

1 AN ACT concerning State government.

2 **Be it enacted by the People of the State of Illinois,**  
3 **represented in the General Assembly:**

4 Section 5. The Department of Commerce and Economic  
5 Opportunity Law of the Civil Administrative Code of Illinois is  
6 amended by adding Section 605-1025 as follows:

7 (20 ILCS 605/605-1025 new)

8 Sec. 605-1025. Assessment of marketing programs. The  
9 Department shall, in consultation with the General Assembly,  
10 complete an assessment of its current practices related to  
11 marketing programs administered by the Department and the  
12 extent to which the Department assists Illinois residents in  
13 the use and coordination of programs offered by the Department.  
14 That assessment shall be completed by December 31, 2019.

15 Upon review of the assessment, if the Department, in  
16 consultation with the General Assembly, concludes that a  
17 Citizens Services Coordinator is needed to assist Illinois  
18 residents in obtaining services and programs offered by the  
19 Department, then the Department may, subject to appropriation,  
20 hire an individual to serve as a Citizens Services Coordinator.  
21 The Citizens Services Coordinator shall assist Illinois  
22 residents seeking out and obtaining services and programs  
23 offered by the Department and shall monitor resident inquiries

1 to determine which services are most in demand on a regional  
2 basis.