximum period of 45 days after the date of issuance unless extended for good cause as provided by rule.

(c) Successfully completed course work, completed pursuant 18 19 to the requirements of this Section, may be applied to the course work requirements to obtain a managing broker's or 20 21 broker's license as provided by rule. The Board Advisory 22 Council may recommend through the Board to the Department and 23 the Department may adopt requirements for approved courses, 24 course content, and the approval of courses, instructors, and education providers schools, as well as education provider 25 26 school and instructor fees. The Department may establish

continuing education requirements for licensed leasing agents,
 by rule, with the advice of the Advisory Council and Board.

3 <u>(d) The continuing education requirement for leasing</u> 4 <u>agents shall consist of a single core curriculum to be</u> 5 <u>established by the Board. Leasing agents shall be required to</u> 6 <u>complete no less than 6 hours of continuing education for each</u> 7 <u>2-year renewal period. Continuing education courses shall be 2</u> 8 hours in duration.

9 (Source: P.A. 99-227, eff. 8-3-15.)

10 (225 ILCS 454/5-27)

11 (Section scheduled to be repealed on January 1, 2020)

12 Sec. 5-27. Requirements for licensure as a broker.

13 (a) Every applicant for licensure as a broker must meet the14 following qualifications:

15 (1) Be at least 21 years of age. After April 30, 2011, 16 the minimum age of 21 years shall be waived for any person seeking a license as a broker who has attained the age of 17 18 and can provide evidence of the successful completion of 18 at least 4 semesters of post-secondary school study as a 19 20 full-time student or the equivalent, with major emphasis on 21 real estate courses, in a school approved by the 22 Department;

23

#### (2) Be of good moral character;

24 (3) Successfully complete a 4-year course of study in a
 25 high school or secondary school approved by the Illinois

State Board of Education or an equivalent course of study as determined by an examination conducted by the Illinois State Board of Education which shall be verified under oath by the applicant;

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(4) (Blank);

6 (5) After April 30, 2011, provide satisfactory 7 evidence of having completed 90 hours of instruction in 8 real estate courses approved by the <u>Board Advisory Council</u>, 9 15 hours of which must consist of situational and case 10 studies presented in the classroom or by <u>live</u>, <del>other</del> 11 interactive <u>webinar or online distance education courses</u> 12 <del>delivery method between the instructor and the students</del>;

13 (6) Personally take and pass a written examination
14 authorized by the Department;

15 (7) Present a valid application for issuance of a
16 license accompanied by a sponsor card and the fees
17 specified by rule.

(b) The requirements specified in items (3) and (5) of subsection (a) of this Section do not apply to applicants who are currently admitted to practice law by the Supreme Court of Illinois and are currently in active standing.

(c) No applicant shall engage in any of the activities covered by this Act until a valid sponsor card has been issued to such applicant. The sponsor card shall be valid for a maximum period of 45 days after the date of issuance unless extended for good cause as provided by rule. (d) All licenses should be readily available to the public
 at their place of business.

(e) An individual holding an active license as a managing 3 broker may return the license to the Department along with a 4 5 form provided by the Department and shall be issued a broker's 6 license in exchange. Any individual obtaining a broker's 7 license under this subsection (e) shall be considered as having obtained a broker's license by education and passing the 8 9 required test and shall be treated as such in determining 10 compliance with this Act.

11 (Source: P.A. 98-531, eff. 8-23-13; 98-1109, eff. 1-1-15; 12 99-227, eff. 8-3-15.)

13 (225 ILCS 454/5-28)

14 (Section scheduled to be repealed on January 1, 2020)
15 Sec. 5-28. Requirements for licensure as a managing broker.
16 (a) Effective May 1, 2012, every applicant for licensure as

a managing broker must meet the following qualifications:

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be at least 21 years of age;

19

(2) be of good moral character;

20 (3) have been licensed at least 2 out of the preceding
21 3 years as a broker;

(4) successfully complete a 4-year course of study in
high school or secondary school approved by the Illinois
State Board of Education or an equivalent course of study
as determined by an examination conducted by the Illinois

State Board of Education, which shall be verified under
 oath by the applicant;

(5) provide satisfactory evidence of having completed 3 at least 165 hours, 120 of which shall be those hours 4 5 required pre and post-licensure to obtain a broker's license, and 45 additional hours completed within the year 6 immediately preceding the filing of an application for a 7 8 managing broker's license, which hours shall focus on 9 brokerage administration and management and leasing agent 10 management and include at least 15 hours in the classroom 11 or by <u>live</u>, other interactive webinar or online distance 12 education courses delivery method between the instructor 13 and the students;

14 (6) personally take and pass a written examination15 authorized by the Department; and

(7) present a valid application for issuance of a
 license accompanied by a sponsor card, an appointment as a
 managing broker, and the fees specified by rule.

(b) The requirements specified in item (5) of subsection (a) of this Section do not apply to applicants who are currently admitted to practice law by the Supreme Court of Illinois and are currently in active standing.

(c) No applicant shall act as a managing broker for more than 90 days after an appointment as a managing broker has been filed with the Department without obtaining a managing broker's license. - 21 - LRB100 11358 SMS 21742 b

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1 (Source: P.A. 98-531, eff. 8-23-13; 99-227, eff. 8-3-15.)

(225 ILCS 454/5-50)

3 (Section scheduled to be repealed on January 1, 2020)

Sec. 5-50. Expiration and renewal of managing broker,
broker, or leasing agent license; sponsoring broker; register
of licensees; pocket card.

7 (a) The expiration date and renewal period for each license 8 issued under this Act shall be set by rule. Except as otherwise 9 provided in this Section, the holder of a license may renew the 10 license within 90 days preceding the expiration date thereof by 11 completing the continuing education required by this Act and 12 paying the fees specified by rule.

(b) An individual whose first license is that of a broker 13 14 received on or after the effective date of this amendatory Act of the 100th General Assembly April 30, 2011, must provide 15 16 evidence of having completed 30 hours of post-license education in courses approved by the Board Advisory Council, 15 hours of 17 which must consist of situational and case studies presented in 18 a the classroom or a live interactive webinar, online distance 19 education course, or home study course. Credit for courses 20 21 taken through an online distance education course or a home 22 study course shall require passage of or by other interactive delivery method between the instructor and the students, and 23 24 personally take and pass an examination approved by the Department prior to the first renewal of their broker's 25

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1 license.

2 (c) Any managing broker, broker, or leasing agent whose license under this Act has expired shall be eligible to renew 3 the license during the 2-year period following the expiration 4 5 date, provided the managing broker, broker, or leasing agent pays the fees as prescribed by rule and completes continuing 6 7 education and other requirements provided for by the Act or by rule. Beginning on May 1, 2012, a managing broker licensee, 8 9 broker, or leasing agent whose license has been expired for 10 more than 2 years but less than 5 years may have it restored by 11 (i) applying to the Department, (ii) paying the required fee, 12 (iii) completing the continuing education requirements for the most recent pre-renewal period that ended prior to the date of 13 the application for reinstatement, and (iv) filing acceptable 14 15 proof of fitness to have his or her license restored, as set by 16 rule. A managing broker, broker, or leasing agent whose license 17 has been expired for more than 5 years shall be required to meet the requirements for a new license. 18

19 (d) Notwithstanding any other provisions of this Act to the contrary, any managing broker, broker, or leasing agent whose 20 license expired while he or she was (i) on active duty with the 21 22 Armed Forces of the United States or called into service or 23 training by the state militia, (ii) engaged in training or 24 education under the supervision of the United States preliminary to induction into military service, or (iii) 25 serving as the Coordinator of Real Estate in the State of 26

1 Illinois or as an employee of the Department may have his or 2 her license renewed, reinstated or restored without paying any 3 lapsed renewal fees if within 2 years after the termination of 4 the service, training or education by furnishing the Department 5 with satisfactory evidence of service, training, or education 6 and it has been terminated under honorable conditions.

7 (e) The Department shall establish and maintain a register 8 of all persons currently licensed by the State and shall issue 9 and prescribe a form of pocket card. Upon payment by a licensee 10 of the appropriate fee as prescribed by rule for engagement in 11 the activity for which the licensee is qualified and holds a 12 license for the current period, the Department shall issue a pocket card to the licensee. The pocket card shall be 13 14 verification that the required fee for the current period has 15 been paid and shall indicate that the person named thereon is 16 licensed for the current renewal period as a managing broker, 17 broker, or leasing agent as the case may be. The pocket card shall further indicate that the person named thereon is 18 19 authorized by the Department to engage in the licensed activity 20 appropriate for his or her status (managing broker, broker, or 21 leasing agent). Each licensee shall carry on his or her person 22 his or her pocket card or, if such pocket card has not yet been 23 issued, a properly issued sponsor card when engaging in any licensed activity and shall display the same on demand. 24

25 (f) The Department shall provide to the sponsoring broker a 26 notice of renewal for all sponsored licensees by mailing the

notice to the sponsoring broker's address of record, or, at the Department's discretion, by an electronic means as provided for by rule.

(q) Upon request from the sponsoring broker, the Department 4 5 shall make available to the sponsoring broker, either by mail or by an electronic means at the discretion of the Department, 6 a listing of licensees under this Act who, according to the 7 8 records of the Department, are sponsored by that broker. Every 9 licensee associated with or employed by a broker whose license 10 is revoked, suspended, terminated, or expired shall be 11 considered as inoperative until such time as the sponsoring 12 broker's license is reinstated or renewed, or the licensee changes employment as set forth in subsection (c) of Section 13 5-40 of this Act. 14

15 (Source: P.A. 98-531, eff. 8-23-13; 99-227, eff. 8-3-15.)

16 (225 ILCS 454/5-70)

17 (Section scheduled to be repealed on January 1, 2020)

18 Sec. 5-70. Continuing education requirement; managing 19 broker or broker.

20 (a) The requirements of this Section apply to all managing21 brokers and brokers.

(b) Except as otherwise provided in this Section, each person who applies for renewal of his or her license as a managing broker or broker must successfully complete 6 hours of real estate continuing education courses approved by the <u>Board</u>

Advisory Council for each year of the pre-renewal period. In 1 addition, beginning with the pre-renewal period for managing 2 3 broker licensees that begins after the effective date of this Act, those licensees renewing or obtaining a managing broker's 4 5 license must successfully complete a 12-hour broker management 6 continuing education course approved by the Department each 7 pre-renewal period. The broker management continuing education 8 course must be completed in the classroom or by other 9 interactive delivery method between the instructor and the 10 students. Successful completion of the course shall include 11 achieving a passing score as provided by rule on a test 12 developed and administered in accordance with rules adopted by 13 the Department. No license may be renewed except upon the 14 successful completion of the required courses or their 15 equivalent or upon a waiver of those requirements for good 16 cause shown as determined by the Secretary with the 17 recommendation of the Board Advisory Council. The requirements of this Article are applicable to all managing brokers and 18 19 brokers except those managing brokers and brokers who, during 20 the pre-renewal period:

(1) serve in the armed services of the United States;
(2) serve as an elected State or federal official;
(3) serve as a full-time employee of the Department; or
(4) are admitted to practice law pursuant to Illinois
Supreme Court rule.

26 (c) (Blank).

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(d) A person receiving an initial license during the 90 days before the renewal date shall not be required to complete the continuing education courses provided for in subsection (b) of this Section as a condition of initial license renewal.

5 (e) The continuing education requirement for brokers and managing brokers shall consist of a single core curriculum and 6 7 an elective curriculum, to be established by the Board in accordance with this subsection. The core curriculum shall not 8 9 be further divided into subcategories or divisions of 10 instruction. The core curriculum shall consist of 4 hours per 11 2-year Advisory Council. In meeting the continuing education 12 requirements of this Act, at least 3 hours per year or their equivalent, 6 hours for each two-year pre-renewal period on the 13 subjects of advertising, agency, disclosures, escrow, fair 14 housing, leasing agent management, and license law. The amount 15 16 of time allotted to each of the foregoing subjects shall be 17 determined by the Board, shall be required to be completed in 18 the core curriculum. The core curriculum shall be reviewed and, 19 if necessary, revised every 4 years by the Board. However, the 20 core curriculum's total hourly requirement shall only be subject to change by amendment of this subsection and any 21 22 change to the core curriculum shall not be effective for a 23 period of 6 months after such change is made by the Board. The 24 Board shall provide notice to all approved education providers 25 of any changes to the core curriculum. When determining whether revisions of the core curriculum's subjects or specific time 26

requirements are necessary In establishing the core 1 2 curriculum, the Board Advisory Council shall consider subjects that will educate licensees on recent changes in applicable 3 laws, and new laws, and refresh the licensee on areas of the 4 5 license law and the Department policy that the Board Advisory Council deems appropriate, and any other subject areas the 6 Board that the Advisory Council deems timely and applicable in 7 order to prevent violations of this Act and to protect the 8 9 public. In establishing the elective curriculum, the Board 10 Advisory Council shall consider subjects that cover the various 11 aspects of the practice of real estate that are covered under 12 the scope of this Act. However, the elective curriculum shall not include any offerings referred to in Section 13 5-85 Act

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(f) The subject areas of continuing education courses 15 16 approved by the Board shall be meant to protect the 17 professionalism of the industry and the public and prevent violations of this Act and Advisory Council may include without 18 limitation the following: 19

- - (1) license law and escrow;
- 21 (2) antitrust;
- 22 (3) fair housing;
- 23 (4) agency;
- (5) appraisal; 24
- 25 (6) property management;
- 26 (7) residential brokerage;

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1	(8) farm property management;
2	(9) rights and duties of sellers, buyers, and brokers;
3	(10) commercial brokerage and leasing; and
4	(11) real estate financing <u>;</u> <del>.</del>
5	(12) disclosures;
6	(13) leasing agent management; and
7	(14) advertising.

8 (g) In lieu of credit for those courses listed in 9 subsection (f) of this Section, credit may be earned for 10 serving as a licensed instructor in an approved course of 11 continuing education. The amount of credit earned for teaching 12 a course shall be the amount of continuing education credit for 13 which the course is approved for licensees taking the course.

14 (h) Credit hours may be earned for self-study programs
15 approved by the <u>Board</u> Advisory Council.

16 (i) A managing broker or broker may earn credit for a 17 specific continuing education course only once during the 18 prerenewal period.

(j) No more than 6 hours of continuing education credit maybe taken in one calendar day.

(k) To promote the offering of a uniform and consistent course content, the <u>Board</u> <del>Department</del> may provide for the development of a single broker management course to be offered by all <del>continuing</del> education providers who choose to offer the broker management continuing education course. The <u>Board</u> <del>Department</del> may contract for the development of the 12-hour broker management continuing education course with an outside vendor or consultant and, if the course is developed in this manner, the <u>Board</u> <del>Department</del> or the outside consultant shall license the use of that course to all approved continuing education providers who wish to provide the course.

6 (1) Except as specifically provided in this Act, continuing 7 education credit hours may not be earned for completion of pre 8 or post-license courses. The approved 30-hour post-license 9 course for broker licensees shall satisfy the continuing 10 education requirement for the pre-renewal period in which the 11 course is taken. The approved 45-hour brokerage administration 12 and management course shall satisfy the 12-hour broker management continuing education 13 requirement for the 14 pre-renewal period in which the course is taken.

15 (Source: P.A. 98-531, eff. 8-23-13; 99-227, eff. 8-3-15; 16 99-728, eff. 1-1-17.)

17 (225 ILCS 454/5-75)

18 (Section scheduled to be repealed on January 1, 2020)

19 Sec. 5-75. Out-of-state continuing education credit. If a 20 renewal applicant has earned continuing education hours in 21 another state or territory for which he or she is claiming 22 credit toward full compliance in Illinois, the <u>Board Advisory</u> 23 <u>Council</u> shall review, approve, or disapprove those hours based 24 upon whether the course is one that would be approved under 25 Section 5-70 of this Act, whether the course meets the basic

HB3528 - 30 - LRB100 11358 SMS 21742 b requirements for continuing education under this Act, and any 1 2 other criteria that is provided by statute or rule. (Source: P.A. 91-245, eff. 12-31-99.) 3 4 (225 ILCS 454/5-80) 5 (Section scheduled to be repealed on January 1, 2020) 6 Sec. 5-80. Evidence of compliance with continuing 7 education requirements. 8 (a) Each renewal applicant shall certify, on his or her 9 renewal application, full compliance with continuing education 10 requirements set forth in Section 5-70. The <del>continuing</del> 11 education provider school shall retain and submit to the 12 Department after the completion of each course evidence of those successfully completing the course as provided by rule. 13

14 (b) The Department may require additional evidence 15 demonstrating compliance with the continuing education 16 requirements. The renewal applicant shall retain and produce 17 the evidence of compliance upon request of the Department.

18 (Source: P.A. 96-856, eff. 12-31-09.)

19 (225 ILCS 454/20-20)

20 (Section scheduled to be repealed on January 1, 2020)

21 Sec. 20-20. Grounds for discipline.

(a) The Department may refuse to issue or renew a license,
may place on probation, suspend, or revoke any license,
reprimand, or take any other disciplinary or non-disciplinary

action as the Department may deem proper and impose a fine not to exceed \$25,000 upon any licensee or applicant under this Act or any person who holds himself or herself out as an applicant or licensee or against a licensee in handling his or her own property, whether held by deed, option, or otherwise, for any one or any combination of the following causes:

7 (1) Fraud or misrepresentation in applying for, or
8 procuring, a license under this Act or in connection with
9 applying for renewal of a license under this Act.

10 (2) The conviction of or plea of quilty or plea of nolo 11 contendere to a felony or misdemeanor in this State or any 12 other jurisdiction; or the entry of an administrative sanction by a government agency in this State or any other 13 14 jurisdiction. Action taken under this paragraph (2) for a 15 misdemeanor or an administrative sanction is limited to a 16 misdemeanor or administrative sanction that has as an 17 essential element dishonesty or fraud or involves larceny, embezzlement, or obtaining money, property, or credit by 18 19 false pretenses or by means of a confidence game.

20 (3) Inability to practice the profession with reasonable judgment, skill, or safety as a result of a 21 22 illness, including, but not limited physical to, 23 deterioration through the aging process or loss of motor 24 skill, or a mental illness or disability.

(4) Practice under this Act as a licensee in a retail
 sales establishment from an office, desk, or space that is

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not separated from the main retail business by a separate and distinct area within the establishment.

3 (5) Having been disciplined by another state, the District of Columbia, a territory, a foreign nation, or a 4 governmental agency authorized to impose discipline if at 5 least one of the grounds for that discipline is the same as 6 7 or the equivalent of one of the grounds for which a 8 licensee may be disciplined under this Act. A certified 9 copy of the record of the action by the other state or 10 jurisdiction shall be prima facie evidence thereof.

11 (6) Engaging in the practice of real estate brokerage 12 without a license or after the licensee's license <u>or</u> 13 <u>temporary permit</u> was expired or while the license was 14 inoperative.

15 (7) Cheating on or attempting to subvert the Real
 16 Estate License Exam or continuing education exam.

17 (8) Aiding or abetting an applicant to subvert or cheat
18 on the Real Estate License Exam or continuing education
19 exam administered pursuant to this Act.

20 (9) Advertising that is inaccurate, misleading, or
 21 contrary to the provisions of the Act.

(10) Making any substantial misrepresentation oruntruthful advertising.

24 (11) Making any false promises of a character likely to25 influence, persuade, or induce.

(12) Pursuing a continued and flagrant course of

1 2 misrepresentation or the making of false promises through licensees, employees, agents, advertising, or otherwise.

3 (13) Any misleading or untruthful advertising, or 4 using any trade name or insignia of membership in any real 5 estate organization of which the licensee is not a member.

6 (14) Acting for more than one party in a transaction 7 without providing written notice to all parties for whom 8 the licensee acts.

9 (15) Representing or attempting to represent a broker
10 other than the sponsoring broker.

(16) Failure to account for or to remit any moneys or documents coming into his or her possession that belong to others.

14 (17) Failure to maintain and deposit in a special 15 account, separate and apart from personal and other 16 business accounts, all escrow moneys belonging to others 17 entrusted to a licensee while acting as a broker, escrow agent, or temporary custodian of the funds of others or 18 failure to maintain all escrow moneys on deposit in the 19 20 until the transactions are consummated account or 21 terminated, except to the extent that the moneys, or any 22 part thereof, shall be:

(A) disbursed prior to the consummation or
termination (i) in accordance with the written
direction of the principals to the transaction or their
duly authorized agents, (ii) in accordance with

directions providing for the release, payment, or distribution of escrow moneys contained in any written contract signed by the principals to the transaction or their duly authorized agents, or (iii) pursuant to an order of a court of competent jurisdiction; or

(B) deemed abandoned and transferred to the Office 6 7 of the State Treasurer to be handled as unclaimed property pursuant to the Uniform Disposition of 8 9 Unclaimed Property Act. Escrow moneys may be deemed 10 abandoned under this subparagraph (B) only: (i) in the 11 absence of disbursement under subparagraph (A); (ii) 12 in the absence of notice of the filing of any claim in 13 a court of competent jurisdiction; and (iii) if 6 14 months have elapsed after the receipt of a written 15 demand for the escrow moneys from one of the principals 16 to the transaction or the principal's duly authorized 17 agent.

18 The account shall be noninterest bearing, unless the 19 character of the deposit is such that payment of interest 20 thereon is otherwise required by law or unless the 21 principals to the transaction specifically require, in 22 writing, that the deposit be placed in an interest bearing 23 account.

(18) Failure to make available to the Department all
 escrow records and related documents maintained in
 connection with the practice of real estate within 24 hours

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of a request for those documents by Department personnel.

2 (19) Failing to furnish copies upon request of
3 documents relating to a real estate transaction to a party
4 who has executed that document.

5 (20) Failure of a sponsoring broker to timely provide 6 information, sponsor cards, or termination of licenses to 7 the Department.

8 (21) Engaging in dishonorable, unethical, or 9 unprofessional conduct of a character likely to deceive, 10 defraud, or harm the public.

11 (22) Commingling the money or property of others with12 his or her own money or property.

13 (23) Employing any person on a purely temporary or 14 single deal basis as a means of evading the law regarding 15 payment of commission to nonlicensees on some contemplated 16 transactions.

17 (24) Permitting the use of his or her license as a 18 broker to enable a leasing agent or unlicensed person to 19 operate a real estate business without actual 20 participation therein and control thereof by the broker.

(25) Any other conduct, whether of the same or a
different character from that specified in this Section,
that constitutes dishonest dealing.

(26) Displaying a "for rent" or "for sale" sign on any
 property without the written consent of an owner or his or
 her duly authorized agent or advertising by any means that

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any property is for sale or for rent without the written consent of the owner or his or her authorized agent.

3 (27) Failing to provide information requested by the
4 Department, or otherwise respond to that request, within 30
5 days of the request.

(28) Advertising by means of a blind advertisement, except as otherwise permitted in Section 10-30 of this Act.

8 (29) Offering guaranteed sales plans, as defined in 9 clause (A) of this subdivision (29), except to the extent 10 hereinafter set forth:

11 (A) A "guaranteed sales plan" is any real estate 12 purchase or sales plan whereby a licensee enters into a 13 conditional or unconditional written contract with a 14 seller, prior to entering into a brokerage agreement 15 with the seller, by the terms of which a licensee 16 agrees to purchase a property of the seller within a 17 specified period of time at a specific price in the event the property is not sold in accordance with the 18 19 terms of a brokerage agreement to be entered into 20 between the sponsoring broker and the seller.

(B) A licensee offering a guaranteed sales plan
shall provide the details and conditions of the plan in
writing to the party to whom the plan is offered.

(C) A licensee offering a guaranteed sales plan
 shall provide to the party to whom the plan is offered
 evidence of sufficient financial resources to satisfy

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the commitment to purchase undertaken by the broker in the plan.

3 (D) Any licensee offering a guaranteed sales plan 4 shall undertake to market the property of the seller 5 subject to the plan in the same manner in which the 6 broker would market any other property, unless the 7 agreement with the seller provides otherwise.

8 (E) The licensee cannot purchase seller's property 9 until the brokerage agreement has ended according to 10 its terms or is otherwise terminated.

(F) Any licensee who fails to perform on a guaranteed sales plan in strict accordance with its terms shall be subject to all the penalties provided in this Act for violations thereof and, in addition, shall be subject to a civil fine payable to the party injured by the default in an amount of up to \$25,000.

17 (30) Influencing or attempting to influence, by any words or acts, a prospective seller, purchaser, occupant, 18 19 landlord, or tenant of real estate, in connection with 20 viewing, buying, or leasing real estate, so as to promote or tend to promote the continuance or maintenance of 21 22 racially and religiously segregated housing or so as to 23 retard, obstruct, or discourage racially integrated 24 housing on or in any street, block, neighborhood, or 25 community.

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(31) Engaging in any act that constitutes a violation

of any provision of Article 3 of the Illinois Human Rights
 Act, whether or not a complaint has been filed with or
 adjudicated by the Human Rights Commission.

(32) Inducing any party to a contract of sale or lease 4 5 or brokerage agreement to break the contract of sale or 6 lease or brokerage agreement for the purpose of 7 substituting, in lieu thereof, a new contract for sale or 8 lease or brokerage agreement with a third party.

9 (33) Negotiating a sale, exchange, or lease of real 10 estate directly with any person if the licensee knows that 11 the person has an exclusive brokerage agreement with 12 another broker, unless specifically authorized by that 13 broker.

14 (34) When a licensee is also an attorney, acting as the 15 attorney for either the buyer or the seller in the same 16 transaction in which the licensee is acting or has acted as 17 a managing broker or broker.

(35) Advertising or offering merchandise or services 18 19 as free if any conditions or obligations necessary for receiving the merchandise or services are not disclosed in 20 the same advertisement or offer. These conditions or 21 22 obligations include without limitation the requirement 23 that the recipient attend a promotional activity or visit a 24 real estate site. As used in this subdivision (35), "free" includes terms such as "award", "prize", "no charge", "free 25 26 of charge", "without charge", and similar words or phrases

that reasonably lead a person to believe that he or she may receive or has been selected to receive something of value, without any conditions or obligations on the part of the recipient.

5 (36) Disregarding or violating any provision of the 6 Land Sales Registration Act of 1989, the Illinois Real 7 Estate Time-Share Act, or the published rules promulgated 8 by the Department to enforce those Acts.

9 (37) Violating the terms of a disciplinary order issued10 by the Department.

(38) Paying or failing to disclose compensation in
 violation of Article 10 of this Act.

13 (39) Requiring a party to a transaction who is not a 14 client of the licensee to allow the licensee to retain a 15 portion of the escrow moneys for payment of the licensee's 16 commission or expenses as a condition for release of the 17 escrow moneys to that party.

(40) Disregarding or violating any provision of this
Act or the published rules promulgated by the Department to
enforce this Act or aiding or abetting any individual,
partnership, registered limited liability partnership,
limited liability company, or corporation in disregarding
any provision of this Act or the published rules
promulgated by the Department to enforce this Act.

(41) Failing to provide the minimum services required
 by Section 15-75 of this Act when acting under an exclusive

1 brokerage agreement.

(42) Habitual or excessive use or addiction to alcohol,
narcotics, stimulants, or any other chemical agent or drug
that results in a managing broker, broker, or leasing
agent's inability to practice with reasonable skill or
safety.

7 (43) Enabling, aiding, or abetting an auctioneer, as
8 defined in the Auction License Act, to conduct a real
9 estate auction in a manner that is in violation of this
10 Act.

11 (44) Permitting any leasing agent or temporary leasing 12 agent permit holder to engage in activities which require a 13 broker's or managing broker's license.

14 <u>(45) Aiding or abetting the violation of subsection (d)</u>
15 <u>of Section 5-5 of this Act by knowingly permitting an</u>
16 <u>individual to operate under a temporary leasing agent</u>
17 <u>permit more than one time in that individual's lifetime.</u>

(b) The Department may refuse to issue or renew or may 18 19 suspend the license of any person who fails to file a return, 20 pay the tax, penalty or interest shown in a filed return, or pay any final assessment of tax, penalty, or interest, as 21 22 required by any tax Act administered by the Department of 23 Revenue, until such time as the requirements of that tax Act are satisfied in accordance with subsection (q) of Section 24 25 2105-15 of the Civil Administrative Code of Illinois.

26 (c) The Department shall deny a license or renewal

authorized by this Act to a person who has defaulted on an educational loan or scholarship provided or guaranteed by the Illinois Student Assistance Commission or any governmental agency of this State in accordance with item (5) of subsection (a) of Section 2105-15 of the Civil Administrative Code of Illinois.

7 (d) In cases where the Department of Healthcare and Family 8 Services (formerly Department of Public Aid) has previously 9 determined that a licensee or a potential licensee is more than 10 30 days delinquent in the payment of child support and has 11 subsequently certified the delinquency to the Department may 12 refuse to issue or renew or may revoke or suspend that person's 13 license or may take other disciplinary action against that person based solely upon the certification of delinquency made 14 15 by the Department of Healthcare and Family Services in 16 accordance with item (5) of subsection (a) of Section 2105-15 17 of the Civil Administrative Code of Illinois.

(e) In enforcing this Section, the Department or Board upon 18 19 a showing of a possible violation may compel an individual 20 licensed to practice under this Act, or who has applied for licensure under this Act, to submit to a mental or physical 21 22 examination, or both, as required by and at the expense of the 23 Department. The Department or Board may order the examining physician to present testimony concerning the mental or 24 25 physical examination of the licensee or applicant. No 26 information shall be excluded by reason of any common law or

statutory privilege relating to communications between the 1 2 licensee or applicant and the examining physician. The 3 examining physicians shall be specifically designated by the Board or Department. The individual to be examined may have, at 4 5 his or her own expense, another physician of his or her choice present during all aspects of this examination. Failure of an 6 7 individual to submit to a mental or physical examination, when directed, shall be grounds for suspension of his or her license 8 9 until the individual submits to the examination if the 10 Department finds, after notice and hearing, that the refusal to 11 submit to the examination was without reasonable cause.

12 If the Department or Board finds an individual unable to 13 practice because of the reasons set forth in this Section, the 14 Department or Board may require that individual to submit to 15 care, counseling, or treatment by physicians approved or 16 designated by the Department or Board, as a condition, term, or 17 restriction for continued, reinstated, or renewed licensure to practice; or, in lieu of care, counseling, or treatment, the 18 19 Department may file, or the Board may recommend to the 20 Department to file, a complaint to immediately suspend, revoke, or otherwise discipline the license of the individual. An 21 22 individual whose license was granted, continued, reinstated, 23 renewed, disciplined or supervised subject to such terms, conditions, or restrictions, and who fails to comply with such 24 25 terms, conditions, or restrictions, shall be referred to the Secretary for a determination as to whether the individual 26

shall have his or her license suspended immediately, pending a
 hearing by the Department.

3 In instances in which the Secretary immediately suspends a person's license under this Section, a hearing on that person's 4 5 license must be convened by the Department within 30 days after the suspension and completed without appreciable delay. The 6 7 Department and Board shall have the authority to review the subject individual's record of treatment and counseling 8 9 regarding the impairment to the extent permitted by applicable 10 federal statutes and regulations safeguarding the 11 confidentiality of medical records.

12 An individual licensed under this Act and affected under 13 this Section shall be afforded an opportunity to demonstrate to 14 the Department or Board that he or she can resume practice in 15 compliance with acceptable and prevailing standards under the 16 provisions of his or her license.

17 (Source: P.A. 98-553, eff. 1-1-14; 98-756, eff. 7-16-14; 18 99-227, eff. 8-3-15.)

19 (225 ILCS 454/20-23)

20 (Section scheduled to be repealed on January 1, 2020)

Sec. 20-23. Confidentiality. All information collected by the Department in the course of an examination or investigation of a licensee or applicant, including, but not limited to, any complaint against a licensee, applicant, or any person who holds himself or herself out as a licensee or applicant that is

1 filed with the Department and information collected to 2 investigate any such complaint, shall be maintained for the confidential use of the Department and shall not be disclosed. 3 The Department may not disclose the information to anyone other 4 5 than law enforcement officials, regulatory agencies that have an appropriate regulatory interest as determined by the 6 7 Secretary, the licensee's managing broker of record, or a party 8 presenting a lawful subpoena to the Department. Information and 9 documents disclosed to a federal, State, county, or local law 10 enforcement agency shall not be disclosed by the agency for any 11 purpose to any other agency or person. A formal complaint filed 12 against a licensee by the Department or any order issued by the 13 Department against a licensee or applicant shall be a public record, except as otherwise prohibited by law. 14

15 (Source: P.A. 98-553, eff. 1-1-14.)

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(225 ILCS 454/20-60)

17 (Section scheduled to be repealed on January 1, 2020)

18 Sec. 20-60. Investigations notice and hearing. The 19 Department may investigate the actions of any applicant or of 20 any person or persons rendering or offering to render services 21 or any person holding or claiming to hold a license under this 22 Department shall, before revoking, Act. The suspending, placing on probation, reprimanding, or taking any other 23 24 disciplinary action under Article 20 of this Act, at least 30 25 days before the date set for the hearing, (i) notify the

accused and his or her sponsoring broker in writing of the 1 2 charges made and the time and place for the hearing on the charges, (ii) direct him or her to file a written answer to the 3 charges with the Board under oath within 20 days after the 4 5 service on him or her of the notice, and (iii) inform the accused that if he or she fails to answer, default will be 6 taken against him or her or that his or her license may be 7 8 suspended, revoked, placed on probationary status, or other 9 disciplinary action taken with regard to the license, including 10 limiting the scope, nature, or extent of his or her practice, 11 as the Department may consider proper. At the time and place 12 fixed in the notice, the Board shall proceed to hear the charges and the parties or their counsel shall be accorded 13 14 ample opportunity to present any pertinent statements, 15 testimony, evidence, and arguments. The Board may continue the 16 hearing from time to time. In case the person, after receiving 17 the notice, fails to file an answer, his or her license may, in the discretion of the Department, be suspended, revoked, placed 18 19 on probationary status, or the Department may take whatever 20 disciplinary action considered proper, including limiting the scope, nature, or extent of the person's practice or the 21 22 imposition of a fine, without a hearing, if the act or acts 23 charged constitute sufficient grounds for that action under 24 this Act. The written notice may be served by personal delivery 25 or by certified mail to the address specified by the accused in 26 his or her last notification with the Department.

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1 (Source: P.A. 96-856, eff. 12-31-09.)

2 (225 ILCS 454/20-68)

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3 (Section scheduled to be repealed on January 1, 2020)

Sec. 20-68. Surrender of license. Upon the revocation or suspension of a license, <u>the Department shall immediately</u> <u>notify the licensee's sponsoring broker of the revocation or</u> <u>suspension and the licensee shall immediately surrender his or</u> her license to the Department. If the licensee fails to do so, the Department has the right to seize the license.

10 (Source: P.A. 96-856, eff. 12-31-09.)

11 (225 ILCS 454/25-10)

12 (Section scheduled to be repealed on January 1, 2020)

Sec. 25-10. Real Estate Administration and Disciplinary Board; duties. There is created the Real Estate Administration and Disciplinary Board. The Board shall be composed of <u>15</u> <del>9</del> persons appointed by the Governor. Members shall be appointed to the Board subject to the following conditions:

(1) All members shall have been residents and citizens
of this State for at least 6 years prior to the date of
appointment.

21 (2) <u>Nine</u> Six members shall have been actively engaged
22 as managing brokers or brokers or both for at least the 10
23 years prior to the appointment.

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(3) Three members of the Board shall be public members

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who represent consumer interests.

- 2 (4) One member shall be a representative of a licensed
  3 real estate education provider.
- 4 (5) One member shall be a representative of an Illinois
  5 real estate trade organization.

6 <u>(6) One member shall be a representative of an</u> 7 <u>institution of higher education that offers pre-license</u> 8 <u>and continuing education courses.</u>

9 None of these members shall be (i) a person who is licensed 10 under this Act or a similar Act of another jurisdiction, (ii) 11 the spouse or family member of a licensee, (iii) a person who 12 has an ownership interest in a real estate brokerage business, or (iv) a person the Department determines to have any other 13 14 connection with a real estate brokerage business or a licensee. 15 The members' terms shall be 4 years or until their successor is 16 appointed, and the expiration of their terms shall be 17 staggered. No member shall be reappointed to the Board for a term that would cause his or her cumulative service on the 18 19 Board to exceed 12 years. Appointments to fill vacancies shall 20 be for the unexpired portion of the term. Those members of the 21 Board that satisfy the requirements of paragraph (2) shall be 22 chosen in a manner such that no area of the State shall be 23 unreasonably represented. The membership of the Board should 24 reasonably reflect the geographic distribution of the licensee 25 population in this State. In making the appointments, the 26 Governor shall give due consideration to the recommendations by

members and organizations of the profession. The Governor may 1 terminate the appointment of any member for cause that in the 2 3 opinion of the Governor reasonably justifies the termination. Cause for termination shall include without limitation 4 misconduct, incapacity, neglect of duty, or missing 4 board 5 6 meetings during any one calendar year. Each member of the Board 7 may receive a per diem stipend in an amount to be determined by 8 the Secretary. Each member shall be paid his or her necessary 9 expenses while engaged in the performance of his or her duties. 10 Such compensation and expenses shall be paid out of the Real 11 Estate License Administration Fund. The Secretary shall 12 consider the recommendations of the Board on questions 13 involving standards of professional conduct, discipline, and examination of candidates under this Act. The Secretary may 14 15 establish temporary or permanent committees of the Board and 16 may consider the recommendations of the Board on questions 17 involving criteria for the licensing and renewal of pre-license schools, pre-license instructors, continuing education 18 19 schools, continuing education instructors, pre-license school 20 and continuing education curricula, standards of educational 21 criteria qualifications for licensure, and renewal of 22 professions, schools, courses, and instructors. The 23 notifying and Department, after considering the 24 recommendations of the Board, if any, may issue rules, 25 consistent with the provisions of this Act, for the 26 administration and enforcement thereof and may prescribe forms

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1	that shall be used in connection therewith. <u>Eight</u> Five Board
2	members shall constitute a quorum. A quorum is required for all
3	Board decisions.
4	(Source: P.A. 98-1109, eff. 1-1-15; 99-227, eff. 8-3-15.)
5	(225 ILCS 454/Art. 30 heading)
6	ARTICLE 30. EDUCATION PROVIDERS AND COURSES SCHOOLS AND
7	INSTRUCTORS
8	(225 ILCS 454/30-5)
9	(Section scheduled to be repealed on January 1, 2020)
10	Sec. 30-5. Licensing of <u>education providers</u> <del>pre-license</del>
11	schools, school branches, and instructors.
12	(a) <u>No person shall operate an education provider entity</u>
13	without possessing a valid and active license issued by the
14	Department. Only education providers in possession of a valid
15	education provider license may provide real estate
16	pre-license, post-license, or continuing education courses
17	that will satisfy the requirements of this Act. Every person
18	that desires to obtain an education provider license shall make
19	application to the Department in writing on forms prescribed by
20	the Department and pay the fee prescribed by rule. In addition
21	to any other information required to be contained in the
22	application as prescribed by rule, every application for an
23	original or renewed license shall include the applicant's
24	Social Security number or tax identification number. No person

shall operate a pre-license school or school branch without 1 2 possessing a valid pre-license school or school branch license issued by the Department. No person shall act as a pre-license 3 instructor at a pre-license school or school branch without 4 5 possessing a valid pre license instructor license issued by the Department. Every person who desires to obtain a pre license 6 7 school, school branch, or pre license instructor license shall make application to the Department in writing in form and 8 9 substance satisfactory to the Department and pay the required 10 fees prescribed by rule. In addition to any other information 11 required to be contained in the application, every application 12 for an original license shall include the applicant's Social Security number, which shall be retained in the agency's 13 records pertaining to the license. As soon as practical, the 14 Department shall assign a customer's identification number to 15 16 each applicant for a license. 17 Every application for a renewal or restored license shall

## 18 require the applicant's customer identification number.

The Department shall issue a pre license school, school 19 20 branch, or pre-license instructor license to applicants who meet qualification criteria established by rule. The 21 22 Department may refuse to issue, suspend, revoke, or otherwise 23 discipline a pre-license school, school branch, or pre-license instructor license or may withdraw approval of a course offered 24 25 by a pre-license school for good cause. Disciplinary 26 proceedings shall be conducted by the Board in the same manner

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as other disciplinary proceedings under this Act.

2 (b) <u>(Blank).</u> All pre-license instructors must teach at 3 least one course within the period of licensure or take an 4 instructor training program approved by the Department in lieu 5 thereof. A pre license instructor may teach at more than one 6 licensed pre license school.

7 (c) (Blank). The term of license for pre license schools,
8 branches, and instructors shall be 2 years as established by
9 rule.

10 (d) (Blank). The Department or the Advisory Council may, 11 after notice, cause a pre-license school to attend an informal 12 conference before the Advisory Council for failure to comply with any requirement for licensure or for failure to comply 13 with any provision of this Act or the rules for the 14 administration of this Act. The Advisory Council shall make a 15 16 recommendation to the Board as a result of its findings at the 17 conclusion of any such informal conference.

(e) <u>(Blank)</u>. For purposes of this Section, the term
"pre license" shall also include the 30 hour post license
course required to be taken to retain a broker's license.

21 (f) The criteria for an education provider license shall
22 include the following:

23 <u>(1) a sound financial base for establishing,</u>
24 promoting, and delivering the necessary courses; budget
25 planning for the school's courses should be clearly
26 projected;

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1	(2) a sufficient number of qualified, licensed
2	instructors as provided by rule;
3	(3) adequate support personnel to assist with
4	administrative matters and technical assistance;
5	(4) maintenance and availability of records of
6	participation for licensees;
7	(5) the ability to provide each participant who
8	successfully completes an approved program with a
9	certificate of completion signed by the administrator of a
10	licensed education provider on forms provided by the
11	Department;
12	(6) the education provider must have a written policy
13	dealing with procedures for the management of grievances
14	and fee refunds;
15	(7) the education provider shall maintain lesson plans
16	and examinations for each course;
17	(8) the education provider shall require a 70% passing
18	grade for successful completion of any continuing
19	education course;
20	(9) the education provider shall identify and use
21	instructors who will teach in a planned program; suggested
22	criteria for instructor selections include:
23	(A) appropriate credentials;
24	(B) competence as a teacher;
25	(C) knowledge of content area; and
26	(D) qualification by experience;

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1	(10) unless otherwise provided for herein, the
2	education provider shall provide a proctor or an electronic
3	means of proctoring for each examination; the education
4	provider shall be responsible for the conduct of the
5	proctor; the duties and responsibilities of a proctor shall
6	be established by rule; and
7	(11) unless otherwise provided for herein, the
8	education provider must provide for closed book
9	examinations for each course unless the Board excuses this
10	requirement based on the complexity of the course material.
11	(g) Advertising and promotion of education activities must
12	be carried out in a responsible fashion clearly showing the
13	educational objectives of the activity, the nature of the
14	audience that may benefit from the activity, the cost of the
15	activity to the participant and the items covered by the cost,
16	the amount of credit that can be earned, and the credentials of
17	the faculty.
18	(h) The Department may, or upon request of the Board shall,
19	after notice, cause an education provider to attend an informal
20	conference before the Board for failure to comply with any
21	requirement for licensure or for failure to comply with any
22	provision of this Act or the rules for the administration of
23	this Act. The Board shall make a recommendation to the
24	Department as a result of its findings at the conclusion of any
25	such informal conference.
26	(i) All education providers shall maintain these minimum

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1 <u>criteria and pay the required fee in order to retain their</u> 2 <u>education provider license.</u>

3 (Source: P.A. 96-856, eff. 12-31-09; 97-400, eff. 1-1-12.)

4 (225 ILCS 454/30-15)

5 (Section scheduled to be repealed on January 1, 2020)

Sec. 30-15. Licensing of continuing education providers
 schools; approval of courses.

(Blank). Only continuing education schools in 8 (a) 9 possession of a valid continuing education school license may 10 provide real estate continuing education courses that will 11 satisfy the requirements of this Act. Pre-license schools licensed to offer pre-license education courses for brokers, 12 managing brokers, or leasing agents shall qualify for a 13 continuing education school license upon completion of an 14 application and the submission of the required fee. Every 15 16 entity that desires to obtain a continuing education school license shall make application to the Department in writing in 17 18 forms prescribed by the Department and pay the fee prescribed by rule. In addition to any other information required to be 19 20 contained in the application, every application for an original 21 or renewed license shall include the applicant's Social 22 Security number.

(b) (Blank). The criteria for a continuing education
 license shall include the following:

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(1) A sound financial base for establishing,

promoting, and delivering the necessary courses. Budget 1 2 planning for the School's courses should be clearly 3 projected. (2) A sufficient number of qualified, licensed 4 5 instructors as provided by rule. (3) Adequate support personnel to assist with 6 7 administrative matters and technical assistance. (4) Maintenance and availability of records of 8 9 participation for licensees. 10 (5) The ability to provide each participant who successfully completes an approved program with a 11 12 certificate of completion signed by the administrator of a 13 licensed continuing education school on forms provided by 14 the Department. (6) The continuing education school must have a written 15 16 policy dealing with procedures for the management of 17 grievances and fee refunds. (7) The continuing education school shall maintain 18 lesson plans and examinations for each course. 19 20 (8) The continuing education school shall require a 70% passing grade for successful completion of any continuing 21 22 education course. 23 (9) The continuing education school shall identify and use instructors who will teach in a planned program. 24 25 Suggested criteria for instructor selections include: 26 (A) appropriate credentials;

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(B) competence as a teacher;

## 2 (C) knowledge of content area; and

3 (D) qualification by experience.

(10) The continuing education school shall provide a 4 5 proctor or an electronic means of proctoring for each examination. The continuing education school shall be 6 7 responsible for the conduct of the proctor. The duties and responsibilities of a proctor shall be established by rule. 8 9 (11) The continuing education school must provide for 10 closed book examinations for each course unless the Advisory Council excuses this requirement based on the 11 12 complexity of the course material.

(c) <u>(Blank).</u> Advertising and promotion of continuing education activities must be carried out in a responsible fashion, clearly showing the educational objectives of the activity, the nature of the audience that may benefit from the activity, the cost of the activity to the participant and the items covered by the cost, the amount of credit that can be earned, and the credentials of the faculty.

(d) <u>(Blank).</u> The Department may or upon request of the
Advisory Council shall, after notice, cause a continuing
education school to attend an informal conference before the
Advisory Council for failure to comply with any requirement for
licensure or for failure to comply with any provision of this
Act or the rules for the administration of this Act. The
Advisory Council shall make a recommendation to the Board as a

1 result of its findings at the conclusion of any such informal
2 conference.

3 (e) <u>(Blank)</u>. All continuing education schools shall 4 maintain these minimum criteria and pay the required fee in 5 order to retain their continuing education school license.

6 (f) All <u>education providers</u> <del>continuing education schools</del> 7 shall submit, at the time of initial application and with each license renewal, a list of courses with course materials that 8 9 comply with the course requirements in this Act to be offered 10 by the education provider <del>continuing education school</del>. The 11 Department, however, shall establish an online a mechanism by 12 which education providers whereby continuing education schools may submit apply for and obtain approval by the Board or its 13 14 designee pre-license, post-license, or continuing education 15 for continuing education courses that are submitted after the 16 time of the education provider's initial license application or 17 renewal. All courses submitted online shall be approved or denied within 3 days after their submission. Upon written 18 19 request to the Board by the education provider, all courses 20 submitted for approval online that are denied approval by the 21 Board's designee may be reviewed by the full Board and the full 22 Board may render a decision that approves of the course or 23 affirms the denial of the course. The Department shall provide to each education provider continuing education school a 24 25 certificate for each approved pre-license, post-license, or 26 continuing education course. All pre-license, post-license, or

continuing education courses shall be valid for the period 1 2 coinciding with the term of license of the education provider. 3 However, in no case shall a course continue to be valid if it does not, at all times, meet all of the requirements of the 4 5 core curriculum established by this Act and the Board, as modified from time to time in accordance with this Act 6 continuing education school. All 7 education providers 8 continuing education schools shall provide a copy of the 9 certificate of the pre-license, post-license, or continuing 10 education course within the course materials given to each 11 student or shall display a copy of the certificate of the 12 pre-license, post-license, or continuing education course in a 13 conspicuous place at the location of the class.

(g) Each <u>education provider</u> continuing education school shall provide to the Department a monthly report in a format determined by the Department, with information concerning students who successfully completed all approved <u>pre-license</u>, <u>post-license</u>, or continuing education courses offered by the <u>continuing</u> education <u>provider</u> school for the prior month.

20 (h) The Department, upon the recommendation of the Board 21 Advisory Council, may temporarily suspend а licensed 22 continuing education provider's school's approved courses 23 without hearing and refuse to accept successful completion of or participation in any of these pre-license, post-license, or 24 25 continuing education courses for continuing education credit from that education provider school upon the failure of that 26

continuing education provider school to comply with the 1 2 provisions of this Act or the rules for the administration of this Act, until such time as the Board Department receives 3 4 satisfactory assurance of compliance. The Board Department 5 shall notify the continuing education provider school of the 6 noncompliance and may initiate disciplinary proceedings 7 pursuant to this Act. The Department may refuse to issue, 8 suspend, revoke, or otherwise discipline the license of an  $\frac{1}{2}$ 9 continuing education provider school or may withdraw approval 10 of a pre-license, post-license, or continuing education course 11 for good cause. Failure to comply with the requirements of this 12 Section or any other requirements established by rule shall be 13 deemed to be good cause. Disciplinary proceedings shall be 14 conducted by the Board in the same manner as other disciplinary 15 proceedings under this Act.

16 <u>(i) Pre-license, post-license, and continuing education</u> 17 <u>courses, whether submitted for approval at the time of an</u> 18 <u>education provider's initial application for licensure or</u> 19 <u>otherwise, must meet the following minimum course</u> 20 <u>requirements:</u>

21 (1) No pre-license, post-license, or continuing 22 education course shall be required to be longer than 2 23 hours in duration; however, for each 2 hours of course time 24 in each course, there shall be a minimum of 100 minutes of 25 instruction.

26 (2) All core curriculum courses shall be provided only

1	through a live interactive webinar or online distance			
2	education format.			
3	(3) Courses provided through a live, interactive			
4	webinar shall require all participants to demonstrate			
5	their attendance in and attention to the course by			
6	answering or responding to at least one polling question			
7	per 30 minutes of course instruction. In no event shall the			
8	interval between polling questions exceed 30 minutes.			
9	(4) All participants in courses provided in an online			
10	distance education format shall demonstrate proficiency			
11	with the subject matter of the course through verifiable			
12	responses to questions included in the course content.			
13	(5) Credit for courses completed through a live			
14	interactive webinar or online distance education shall not			
15	require an in-person, proctored examination.			
16	(6) Credit for courses provided through correspondence			
17	distance education, or by home study, shall require the			
18	passage of an in-person, proctored examination.			
19	(j) The Department is authorized to engage a third party as			
20	the Board's designee to perform the functions specifically			
21	provided for in subsection (a) of this Section 5-15, namely			
22	that of administering the online system for receipt, review,			
23	and approval or denial of new courses.			
24	(Source: P.A. 99-227, eff. 8-3-15.)			

25 (225 ILCS 454/30-20)

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(Section scheduled to be repealed on January 1, 2020) 1 2 Sec. 30-20. Fees for continuing education provider school 3 license; renewal; term. All applications for an a continuing education provider school license shall be accompanied by a 4 5 nonrefundable application fee in an amount established by rule. All continuing education providers schools shall be required to 6 7 submit a renewal application, the required fee as established 8 by rule, and a listing of the courses to be offered during the 9 year in order to renew their continuing education provider 10 school licenses. The term for <u>an</u> a continuing education 11 provider school license shall be 2 years and as established by 12 rule. The fees collected under this Article 30 shall be deposited in the Real Estate License Administration Fund and 13 shall be used to defray the cost of administration of the 14 15 program and per diem of the Board Advisory Council as 16 determined by the Secretary.

17 (Source: P.A. 96-856, eff. 12-31-09.)

18 (225 ILCS 454/30-25)

19 (Section scheduled to be repealed on January 1, 2020)

20 Sec. 30-25. Licensing of <del>continuing</del> education <u>provider</u> 21 instructors.

(a) No such person shall act as <u>either</u> a <u>pre-license or</u>
 <u>education provider</u> continuing education instructor at a
 continuing education school or branch without possessing a
 valid <u>pre-license or</u> continuing education <u>provider</u> instructor

license and satisfying any other qualification criteria
 established by the Department by rule.

3 <u>(a-5) Each person that is an instructor for pre-license,</u> 4 <u>continuing education core curriculum or managing broker</u> 5 <u>education courses shall meet specific criteria established by</u> 6 <u>the Department by rule. Those persons who have not met the</u> 7 <u>criteria shall only teach continuing education elective</u> 8 <u>curriculum courses.</u>

9 (b) Every After the effective date of this Act, every person who desires to obtain an a continuing education provider 10 11 instructor's license shall attend and successfully complete a 12 one-day instructor development workshop, as approved by the 13 Department. However, pre-license education provider instructors who have complied with subsection (b) of this 14 Section 30-25 shall not be required to complete the instructor 15 16 workshop in order to teach continuing education elective 17 curriculum courses.

(b-5) The term of licensure for a pre-license or continuing 18 education provider instructor shall be 2 years and as 19 20 established by rule. Every person who desires to obtain a pre-license or continuing continuing education 21 provider 22 instructor license shall make application to the Department in 23 writing on forms prescribed by the Department Office, accompanied by the fee prescribed by rule. In addition to any 24 25 other information required to be contained in the application, 26 every application for an original license shall include the

applicant's Social Security number, which shall be retained in the agency's records pertaining to the license. As soon as practical, the Department shall assign a customer's identification number to each applicant for a license.

Every application for a renewal or restored license shall
require the applicant's customer identification number.

7 The Department shall issue a <u>pre-license or continuing</u> 8 <del>continuing</del> education <u>provider</u> instructor license to applicants 9 who meet qualification criteria established by this Act or 10 rule.

11 (c) The Department may refuse to issue, suspend, revoke, or 12 otherwise discipline a pre-license or continuing education 13 instructor for good cause. Disciplinary proceedings shall be 14 conducted by the Board in the same manner as other disciplinary 15 proceedings under this Act. All pre-license education provider 16 instructors must teach at least one pre-license or continuing 17 education core curriculum course within the period of licensure as a requirement for renewal of the instructor's license. All 18 19 continuing education provider instructors must teach at least 20 one course within the period of licensure or take an instructor 21 training program approved by the Department in lieu thereof as 22 a requirement for renewal of the instructor's license.

23 (d) Each course transcript submitted by an education 24 provider to the Department shall include the name and license 25 number of the pre-license or continuing education provider 26 instructor for the course.

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1	(Source: P.A. 96-856, eff. 12-31-09; 97-400, eff. 1-1-12.)
2	(225 ILCS 454/5-26 rep.)
3	(225 ILCS 454/5-85 rep.)
4	(225 ILCS 454/20-78 rep.)
5	(225 ILCS 454/30-10 rep.)
6	Section 10. The Real Estate License Act of 2000 is amended
7	by repealing Sections 5-26, 5-85, 20-78, and 30-10.
8	Section 99. Effective date. This Act takes effect January
9	1, 2018.

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