

## Rep. Margaret Croke

Filed: 3/13/2024

10300HB5313ham001

"(215 ILCS 124/35 new)

16

LRB103 38443 RPS 70877 a

1 AMENDMENT TO HOUSE BILL 5313 AMENDMENT NO. . Amend House Bill 5313 on page 2, by 2 replacing lines 8 through 17 with the following 3 "(3) The network plan shall, at least every 90 days, 4 audit periodically at least 25% of its provider 5 6 directories for accuracy, make any corrections necessary, and retain documentation of the audit. The network plan shall submit the audit to the Department, and the 8 Department shall make the audit publicly available 9 10 Director upon request. As part of these audits, the network plan shall contact any provider in its network 11 that has not submitted a claim to the plan or otherwise 12 communicated his or her intent to continue participation 13 in the plan's network."; and 14 on page 9, by replacing lines 12 through 25 with the following: 15

1 Sec. 35. Complaint of incorrect charges.

(a) A beneficiary who incurs a cost for inappropriate out-of-network charges for a provider, facility, or hospital that was listed as in-network prior to the provision of services may file a complaint with the Department. The Department shall conduct an investigation of any complaint and determine a complaint is sufficient if the beneficiary was provided with inaccurate information by the network plan in the directory.

(b) Upon a finding of sufficiency, a network plan shall reimburse the beneficiary the amount necessary to ensure the beneficiary is held harmless for all amounts exceeding the amount the beneficiary would have paid had the services been provided in-network. All out-of-pocket costs incurred by the beneficiary shall apply toward the in-network deductible and out-of-pocket maximum.".