



Sen. Tom Bennett

Filed: 4/17/2024

10300SB0941sam002

LRB103 05360 SPS 72494 a

1 AMENDMENT TO SENATE BILL 941

2 AMENDMENT NO. _____. Amend Senate Bill 941 by replacing
3 everything after the enacting clause with the following:

4 "Section 1. Short title. This Act may be cited as the
5 Automated Telephone Answering Equipment Act.

6 Section 5. Use of automated telephone answering equipment.
7 A business that uses automated telephone answering equipment
8 to answer incoming telephone calls shall, during the normal
9 hours of operation of the business, provide the caller with
10 the option of speaking to a live operator.

11 Section 10. Limitations.

12 (a) This Act only applies to businesses that employ 50 or
13 more employees and do business in this State.

14 (b) This Act does not apply to lines dedicated to
15 providing general information and any system that is designed

1 to permit an individual to conduct a complete transaction with
2 the business over the telephone solely by pressing one or more
3 touch tone telephone keys in response to automated prompts.

4 Section 15. Civil penalty. A business that commits a
5 violation of this Act shall be subject to a civil penalty of
6 \$10,000 per violation, payable to the Secretary of State. The
7 Attorney General may bring an action in circuit court to
8 enforce a civil penalty assessed under this Section."