94TH GENERAL ASSEMBLY

State of Illinois

2005 and 2006

HB1058

Introduced 2/4/2005, by Rep. Marlow H. Colvin

SYNOPSIS AS INTRODUCED:

815 ILCS 505/2MM

Amends the Consumer Fraud and Deceptive Business Practices Act. Provides that a consumer who has been the victim of identity theft may place a security freeze on his or her credit report by making a request in writing by certified mail to a consumer credit reporting agency with a valid copy of a police report, investigative report, or complaint that the consumer has filed with a law enforcement agency about unlawful use of his or her personal information by another person. Requires a credit reporting agency to place a security freeze on a consumer's credit report no later than 5 business days after receiving a written request from the consumer. Provides that if the consumer wishes to allow his or her credit report to be accessed for a specific party, parties, or period of time while a freeze is in place, he or she shall contact the consumer credit reporting agency, request that the freeze be temporarily lifted, and provide certain information. Provides that if a security freeze is in place, a credit reporting agency shall not change any of the following official information in a credit report without sending a written confirmation of the change to the consumer within 30 days of the change being posted to the consumer's file: (i) name, (ii) date of birth, (iii) Social Security number, and (iv) address. Provides that certain entities are not required to place a security freeze in a credit report provided certain conditions are met. Defines "proper identification".

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AN ACT concerning business.

2 Be it enacted by the People of the State of Illinois, 3 represented in the General Assembly:

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Section 5. The Consumer Fraud and Deceptive Business Practices Act is amended by changing Section 2MM as follows:

6 (815 ILCS 505/2MM)

Sec. 2MM. Verification of accuracy of credit reporting
information used to extend consumers credit <u>and security freeze</u>
<u>on credit report for identity theft victims</u>.

(a) A credit card issuer who mails an offer or solicitation to apply for a credit card and who receives a completed application in response to the offer or solicitation which lists an address that is not substantially the same as the address on the offer or solicitation may not issue a credit card based on that application until reasonable steps have been taken to verify the applicant's change of address.

17 (b) Any person who uses a consumer credit report in 18 connection with the approval of credit based on the application 19 for an extension of credit, and who has received notification of a police report filed with a consumer reporting agency that 20 21 the applicant has been a victim of financial identity theft, as 22 defined in Section 16G-15 of the Criminal Code of 1961, may not 23 lend money or extend credit without taking reasonable steps to verify the consumer's identity and confirm that the application 24 25 for an extension of credit is not the result of financial 26 identity theft.

(c) A consumer who has been the victim of identity theft may place a security freeze on his or her credit report by making a request in writing by certified mail to a consumer credit reporting agency with a valid copy of a police report, investigative report, or complaint that the consumer has filed with a law enforcement agency about unlawful use of his or her HB1058

1 personal information by another person. A credit reporting 2 agency shall not charge a fee for placing, removing, or removing for a specific party or parties a security freeze on a 3 credit report. A security freeze shall prohibit, subject to the 4 5 exceptions under subsection (i) of this Section, the credit reporting agency from releasing the consumer's credit report or 6 any information from it without the express authorization of 7 8 the consumer. When a security freeze is in place, information 9 from a consumer's credit report shall not be released to a third party without prior express authorization from the 10 11 consumer. This subsection does not prevent a credit reporting agency from advising a third party that a security freeze is in 12 effect with respect to the consumer's credit report. 13

14 (d) A credit reporting agency shall place a security freeze
 15 on a consumer's credit report no later than 5 business days
 16 after receiving a written request from the consumer.

17 <u>(e) The credit reporting agency shall send a written</u> 18 <u>confirmation of the security freeze to the consumer within 10</u> 19 <u>business days and shall provide the consumer with a unique</u> 20 <u>personal identification number or password, other than the</u> 21 <u>consumer's Social Security number, to be used by the consumer</u> 22 <u>when providing authorization for the release of his or her</u> 23 <u>credit for a specific party, parties, or period of time.</u>

24 (f) If the consumer wishes to allow his or her credit 25 report to be accessed for a specific party, parties, or period 26 of time while a freeze is in place, he or she shall contact the 27 consumer credit reporting agency, request that the freeze be 28 temporarily lifted, and provide the following:

(1) Proper identification; 29 (2) The unique personal identification number or 30 31 password provided by the credit reporting agency; and (3) The proper information regarding the third party, 32 parties, or time period for which the report shall be 33 available to users of the credit report. 34 35 (g) A credit reporting agency may develop procedures involving the use of telephone, fax, the Internet, or other 36

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1	electronic media to receive and process a request from a
2	consumer to temporarily lift a freeze on a credit report
3	pursuant to subsection (f) in an expedited manner.
4	(h) A credit reporting agency that receives a request from
5	a consumer to temporarily lift a freeze on a credit report
6	pursuant to subsection (f), shall comply with the request no
7	later than 3 business days after receiving the request.
8	(i) A credit reporting agency shall remove or temporarily
9	lift a freeze placed on a consumer's credit report only in the
10	following cases:
11	(1) upon consumer request, pursuant to subsection (f)
12	or subsection (1) of this Section; or
13	(2) if the consumer's credit report was frozen due to a
14	material misrepresentation of fact by the consumer.
15	If a consumer credit reporting agency intends to remove a
16	freeze upon a consumer's credit report pursuant to this
17	subsection, the consumer credit reporting agency shall notify
18	the consumer in writing prior to removing the freeze on the
19	consumer's credit report.
20	(j) If a third party requests access to a credit report on
21	which a security freeze is in effect, and this request is in
22	connection with an application for credit or any other use, and
23	the consumer does not allow his or her credit report to be
24	accessed for that specific party or period of time, the third
25	party may treat the application as incomplete.
26	(k) If a consumer requests a security freeze, the credit
27	reporting agency shall disclose to the consumer the process of
28	placing and temporarily lifting a security freeze, and the
29	process for allowing access to information from the consumer's
30	credit report for a specific party, parties, or period of time
31	while the freeze is in place.
32	(1) A security freeze shall remain in place until the
33	consumer requests that the security freeze be removed. A credit
34	reporting agency shall remove a security freeze within 3
35	business days of receiving a request for removal from the
36	consumer, who provides both of the following:

1	(1) Proper identification; and
2	(2) The unique personal identification number or
3	password provided by the credit reporting agency.
4	(m) A consumer credit reporting agency shall require proper
5	identification of the person making a request to place or
6	remove a security freeze.
7	(n) The provisions of subsections (c) through (m) of this
8	Section do not apply to the use of a consumer credit report by
9	any of the following:
10	(1) A person or entity, or a subsidiary, affiliate, or
11	agent of that person or entity, or an assignee of a
12	financial obligation owing by the consumer to that person
13	or entity, or a prospective assignee of a financial
14	obligation owing by the consumer to that person or entity
15	in conjunction with the proposed purchase of the financial
16	obligation, with which the consumer has or had prior to
17	assignment an account or contract, including a demand
18	deposit account, or to whom the consumer issued a
19	negotiable instrument, for the purposes of reviewing the
20	account or collecting the financial obligation owing for
21	the account, contract, or negotiable instrument. For
22	purposes of this subsection, "reviewing the account"
23	includes activities related to account maintenance,
24	monitoring, credit line increases, and account upgrades
25	and enhancements.
26	(2) A subsidiary, affiliate, agent, assignee, or
27	prospective assignee of a person to whom access has been
28	granted under subsection (f) of this Section for purposes
29	of facilitating the extension of credit or other
30	permissible use.
31	(3) Any state or local agency, law enforcement agency,
32	trial court, or private collection agency acting pursuant
33	to a court order, warrant, or subpoena.
34	(4) A child support agency acting pursuant to Title
35	IV-D of the Social Security Act.
36	(5) The relevant state agency or its agents or assigns

1	acting to investigate Medicaid fraud.
2	(6) The Department of Revenue or its agents or assigns
3	acting to investigate or collect delinquent taxes or unpaid
4	court orders or to fulfill any of its other statutory
5	responsibilities.
6	(7) The use of credit information for the purposes of
7	prescreening as provided for by the federal Fair Credit
8	Reporting Act.
9	(8) Any person or entity administering a credit file
10	monitoring subscription service to which the consumer has
11	subscribed.
12	(9) Any person or entity for the purpose of providing a
13	consumer with a copy of his or her credit report upon the
14	consumer's request.
15	(o) If a security freeze is in place, a credit reporting
16	agency shall not change any of the following official
17	information in a credit report without sending a written
18	confirmation of the change to the consumer within 30 days of
19	the change being posted to the consumer's file: (i) name, (ii)
20	date of birth, (iii) Social Security number, and (iv) address.
21	Written confirmation is not required for technical
22	modifications of a consumer's official information, including
23	name and street abbreviations, complete spellings, or
24	transposition of numbers or letters. In the case of an address
25	change, the written confirmation shall be sent to both the new
26	address and to the former address.
27	(p) The following entities are not required to place a
28	security freeze in a credit report, provided, however, that any
29	person that is not required to place a security freeze on a
30	credit report under paragraph (3) of this subsection, shall be
31	subject to any security freeze placed on a credit report by
32	another credit reporting agency from which it obtains
33	information:
34	(1) A check services or fraud prevention services
35	company, which issues reports on incidents of fraud or
36	authorizations for the purpose of approving or processing

1	negotiable instruments, electronic funds transfers, or
2	similar methods of payment.
3	(2) A deposit account information service company,
4	which issues reports regarding account closures due to
5	fraud, substantial overdrafts, ATM abuse, or similar
6	negative information regarding a consumer to inquiring
7	banks or other financial institutions for use only in
8	reviewing a consumer request for a deposit account at the
9	inquiring bank or financial institution.
10	(3) A credit reporting agency that:
11	(A) acts only to resell credit information by
12	assembling and merging information contained in a
13	database of one or more credit reporting agencies; and
14	(B) does not maintain a permanent database of
15	credit information from which new credit reports are
16	produced.
17	(q) (c) For purposes of this Section <u>:</u> ,
18	" <u>Extension</u> extension of credit" does not include an
19	increase in an existing open-end credit plan, as defined in
20	Regulation Z of the Federal Reserve System (12 C.F.R. 226.2),
21	or any change to or review of an existing credit account.
22	"Proper identification" means information generally deemed
23	sufficient to identify a person. Only if the consumer is unable
24	to reasonably identify himself or herself with the information
25	described above, may a consumer credit reporting agency require
26	additional information concerning the consumer's employment
27	and personal or family history in order to verify his or her
28	identity.
29	<u>(r)</u> (d) Any person who violates <u>this Section</u> subsection (a)
30	or subsection (b) commits an unlawful practice within the
31	meaning of this Act.
32	(Source: P.A. 93-195, eff. 1-1-04.)