

1 AN ACT concerning business transactions.

2 **Be it enacted by the People of the State of Illinois,**
3 **represented in the General Assembly:**

4 Section 5. The Consumer Fraud and Deceptive Business
5 Practices Act is amended by adding Section 200 as follows:

6 (815 ILCS 505/200 new)

7 Sec. 200. Internet service; cancellation.

8 (a) As used in this Section:

9 "Internet service provider" means a person who provides a
10 service that combines computer processing, information
11 storage, protocol conversion, and routing with transmission to
12 enable a consumer to access Internet content and services.

13 (b) This Section applies only to agreements under which an
14 Internet service provider provides service to consumers for a
15 one-year term that is automatically renewed for another
16 one-year term unless a consumer cancels the service.

17 (c) An Internet service provider must give any consumer who
18 is an Illinois resident the following: (1) at least 30 days'
19 advance notice of the annual service renewal date, which notice
20 shall include instructions that the consumer may follow to
21 cancel the service at the Internet service provider's web site;
22 and (2) a secure method at the Internet service provider's web
23 site that the consumer may use to cancel the service, which
24 method shall not require the consumer to make a telephone call
25 or send U.S. Postal Service mail to effectuate the
26 cancellation.

27 (d) A person who violates this Section commits an unlawful
28 practice within the meaning of this Act.