

93RD GENERAL ASSEMBLY State of Illinois 2003 and 2004 SB2282

Introduced 1/22/2004, by Jeffrey M. Schoenberg

SYNOPSIS AS INTRODUCED:

210 ILCS 30/4 from Ch. 111 1/2, par. 4164
210 ILCS 45/3-608 from Ch. 111 1/2, par. 4153-608
210 ILCS 45/3-702 from Ch. 111 1/2, par. 4153-702
320 ILCS 20/2 from Ch. 23, par. 6602
320 ILCS 20/4.1

Amends the Abused and Neglected Long Term Care Facility Residents Reporting Act, the Nursing Home Care Act, and the Elder Abuse and Neglect Act. Eliminates Christian Science practitioners as mandated reporters of possible nursing home resident abuse or neglect. Provides that a mandated reporter or nursing home resident or employee who suffers damages as a result of a nursing home's retaliation for making a report of possible nursing home resident abuse or neglect may bring an action against the nursing home. Provides that a person who suffers damages as a result of an employer's discrimination against an employee who makes a report of possible elder abuse or neglect may bring an action against the employer. Effective immediately.

LRB093 14934 DRJ 40502 b

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1 AN ACT concerning abuse and neglect.

Be it enacted by the People of the State of Illinois, represented in the General Assembly:

- Section 5. The Abused and Neglected Long Term Care Facility Residents Reporting Act is amended by changing Section 4 as follows:
- 7 (210 ILCS 30/4) (from Ch. 111 1/2, par. 4164)

Sec. 4. Any long term care facility administrator, agent or 8 employee or any physician, hospital, 9 surgeon, osteopath, chiropractor, podiatrist, Christian 10 practitioner, coroner, social worker, 11 social services administrator, registered nurse, law enforcement officer, 12 field personnel of the Illinois Department of Public Aid, field 13 14 personnel of the Illinois Department of Public Health and 15 County or Municipal Health Departments, personnel of the Department of Human Services (acting as the successor to the 16 17 Department of Mental Health and Developmental Disabilities or the Department of Public Aid), personnel of the Guardianship 18 19 and Advocacy Commission, personnel of the State Fire Marshal, 20 local fire department inspectors or other personnel, personnel of the Illinois Department on Aging, 21 or 22 subsidiary Agencies on Aging, or employee of a facility licensed under the Assisted Living and Shared Housing Act, 23 having reasonable cause to believe any resident with whom they 24 25 have direct contact has been subjected to abuse or neglect 26 shall immediately report or cause a report to be made to the Department. Persons required to make reports or cause reports 27 28 to be made under this Section include all employees of the State of Illinois who are involved in providing services to 29 30 residents, including professionals providing medical rehabilitation services and all other persons having direct 31 32 contact with residents; and further include all employees of

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1 community service agencies who provide services to a resident 2 of a public or private long term care facility outside of that 3 facility. Any long term care surveyor of the Illinois Department of Public Health who has reasonable cause to believe 4 5 in the course of a survey that a resident has been abused or 6 neglected and initiates an investigation while on site at the facility shall be exempt from making a report under this 7 8

Section but the results of any such investigation shall be

9 forwarded to the central register in a manner and form

10 described by the Department.

> The requirement of this Act shall not relieve any long term facility administrator, agent or employee responsibility to report the abuse or neglect of a resident under Section 3-610 of the Nursing Home Care Act.

> In addition to the above persons required to report suspected resident abuse and neglect, any other person may make a report to the Department, or to any law enforcement officer, if such person has reasonable cause to suspect a resident has been abused or neglected.

> This Section also applies to residents whose death occurs from suspected abuse or neglect before being found or brought to a hospital.

> A person required to make reports or cause reports to be made under this Section who fails to comply with the requirements of this Section is guilty of a Class misdemeanor. A person who is required to make reports or cause reports to be made under this Section who suffers damages as a result of making or causing to be made a report of a violation committed by a licensee or its agents or employees may bring an action against the licensee and its agents and employees.

(Source: P.A. 91-656, eff. 1-1-01.) 31

Section 10. The Nursing Home Care Act is amended by 32 changing Sections 3-608 and 3-702 as follows: 33

Sec. 3-608. Discrimination; private right of action. A licensee or its agents or employees shall not transfer, discharge, evict, harass, dismiss, or retaliate against a resident, a resident's representative, or an employee or agent who makes a report under Section 2-107, brings or testifies in an action under Sections 3-601 through 3-607, or files a complaint under Section 3-702, because of the report, testimony, or complaint.

A person who suffers damages as a result of a violation of this Section committed by the licensee or its agents or employees may bring an action against the licensee or its agents or employees.

13 (Source: P.A. 81-223.)

14 (210 ILCS 45/3-702) (from Ch. 111 1/2, par. 4153-702)

Sec. 3-702. (a) A person who believes that this Act or a rule promulgated under this Act may have been violated may request an investigation. The request may be submitted to the Department in writing, by telephone, or by personal visit. An oral complaint shall be reduced to writing by the Department. The Department shall request information identifying the complainant, including the name, address and telephone number, to help enable appropriate follow-up. The Department shall act on such complaints via on-site visits or other methods deemed appropriate to handle the complaints with or without such identifying information, as otherwise provided under this Section. The complainant shall be informed that compliance with such request is not required to satisfy the procedures for filing a complaint under this Act.

- (b) The substance of the complaint shall be provided in writing to the licensee, owner or administrator no earlier than at the commencement of an on-site inspection of the facility which takes place pursuant to the complaint.
- (c) The Department shall not disclose the name of the complainant unless the complainant consents in writing to the disclosure or the investigation results in a judicial

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1 proceeding, or unless disclosure is essential to t.he 2 investigation. The complainant shall be given the opportunity to withdraw the complaint before disclosure. Upon the request 3 of the complainant, the Department may permit the complainant 4 5 or a representative of the complainant to accompany the person 6 making the on-site inspection of the facility.

(d) Upon receipt of a complaint, the Department shall determine whether this Act or a rule promulgated under this Act has been or is being violated. The Department shall investigate all complaints alleging abuse or neglect within 7 days after the receipt of the complaint except that complaints of abuse or neglect which indicate that a resident's life or safety is in imminent danger shall be investigated within 24 hours after receipt of the complaint. All other complaints shall be investigated within 30 days after the receipt of the complaint. The Department employees investigating a complaint shall conduct a brief, informal exit conference with the facility to alert its administration of any suspected serious deficiency that poses a direct threat to the health, safety or welfare of resident to enable an immediate correction alleviation or elimination of such threat. Such information and findings discussed in the brief exit conference shall become a part of the investigating record but shall not in any way constitute an official or final notice of violation as provided under Section 3-301. All complaints shall be classified as "an invalid report", "a valid report", or "an undetermined report". For any complaint classified as "a valid report", the Department must determine within 30 working days if any rule or provision of this Act has been or is being violated. Department may extend the period in which such determinations must be made in individual cases for additional periods of up to 30 days each for good cause shown. The Department shall by rule establish what shall constitute good cause.

(d-1) The Department shall, whenever possible, combine an on-site investigation of a complaint in a facility with other inspections in order to avoid duplication of inspections.

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- all cases, the Department shall inform the (e)complainant of its findings within 10 days of its determination unless otherwise indicated by the complainant, complainant may direct the Department to send a copy of such findings to another person. The Department's findings may include comments or documentation provided by either the complainant or the licensee pertaining to the complaint. The Department shall also notify the facility of such findings within 10 days of the determination, but the name of the complainant or residents shall not be disclosed in this notice to the facility. The notice of such findings shall include a copy of the written determination; the correction order, if any; the warning notice, if any; the inspection report; or the State licensure form on which the violation is listed.
 - (f) A written determination, correction order, or warning notice concerning a complaint, together with the facility's response, shall be available for public inspection, but the name of the complainant or resident shall not be disclosed without his consent.
 - complainant who is dissatisfied (a) Α with determination or investigation by the Department may request a hearing under Section 3-703. The facility shall be given notice of any such hearing and may participate in the hearing as a party. If a facility requests a hearing under Section 3-703 which concerns a matter covered by a complaint, the complainant shall be given notice and may participate in the hearing as a party. A request for a hearing by either a complainant or a facility shall be submitted in writing to the Department within 30 days after the mailing of the Department's findings as described in subsection (e) of this Section. Upon receipt of the request the Department shall conduct a hearing as provided under Section 3-703.
 - (h) Any person who knowingly transmits a false report to the Department commits the offense of disorderly conduct under subsection (a)(8) of Section 26-1 of the "Criminal Code of 1961".

- 1 (Source: P.A. 85-1378.)
- 2 Section 15. The Elder Abuse and Neglect Act is amended by
- 3 changing Sections 2 and 4.1 as follows:
- 4 (320 ILCS 20/2) (from Ch. 23, par. 6602)
- 5 Sec. 2. Definitions. As used in this Act, unless the
- 6 context requires otherwise:
- 7 (a) "Abuse" means causing any physical, mental or sexual
- 8 injury to an eligible adult, including exploitation of such
- 9 adult's financial resources.
- Nothing in this Act shall be construed to mean that an
- 11 eligible adult is a victim of abuse or neglect for the sole
- reason that he or she is being furnished with or relies upon
- 13 treatment by spiritual means through prayer alone, in
- 14 accordance with the tenets and practices of a recognized church
- or religious denomination.
- Nothing in this Act shall be construed to mean that an
- 17 eligible adult is a victim of abuse because of health care
- 18 services provided or not provided by licensed health care
- 19 professionals.
- 20 (a-5) "Abuser" means a person who abuses, neglects, or
- 21 financially exploits an eligible adult.
- 22 (a-7) "Caregiver" means a person who either as a result of
- 23 a family relationship, voluntarily, or in exchange for
- 24 compensation has assumed responsibility for all or a portion of
- 25 the care of an eligible adult who needs assistance with
- 26 activities of daily living.
- 27 (b) "Department" means the Department on Aging of the State
- of Illinois.
- 29 (c) "Director" means the Director of the Department.
- 30 (d) "Domestic living situation" means a residence where the
- 31 eligible adult lives alone or with his or her family or a
- 32 caregiver, or others, or a board and care home or other
- 33 community-based unlicensed facility, but is not:
- 34 (1) A licensed facility as defined in Section 1-113 of

the Nursing Home Care Act;

- 2 (2) A "life care facility" as defined in the Life Care 3 Facilities Act;
 - (3) A home, institution, or other place operated by the federal government or agency thereof or by the State of Illinois;
 - (4) A hospital, sanitarium, or other institution, the principal activity or business of which is the diagnosis, care, and treatment of human illness through the maintenance and operation of organized facilities therefor, which is required to be licensed under the Hospital Licensing Act;
 - (5) A "community living facility" as defined in the Community Living Facilities Licensing Act;
 - (6) A "community residential alternative" as defined in the Community Residential Alternatives Licensing Act; and
 - (7) A "community-integrated living arrangement" as defined in the Community-Integrated Living Arrangements Licensure and Certification Act.
 - (e) "Eligible adult" means a person 60 years of age or older who resides in a domestic living situation and is, or is alleged to be, abused, neglected, or financially exploited by another individual.
 - (f) "Emergency" means a situation in which an eligible adult is living in conditions presenting a risk of death or physical, mental or sexual injury and the provider agency has reason to believe the eligible adult is unable to consent to services which would alleviate that risk.
 - (f-5) "Mandated reporter" means any of the following persons while engaged in carrying out their professional duties:
- 33 (1) a professional or professional's delegate while 34 engaged in: (i) social services, (ii) law enforcement, 35 (iii) education, (iv) the care of an eligible adult or 36 eligible adults, or (v) any of the occupations required to

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be licensed under the Clinical Psychologist Licensing Act, the Clinical Social Work and Social Work Practice Act, the Illinois Dental Practice Act, the Dietetic and Nutrition Services Practice Act, the Marriage and Family Therapy Licensing Act, the Medical Practice Act of 1987, the Naprapathic Practice Act, the Nursing and Advanced Practice Nursing Act, the Nursing Home Administrators Licensing and Disciplinary Act, the Illinois Occupational Therapy Practice Act, the Illinois Optometric Practice Act of 1987, the Pharmacy Practice Act of 1987, the Illinois Physical Therapy Act, the Physician Assistant Practice Act of 1987, the Podiatric Medical Practice Act of 1987, the Respiratory Care Practice Act, the Professional Counselor and Clinical Professional Counselor Licensing Act, the Illinois Speech-Language Pathology and Audiology Practice Act, the Veterinary Medicine and Surgery Practice Act of 2004, and the Illinois Public Accounting Act;

- (2) an employee of a vocational rehabilitation facility prescribed or supervised by the Department of Human Services;
- (3) an administrator, employee, or person providing services in or through an unlicensed community based facility;
 - (4) (blank) a Christian Science Practitioner;
- (5) field personnel of the Department of Public Aid,
 Department of Public Health, and Department of Human
 Services, and any county or municipal health department;
- (6) personnel of the Department of Human Services, the Guardianship and Advocacy Commission, the State Fire Marshal, local fire departments, the Department on Aging and its subsidiary Area Agencies on Aging and provider agencies, and the Office of State Long Term Care Ombudsman;
- (7) any employee of the State of Illinois not otherwise specified herein who is involved in providing services to eligible adults, including professionals providing medical or rehabilitation services and all other persons having

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direct contact with eligible adults;

- 2 (8) a person who performs the duties of a coroner or medical examiner; or
 - (9) a person who performs the duties of a paramedic or an emergency medical technician.
 - (g) "Neglect" means another individual's failure to provide an eligible adult with or willful withholding from an eligible adult the necessities of life including, but not limited to, food, clothing, shelter or medical care. This subsection does not create any new affirmative duty to provide support to eligible adults. Nothing in this Act shall be construed to mean that an eligible adult is a victim of neglect because of health care services provided or not provided by licensed health care professionals.
 - (h) "Provider agency" means any public or nonprofit agency in a planning and service area appointed by the regional administrative agency with prior approval by the Department on Aging to receive and assess reports of alleged or suspected abuse, neglect, or financial exploitation.
 - (i) "Regional administrative agency" means any public or nonprofit agency in a planning and service area so designated by the Department, provided that the designated Area Agency on Aging shall be designated the regional administrative agency if it so requests. The Department shall assume the functions of the regional administrative agency for any planning and service area where another agency is not so designated.
- 27 (j) "Substantiated case" means a reported case of alleged 28 or suspected abuse, neglect, or financial exploitation in which 29 a provider agency, after assessment, determines that there is 30 reason to believe abuse, neglect, or financial exploitation has 31 occurred.
- 32 (Source: P.A. 92-16, eff. 6-28-01; 93-281 eff. 12-31-03; 33 93-300, eff. 1-1-04; revised 9-22-03.)
- 34 (320 ILCS 20/4.1)
- 35 Sec. 4.1. Employer discrimination; private right of

- 1 <u>action</u>. No employer shall discharge, demote or suspend, or
- 2 threaten to discharge, demote or suspend, or in any manner
- 3 discriminate against any employee who makes any good faith oral
- 4 or written report of suspected elder abuse, neglect, or
- 5 financial exploitation or who is or will be a witness or
- 6 testify in any investigation or proceeding concerning a report
- of suspected elder abuse, neglect, or financial exploitation.
- 8 A person who suffers damages as a result of a violation of
- 9 this Section committed by an employer may bring an action
- 10 against the employer.
- 11 (Source: P.A. 90-628, eff. 1-1-99.)
- 12 Section 99. Effective date. This Act takes effect upon
- 13 becoming law.