## 94TH GENERAL ASSEMBLY

## State of Illinois

# 2005 and 2006

### HB4695

Introduced 1/12/2006, by Rep. William Delgado

## SYNOPSIS AS INTRODUCED:

New Act

Creates the Ethical Public Service Accountability Act. Establishes requirements for privatization contracts between contractors and State agencies. Provides for the monitoring and enforcement of privatization contracts. Establishes penalties for violations. Effective immediately.

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CORRECTIONAL BUDGET AND IMPACT NOTE ACT MAY APPLY FISCAL NOTE ACT MAY APPLY

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AN ACT concerning State government.

# 2 Be it enacted by the People of the State of Illinois, 3 represented in the General Assembly:

Section 1. Short title. This Act may be cited as the
Ethical Public Service Accountability Act.

Section 5. Legislative intent. The legislature finds that 6 7 using private contractors to provide public services formerly provided by public employees does not always promote the public 8 interest. To ensure that citizens of this State receive high 9 quality public services at a low cost, with due regard for the 10 taxpayers of this State, the service recipients, and the needs 11 of public and private workers, the legislature finds it 12 necessary to regulate privatization contracts and to protect 13 14 those workers who report conditions and practices that impact 15 on the efficiency and quality of public services provided by The legislature further 16 private contractors. finds it 17 necessary to ensure that access to public information 18 guaranteed by the Freedom of Information Act is not in any way 19 hindered by the fact that public services are provided by private contractors. 20

21 Section 10. Definitions. For purposes of this Act:

22 "State agency" or "agency" means an executive office, 23 department, division, board, commission, or other office or 24 officer in the executive branch of State government.

25 "Employee of a private contractor" means a worker directly 26 employed by a private contractor or subcontractor or an 27 independent contractor that provides supplies or services to a 28 private contractor. This term includes former employees of a 29 private contractor or subcontractor and former independent 30 contractors.

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"Discrimination or retaliation" means a threat,

intimidation, or any adverse change in an employee's wages, benefits, or terms or conditions of employment as a result of the employee reporting a violation of this Act. In the case of a person who is not an employee of the private contractor, this term includes any adverse action taken against the person or the person's employer, including the cancellation of or refusal to renew a contract with the person or the person's employer.

8 "Services" means, with respect to a private contractor, all 9 aspects of the provision of services provided by a private 10 contractor pursuant to a privatization contract, or any 11 services provided by a subcontractor of a private contractor.

12 "Person" means an individual, institution, federal, State, 13 or local governmental entity, or any other public or private 14 entity.

"Privatization contract" means an agreement or combination or series of agreements by which a non-governmental person or entity agrees with a State agency to provide services valued at \$100,000 or more that are substantially similar to and in lieu of services that have been provided or that could have been provided, in whole or in part, by regular employees of an agency.

22 "Private contractor" means any entity that enters into a23 privatization contract as that term is defined in this Section.

24 "Public employee" means an employee of any State department 25 or agency.

26 "Public record" means to a public record as defined in the 27 Freedom of Information Act, and also includes any document 28 relating to the privatization contract or performance under the 29 privatization contract, prepared, received, or retained by a 30 contractor or subcontractor whether that document be 31 handwritten, typed, tape-recorded, printed, photocopied, 32 photographed, or recorded by any other method.

33 "Subcontractor" means a subcontractor of a private 34 contractor for work under a privatization contract or an 35 amendment to a privatization contract. - 3 - LRB094 17141 JAM 52429 b

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Section 15. Privatization contracts; requirements.

(a) No State agency shall make any privatization contract
and no privatization contract shall be valid unless the State
agency and the contractor comply with the requirements of this
Act, including listing those specified provisions in the
privatization contract as required by this Act.

(b) The State agency shall prepare a specific written 7 statement of the services to be provided under 8 the 9 privatization contract, including the specific quantity and 10 standard of quality of the subject services. The agency shall 11 solicit competitive sealed bids for the privatization contract based upon this statement. This statement shall be a public 12 record, shall be filed in the agency, and shall be published in 13 the State register not later than 30 business days prior to the 14 15 date on which bids are due. The day designated by the agency 16 for accepting these sealed bids shall be the same for all 17 parties.

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#### (c) Every bid shall detail:

(1) The length of continuous employment of current 19 20 employees with the contractor by job classification without identifying employee names. 21 In addition, the contractor may submit information detailing the relevant 22 23 prior experience of employees within each job classification. If the positions identified by the bidder 24 25 shall be newly created, the bid shall identify the minimum requirements for prospective applicants for each of these 26 27 position;

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(2) The annual rate of current staff turnover;

(3) The number of hours of training planned for each
employee in subject matters directly related to providing
services to State residents and clients;

(4) Any legal complaints issued by an enforcement
agency of this state or any other State for alleged
violations of applicable federal, state, or local rules,
regulations, or laws, including laws governing employee
safety and health, labor relations, and other employment

requirements, and any citations, court findings, or administrative findings for violations of federal, state, or local rules, regulations, or laws. The information must include: (i) the date; (ii) the enforcement agency; (iii) the rule, law, or regulation involved; and (iv) any additional information the contractor may wish to submit;

7 (5) Any collective bargaining agreements or personnel
8 policies covering the employees that provide services to
9 the State; and

10 (6) Political contributions made by the bidder or any 11 employee in a management position with the bidding company 12 to any elected officer of the State or member of the State 13 legislature during the 4 years prior to the due date of the 14 bid.

15 (d) For each position in which a contractor will employ a 16 person pursuant to the privatization contract, the minimum 17 compensation to be paid for the position shall be:

18 (1) The greater of the wage rate paid at step one of 19 the grade or classification under which an agency employee 20 whose duties are most similar is paid plus the cash value 21 of health and other benefits provided to the State 22 employees; or

(2) The private sector compensation rate, including
the value of health and other benefits, for that position
as determined by the Department of Labor.

26 (e) The term of any privatization contract shall not exceed27 2 years.

(f) No amendment to a privatization contract shall be valid if it has the purpose or effect of avoiding any of the requirements of this Act.

31 (g) Every privatization contract shall contain provisions 32 requiring the contractor to offer available employee positions 33 pursuant to the contract to qualified regular employees of the 34 agency whose State employment is terminated because of the 35 privatization contract. Every contract shall also contain 36 provisions requiring the contractor to comply with a policy of – 5 – LRB094 17141 JAM 52429 b

1 nondiscrimination and equal employment opportunity for all 2 persons and to take affirmative steps to provide equal 3 opportunity for all persons.

(h) Every privatization contract shall contain provisions 4 5 regarding the process for determining whether or not to particular record 6 disclose а or type of record. The privatization contract shall specify who is responsible for 7 8 determining whether or not disclosure is required and shall 9 outline the liability of the parties to the contract for failure to disclose as required by the Freedom of Information 10 11 Act.

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Section 20. Review of contract costs.

(a) Any State agency considering whether to enter into a 13 14 privatization contract shall prepare a comprehensive written 15 estimate of the costs of regular agency employees' providing 16 the subject services in the most cost-efficient manner. The estimate shall include all direct and indirect costs of regular 17 18 agency employees providing the subject services including, but 19 not limited to, pension, insurance, and other employee benefit of this estimate, 20 costs. For the purpose any employee organization may, at any time before the final day for the 21 22 agency to receive sealed bids, propose amendments to any 23 relevant collective bargaining agreement to which it is a party. Any amendments shall take effect only if necessary to 24 25 reduce the cost estimate. This estimate shall remain 26 confidential until after the final day for the agency to 27 receive sealed bids for the privatization contract at which 28 time the estimate shall become a public record, shall be filed 29 with the agency, and shall be published in the State register.

30 (b) Any State agency required to complete a written 31 estimate of costs evaluation as detailed in subsection (a) of 32 this Section shall also prepare a community impact evaluation 33 that shall be submitted to the General Assembly when the 34 issuance of a privatization contract would result in the 35 closure of a State facility or the layoff of the lesser of 50 - 6 - LRB094 17141 JAM 52429 b

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1 employees or 50% of the staff of a State facility or agency. A 2 community impact evaluation shall also be submitted to the 3 General Assembly when a private entity that holds a privatization contract with a State agency seeks to layoff the 4 5 lesser of 50 employees or 50% of the staff performing work 6 pursuant to the privatization contract. Any time a community impact evaluation is required pursuant to this Act, a report 7 shall be presented to the General Assembly no later than 3 8 9 months prior to the planned issuance of a privatization 10 contract or the implementation of a facility closure or the 11 layoff of employees. The community impact evaluation shall be 12 in the form of a report to the General Assembly and shall include, but not be limited to, the following: 13

14 (1) State revenues expected to be saved as a result of
 15 the proposed layoff or facility or agency closing;

16 (2) The rationale for the layoff or facility or agency17 closing;

18 (3) The function and duties of the State employees that
19 will be laid-off;

20 (4) Whether the function and duties of the State
21 employees to be laid-off will be performed by another
22 section of State government, and if so, which section;

(5) The economic impact on the community where the proposed layoff or closure of a facility or agency is located;

(6) The analyses of current and projected economic and
labor conditions of the communities affected by the
proposed layoff or facility or agency closure;

(7) Any other data that pertains to the economic and
labor impacts on Illinois communities as a result of the
proposed layoff or facility or agency closing; and

32 (8) Any other data that the General Assembly may
 33 request concerning the proposed layoff or facility or
 34 agency closing.

35 (c) After soliciting and receiving bids, the agency shall
 36 publicly designate the bidder to which it proposes to award the

privatization contract. In selecting a contractor, the agency shall consider the contractors' past performance and its record in this State or any other state of compliance with federal, state, and local laws, including the disclosures required by this Act.

6 (d) The agency shall prepare a comprehensive written analysis of the contract cost based upon the designated bid, 7 specifically including the costs of transition from public to 8 private operation, of additional unemployment and retirement 9 10 benefits, if any, and of monitoring and otherwise administering 11 contract performance. If the designated bidder proposes to 12 perform any or all of the contract outside the boundaries of the State, the contract cost shall be increased by the amount 13 of income tax revenue, if any, that will be lost to the State 14 by the corresponding elimination of agency employees, as 15 16 determined by the Department of Revenue to the extent that it 17 is able to do so.

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(e) The head of the agency shall certify in writing that:

 He or she has complied with all provisions of this Section and of all other applicable laws;

(2) The quality of the services to be provided by
the designated bidder is likely to satisfy the quality
requirements of the statement prepared pursuant to
this Act, and to equal or exceed the quality of
services that could be provided by regular agency
employees;

(3) The contract cost will be at least 10% less
than the estimated cost, taking into account all
comparable types of costs and all the additional costs
of the contract as specified in this Act; and

31 (4) The proposed privatization contract is in the
32 public interest and meets the applicable quality and
33 fiscal standards set forth in this Act.

Any privatization contract entered into by a State agency and the agency certification described above shall be a public record and subject to disclosure pursuant to the Freedom of 1 Information Act.

2 Section 25. Monitoring and enforcement of privatization 3 contracts.

4 (a) No contractor shall award a subcontract for work under
5 a contract or an amendment to a contract without the approval
6 of the selection of the subcontractor and the provisions of the
7 subcontract by agency head or his or her designee.

8 (b) Each contractor shall file a copy of executed 9 subcontract or amendment to the subcontract with the agency. 10 The agency shall maintain the subcontract or amendment as a 11 public record.

12 (c) Any private contractor awarded a privatization 13 contract, and any subcontractor to a private contractor subject 14 to these provisions, shall file with the agency head copies of 15 financial audits of the private contractor prepared by 16 independent, certified public auditors at least annually 17 during the course of the contract term.

(d) All privatization contracts shall include a contract 18 19 provision specifying that in order to determine compliance with these principles, as well as the contract, the private 20 contractor shall be required to provide the State or its agents 21 22 reasonable access through representatives of the private 23 contractor to facilities, records, and employees that are used in conjunction with the provision of contract services, except 24 25 where prohibited by federal or State laws, regulations, or 26 rules.

(e) The private contractor shall submit a report, not less 27 than annually during the term of the privatization contract, 28 29 detailing the extent to which the contractor has achieved the 30 specific quantity and standard of quality of the subject 31 services as specified by the agency and its compliance with all federal, State, and local laws including any complaints, 32 citations, or findings issued by administrative agencies or 33 34 courts.

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(f) The State agency may seek contractual remedies for any

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violation of a privatization contract. In addition, if a contractor fails to comply with the wage standards, employment provisions or union provisions in this Act, any person or entity aggrieved by the violation may bring a claim for equitable and other relief including backpay. In any lawsuit brought for reasons listed in this subsection, an aggrieved person or entity shall be entitled to costs and attorney fees.

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#### Section 30. Compliance; privacy actions.

9 (a) Public records that a contractor, subcontractor, 10 employee, or agent possesses, modifies, or creates pursuant to 11 a privatization contract shall at all times and for all purposes remain the property of the State. A contractor, 12 13 subcontractor, employee, agent of a contractor or or 14 subcontractor shall have no ownership rights or interest in any 15 public records that the contractor, subcontractor, employee, 16 or agent possesses, modifies, or creates pursuant to а subcontract, or amendment 17 contract, to а contract or 18 subcontract and shall not impair the integrity of any public 19 record that the contractor, subcontractor, employee, or agent 20 possesses or creates.

(b) Any public record that a State agency provides to a contractor or subcontractor or that a contractor or subcontractor creates shall be and remain a public record for the purposes of the Freedom of Information Act and the enforcement provisions of that law shall apply to any failure to disclose records under this Section.

(c) A private contractor who fails to disclose a record that the privatization contract requires to be disclosed or that the State agency directs to be disclosed shall be liable to the State agency for any fines or penalties assessed against the agency for the violation of the Freedom of Information Act concerning that record.

33 (d) No contractor or subcontractor or employee or agent of 34 a contractor or subcontractor shall disclose to the public any 35 public records that it possesses, modifies, or creates pursuant

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1 to a contract, subcontract, or amendment to a contract and that 2 the State agency:

3 4  Is prohibited from disclosing pursuant to State or federal law in all cases;

5 (2) May disclose pursuant to State or federal law only 6 to certain entities or individuals or under certain 7 conditions; or

8 (3) May withhold from disclosure pursuant to State or9 federal law.

10 No provision of this subsection shall be construed to 11 prohibit any contractor from disclosing public records to any 12 of its subcontractors to carry out the purposes of its 13 subcontract.

(e) No contractor, subcontractor, employee, or agent of a contractor or subcontractor shall sell, market, or otherwise profit from the disclosure or use of any public records that are in its possession pursuant to a contract, subcontract, or amendment to a contract or subcontract, except as authorized in the contract, subcontract, or amendment.

(f) Any contractor or subcontractor, or employee or agent of a contractor or subcontractor, that learns of any violation of the provisions of this Act shall, no later than 7 calendar days after learning of the violation, notify the agency head and the Attorney General of the violation.

25 (g) In addition to any remedies provided under the Freedom 26 of Information Act, if any person violates any provision of 27 subsections (a) or (b) of this Section, the Attorney General 28 may bring an action against that person seeking damages on 29 behalf of the State for the violation, restitution for damages 30 suffered by any person as a result of the violation, or 31 imposition and recovery of a civil penalty of not more than 32 \$50,000 for the violation.

In addition to the remedies that may be brought by the Attorney General, any person aggrieved by a violation of any provision of subsections (a) or (b) of this Section may bring an action in any State court to recover any damages suffered as

1 a result of the violation.

2 In any action brought under this subsection, the court may:

3 (1) Order disgorgement of any profits or other benefits
4 derived as a result of a violation of any provision of
5 subsections (a) or (b) of this Section;

6 (2) Award punitive damages, costs, and reasonable 7 attorneys fees; and

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(3) Order injunctive or other equitable relief.

9 Proof of public interest or public injury shall not be 10 required in any action brought under this subsection (g). No 11 action may be brought more than 3 years after the occurrence of 12 the violation.

Any person who knowingly and willfully violates any provision of subsections (a) or (b) shall be guilty of a Class felony.

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Section 35. Prohibition against discrimination.

(a) No person shall retaliate or discriminate in any manner
against any public employee or employee of a private contractor
because that employee, or any person acting on behalf of the
employee, acting in good faith:

(1) Engaged in any disclosure of information relating
to the services provided by a private contractor pursuant
to a privatization contract;

24 (2) Advocated on behalf of service recipients with
 25 respect to the care or services provided by the private
 26 contractor; or

(3) Initiated, cooperated, or otherwise participated
in any investigation or proceeding of any governmental
entity relating to the services provided pursuant to a
privatization contract.

31 (b) No person shall retaliate or discriminate in any manner 32 against any public employee or employee of a private contractor 33 because the employee has attempted or has an intention to 34 engage in an action described in subsection (a) of this 35 Section. - 12 -LRB094 17141 JAM 52429 b

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1 (c) No person shall by contract, policy, or procedure 2 prohibit or restrict any employee of a private contractor from 3 engaging in any action for which a protection against 4 discrimination or retaliation is provided under this Section.

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(d) This Section does not protect disclosures that would 6 violate federal or State law or diminish or impair the rights of any person to the continued protection of confidentiality of 7 8 communications provided by State or federal law.

9 (e) With respect to the conduct described in subsection (a) of this Section, an employee of a private contractor shall be 10 11 considered to be acting in good faith if the employee 12 reasonably believes that the information is true and the 13 information disclosed by the employee: (i) evidences а violation of any law, rule, or regulation, or of a generally 14 15 recognized professional or clinical standard; or (ii) relates 16 to the care, services, or conditions that potentially endanger 17 one or more recipients of service or employees employed pursuant to a privatization contract. 18

19 (f) The identity of an employee of a private contractor who 20 complains in good faith to a government agency or department or any member or employee of the State legislature about the 21 22 quality of services provided by a private contractor shall 23 remain confidential and shall not be disclosed by any person 24 except upon the knowing written consent of the employee of the 25 private contractor and except in the case where there is 26 imminent danger to health or public safety or an imminent 27 violation of criminal law.

(g) Any current or former public employee or employee of a 28 29 private contractor who believes that he or she has been 30 retaliated or discriminated against in violation of subsections (a), (b), or (c) of this Section may file a civil 31 32 action in any State court of competent jurisdiction against the person believed to have violated these subsections. 33

(h) If the court determines that a violation of this 34 35 Section has occurred, the court shall award any damages that result from the unlawful act or acts, including compensatory 36

1 damages, reinstatement, reimbursement of any wages, salary, 2 employment benefits, or other compensation denied or lost to 3 such employee by reason of the violation, as well as punitive 4 damages, attorneys' fees, and costs, including expert witness 5 fees. The court shall award interest on the amount of damages 6 awarded at the prevailing rate.

The court may issue temporary, preliminary, 7 (i) and permanent injunctive relief restraining violations of this 8 9 Act, including the restraint of any withholding of the payment of wages, salary, employment benefits, or other compensation, 10 11 plus interest, found by the court to be due and the restraint 12 of any other change in the terms and conditions of employment 13 and may award any other equitable relief as may be appropriate, including employment, reinstatement, and promotion. 14

(j) An action may be brought under this subsection not later than 2 years after the date of the last event constituting the alleged violation for which the action is brought.

19 (k) Any person who violates a provision of subsections (a), 20 (b), or (c) of this Section shall be subject to a civil penalty of not to exceed \$10,000 for each violation. In determining the 21 22 penalty under this subsection, amount of any the 23 appropriateness of the penalty to the size of the business of 24 the person charged and the gravity of the violation shall be considered. The amount of any penalty under this subsection, 25 26 when finally determined, may be deducted from any sums owing by 27 the state to the person charged or ordered to be paid to the 28 employee or employees who suffered retaliation or 29 discrimination, as ordered by the court.

30 In any civil action brought under this Act, (1) the complainant shall have the initial burden of making a prima 31 32 facie showing that any behavior described in subsections (a), (b), or (c) of this Section was a contributing factor in the 33 adverse action or inaction alleged in the complaint. A prima 34 35 facie case shall be established if the complainant can show that the respondent knew of the complainant's protected 36

activities at the time that the alleged unfavorable action or 1 2 inaction was taken and the discriminatory action occurred 3 within a period of time that a reasonable person could conclude 4 that an activity protected by subsections (a), (b), or (c) of 5 this Section was a contributing factor in the discriminatory 6 treatment. Once the complainant establishes a prima facie case, the burden shifts to the respondent to demonstrate, by clear 7 and convincing evidence, that it would have taken the same 8 9 adverse action or inaction in the absence of such behavior.

(m) Each private contractor shall post and keep posted, in 10 11 conspicuous places on its premises where notices to employees 12 and applicants for employment are customarily posted, a notice, 13 to be prepared or approved by the secretary, setting forth excerpts from, or summaries of, the pertinent provisions of 14 15 this Act and information pertaining to the filing of a charge 16 under this Section. Any employer that willfully violates this 17 Section may be assessed a civil penalty not to exceed \$100 for each separate offense. 18

19 Section 40. Nonpreemption. Nothing in this Act preempts 20 any other law, and nothing in this Act shall be construed or 21 interpreted to impair or diminish in any way the authority of 22 any locality, municipality or subdivision to enact and enforce 23 any law that provides equivalent or greater protections for its 24 employees.

25 Section 45. Severability. If any provision of this Act or 26 its application to any person or circumstances is held to be 27 invalid, the invalidity of that provision or application does 28 not affect other provisions or applications of this Act that 29 can be given effect without the invalid provision or 30 application.

31 Section 99. Effective date. This Act takes effect upon 32 becoming law.