

1 AN ACT concerning business transactions.

2 **Be it enacted by the People of the State of Illinois,**
3 **represented in the General Assembly:**

4 Section 5. The Consumer Fraud and Deceptive Business
5 Practices Act is amended by adding Section 200 as follows:

6 (815 ILCS 505/200 new)

7 Sec. 200. Internet service; cancellation.

8 (a) As used in this Section:

9 "Internet service provider" means a person who provides a
10 service that combines computer processing, information
11 storage, protocol conversion, and routing with transmission to
12 enable a consumer to access Internet content and services.

13 (b) This Section applies only to agreements under which an
14 Internet service provider provides service to consumers, for
15 home and personal use, for a one-year term that is
16 automatically renewed for another one-year term unless a
17 consumer cancels the service.

18 (c) An Internet service provider must give a consumer who
19 is an Illinois resident the following: (1) a secure method at
20 the Internet service provider's web site that the consumer may
21 use to cancel the service, which method shall not require the
22 consumer to make a telephone call or send U.S. Postal Service
23 mail to effectuate the cancellation; and (2) instructions that
24 the consumer may follow to cancel the service at the Internet
25 service provider's web site.

26 (d) A person who violates this Section commits an unlawful
27 practice within the meaning of this Act.