



104TH GENERAL ASSEMBLY

State of Illinois

2025 and 2026

SB1972

Introduced 2/6/2025, by Sen. Rachel Ventura

SYNOPSIS AS INTRODUCED:

410 ILCS 50/8 new
225 ILCS 115/14.3 new

Amends the Medical Patient Rights Act and the Veterinary Medicine and Surgery Practice Act of 2004. Provides that a health care provider and a person engaged in the practice of veterinary medicine shall not charge a patient or client or require the patient or client to pay a fee for a missed or late appointment. Provides that nothing in the provisions shall be construed to prohibit health care providers and a persons engaged in the practice of veterinary medicine from developing and implementing an incentive program to encourage patients or clients to adhere to scheduled appointments. Provides that any health care provider or person engaged in the practice of veterinary medicine that violates the provisions concerning missed and late appointment fees is guilty of a petty offense and shall be fined \$500 per violation.

LRB104 09002 AAS 19058 b

1 AN ACT concerning regulation.

2 **Be it enacted by the People of the State of Illinois,**
3 **represented in the General Assembly:**

4 Section 5. The Medical Patient Rights Act is amended by
5 adding Section 8 as follows:

6 (410 ILCS 50/8 new)

7 Sec. 8. Missed and late appointment fees.

8 (a) As used in this Section, "health care provider" means
9 any individual licensed under the laws of this State to
10 provide health services, including, but not limited to,
11 dentists licensed under the Illinois Dental Practice Act;
12 dental hygienists licensed under the Illinois Dental Practice
13 Act; licensed practical nurses, registered nurses, and
14 advanced practice registered nurses licensed under the Nurse
15 Practice Act; occupational therapists licensed under the
16 Illinois Occupational Therapy Practice Act; optometrists
17 licensed under the Illinois Optometric Practice Act of 1987;
18 pharmacists licensed under the Pharmacy Practice Act; physical
19 therapists licensed under the Illinois Physical Therapy Act;
20 physicians licensed under the Medical Practice Act of 1987;
21 physician assistants licensed under the Physician Assistant
22 Practice Act of 1987; podiatric physicians licensed under the
23 Podiatric Medical Practice Act of 1987; clinical psychologists

1 licensed under the Clinical Psychologist Licensing Act;
2 clinical social workers licensed under the Clinical Social
3 Work and Social Work Practice Act; speech-language
4 pathologists and audiologists licensed under the Illinois
5 Speech-Language Pathology and Audiology Practice Act; or
6 hearing instrument dispensers licensed under the Hearing
7 Instrument Consumer Protection Act, or any of their successor
8 Acts.

9 (b) Except as otherwise required by law, health care
10 providers shall not charge a patient or require the patient to
11 pay a fee for a missed or late appointment.

12 (c) Nothing in this Section shall be construed to prohibit
13 health care providers from developing and implementing an
14 incentive program to encourage patients to adhere to scheduled
15 appointments.

16 (d) Any health care provider that violates this Section is
17 guilty of a petty offense and shall be fined \$500 per
18 violation.

19 Section 10. The Veterinary Medicine and Surgery Practice
20 Act of 2004 is amended by adding Section 14.3 as follows:

21 (225 ILCS 115/14.3 new)

22 Sec. 14.3. Missed and late appointment fees.

23 (a) Except as otherwise required by law, a person engaged
24 in the practice of veterinary medicine shall not charge a

1 client or require the client to pay a fee for a missed or late
2 appointment.

3 (b) Nothing in this Section shall be construed to prohibit
4 a person engaged in the practice of veterinary medicine from
5 developing and implementing an incentive program to encourage
6 clients to adhere to scheduled appointments for veterinary
7 medicine.

8 (c) Any person engaged in the practice of veterinary
9 medicine that violates this Section is guilty of a petty
10 offense and shall be fined \$500 per violation.