98TH GENERAL ASSEMBLY

State of Illinois

2013 and 2014

HB0948

Introduced 1/25/2013, by Rep. Greg Harris

SYNOPSIS AS INTRODUCED:

See Index

Repeals the Abuse of Adults with Disabilities Intervention Act. Amends the Elder Abuse and Neglect Act. Changes the short title of the Act to the Adult Protective Services Act and amends various Acts to change references to the short title. Adds and defines new terms. Provides that within 6 months, the Department on Aging shall establish a centralized Adult Protective Services Helpline for the purposes of reporting the abuse, neglect, or financial exploitation of an eligible adult. Requires the Department on Aging to make the helpline accessible 24 hours a day, 7 days a week and to post its telephone number online. Requires the Department on Aging to report to the Department of Public Health's health care worker registry the identity and administrative finding against any caregiver of a verified and substantiated decision of significant abuse, neglect, or financial exploitation of an eligible adult. Contains provisions concerning notice to caregivers; report challenges; registry hearings; a caregiver's rights to collateral action; removal from the registry; and the referral of registry reports to health care facilities; the establishment of a Statewide Fatality Review Team; and other matters. Effective July 1, 2013.

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FISCAL NOTE ACT MAY APPLY 1

AN ACT concerning adult protective services.

2 Be it enacted by the People of the State of Illinois, 3 represented in the General Assembly:

Section 2. The Open Meetings Act is amended by changing
Section 2 as follows:

6 (5 ILCS 120/2) (from Ch. 102, par. 42)

7 Sec. 2. Open meetings.

8 (a) Openness required. All meetings of public bodies shall 9 be open to the public unless excepted in subsection (c) and 10 closed in accordance with Section 2a.

11 (b) Construction of exceptions. The exceptions contained 12 in subsection (c) are in derogation of the requirement that 13 public bodies meet in the open, and therefore, the exceptions 14 are to be strictly construed, extending only to subjects 15 clearly within their scope. The exceptions authorize but do not 16 require the holding of a closed meeting to discuss a subject 17 included within an enumerated exception.

18 (c) Exceptions. A public body may hold closed meetings to 19 consider the following subjects:

(1) The appointment, employment, compensation,
discipline, performance, or dismissal of specific
employees of the public body or legal counsel for the
public body, including hearing testimony on a complaint

lodged against an employee of the public body or against
 legal counsel for the public body to determine its
 validity.

4 (2) Collective negotiating matters between the public 5 body and its employees or their representatives, or 6 deliberations concerning salary schedules for one or more 7 classes of employees.

8 (3) The selection of a person to fill a public office, 9 as defined in this Act, including a vacancy in a public 10 office, when the public body is given power to appoint 11 under law or ordinance, or the discipline, performance or 12 removal of the occupant of a public office, when the public 13 body is given power to remove the occupant under law or 14 ordinance.

15 (4) Evidence or testimony presented in open hearing, or 16 in closed hearing where specifically authorized by law, to 17 a quasi-adjudicative body, as defined in this Act, provided 18 that the body prepares and makes available for public 19 inspection a written decision setting forth its 20 determinative reasoning.

(5) The purchase or lease of real property for the use of the public body, including meetings held for the purpose of discussing whether a particular parcel should be acquired.

(6) The setting of a price for sale or lease ofproperty owned by the public body.

1 (7) The sale or purchase of securities, investments, or 2 investment contracts. This exception shall not apply to the 3 investment of assets or income of funds deposited into the 4 Illinois Prepaid Tuition Trust Fund.

5 (8) Security procedures and the use of personnel and 6 equipment to respond to an actual, a threatened, or a 7 reasonably potential danger to the safety of employees, 8 students, staff, the public, or public property.

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(9) Student disciplinary cases.

10 (10) The placement of individual students in special 11 education programs and other matters relating to 12 individual students.

(11) Litigation, when an action against, affecting or on behalf of the particular public body has been filed and is pending before a court or administrative tribunal, or when the public body finds that an action is probable or imminent, in which case the basis for the finding shall be recorded and entered into the minutes of the closed meeting.

20 (12) The establishment of reserves or settlement of 21 claims as provided in the Local Governmental and 22 Governmental Employees Tort Immunity Act, if otherwise the 23 disposition of a claim or potential claim might be prejudiced, or the review or discussion of claims, loss or 24 25 risk management information, records, data, advice or 26 communications from or with respect to any insurer of the public body or any intergovernmental risk management association or self insurance pool of which the public body is a member.

4 (13) Conciliation of complaints of discrimination in 5 the sale or rental of housing, when closed meetings are 6 authorized by the law or ordinance prescribing fair housing 7 practices and creating a commission or administrative 8 agency for their enforcement.

9 (14) Informant sources, the hiring or assignment of 10 undercover personnel or equipment, or ongoing, prior or 11 future criminal investigations, when discussed by a public 12 body with criminal investigatory responsibilities.

13 (15) Professional ethics or performance when 14 considered by an advisory body appointed to advise a 15 licensing or regulatory agency on matters germane to the 16 advisory body's field of competence.

17 (16) Self evaluation, practices and procedures or 18 professional ethics, when meeting with a representative of 19 a statewide association of which the public body is a 20 member.

(17) The recruitment, credentialing, discipline or formal peer review of physicians or other health care professionals for a hospital, or other institution providing medical care, that is operated by the public body.

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(18) Deliberations for decisions of the Prisoner

1 Review Board.

(19) Review or discussion of applications received
 under the Experimental Organ Transplantation Procedures
 Act.

5 (20) The classification and discussion of matters 6 classified as confidential or continued confidential by 7 the State Government Suggestion Award Board.

8 (21) Discussion of minutes of meetings lawfully closed 9 under this Act, whether for purposes of approval by the 10 body of the minutes or semi-annual review of the minutes as 11 mandated by Section 2.06.

12 (22) Deliberations for decisions of the State
 13 Emergency Medical Services Disciplinary Review Board.

14 (23) The operation by a municipality of a municipal 15 utility or the operation of a municipal power agency or 16 municipal natural gas agency when the discussion involves 17 (i) contracts relating to the purchase, sale, or delivery 18 of electricity or natural gas or (ii) the results or 19 conclusions of load forecast studies.

20 (24) Meetings of a residential health care facility 21 resident sexual assault and death review team or the 22 Executive Council under the Abuse Prevention Review Team 23 Act.

24 (25) Meetings of an independent team of experts under
 25 Brian's Law.

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(26) Meetings of a mortality review team appointed

under the Department of Juvenile Justice Mortality Review
 Team Act.

(27) Confidential information, when discussed by one 3 or more members of an elder abuse fatality review team, 4 5 designated under Section 15 of the Adult Protective 6 Services Act Elder Abuse and Neglect Act, while 7 participating in a review conducted by that team of the 8 death of an elderly person in which abuse or neglect is 9 suspected, alleged, or substantiated; provided that before 10 the review team holds a closed meeting, or closes an open 11 meeting, to discuss the confidential information, each 12 participating review team member seeking to disclose the 13 confidential information in the closed meeting or closed 14 portion of the meeting must state on the record during an 15 open meeting or the open portion of a meeting the nature of 16 the information to be disclosed and the legal basis for 17 otherwise holding that information confidential.

18 (28) Correspondence and records (i) that may not be
19 disclosed under Section 11-9 of the Public Aid Code or (ii)
20 that pertain to appeals under Section 11-8 of the Public
21 Aid Code.

(29) Meetings between internal or external auditors and governmental audit committees, finance committees, and their equivalents, when the discussion involves internal control weaknesses, identification of potential fraud risk areas, known or suspected frauds, and fraud interviews

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conducted in accordance with generally accepted auditing standards of the United States of America.

(d) Definitions. For purposes of this Section:

4 "Employee" means a person employed by a public body whose
5 relationship with the public body constitutes an
6 employer-employee relationship under the usual common law
7 rules, and who is not an independent contractor.

8 "Public office" means a position created by or under the 9 Constitution or laws of this State, the occupant of which is 10 charged with the exercise of some portion of the sovereign 11 power of this State. The term "public office" shall include 12 members of the public body, but it shall not include 13 organizational positions filled by members thereof, whether established by law or by a public body itself, that exist to 14 15 assist the body in the conduct of its business.

16 "Quasi-adjudicative body" means an administrative body 17 charged by law or ordinance with the responsibility to conduct receive evidence 18 hearings, or testimony and make determinations based thereon, but does not include 19 local 20 electoral boards when such bodies are considering petition 21 challenges.

(e) Final action. No final action may be taken at a closed
meeting. Final action shall be preceded by a public recital of
the nature of the matter being considered and other information
that will inform the public of the business being conducted.
(Source: P.A. 96-1235, eff. 1-1-11; 96-1378, eff. 7-29-10;

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1 96-1428, eff. 8-11-10; 97-318, eff. 1-1-12; 97-333, eff. 2 8-12-11; 97-452, eff. 8-19-11; 97-813, eff. 7-13-12; 97-876, 3 eff. 8-1-12.)

Section 3. The State Employee Indemnification Act is
amended by changing Section 1 as follows:

6 (5 ILCS 350/1) (from Ch. 127, par. 1301)

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7 Sec. 1. Definitions. For the purpose of this Act:

8 (a) The term "State" means the State of Illinois, the 9 General Assembly, the court, or any State office, department, 10 division, bureau, board, commission, or committee, the 11 governing boards of the public institutions of higher education 12 created by the State, the Illinois National Guard, the 13 Comprehensive Health Insurance Board, any poison control 14 center designated under the Poison Control System Act that 15 receives State funding, or any other agency or instrumentality of the State. It does not mean any local public entity as that 16 term is defined in Section 1-206 of the Local Governmental and 17 18 Governmental Employees Tort Immunity Act or a pension fund.

(b) The term "employee" means any present or former elected or appointed officer, trustee or employee of the State, or of a pension fund, any present or former commissioner or employee of the Executive Ethics Commission or of the Legislative Ethics Commission, any present or former Executive, Legislative, or Auditor General's Inspector General, any present or former

employee of an Office of an Executive, Legislative, or Auditor 1 2 General's Inspector General, any present or former member of the Illinois National Guard while on active duty, individuals 3 organizations who contract with the 4 or Department of 5 Corrections, the Comprehensive Health Insurance Board, or the Veterans' Affairs 6 Department of to provide services, 7 individuals or organizations who contract with the Department 8 of Human Services (as successor to the Department of Mental 9 Health and Developmental Disabilities) to provide services 10 including but not limited to treatment and other services for 11 sexually violent persons, individuals or organizations who 12 contract with the Department of Military Affairs for youth 13 programs, individuals or organizations who contract to perform amusement ride safety inspections for 14 carnival and the 15 Department of Labor, individual representatives of or 16 designated organizations authorized to represent the Office of 17 State Long-Term Ombudsman for the Department on Aging, individual representatives of or organizations designated by 18 19 the Department on Aging in the performance of their duties as 20 elder abuse provider agencies or regional administrative agencies under the Adult Protective Services Act Elder Abuse 21 22 and Neglect Act, individuals or organizations who perform 23 volunteer services for the State where such volunteer relationship is reduced to writing, individuals who serve on 24 25 any public entity (whether created by law or administrative 26 action) described in paragraph (a) of this Section, individuals

or not for profit organizations who, either as volunteers, 1 2 where such volunteer relationship is reduced to writing, or 3 pursuant to contract, furnish professional advice or consultation to any agency or instrumentality of the State, 4 5 individuals who serve as foster parents for the Department of Children and Family Services when caring for a Department ward, 6 7 individuals who serve as members of an independent team of 8 experts under Brian's Law, and individuals who serve as 9 arbitrators pursuant to Part 10A of Article II of the Code of 10 Civil Procedure and the rules of the Supreme Court implementing 11 Part 10A, each as now or hereafter amended, but does not mean 12 an independent contractor except as provided in this Section. 13 The term includes an individual appointed as an inspector by 14 the Director of State Police when performing duties within the 15 scope of the activities of a Metropolitan Enforcement Group or 16 law enforcement organization established under the а 17 Intergovernmental Cooperation Act. An individual who renders professional advice and consultation to the State through an 18 organization which qualifies as an "employee" under the Act is 19 20 also an employee. The term includes the estate or personal representative of an employee. 21

(c) The term "pension fund" means a retirement system or
pension fund created under the Illinois Pension Code.
(Source: P.A. 96-1235, eff. 1-1-11.)

Section 4. The Illinois Act on the Aging is amended by

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1 changing Section 4.01 as follows:

(20 ILCS 105/4.01) (from Ch. 23, par. 6104.01)
Sec. 4.01. Additional powers and duties of the Department.
In addition to powers and duties otherwise provided by law, the
Department shall have the following powers and duties:

6 (1) To evaluate all programs, services, and facilities for 7 the aged and for minority senior citizens within the State and 8 determine the extent to which present public or private 9 programs, services and facilities meet the needs of the aged.

10 (2) To coordinate and evaluate all programs, services, and 11 facilities for the Aging and for minority senior citizens 12 presently furnished by State agencies and make appropriate 13 recommendations regarding such services, programs and 14 facilities to the Governor and/or the General Assembly.

15 (3) To function as the sole State agency to develop a 16 comprehensive plan to meet the needs of the State's senior 17 citizens and the State's minority senior citizens.

(4) To receive and disburse State and federal funds made available directly to the Department including those funds made available under the Older Americans Act and the Senior Community Service Employment Program for providing services for senior citizens and minority senior citizens or for purposes related thereto, and shall develop and administer any State Plan for the Aging required by federal law.

(5) To solicit, accept, hold, and administer in behalf of

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the State any grants or legacies of money, securities, or property to the State of Illinois for services to senior citizens and minority senior citizens or purposes related thereto.

5 (6) To provide consultation and assistance to communities, 6 area agencies on aging, and groups developing local services 7 for senior citizens and minority senior citizens.

8 (7) To promote community education regarding the problems 9 of senior citizens and minority senior citizens through 10 institutes, publications, radio, television and the local 11 press.

12 (8) To cooperate with agencies of the federal government in 13 studies and conferences designed to examine the needs of senior 14 citizens and minority senior citizens and to prepare programs 15 and facilities to meet those needs.

16 (9) To establish and maintain information and referral 17 sources throughout the State when not provided by other 18 agencies.

19 (10) To provide the staff support that may reasonably be 20 required by the Council.

(11) To make and enforce rules and regulations necessaryand proper to the performance of its duties.

(12) To establish and fund programs or projects or
 experimental facilities that are specially designed as
 alternatives to institutional care.

26 (13) To develop a training program to train the counselors

presently employed by the Department's aging network to provide Medicare beneficiaries with counseling and advocacy in Medicare, private health insurance, and related health care coverage plans. The Department shall report to the General Assembly on the implementation of the training program on or before December 1, 1986.

7 (14) To make a grant to an institution of higher learning 8 to study the feasibility of establishing and implementing an 9 affirmative action employment plan for the recruitment, 10 hiring, training and retraining of persons 60 or more years old 11 for jobs for which their employment would not be precluded by 12 law.

13 (15)To present one award annually in each of the 14 categories of community service, education, the performance 15 and graphic arts, and the labor force to outstanding Illinois 16 senior citizens and minority senior citizens in recognition of 17 their individual contributions to either community service, education, the performance and graphic arts, or the labor 18 force. The awards shall be presented to 4 senior citizens and 19 20 minority senior citizens selected from a list of 44 nominees 21 compiled annually by the Department. Nominations shall be solicited from senior citizens' service providers, area 22 23 agencies on aging, senior citizens' centers, and senior 24 citizens' organizations. The Department shall establish a 25 central location within the State to be designated as the 26 Senior Illinoisans Hall of Fame for the public display of all

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1 the annual awards, or replicas thereof.

2 (16) To establish multipurpose senior centers through area 3 agencies on aging and to fund those new and existing 4 multipurpose senior centers through area agencies on aging, the 5 establishment and funding to begin in such areas of the State 6 as the Department shall designate by rule and as specifically 7 appropriated funds become available.

8 (17)То develop the content and format of the 9 acknowledgment regarding non-recourse reverse mortgage loans 10 under Section 6.1 of the Illinois Banking Act; to provide 11 independent consumer information on reverse mortgages and 12 alternatives; and to refer consumers to independent counseling 13 services with expertise in reverse mortgages.

14 (18) To develop a pamphlet in English and Spanish which may 15 be used by physicians licensed to practice medicine in all of 16 its branches pursuant to the Medical Practice Act of 1987, 17 pharmacists licensed pursuant to the Pharmacy Practice Act, and Illinois residents 65 years of age or older for the purpose of 18 19 assisting physicians, pharmacists, and patients in monitoring 20 prescriptions provided by various physicians and to aid persons 65 years of age or older in complying with directions for 21 22 proper use of pharmaceutical prescriptions. The pamphlet may 23 provide space for recording information including but not limited to the following: 24

(a) name and telephone number of the patient;(b) name and telephone number of the prescribing

1 physician;

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(c) date of prescription;

- 3 (d) name of drug prescribed;
- 4

(e) directions for patient compliance; and

(f) name and telephone number of dispensing pharmacy.

In developing the pamphlet, the Department shall consult with the Illinois State Medical Society, the Center for Minority Health Services, the Illinois Pharmacists Association and senior citizens organizations. The Department shall distribute the pamphlets to physicians, pharmacists and persons 65 years of age or older or various senior citizen organizations throughout the State.

13 (19) To conduct a study of the feasibility of implementing14 the Senior Companion Program throughout the State.

15 (20) The reimbursement rates paid through the community 16 care program for chore housekeeping services and home care 17 aides shall be the same.

18 (21) From funds appropriated to the Department from the 19 Meals on Wheels Fund, a special fund in the State treasury that 20 is hereby created, and in accordance with State and federal 21 guidelines and the intrastate funding formula, to make grants 22 to area agencies on aging, designated by the Department, for 23 the sole purpose of delivering meals to homebound persons 60 24 years of age and older.

(22) To distribute, through its area agencies on aging,
 information alerting seniors on safety issues regarding

emergency weather conditions, including extreme heat and cold, 1 2 flooding, tornadoes, electrical storms, and other severe storm The information 3 weather. shall include all necessary instructions for safety and all emergency telephone numbers of 4 5 organizations that will provide additional information and 6 assistance.

7 (23) To develop guidelines for the organization and 8 implementation of Volunteer Services Credit Programs to be 9 administered by Area Agencies on Aging or community based 10 senior service organizations. The Department shall hold public 11 hearings on the proposed guidelines for public comment, 12 and determination of public interest. suggestion, The 13 quidelines shall be based on the findings of other states and 14 of community organizations in Illinois that are currently 15 operating volunteer services credit programs or demonstration 16 volunteer services credit programs. The Department shall offer 17 guidelines for all aspects of the programs including, but not limited to, the following: 18

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(a) types of services to be offered by volunteers;

20 (b) types of services to be received upon the
21 redemption of service credits;

(c) issues of liability for the volunteers and theadministering organizations;

24 (d) methods of tracking service credits earned and25 service credits redeemed;

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(e) issues of time limits for redemption of service

1	credits;
2	(f) methods of recruitment of volunteers;
3	(g) utilization of community volunteers, community
4	service groups, and other resources for delivering
5	services to be received by service credit program clients;
6	(h) accountability and assurance that services will be
7	available to individuals who have earned service credits;
8	and
9	(i) volunteer screening and qualifications.
10	The Department shall submit a written copy of the guidelines to
11	the General Assembly by July 1, 1998.
12	(24) To function as the sole State agency to receive and
13	disburse State and federal funds for providing adult protective
14	services in a domestic living situation.
15	(Source: P.A. 95-298, eff. 8-20-07; 95-689, eff. 10-29-07;
16	95-876, eff. 8-21-08; 96-918, eff. 6-9-10.)
17	Section 10. The Department of Human Services Act is amended
18	by changing Section 1-17 as follows:
19	(20 ILCS 1305/1-17)
20	Sec. 1-17. Inspector General.
21	(a) Nature and purpose. It is the express intent of the
22	General Assembly to ensure the health, safety, and financial
23	condition of individuals receiving services in this State due

24 to mental illness, developmental disability, or both by

protecting those persons from acts of abuse, neglect, or both 1 2 by service providers. To that end, the Office of the Inspector General for the Department of Human Services is created to 3 investigate and report upon allegations of the abuse, neglect, 4 5 or financial exploitation of individuals receiving services 6 within mental health facilities, developmental disabilities 7 facilities, and community agencies operated, licensed, funded 8 or certified by the Department of Human Services, but not 9 licensed or certified by any other State agency. It is also the 10 express intent of the General Assembly to authorize the 11 Inspector General to investigate alleged or suspected cases of 12 abuse, neglect, or financial exploitation of adults with 13 disabilities living in domestic settings in the community under the Abuse of Adults with Disabilities Intervention Act. 14

15 (b) Definitions. The following definitions apply to this 16 Section:

17 "Adult student with a disability" means an adult student, 18 age 18 through 21, inclusive, with an Individual Education 19 Program, other than a resident of a facility licensed by the 20 Department of Children and Family Services in accordance with 21 the Child Care Act of 1969. For purposes of this definition, 22 "through age 21, inclusive", means through the day before the 23 student's 22nd birthday.

24 "Agency" or "community agency" means (i) a community agency25 licensed, funded, or certified by the Department, but not26 licensed or certified by any other human services agency of the

1 State, to provide mental health service or developmental 2 disabilities service, or (ii) a program licensed, funded, or 3 certified by the Department, but not licensed or certified by 4 any other human services agency of the State, to provide mental 5 health service or developmental disabilities service.

6 "Aggravating circumstance" means a factor that is 7 attendant to a finding and that tends to compound or increase 8 the culpability of the accused.

9 "Allegation" means an assertion, complaint, suspicion, or 10 incident involving any of the following conduct by an employee, 11 facility, or agency against an individual or individuals: 12 mental abuse, physical abuse, sexual abuse, neglect, or 13 financial exploitation.

"Day" means working day, unless otherwise specified.

"Deflection" means a situation in which an individual is presented for admission to a facility or agency, and the facility staff or agency staff do not admit the individual. "Deflection" includes triage, redirection, and denial of admission.

"Department" means the Department of Human Services.

21 "Developmentally disabled" means having a developmental 22 disability.

23 "Developmental disability" means "developmental 24 disability" as defined in the Mental Health and Developmental 25 Disabilities Code.

26 "Egregious neglect" means a finding of neglect as

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determined by the Inspector General that (i) represents a gross failure to adequately provide for, or a callused indifference to, the health, safety, or medical needs of an individual and (ii) results in an individual's death or other serious deterioration of an individual's physical condition or mental condition.

7 "Employee" means any person who provides services at the 8 agency on-site or off-site. The service facility or 9 relationship can be with the individual or with the facility or 10 agency. Also, "employee" includes any employee or contractual 11 agent of the Department of Human Services or the community 12 agency involved in providing or monitoring or administering 13 mental health or developmental disability services. This includes but is not limited to: owners, operators, payroll 14 15 personnel, contractors, subcontractors, and volunteers.

16 "Facility" or "State-operated facility" means a mental 17 health facility or developmental disabilities facility 18 operated by the Department.

19 "Financial exploitation" means taking unjust advantage of 20 an individual's assets, property, or financial resources 21 through deception, intimidation, or conversion for the 22 employee's, facility's, or agency's own advantage or benefit.

23 "Finding" means the Office of Inspector General's 24 determination regarding whether an allegation is 25 substantiated, unsubstantiated, or unfounded.

26 "Health care worker registry" or "registry" means the

health care worker registry created by the Nursing Home Care
 Act.

3 "Individual" means any person receiving mental health 4 service, developmental disabilities service, or both from a 5 facility or agency, while either on-site or off-site.

6 "Mental abuse" means the use of demeaning, intimidating, or 7 threatening words, signs, gestures, or other actions by an 8 employee about an individual and in the presence of an 9 individual or individuals that results in emotional distress or 10 maladaptive behavior, or could have resulted in emotional 11 distress or maladaptive behavior, for any individual present.

"Mental illness" means "mental illness" as defined in theMental Health and Developmental Disabilities Code.

"Mentally ill" means having a mental illness.

15 "Mitigating circumstance" means a condition that (i) is 16 attendant to a finding, (ii) does not excuse or justify the 17 conduct in question, but (iii) may be considered in evaluating 18 the severity of the conduct, the culpability of the accused, or 19 both the severity of the conduct and the culpability of the 20 accused.

"Neglect" means an employee's, agency's, or facility's 21 22 failure to provide adequate medical care, personal care, or 23 maintenance and that, as a consequence, (i) causes an 24 individual pain, injury, or emotional distress, (ii) results in 25 individual's maladaptive behavior either an or the 26 deterioration of an individual's physical condition or mental

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1 condition, or (iii) places the individual's health or safety at 2 substantial risk.

3 "Physical abuse" means an employee's non-accidental and 4 inappropriate contact with an individual that causes bodily 5 harm. "Physical abuse" includes actions that cause bodily harm 6 as a result of an employee directing an individual or person to 7 physically abuse another individual.

8 "Recommendation" means an admonition, separate from a 9 finding, that requires action by the facility, agency, or 10 Department to correct a systemic issue, problem, or deficiency 11 identified during an investigation.

12 "Required reporter" means any employee who suspects, 13 witnesses, or is informed of an allegation of any one or more 14 of the following: mental abuse, physical abuse, sexual abuse, 15 neglect, or financial exploitation.

16 "Secretary" means the Chief Administrative Officer of the 17 Department.

18 "Sexual abuse" means any sexual contact or intimate 19 physical contact between an employee and an individual, 20 including an employee's coercion or encouragement of an 21 individual to engage in sexual behavior that results in sexual 22 contact, intimate physical contact, sexual behavior, or 23 intimate physical behavior.

24 "Substantiated" means there is a preponderance of the 25 evidence to support the allegation.

26 "Unfounded" means there is no credible evidence to support

1 the allegation.

2 "Unsubstantiated" means there is credible evidence, but 3 less than a preponderance of evidence to support the 4 allegation.

5 (c) Appointment. The Governor shall appoint, and the Senate 6 shall confirm, an Inspector General. The Inspector General 7 shall be appointed for a term of 4 years and shall function 8 within the Department of Human Services and report to the 9 Secretary and the Governor.

10 (d) Operation and appropriation. The Inspector General 11 shall function independently within the Department with 12 respect to the operations of the Office, including the 13 performance of investigations and issuance of findings and 14 recommendations. The appropriation for the Office of Inspector 15 General shall be separate from the overall appropriation for 16 the Department.

17 Powers and duties. Inspector General (e) The shall investigate reports of suspected mental abuse, physical abuse, 18 19 sexual abuse, neglect, or financial exploitation of 20 individuals in any mental health or developmental disabilities 21 facility or agency and shall have authority to take immediate 22 action to prevent any one or more of the following from 23 happening to individuals under its jurisdiction: mental abuse, 24 physical abuse, sexual abuse, neglect, or financial 25 exploitation. Upon written request of an agency of this State, 26 the Inspector General may assist another agency of the State in

investigating reports of the abuse, neglect, or abuse and 1 2 neglect of persons with mental illness, persons with developmental disabilities, or persons with both. To comply 3 with the requirements of subsection (k) of this Section, the 4 5 Inspector General shall also review all reportable deaths for 6 which there is no allegation of abuse or neglect. Nothing in this Section shall preempt any duties of the Medical Review 7 8 Board set forth in the Mental Health and Developmental 9 Disabilities Code. The Inspector General shall have no 10 authority to investigate alleged violations of the State 11 Officials and Employees Ethics Act. Allegations of misconduct 12 under the State Officials and Employees Ethics Act shall be 13 referred to the Office of the Governor's Executive Inspector General for investigation. 14

15 (f) Limitations. The Inspector General shall not conduct an 16 investigation within an agency or facility if that 17 investigation would be redundant to or interfere with an investigation conducted by another State agency. The Inspector 18 General shall have no supervision over, or involvement in, the 19 routine programmatic, licensing, funding, or certification 20 21 operations of the Department. Nothing in this subsection limits 22 investigations by the Department that may otherwise be required 23 by law or that may be necessary in the Department's capacity as central administrative authority responsible for the operation 24 25 of the State's mental health and developmental disabilities 26 facilities.

Rulemaking authority. The Inspector General shall 1 (q) 2 rules establishing minimum promulgate requirements for reporting allegations as well as for initiating, conducting, 3 and completing investigations based upon the nature of the 4 5 allegation or allegations. The rules shall clearly establish 6 that if 2 or more State agencies could investigate an 7 allegation, the Inspector General shall not conduct an 8 investigation that would be redundant to, or interfere with, an 9 investigation conducted by another State agency. The rules 10 shall further clarify the method and circumstances under which 11 the Office of Inspector General may interact with the 12 licensing, funding, or certification units of the Department in 13 preventing further occurrences of mental abuse, physical abuse, sexual abuse, neglect, egregious neglect, and financial 14 15 exploitation.

16 (h) Training programs. The Inspector General shall (i) 17 establish a comprehensive program to ensure that every person authorized to conduct investigations receives ongoing training 18 relative to investigation techniques, communication skills, 19 20 and the appropriate means of interacting with persons receiving treatment for mental illness, developmental disability, or 21 22 both mental illness and developmental disability, and (ii) 23 establish and conduct periodic training programs for facility and agency employees concerning the prevention and reporting of 24 25 any one or more of the following: mental abuse, physical abuse, sexual abuse, neglect, egregious neglect, or financial 26

exploitation. Nothing in this Section shall be deemed to prevent the Office of Inspector General from conducting any other training as determined by the Inspector General to be necessary or helpful.

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(i) Duty to cooperate.

(1) The Inspector General shall at all times be granted 6 7 access to any facility or agency for the purpose of 8 investigating any allegation, conducting unannounced site 9 visits, monitoring compliance with a written response, or 10 completing any other statutorily assigned duty. The 11 Inspector General shall conduct unannounced site visits to 12 each facility at least annually for the purpose of 13 reviewing and making recommendations on systemic issues 14 relative to preventing, reporting, investigating, and 15 responding to all of the following: mental abuse, physical abuse, sexual abuse, neglect, egregious 16 neglect, or 17 financial exploitation.

(2) Any employee who fails to cooperate with an Office 18 19 of the Inspector General investigation is in violation of 20 this Act. Failure to cooperate with an investigation includes, but is not limited to, any one or more of the 21 22 following: (i) creating and transmitting a false report to 23 the Office of the Inspector General hotline, (ii) providing false information to an Office of the Inspector General 24 25 Investigator during an investigation, (iii) colluding with other employees to cover up evidence, (iv) colluding with 26

other employees to provide false information to an Office 1 2 the Inspector General investigator, (v) destroying of evidence, (vi) withholding evidence, or (vii) otherwise 3 obstructing an Office of the Inspector 4 General 5 investigation. Additionally, any employee who, during an unannounced site visit or written response compliance 6 7 check, fails to cooperate with requests from the Office of 8 the Inspector General is in violation of this Act.

9 (j) Subpoena powers. The Inspector General shall have the 10 power to subpoena witnesses and compel the production of all 11 documents and physical evidence relating to his or her 12 investigations and any hearings authorized by this Act. This 13 subpoena power shall not extend to persons or documents of a 14 labor organization or its representatives insofar as the 15 persons are acting in a representative capacity to an employee 16 whose conduct is the subject of an investigation or the 17 documents relate to that representation. Any person who otherwise fails to respond to a subpoena or who knowingly 18 provides false information to the Office of the Inspector 19 20 General by subpoena during an investigation is guilty of a Class A misdemeanor. 21

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(k) Reporting allegations and deaths.

(1) Allegations. If an employee witnesses, is told of,
or has reason to believe an incident of mental abuse,
physical abuse, sexual abuse, neglect, or financial
exploitation has occurred, the employee, agency, or

facility shall report the allegation by phone to the Office 1 2 of the Inspector General hotline according to the agency's 3 or facility's procedures, but in no event later than 4 after the initial discovery of the incident, 4 hours 5 allegation, or suspicion of any one or more of the following: mental abuse, physical abuse, sexual abuse, 6 7 neglect, or financial exploitation. A required reporter as 8 defined in subsection (b) of this Section who knowingly or 9 intentionally fails to comply with these reporting 10 requirements is guilty of a Class A misdemeanor.

11 (2) Deaths. Absent an allegation, a required reporter 12 shall, within 24 hours after initial discovery, report by 13 phone to the Office of the Inspector General hotline each 14 of the following:

(i) Any death of an individual occurring within 14
calendar days after discharge or transfer of the
individual from a residential program or facility.

18 (ii) Any death of an individual occurring within 24
19 hours after deflection from a residential program or
20 facility.

(iii) Any other death of an individual occurring at
an agency or facility or at any Department-funded site.
(3) Retaliation. It is a violation of this Act for any
employee or administrator of an agency or facility to take
retaliatory action against an employee who acts in good
faith in conformance with his or her duties as a required

1 reporter.

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(1) Reporting to law enforcement.

3 (1) Reporting criminal acts. Within 24 hours after determining that there is credible evidence indicating 4 5 that a criminal act may have been committed or that special 6 expertise may be required in an investigation, the 7 Inspector General shall notify the Department of State 8 Police or other appropriate law enforcement authority, or 9 ensure that such notification is made. The Department of 10 State Police shall investigate any report from а 11 State-operated facility indicating a possible murder, 12 sexual assault, or other felony by an employee. All 13 investigations conducted by the Inspector General shall be 14 conducted in a manner designed to ensure the preservation 15 of evidence for possible use in a criminal prosecution.

16 (2) Reporting allegations of adult students with 17 disabilities. Upon receipt of a reportable allegation with a 18 regarding an adult student disability, the 19 Department's Office of the Inspector General shall 20 determine whether the allegation meets the criteria for the Domestic Abuse Program under the Abuse of Adults with 21 22 Disabilities Intervention Act. If the allegation is 23 reportable to that program, the Office of the Inspector General shall initiate an investigation. If the allegation 24 25 is not reportable to the Domestic Abuse Program, the Office 26 of the Inspector General shall make an expeditious referral

to the respective law enforcement entity. If the alleged victim is already receiving services from the Department, the Office of the Inspector General shall also make a referral to the respective Department of Human Services' Division or Bureau.

6 (m) Investigative reports. Upon completion of an 7 investigation, the Office of Inspector General shall issue an 8 investigative report identifying whether the allegations are 9 substantiated, unsubstantiated, or unfounded. Within 10 10 business davs after the transmittal of a completed 11 investigative report substantiating an allegation, or if a 12 recommendation is made, the Inspector General shall provide the investigative report on the case to the Secretary and to the 13 director of the facility or agency where any one or more of the 14 15 following occurred: mental abuse, physical abuse, sexual 16 abuse, neglect, egregious neglect, or financial exploitation. 17 In a substantiated case, the investigative report shall include aggravating circumstances 18 any mitigating or that were 19 identified during the investigation. If the case involves substantiated neglect, the investigative report shall also 20 state whether egregious neglect was found. An investigative 21 22 report may also set forth recommendations. All investigative 23 reports prepared by the Office of the Inspector General shall be considered confidential and shall not be released except as 24 25 provided by the law of this State or as required under 26 applicable federal law. Unsubstantiated and unfounded reports

shall not be disclosed except as allowed under Section 6 of the 1 2 Abused and Neglected Long Term Care Facility Residents 3 Reporting Act. Raw data used to compile the investigative report shall not be subject to release unless required by law 4 5 or a court order. "Raw data used to compile the investigative report" includes, but is not limited to, any one or more of the 6 7 the initial complaint, witness following: statements, 8 photographs, investigator's notes, police reports, or incident 9 reports. If the allegations are substantiated, the accused 10 shall be provided with a redacted copy of the investigative 11 report. Death reports where there was no allegation of abuse or 12 neglect shall only be released pursuant to applicable State or 13 federal law or a valid court order.

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(n) Written responses and reconsideration requests.

15 (1) Written responses. Within 30 calendar days from 16 receipt of a substantiated investigative report or an 17 report which contains recommendations, investigative absent a reconsideration request, the facility or agency 18 19 shall file a written response that addresses, in a concise 20 and reasoned manner, the actions taken to: (i) protect the 21 individual; (ii) prevent recurrences; and (iii) eliminate 22 the problems identified. The response shall include the 23 implementation and completion dates of such actions. If the 24 written response is not filed within the allotted 30 25 calendar day period, the Secretary shall determine the 26 appropriate corrective action to be taken.

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(2) Reconsideration requests. The facility, agency, victim or guardian, or the subject employee may request that the Office of Inspector General reconsider or clarify its finding based upon additional information.

5 (o) Disclosure of the finding by the Inspector General. The shall disclose the 6 Inspector General finding of an 7 investigation to the following persons: (i) the Governor, (ii) 8 the Secretary, (iii) the director of the facility or agency, 9 (iv) the alleged victims and their guardians, (v) the 10 complainant, and (vi) the accused. This information shall 11 include whether the allegations were deemed substantiated, 12 unsubstantiated, or unfounded.

13 Secretary review. Upon review of the Inspector (p) General's investigative report and any agency's or facility's 14 15 written response, the Secretary shall accept or reject the 16 written response and notify the Inspector General of that 17 determination. The Secretary may further direct that other administrative action be taken, including, but not limited to, 18 any one or more of the following: (i) additional site visits, 19 20 (ii) training, (iii) provision of technical assistance relative to administrative needs, licensure or certification, 21 22 or (iv) the imposition of appropriate sanctions.

(q) Action by facility or agency. Within 30 days of the date the Secretary approves the written response or directs that further administrative action be taken, the facility or agency shall provide an implementation report to the Inspector

General that provides the status of the action taken. The 1 2 facility or agency shall be allowed an additional 30 days to send notice of completion of the action or to send an updated 3 implementation report. If the action has not been completed 4 5 within the additional 30 day period, the facility or agency 6 shall send updated implementation reports every 60 days until 7 completion. The Inspector General shall conduct a review of any 8 implementation plan that takes more than 120 days after 9 approval to complete, and shall monitor compliance through a 10 random review of approved written responses, which may include, 11 but are not limited to: (i) site visits, (ii) telephone 12 contact, and (iii) requests for additional documentation 13 evidencing compliance.

(r) Sanctions. Sanctions, if imposed by the Secretary under Subdivision (p)(iv) of this Section, shall be designed to prevent further acts of mental abuse, physical abuse, sexual abuse, neglect, egregious neglect, or financial exploitation or some combination of one or more of those acts at a facility or agency, and may include any one or more of the following:

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(1) Appointment of on-site monitors.

21 (2) Transfer or relocation of an individual or22 individuals.

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(3) Closure of units.

(4) Termination of any one or more of the following:
(i) Department licensing, (ii) funding, or (iii)
certification.

1 The Inspector General may seek the assistance of the 2 Illinois Attorney General or the office of any State's Attorney 3 in implementing sanctions.

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(s) Health care worker registry.

5 (1) Reporting to the registry. The Inspector General 6 shall report to the Department of Public Health's health 7 care worker registry, a public registry, the identity and 8 finding of each employee of a facility or agency against 9 whom there is a final investigative report containing a 10 substantiated allegation of physical or sexual abuse or 11 egregious neglect of an individual.

12 (2) Notice to employee. Prior to reporting the name of 13 employee, the employee shall be notified of the an 14 Department's obligation to report and shall be granted an 15 opportunity to request an administrative hearing, the sole 16 purpose of which is to determine if the substantiated 17 finding warrants reporting to the registry. Notice to the employee shall contain a clear and concise statement of the 18 19 grounds on which the report to the registry is based, offer 20 the employee an opportunity for a hearing, and identify the process for requesting such a hearing. Notice is sufficient 21 22 if provided by certified mail to the employee's last known 23 address. If the employee fails to request a hearing within 24 30 days from the date of the notice, the Inspector General 25 shall report the name of the employee to the registry. 26 Nothing in this subdivision (s) (2) shall diminish or impair the rights of a person who is a member of a collective bargaining unit under the Illinois Public Labor Relations Act or under any other federal labor statute.

(3) Registry hearings. If the employee requests an 4 5 administrative hearing, the employee shall be granted an 6 opportunity to appear before an administrative law judge to present reasons why the employee's name should not be 7 8 reported to the registry. The Department shall bear the 9 burden of presenting evidence that establishes, by a 10 preponderance of the evidence, that the substantiated 11 finding warrants reporting to the registry. After 12 considering all the evidence presented, the administrative 13 law judge shall make a recommendation to the Secretary as 14 to whether the substantiated finding warrants reporting 15 the name of the employee to the registry. The Secretary 16 shall render the final decision. The Department and the 17 employee shall have the right to request that the administrative law judge consider a stipulated disposition 18 19 of these proceedings.

(4) Testimony at registry hearings. A person who makes
a report or who investigates a report under this Act shall
testify fully in any judicial proceeding resulting from
such a report, as to any evidence of abuse or neglect, or
the cause thereof. No evidence shall be excluded by reason
of any common law or statutory privilege relating to
communications between the alleged perpetrator of abuse or

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neglect, or the individual alleged as the victim in the report, and the person making or investigating the report. Testimony at hearings is exempt from the confidentiality requirements of subsection (f) of Section 10 of the Mental Health and Developmental Disabilities Confidentiality Act.

Employee's rights to collateral 6 (5) action. No 7 reporting to the registry shall occur and no hearing shall 8 be set or proceed if an employee notifies the Inspector 9 General in writing, including any supporting 10 documentation, that he or she is formally contesting an 11 adverse employment action resulting from a substantiated 12 finding by complaint filed with the Illinois Civil Service 13 Commission, or which otherwise seeks to enforce the 14 employee's rights pursuant to any applicable collective 15 bargaining agreement. If an action taken by an employer 16 against an employee as a result of a finding of physical 17 abuse, sexual abuse, or eqregious neglect is overturned through an action filed with the Illinois Civil Service 18 19 Commission or under any applicable collective bargaining 20 agreement and if that employee's name has already been sent to the registry, the employee's name shall be removed from 21 22 the registry.

(6) Removal from registry. At any time after the report
to the registry, but no more than once in any 12-month
period, an employee may petition the Department in writing
to remove his or her name from the registry. Upon receiving

notice of such request, the Inspector General shall conduct 1 2 an investigation into the petition. Upon receipt of such 3 request, an administrative hearing will be set by the Department. At the hearing, the employee shall bear the 4 5 burden of presenting evidence that establishes, by a preponderance of the evidence, that removal of the name 6 7 from the registry is in the public interest. The parties 8 may jointly request that the administrative law judge 9 consider a stipulated disposition of these proceedings.

10 (t) Review of Administrative Decisions. The Department 11 shall preserve a record of all proceedings at any formal 12 hearing conducted by the Department involving health care 13 worker registry hearings. Final administrative decisions of 14 the Department are subject to judicial review pursuant to 15 provisions of the Administrative Review Law.

16 (u) Quality Care Board. There is created, within the Office 17 of the Inspector General, a Quality Care Board to be composed of 7 members appointed by the Governor with the advice and 18 consent of the Senate. One of the members shall be designated 19 20 as chairman by the Governor. Of the initial appointments made by the Governor, 4 Board members shall each be appointed for a 21 22 term of 4 years and 3 members shall each be appointed for a 23 term of 2 years. Upon the expiration of each member's term, a successor shall be appointed for a term of 4 years. In the case 24 25 of a vacancy in the office of any member, the Governor shall 26 appoint a successor for the remainder of the unexpired term.

Members appointed by the Governor shall be qualified by 1 2 professional knowledge or experience in the area of law, 3 investigatory techniques, or in the area of care of the ill or developmentally disabled. 4 mentallv Two members 5 appointed by the Governor shall be persons with a disability or a parent of a person with a disability. Members shall serve 6 without compensation, but shall be reimbursed for expenses 7 8 incurred in connection with the performance of their duties as 9 members.

10 The Board shall meet quarterly, and may hold other meetings 11 on the call of the chairman. Four members shall constitute a 12 quorum allowing the Board to conduct its business. The Board 13 may adopt rules and regulations it deems necessary to govern 14 its own procedures.

15 The Board shall monitor and oversee the operations, 16 policies, and procedures of the Inspector General to ensure the 17 prompt and thorough investigation of allegations of neglect and 18 abuse. In fulfilling these responsibilities, the Board may do 19 the following:

(1) Provide independent, expert consultation to the
 Inspector General on policies and protocols for
 investigations of alleged abuse, neglect, or both abuse and
 neglect.

24 (2) Review existing regulations relating to the25 operation of facilities.

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(3) Advise the Inspector General as to the content of

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training activities authorized under this Section.

2 (4) Recommend policies concerning methods for 3 improving the intergovernmental relationships between the 4 Office of the Inspector General and other State or federal 5 offices.

6 (v) Annual report. The Inspector General shall provide to 7 the General Assembly and the Governor, no later than January 1 of each year, a summary of reports and investigations made 8 under this Act for the prior fiscal year with respect to 9 10 individuals receiving mental health or developmental 11 disabilities services. The report shall detail the imposition 12 of sanctions, if any, and the final disposition of any corrective or administrative action directed by the Secretary. 13 The summaries shall not contain any confidential or identifying 14 15 information of any individual, but shall include objective data 16 identifying any trends in the number of reported allegations, 17 the timeliness of the Office of the Inspector General's investigations, and their disposition, for each facility and 18 Department-wide, for the most recent 3-year time period. The 19 20 report shall also identify, by facility, the staff-to-patient ratios taking account of direct care staff only. The report 21 22 shall also include detailed recommended administrative actions 23 and matters for consideration by the General Assembly.

(w) Program audit. The Auditor General shall conduct a
 program audit of the Office of the Inspector General on an
 as-needed basis, as determined by the Auditor General. The

audit shall specifically include the Inspector General's compliance with the Act and effectiveness in investigating reports of allegations occurring in any facility or agency. The Auditor General shall conduct the program audit according to the provisions of the Illinois State Auditing Act and shall report its findings to the General Assembly no later than January 1 following the audit period.

8 (x) Nothing in this Section shall be construed to mean that 9 a patient is a victim of abuse or neglect because of health 10 care services appropriately provided or not provided by health 11 care professionals.

12 (y) Nothing in this Section shall require a facility, including its employees, agents, medical staff members, and 13 14 health care professionals, to provide a service to a patient in 15 contravention of that patient's stated or implied objection to 16 the provision of that service on the ground that that service 17 conflicts with the patient's religious beliefs or practices, nor shall the failure to provide a service to a patient be 18 considered abuse under this Section if the patient has objected 19 20 to the provision of that service based on his or her religious beliefs or practices. 21

22 (Source: P.A. 95-545, eff. 8-28-07; 96-339, eff. 7-1-10; 23 96-407, eff. 8-13-09; 96-555, eff. 8-18-09; 96-1000, eff. 24 7-2-10; 96-1446, eff. 8-20-10.)

25 (20 ILCS 2435/Act rep.)

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1	Section	11.	The	Abuse	of	Adults	with	Disabilities		
2	Intervention Act is repealed.									

3 Section 12. The Illinois Police Training Act is amended by4 changing Section 7 as follows:

5 (50 ILCS 705/7) (from Ch. 85, par. 507)

6 Sec. 7. Rules and standards for schools. The Board shall 7 adopt rules and minimum standards for such schools which shall 8 include but not be limited to the following:

9 a. The curriculum for probationary police officers which 10 shall be offered by all certified schools shall include but not be limited to courses of arrest, search and seizure, civil 11 rights, human relations, cultural diversity, including racial 12 and ethnic sensitivity, criminal law, law of criminal 13 14 procedure, vehicle and traffic law including uniform and 15 non-discriminatory enforcement of the Illinois Vehicle Code, traffic control and accident investigation, techniques of 16 17 obtaining physical evidence, court testimonies, statements, 18 reports, firearms training, first-aid (including 19 cardiopulmonary resuscitation), handling of juvenile 20 offenders, recognition of mental conditions which require 21 immediate assistance and methods to safeguard and provide 22 assistance to a person in need of mental treatment, recognition 23 of elder abuse and neglect, as defined in Section 2 of the 24 Adult Protective Services Act Elder Abuse and Neglect Act,

crimes against the elderly, law of evidence, the hazards of 1 2 high-speed police vehicle chases with an emphasis on 3 alternatives to the high-speed chase, and physical training. The curriculum shall include specific training in techniques 4 5 for immediate response to and investigation of cases of domestic violence and of sexual assault of adults and children. 6 7 The curriculum shall include training in techniques designed to promote effective communication at the initial contact with 8 9 crime victims and ways to comprehensively explain to victims 10 and witnesses their rights under the Rights of Crime Victims 11 and Witnesses Act and the Crime Victims Compensation Act. The 12 curriculum shall also include a block of instruction aimed at 13 identifying and interacting with persons with autism and other developmental disabilities, reducing barriers to reporting 14 crimes against persons with autism, and addressing the unique 15 16 challenges presented by cases involving victims or witnesses 17 and other developmental disabilities. with autism The curriculum for permanent police officers shall include but not 18 be limited to (1) refresher and in-service training in any of 19 20 the courses listed above in this subparagraph, (2) advanced 21 courses in any of the subjects listed above in this 22 subparagraph, (3) training for supervisory personnel, and (4) 23 specialized training in subjects and fields to be selected by the board. 24

25 b. Minimum courses of study, attendance requirements and 26 equipment requirements. - 43 - LRB098 06332 KTG 36373 b

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c. Minimum requirements for instructors.

2 d. Minimum basic training requirements, which а probationary police officer must satisfactorily 3 complete before being eligible for permanent employment as a local law 4 5 enforcement officer for a participating local governmental agency. Those requirements shall include training in first aid 6 7 (including cardiopulmonary resuscitation).

8 Minimum basic training requirements, which e. а 9 probationary county corrections officer must satisfactorily 10 complete before being eligible for permanent employment as a 11 county corrections officer for а participating local 12 governmental agency.

13 f. Minimum basic training requirements which а probationary court security officer must 14 satisfactorily 15 complete before being eligible for permanent employment as a court security officer for a participating local governmental 16 17 agency. The Board shall establish those training requirements which it considers appropriate for court security officers and 18 shall certify schools to conduct that training. 19

A person hired to serve as a court security officer must obtain from the Board a certificate (i) attesting to his or her successful completion of the training course; (ii) attesting to his or her satisfactory completion of a training program of similar content and number of hours that has been found acceptable by the Board under the provisions of this Act; or (iii) attesting to the Board's determination that the training 1 course is unnecessary because of the person's extensive prior
2 law enforcement experience.

Individuals who currently serve as court security officers shall be deemed qualified to continue to serve in that capacity so long as they are certified as provided by this Act within 24 months of the effective date of this amendatory Act of 1996. Failure to be so certified, absent a waiver from the Board, shall cause the officer to forfeit his or her position.

9 All individuals hired as court security officers on or 10 after the effective date of this amendatory Act of 1996 shall 11 be certified within 12 months of the date of their hire, unless 12 a waiver has been obtained by the Board, or they shall forfeit 13 their positions.

The Sheriff's Merit Commission, if one exists, or the 14 15 Sheriff's Office if there is no Sheriff's Merit Commission, 16 shall maintain a list of all individuals who have filed 17 applications to become court security officers and who meet the eligibility requirements established under this Act. Either 18 19 the Sheriff's Merit Commission, or the Sheriff's Office if no 20 Sheriff's Merit Commission exists, shall establish a schedule of reasonable intervals for verification of the applicants' 21 22 qualifications under this Act and as established by the Board. 23 (Source: P.A. 97-815, eff. 1-1-13; 97-862, eff. 1-1-13; revised 8-3-12.) 24

Section 13. The Illinois Banking Act is amended by changing

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1 Section 48.1 as follows:

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2 (205 ILCS 5/48.1) (from Ch. 17, par. 360) 3 Sec. 48.1. Customer financial records; confidentiality. 4 (a) For the purpose of this Section, the term "financial 5 records" means any original, any copy, or any summary of: (1) a document granting signature authority over a 6 7 deposit or account; 8 (2) a statement, ledger card or other record on any 9 deposit or account, which shows each transaction in or with 10 respect to that account; 11 (3) a check, draft or money order drawn on a bank or 12 issued and payable by a bank; or 13 (4) any other item containing information pertaining 14 to any relationship established in the ordinary course of a bank's business between a bank and its customer, including 15 16 financial statements or other financial information 17 provided by the customer. 18 (b) This Section does not prohibit: 19 (1)The preparation, examination, handling or 20 maintenance of any financial records by any officer, 21 employee or agent of a bank having custody of the records, 22 or the examination of the records by a certified public 23 accountant engaged by the bank to perform an independent 24 audit.

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(2) The examination of any financial records by, or the

furnishing of financial records by a bank to, any officer, 1 2 employee or agent of (i) the Commissioner of Banks and Real 3 Estate, (ii) after May 31, 1997, a state regulatory authority authorized to examine a branch of a State bank 4 5 located in another state, (iii) the Comptroller of the 6 Currency, (iv) the Federal Reserve Board, or (v) the 7 Federal Deposit Insurance Corporation for use solely in the 8 exercise of his duties as an officer, employee, or agent.

9 (3) The publication of data furnished from financial 10 records relating to customers where the data cannot be 11 identified to any particular customer or account.

12 (4) The making of reports or returns required under13 Chapter 61 of the Internal Revenue Code of 1986.

14 (5) Furnishing information concerning the dishonor of
15 any negotiable instrument permitted to be disclosed under
16 the Uniform Commercial Code.

17 (6) The exchange in the regular course of business of (i) credit information between a bank and other banks or 18 19 financial institutions or commercial enterprises, directly 20 or through a consumer reporting agency or (ii) financial records or information derived from financial records 21 22 between a bank and other banks or financial institutions or 23 commercial enterprises for the purpose of conducting due 24 diligence pursuant to a purchase or sale involving the bank 25 or assets or liabilities of the bank.

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(7) The furnishing of information to the appropriate

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law enforcement authorities where the bank reasonably believes it has been the victim of a crime.

3 (8) The furnishing of information under the Uniform
 4 Disposition of Unclaimed Property Act.

5 (9) The furnishing of information under the Illinois 6 Income Tax Act and the Illinois Estate and 7 Generation-Skipping Transfer Tax Act.

8 (10) The furnishing of information under the federal 9 Currency and Foreign Transactions Reporting Act Title 31, 10 United States Code, Section 1051 et seq.

(11) (11) The furnishing of information under any other statute that by its terms or by regulations promulgated thereunder requires the disclosure of financial records other than by subpoena, summons, warrant, or court order.

(12) The furnishing of information about the existence
of an account of a person to a judgment creditor of that
person who has made a written request for that information.

18 (13) The exchange in the regular course of business of 19 information between commonly owned banks in connection 20 with a transaction authorized under paragraph (23) of 21 Section 5 and conducted at an affiliate facility.

(14) The furnishing of information in accordance with
the federal Personal Responsibility and Work Opportunity
Reconciliation Act of 1996. Any bank governed by this Act
shall enter into an agreement for data exchanges with a
State agency provided the State agency pays to the bank a

reasonable fee not to exceed its actual cost incurred. A 1 2 bank providing information in accordance with this item 3 shall not be liable to any account holder or other person for any disclosure of information to a State agency, for 4 encumbering or surrendering any assets held by the bank in 5 response to a lien or order to withhold and deliver issued 6 7 by a State agency, or for any other action taken pursuant 8 to this item, including individual or mechanical errors, 9 provided the action does not constitute gross negligence or willful misconduct. A bank shall have no obligation to 10 11 hold, encumber, or surrender assets until it has been 12 served with a subpoena, summons, warrant, court or administrative order, lien, or levy. 13

14 (15) The exchange in the regular course of business of
15 information between a bank and any commonly owned affiliate
16 of the bank, subject to the provisions of the Financial
17 Institutions Insurance Sales Law.

(16) The furnishing of information to law enforcement 18 19 authorities, the Illinois Department on Aging and its 20 regional administrative and provider agencies, the Department of Human Services Office of Inspector General, 21 22 or public guardians: (i) upon subpoena by the investigatory 23 entity or the guardian, or (ii) if there is suspicion by 24 the bank that a customer who is an elderly or disabled 25 person has been or may become the victim of financial 26 exploitation. For the purposes of this item (16), the term:

1 (i) "elderly person" means a person who is 60 or more years 2 of age, (ii) "disabled person" means a person who has or 3 reasonably appears to the bank to have a physical or mental disability that impairs his or her ability to seek or 4 5 obtain protection from or prevent financial exploitation, (iii) "financial exploitation" means tortious or 6 and 7 illegal use of the assets or resources of an elderly or 8 and includes, without limitation, disabled person, 9 misappropriation of the elderly or disabled person's 10 assets or resources by undue influence, breach of fiduciary 11 relationship, intimidation, fraud, deception, extortion, 12 or the use of assets or resources in any manner contrary to 13 law. A bank or person furnishing information pursuant to 14 this item (16) shall be entitled to the same rights and 15 protections as a person furnishing information under the 16 Adult Protective Services Act Elder Abuse and Neglect Act, 17 the Illinois Domestic Violence Act of 1986, and the Abuse of Adults with Disabilities Intervention Act. 18

19 (17) The disclosure of financial records or 20 information as necessary to effect, administer, or enforce 21 a transaction requested or authorized by the customer, or 22 in connection with:

(A) servicing or processing a financial product or
 service requested or authorized by the customer;

(B) maintaining or servicing a customer's account
 with the bank; or

1 (C) a proposed or actual securitization or 2 secondary market sale (including sales of servicing 3 rights) related to a transaction of a customer.

Nothing in this item (17), however, authorizes the sale
of the financial records or information of a customer
without the consent of the customer.

7 (18) The disclosure of financial records or
8 information as necessary to protect against actual or
9 potential fraud, unauthorized transactions, claims, or
10 other liability.

11 (19) (a) The disclosure of financial records or 12 information related to a private label credit program between a financial institution and a private label party 13 14 in connection with that private label credit program. Such 15 information is limited to outstanding balance, available 16 credit, payment and performance and account history, 17 product references, purchase information, and information related to the identity of the customer. 18

19 For purposes of this paragraph (19) (b)(l) of subsection (b) of Section 48.1, a "private label credit 20 21 program" means a credit program involving a financial 22 institution and a private label party that is used by a 23 customer of the financial institution and the private label 24 party primarily for payment for goods or services sold, 25 manufactured, or distributed by a private label party.

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(2) For purposes of this paragraph (19) of subsection

1 (b) of Section 48.1, a "private label party" means, with 2 respect to a private label credit program, any of the 3 following: a retailer, a merchant, a manufacturer, a trade 4 group, or any such person's affiliate, subsidiary, member,

agent, or service provider.

6 (c) Except as otherwise provided by this Act, a bank may 7 not disclose to any person, except to the customer or his duly 8 authorized agent, any financial records or financial 9 information obtained from financial records relating to that 10 customer of that bank unless:

11 (1) the customer has authorized disclosure to the 12 person;

(2) the financial records are disclosed in response to
a lawful subpoena, summons, warrant, citation to discover
assets, or court order which meets the requirements of
subsection (d) of this Section; or

17 (3) the bank is attempting to collect an obligation
18 owed to the bank and the bank complies with the provisions
19 of Section 2I of the Consumer Fraud and Deceptive Business
20 Practices Act.

(d) A bank shall disclose financial records under paragraph (2) of subsection (c) of this Section under a lawful subpoena, summons, warrant, citation to discover assets, or court order only after the bank mails a copy of the subpoena, summons, warrant, citation to discover assets, or court order to the person establishing the relationship with the bank, if living,

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and, otherwise his personal representative, if known, at his last known address by first class mail, postage prepaid, unless the bank is specifically prohibited from notifying the person by order of court or by applicable State or federal law. A bank shall not mail a copy of a subpoena to any person pursuant to this subsection if the subpoena was issued by a grand jury under the Statewide Grand Jury Act.

8 (e) Any officer or employee of a bank who knowingly and 9 willfully furnishes financial records in violation of this 10 Section is guilty of a business offense and, upon conviction, 11 shall be fined not more than \$1,000.

(f) Any person who knowingly and willfully induces or attempts to induce any officer or employee of a bank to disclose financial records in violation of this Section is guilty of a business offense and, upon conviction, shall be fined not more than \$1,000.

17 (q) A bank shall be reimbursed for costs that are reasonably necessary and that have been directly incurred in 18 19 searching for, reproducing, or transporting books, papers, 20 records, or other data of a customer required or requested to be produced pursuant to a lawful subpoena, summons, warrant, 21 citation to discover assets, or court order. The Commissioner 22 23 shall determine the rates and conditions under which payment 24 may be made.

25 (Source: P.A. 94-495, eff. 8-8-05; 94-851, eff. 6-13-06; 26 95-661, eff. 1-1-08.)

Section 14. The Illinois Savings and Loan Act of 1985 is
 amended by changing Section 3-8 as follows:

3 (205 ILCS 105/3-8) (from Ch. 17, par. 3303-8)

4 Sec. 3-8. Access to books and records; communication with 5 members.

6 (a) Every member or holder of capital shall have the right 7 to inspect the books and records of the association that 8 pertain to his account. Otherwise, the right of inspection and 9 examination of the books and records shall be limited as 10 provided in this Act, and no other person shall have access to 11 the books and records or shall be entitled to a list of the 12 members.

(b) For the purpose of this Section, the term "financial 13 14 records" means any original, any copy, or any summary of (i) a 15 document granting signature authority over a deposit or account; (ii) a statement, ledger card, or other record on any 16 deposit or account that shows each transaction in or with 17 respect to that account; (iii) a check, draft, or money order 18 19 drawn on an association or issued and payable by an 20 association; or (iv) any other item containing information 21 pertaining to any relationship established in the ordinary course of an association's business between an association and 22 customer, including financial statements 23 its or other 24 financial information provided by the member or holder of

1 capital.

2

(c) This Section does not prohibit:

(1) The preparation, examination, handling, or
maintenance of any financial records by any officer,
employee, or agent of an association having custody of
those records or the examination of those records by a
certified public accountant engaged by the association to
perform an independent audit.

9 (2) The examination of any financial records by, or the 10 furnishing of financial records by an association to, any 11 officer, employee, or agent of the Commissioner of Banks 12 Real Estate or federal depository institution and regulator for use solely in the exercise of his duties as 13 14 an officer, employee, or agent.

15 (3) The publication of data furnished from financial 16 records relating to members or holders of capital where the 17 data cannot be identified to any particular member, holder 18 of capital, or account.

19 (4) The making of reports or returns required under20 Chapter 61 of the Internal Revenue Code of 1986.

(5) Furnishing information concerning the dishonor of
 any negotiable instrument permitted to be disclosed under
 the Uniform Commercial Code.

(6) The exchange in the regular course of business of
(i) credit information between an association and other
associations or financial institutions or commercial

enterprises, directly or through a consumer reporting agency or (ii) financial records or information derived from financial records between an association and other associations or financial institutions or commercial enterprises for the purpose of conducting due diligence pursuant to a purchase or sale involving the association or assets or liabilities of the association.

8 (7) The furnishing of information to the appropriate 9 law enforcement authorities where the association 10 reasonably believes it has been the victim of a crime.

(8) The furnishing of information pursuant to the
 Uniform Disposition of Unclaimed Property Act.

(9) The furnishing of information pursuant to the
Illinois Income Tax Act and the Illinois Estate and
Generation-Skipping Transfer Tax Act.

16 (10) The furnishing of information pursuant to the
17 federal "Currency and Foreign Transactions Reporting Act",
18 (Title 31, United States Code, Section 1051 et seq.).

19 (11) The furnishing of information pursuant to any 20 other statute that by its terms or by regulations 21 promulgated thereunder requires the disclosure of 22 financial records other than by subpoena, summons, 23 warrant, or court order.

(12) The exchange of information between an
association and an affiliate of the association; as used in
this item, "affiliate" includes any company, partnership,

1 2 or organization that controls, is controlled by, or is under common control with an association.

3 (13) The furnishing of information in accordance with the federal Personal Responsibility and Work Opportunity 4 5 Reconciliation Act of 1996. Any association governed by 6 this Act shall enter into an agreement for data exchanges 7 with a State agency provided the State agency pays to the association a reasonable fee not to exceed its actual cost 8 9 incurred. association providing information An in 10 accordance with this item shall not be liable to any 11 account holder or other person for any disclosure of 12 agency, for encumbering information to a State or surrendering any assets held by the association in response 13 14 to a lien or order to withhold and deliver issued by a 15 State agency, or for any other action taken pursuant to 16 this item, including individual or mechanical errors, 17 provided the action does not constitute gross negligence or willful misconduct. An association shall 18 have no 19 obligation to hold, encumber, or surrender assets until it 20 has been served with a subpoena, summons, warrant, court or administrative order, lien, or levy. 21

(14) The furnishing of information to law enforcement
authorities, the Illinois Department on Aging and its
regional administrative and provider agencies, the
Department of Human Services Office of Inspector General,
or public guardians: (i) upon subpoena by the investigatory

entity or the quardian, or (ii) if there is suspicion by 1 2 the association that a customer who is an elderly or 3 disabled person has been or may become the victim of financial exploitation. For the purposes of this item (14), 4 5 the term: (i) "elderly person" means a person who is 60 or more years of age, (ii) "disabled person" means a person 6 7 who has or reasonably appears to the association to have a 8 physical or mental disability that impairs his or her 9 ability to seek or obtain protection from or prevent 10 financial exploitation, and (iii) "financial exploitation" 11 means tortious or illegal use of the assets or resources of 12 an elderly or disabled person, and includes, without limitation, misappropriation of the elderly or disabled 13 14 person's assets or resources by undue influence, breach of 15 fiduciary relationship, intimidation, fraud, deception, 16 extortion, or the use of assets or resources in any manner 17 contrary to law. An association or person furnishing 18 information pursuant to this item (14) shall be entitled to 19 the same rights and protections as a person furnishing 20 information under the Adult Protective Services Act Elder 21 Abuse and Neglect Act, the Illinois Domestic Violence Act 22 1986, and the Abuse of Adults with Disabilities of 23 Intervention Act.

(15) The disclosure of financial records or
 information as necessary to effect, administer, or enforce
 a transaction requested or authorized by the member or

1 holder of capital, or in connection with:

2 (A) servicing or processing a financial product or
3 service requested or authorized by the member or holder
4 of capital;

(B) maintaining or servicing an account of a member or holder of capital with the association; or

7 (C) a proposed or actual securitization or 8 secondary market sale (including sales of servicing 9 rights) related to a transaction of a member or holder 10 of capital.

11 Nothing in this item (15), however, authorizes the sale 12 of the financial records or information of a member or 13 holder of capital without the consent of the member or 14 holder of capital.

15 (16) The disclosure of financial records or 16 information as necessary to protect against or prevent 17 actual or potential fraud, unauthorized transactions, 18 claims, or other liability.

19 The disclosure of financial records (17) (a) or 20 information related to a private label credit program 21 between a financial institution and a private label party 22 in connection with that private label credit program. Such 23 information is limited to outstanding balance, available 24 credit, payment and performance and account history, 25 product references, purchase information, and information 26 related to the identity of the customer.

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1 (b)(l) For purposes of this paragraph (17)of 2 subsection (c) of Section 3-8, a "private label credit 3 program" means a credit program involving a financial institution and a private label party that is used by a 4 5 customer of the financial institution and the private label party primarily for payment for goods or services sold, 6 7 manufactured, or distributed by a private label party.

8 (2) For purposes of this paragraph (17) of subsection 9 (c) of Section 3-8, a "private label party" means, with 10 respect to a private label credit program, any of the 11 following: a retailer, a merchant, a manufacturer, a trade 12 group, or any such person's affiliate, subsidiary, member, 13 agent, or service provider.

(d) An association may not disclose to any person, except to the member or holder of capital or his duly authorized agent, any financial records relating to that member or holder of capital of that association unless:

18 (1) The member or holder of capital has authorized19 disclosure to the person; or

20 (2) The financial records are disclosed in response to 21 a lawful subpoena, summons, warrant, citation to discover 22 assets, or court order that meets the requirements of 23 subsection (e) of this Section.

(e) An association shall disclose financial records under
subsection (d) of this Section pursuant to a lawful subpoena,
summons, warrant, citation to discover assets, or court order

only after the association mails a copy of the subpoena, 1 2 summons, warrant, citation to discover assets, or court order 3 the person establishing the relationship with to the personal association, if living, and, otherwise, his 4 5 representative, if known, at his last known address by first 6 mail, postage prepaid, unless the association is class 7 specifically prohibited from notifying that person by order of 8 court.

9 (f)(1) Any officer or employee of an association who 10 knowingly and willfully furnishes financial records in 11 violation of this Section is guilty of a business offense and, 12 upon conviction, shall be fined not more than \$1,000.

13 (2) Any person who knowingly and willfully induces or 14 attempts to induce any officer or employee of an association to 15 disclose financial records in violation of this Section is 16 guilty of a business offense and, upon conviction, shall be 17 fined not more than \$1,000.

(q) However, if any member desires to communicate with the 18 19 other members of the association with reference to any question pending or to be presented at a meeting of the members, the 20 association shall give him upon request a statement of the 21 22 approximate number of members entitled to vote at the meeting 23 and an estimate of the cost of preparing and mailing the communication. The requesting member then shall submit the 24 25 communication to the Commissioner who, if he finds it to be 26 appropriate and truthful, shall direct that it be prepared and

mailed to the members upon the requesting member's payment or adequate provision for payment of the expenses of preparation and mailing.

4 (h) An association shall be reimbursed for costs that are 5 necessary and that have been directly incurred in searching 6 for, reproducing, or transporting books, papers, records, or 7 other data of a customer required to be reproduced pursuant to 8 a lawful subpoena, warrant, citation to discover assets, or 9 court order.

10 (Source: P.A. 94-495, eff. 8-8-05; 94-851, eff. 6-13-06; 11 95-661, eff. 1-1-08.)

Section 15. The Savings Bank Act is amended by changing Section 4013 as follows:

14 (205 ILCS 205/4013) (from Ch. 17, par. 7304-13)

Sec. 4013. Access to books and records; communication with members and shareholders.

17 (a) Every member or shareholder shall have the right to 18 inspect books and records of the savings bank that pertain to 19 his accounts. Otherwise, the right of inspection and 20 examination of the books and records shall be limited as 21 provided in this Act, and no other person shall have access to the books and records nor shall be entitled to a list of the 22 23 members or shareholders.

24 (b) For the purpose of this Section, the term "financial

records" means any original, any copy, or any summary of (1) a 1 2 document granting signature authority over a deposit or 3 account; (2) a statement, ledger card, or other record on any deposit or account that shows each transaction in or with 4 respect to that account; (3) a check, draft, or money order 5 6 drawn on a savings bank or issued and payable by a savings 7 bank; or (4) any other item containing information pertaining 8 to any relationship established in the ordinary course of a 9 savings bank's business between a savings bank and its 10 customer, including financial statements or other financial 11 information provided by the member or shareholder.

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(c) This Section does not prohibit:

(1) The preparation examination, handling, or
maintenance of any financial records by any officer,
employee, or agent of a savings bank having custody of
records or examination of records by a certified public
accountant engaged by the savings bank to perform an
independent audit.

19 (2) The examination of any financial records by, or the 20 furnishing of financial records by a savings bank to, any 21 officer, employee, or agent of the Commissioner of Banks 22 and Real Estate or the federal depository institution 23 regulator for use solely in the exercise of his duties as 24 an officer, employee, or agent.

(3) The publication of data furnished from financial
 records relating to members or holders of capital where the

- data cannot be identified to any particular member,
 shareholder, or account.
- 3 4

(4) The making of reports or returns required under Chapter 61 of the Internal Revenue Code of 1986.

5 (5) Furnishing information concerning the dishonor of 6 any negotiable instrument permitted to be disclosed under 7 the Uniform Commercial Code.

8 (6) The exchange in the regular course of business of 9 (i) credit information between a savings bank and other 10 savings banks or financial institutions or commercial 11 enterprises, directly or through a consumer reporting 12 agency or (ii) financial records or information derived 13 from financial records between a savings bank and other 14 savings banks or financial institutions or commercial 15 enterprises for the purpose of conducting due diligence 16 pursuant to a purchase or sale involving the savings bank 17 or assets or liabilities of the savings bank.

18 (7) The furnishing of information to the appropriate
19 law enforcement authorities where the savings bank
20 reasonably believes it has been the victim of a crime.

(8) The furnishing of information pursuant to the
 Uniform Disposition of Unclaimed Property Act.

(9) The furnishing of information pursuant to the
Illinois Income Tax Act and the Illinois Estate and
Generation-Skipping Transfer Tax Act.

26

(10) The furnishing of information pursuant to the

1 2 federal "Currency and Foreign Transactions Reporting Act", (Title 31, United States Code, Section 1051 et seq.).

3 (11) The furnishing of information pursuant to any other statute which by its terms or by regulations 4 5 promulgated thereunder requires the disclosure of 6 financial records other than by subpoena, summons, 7 warrant, or court order.

8 (12) The furnishing of information in accordance with 9 the federal Personal Responsibility and Work Opportunity 10 Reconciliation Act of 1996. Any savings bank governed by 11 this Act shall enter into an agreement for data exchanges 12 with a State agency provided the State agency pays to the savings bank a reasonable fee not to exceed its actual cost 13 14 incurred. A savings bank providing information in 15 accordance with this item shall not be liable to any 16 account holder or other person for any disclosure of 17 State agency, for encumbering information to a or surrendering any assets held by the savings bank in 18 19 response to a lien or order to withhold and deliver issued 20 by a State agency, or for any other action taken pursuant 21 to this item, including individual or mechanical errors, 22 provided the action does not constitute gross negligence or 23 willful misconduct. A savings bank shall have no obligation 24 to hold, encumber, or surrender assets until it has been 25 served with a subpoena, summons, warrant, court or 26 administrative order, lien, or levy.

(13) The furnishing of information to law enforcement 1 2 authorities, the Illinois Department on Aging and its 3 administrative and provider regional agencies, the Department of Human Services Office of Inspector General, 4 or public guardians: (i) upon subpoena by the investigatory 5 entity or the guardian, or (ii) if there is suspicion by 6 7 the savings bank that a customer who is an elderly or 8 disabled person has been or may become the victim of 9 financial exploitation. For the purposes of this item (13), 10 the term: (i) "elderly person" means a person who is 60 or 11 more years of age, (ii) "disabled person" means a person 12 who has or reasonably appears to the savings bank to have a physical or mental disability that impairs his or her 13 14 ability to seek or obtain protection from or prevent 15 financial exploitation, and (iii) "financial exploitation" 16 means tortious or illegal use of the assets or resources of 17 an elderly or disabled person, and includes, without limitation, misappropriation of the elderly or disabled 18 19 person's assets or resources by undue influence, breach of 20 fiduciary relationship, intimidation, fraud, deception, 21 extortion, or the use of assets or resources in any manner 22 contrary to law. A savings bank or person furnishing 23 information pursuant to this item (13) shall be entitled to 24 the same rights and protections as a person furnishing 25 information under the Adult Protective Services Act Elder 26 Abuse and Neglect Act, the Illinois Domestic Violence Act of 1986, and the Abuse of Adults with Disabilities
 Intervention Act.

3 (14) The disclosure of financial records or 4 information as necessary to effect, administer, or enforce 5 a transaction requested or authorized by the member or 6 holder of capital, or in connection with:

7 (A) servicing or processing a financial product or
8 service requested or authorized by the member or holder
9 of capital;

(B) maintaining or servicing an account of a member
 or holder of capital with the savings bank; or

12 (C) a proposed or actual securitization or 13 secondary market sale (including sales of servicing 14 rights) related to a transaction of a member or holder 15 of capital.

Nothing in this item (14), however, authorizes the sale of the financial records or information of a member or holder of capital without the consent of the member or holder of capital.

(15) The exchange in the regular course of business of
information between a savings bank and any commonly owned
affiliate of the savings bank, subject to the provisions of
the Financial Institutions Insurance Sales Law.

(16) The disclosure of financial records or
 information as necessary to protect against or prevent
 actual or potential fraud, unauthorized transactions,

1 claims, or other liability.

2 The disclosure of financial records (17) (a) or 3 information related to a private label credit program between a financial institution and a private label party 4 5 in connection with that private label credit program. Such 6 information is limited to outstanding balance, available credit, payment and performance and account history, 7 8 product references, purchase information, and information 9 related to the identity of the customer.

10 (b) (l) For purposes of this paragraph (17) of 11 subsection (c) of Section 4013, a "private label credit 12 program" means a credit program involving a financial institution and a private label party that is used by a 13 14 customer of the financial institution and the private label 15 party primarily for payment for goods or services sold, 16 manufactured, or distributed by a private label party.

17 (2) For purposes of this paragraph (17) of subsection 18 (c) of Section 4013, a "private label party" means, with 19 respect to a private label credit program, any of the 20 following: a retailer, a merchant, a manufacturer, a trade 21 group, or any such person's affiliate, subsidiary, member, 22 agent, or service provider.

(d) A savings bank may not disclose to any person, except to the member or holder of capital or his duly authorized agent, any financial records relating to that member or shareholder of the savings bank unless: 1 (1) the member or shareholder has authorized 2 disclosure to the person; or

3 (2) the financial records are disclosed in response to 4 a lawful subpoena, summons, warrant, citation to discover 5 assets, or court order that meets the requirements of 6 subsection (e) of this Section.

7 (e) A savings bank shall disclose financial records under 8 subsection (d) of this Section pursuant to a lawful subpoena, 9 summons, warrant, citation to discover assets, or court order 10 only after the savings bank mails a copy of the subpoena, 11 summons, warrant, citation to discover assets, or court order 12 to the person establishing the relationship with the savings bank, if living, and otherwise, his personal representative, if 13 14 known, at his last known address by first class mail, postage 15 prepaid, unless the savings bank is specifically prohibited 16 from notifying the person by order of court.

(f) Any officer or employee of a savings bank who knowingly and willfully furnishes financial records in violation of this Section is guilty of a business offense and, upon conviction, shall be fined not more than \$1,000.

(g) Any person who knowingly and willfully induces or attempts to induce any officer or employee of a savings bank to disclose financial records in violation of this Section is guilty of a business offense and, upon conviction, shall be fined not more than \$1,000.

26

(h) If any member or shareholder desires to communicate

with the other members or shareholders of the savings bank with 1 2 reference to any question pending or to be presented at an 3 annual or special meeting, the savings bank shall give that person, upon request, a statement of the approximate number of 4 5 members or shareholders entitled to vote at the meeting and an 6 of preparing estimate of the cost and mailing the 7 communication. The requesting member shall submit the 8 communication to the Commissioner who, upon finding it to be 9 appropriate and truthful, shall direct that it be prepared and 10 mailed to the members upon the requesting member's or 11 shareholder's payment or adequate provision for payment of the 12 expenses of preparation and mailing.

(i) A savings bank shall be reimbursed for costs that are necessary and that have been directly incurred in searching for, reproducing, or transporting books, papers, records, or other data of a customer required to be reproduced pursuant to a lawful subpoena, warrant, citation to discover assets, or court order.

19 (j) Notwithstanding the provisions of this Section, a 20 savings bank may sell or otherwise make use of lists of addresses. All other information 21 customers' names and 22 regarding a customer's account are subject to the disclosure 23 provisions of this Section. At the request of any customer, that customer's name and address shall be deleted from any list 24 25 that is to be sold or used in any other manner beyond identification of the customer's accounts. 26

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1	(Source: P.A.	94-495,	eff.	8-8-05;	94-851,	eff.	6-13-06;
2	95-661, eff. 1-3	1-08.)					

3 Section 16. The Illinois Credit Union Act is amended by 4 changing Section 10 as follows:

5 (205 ILCS 305/10) (from Ch. 17, par. 4411)

6 Sec. 10. Credit union records; member financial records.

7 (1) A credit union shall establish and maintain books, 8 records, accounting systems and procedures which accurately 9 reflect its operations and which enable the Department to 10 readily ascertain the true financial condition of the credit 11 union and whether it is complying with this Act.

12 (2) A photostatic or photographic reproduction of any 13 credit union records shall be admissible as evidence of 14 transactions with the credit union.

15 (3) (a) For the purpose of this Section, the term "financial records" means any original, any copy, or any summary of (1) a 16 document granting signature authority over an account, (2) a 17 statement, ledger card or other record on any account which 18 shows each transaction in or with respect to that account, (3) 19 20 a check, draft or money order drawn on a financial institution 21 or other entity or issued and payable by or through a financial institution or other entity, or (4) any other item containing 22 23 information pertaining to any relationship established in the ordinary course of business between a credit union and its 24

- 1 member, including financial statements or other financial 2 information provided by the member.
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(b) This Section does not prohibit:

preparation, examination, handling 4 (1)The or 5 maintenance of any financial records by any officer, employee or agent of a credit union having custody of such 6 records, or the examination of such records by a certified 7 8 public accountant engaged by the credit union to perform an 9 independent audit.

10 (2) The examination of any financial records by or the 11 furnishing of financial records by a credit union to any 12 officer, employee or agent of the Department, the National 13 Credit Union Administration, Federal Reserve board or any 14 insurer of share accounts for use solely in the exercise of 15 his duties as an officer, employee or agent.

16 (3) The publication of data furnished from financial
 17 records relating to members where the data cannot be
 18 identified to any particular customer of account.

19 (4) The making of reports or returns required under20 Chapter 61 of the Internal Revenue Code of 1954.

(5) Furnishing information concerning the dishonor of
any negotiable instrument permitted to be disclosed under
the Uniform Commercial Code.

(6) The exchange in the regular course of business of
(i) credit information between a credit union and other
credit unions or financial institutions or commercial

enterprises, directly or through a consumer reporting agency or (ii) financial records or information derived from financial records between a credit union and other credit unions or financial institutions or commercial enterprises for the purpose of conducting due diligence pursuant to a merger or a purchase or sale of assets or liabilities of the credit union.

8 (7) The furnishing of information to the appropriate 9 law enforcement authorities where the credit union 10 reasonably believes it has been the victim of a crime.

(8) The furnishing of information pursuant to the
 Uniform Disposition of Unclaimed Property Act.

(9) The furnishing of information pursuant to the
Illinois Income Tax Act and the Illinois Estate and
Generation-Skipping Transfer Tax Act.

16 (10) The furnishing of information pursuant to the
17 federal "Currency and Foreign Transactions Reporting Act",
18 Title 31, United States Code, Section 1051 et sequentia.

19 (11) The furnishing of information pursuant to any 20 other statute which by its terms or by regulations 21 promulgated thereunder requires the disclosure of 22 financial records other than by subpoena, summons, warrant 23 or court order.

(12) The furnishing of information in accordance with
 the federal Personal Responsibility and Work Opportunity
 Reconciliation Act of 1996. Any credit union governed by

1 this Act shall enter into an agreement for data exchanges 2 with a State agency provided the State agency pays to the 3 credit union a reasonable fee not to exceed its actual cost A credit union providing information 4 incurred. in 5 accordance with this item shall not be liable to any 6 account holder or other person for any disclosure of 7 information to a State agency, for encumbering or 8 surrendering any assets held by the credit union in 9 response to a lien or order to withhold and deliver issued 10 by a State agency, or for any other action taken pursuant 11 to this item, including individual or mechanical errors, 12 provided the action does not constitute gross negligence or willful misconduct. A credit union shall have no obligation 13 14 to hold, encumber, or surrender assets until it has been 15 served with a subpoena, summons, warrant, court or 16 administrative order, lien, or levy.

17 (13) The furnishing of information to law enforcement 18 authorities, the Illinois Department on Aging and its 19 regional administrative and provider agencies, the 20 Department of Human Services Office of Inspector General, 21 or public guardians: (i) upon subpoena by the investigatory 22 entity or the quardian, or (ii) if there is suspicion by 23 the credit union that a member who is an elderly or 24 disabled person has been or may become the victim of 25 financial exploitation. For the purposes of this item (13), 26 the term: (i) "elderly person" means a person who is 60 or

more years of age, (ii) "disabled person" means a person 1 2 who has or reasonably appears to the credit union to have a 3 physical or mental disability that impairs his or her ability to seek or obtain protection from or prevent 4 5 financial exploitation, and (iii) "financial exploitation" 6 means tortious or illegal use of the assets or resources of 7 elderly or disabled person, and includes, without an 8 limitation, misappropriation of the elderly or disabled 9 person's assets or resources by undue influence, breach of 10 fiduciary relationship, intimidation, fraud, deception, 11 extortion, or the use of assets or resources in any manner 12 contrary to law. A credit union or person furnishing 13 information pursuant to this item (13) shall be entitled to 14 the same rights and protections as a person furnishing 15 information under the Adult Protective Services Act Elder 16 Abuse and Neglect Act, the Illinois Domestic Violence Act 1986, and the Abuse of Adults with Disabilities 17 of Intervention Act. 18

19 (14) The disclosure of financial records or 20 information as necessary to effect, administer, or enforce 21 a transaction requested or authorized by the member, or in 22 connection with:

(A) servicing or processing a financial product or
 service requested or authorized by the member;

(B) maintaining or servicing a member's accountwith the credit union; or

1 (C) a proposed or actual securitization or 2 secondary market sale (including sales of servicing 3 rights) related to a transaction of a member.

Nothing in this item (14), however, authorizes the sale
of the financial records or information of a member without
the consent of the member.

7 (15) The disclosure of financial records or
8 information as necessary to protect against or prevent
9 actual or potential fraud, unauthorized transactions,
10 claims, or other liability.

11 (16) (a) The disclosure of financial records or 12 information related to a private label credit program between a financial institution and a private label party 13 14 in connection with that private label credit program. Such 15 information is limited to outstanding balance, available 16 credit, payment and performance and account history, 17 product references, purchase information, and information related to the identity of the customer. 18

19 For purposes of this paragraph (16) (b)(l) of 20 subsection (b) of Section 10, a "private label credit 21 program" means a credit program involving a financial 22 institution and a private label party that is used by a 23 customer of the financial institution and the private label 24 party primarily for payment for goods or services sold, 25 manufactured, or distributed by a private label party.

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(2) For purposes of this paragraph (16) of subsection

1 (b) of Section 10, a "private label party" means, with 2 respect to a private label credit program, any of the 3 following: a retailer, a merchant, a manufacturer, a trade 4 group, or any such person's affiliate, subsidiary, member, 5 agent, or service provider.

6 (c) Except as otherwise provided by this Act, a credit 7 union may not disclose to any person, except to the member or 8 his duly authorized agent, any financial records relating to 9 that member of the credit union unless:

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(1) the member has authorized disclosure to the person;(2) the financial records are disclosed in response to a lawful subpoena, summons, warrant, citation to discover

13 assets, or court order that meets the requirements of 14 subparagraph (d) of this Section; or

(3) the credit union is attempting to collect an
obligation owed to the credit union and the credit union
complies with the provisions of Section 2I of the Consumer
Fraud and Deceptive Business Practices Act.

(d) A credit union shall disclose financial records under 19 20 subparagraph (c)(2) of this Section pursuant to a lawful subpoena, summons, warrant, citation to discover assets, or 21 22 court order only after the credit union mails a copy of the 23 subpoena, summons, warrant, citation to discover assets, or court order to the person establishing the relationship with 24 25 the credit union, if living, and otherwise his personal 26 representative, if known, at his last known address by first 1 class mail, postage prepaid unless the credit union is 2 specifically prohibited from notifying the person by order of court or by applicable State or federal law. In the case of a 3 grand jury subpoena, a credit union shall not mail a copy of a 4 5 subpoena to any person pursuant to this subsection if the 6 subpoena was issued by a grand jury under the Statewide Grand 7 Jury Act or notifying the person would constitute a violation 8 of the federal Right to Financial Privacy Act of 1978.

9 (e)(1) Any officer or employee of a credit union who 10 knowingly and wilfully furnishes financial records in 11 violation of this Section is guilty of a business offense and 12 upon conviction thereof shall be fined not more than \$1,000.

13 (2) Any person who knowingly and wilfully induces or 14 attempts to induce any officer or employee of a credit union to 15 disclose financial records in violation of this Section is 16 guilty of a business offense and upon conviction thereof shall 17 be fined not more than \$1,000.

(f) A credit union shall be reimbursed for costs which are 18 19 reasonably necessary and which have been directly incurred in 20 searching for, reproducing or transporting books, papers, records or other data of a member required or requested to be 21 22 produced pursuant to a lawful subpoena, summons, warrant, 23 citation to discover assets, or court order. The Secretary and the Director may determine, by rule, the rates and conditions 24 25 under which payment shall be made. Delivery of requested 26 documents may be delayed until final reimbursement of all costs

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1 is received.

2 (Source: P.A. 97-133, eff. 1-1-12.)

3 Section 17. The Home Health, Home Services, and Home 4 Nursing Agency Licensing Act is amended by changing Sections 5 6.3 and 6.7 as follows:

6

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(210 ILCS 55/6.3)

Sec. 6.3. Home services agencies; standards; fees.

8 (a) Before January 1, 2008, the Department shall adopt 9 standards for the licensure and operation of home services 10 agencies operated in this State. The structure of the standards 11 shall be based on the concept of home services and its focus on assistance with activities of daily living, housekeeping, 12 13 personal laundry, and companionship being provided to an 14 individual intended to enable that individual to remain safely 15 and comfortably in his or her own personal residence. As home services do not include services that would be required to be 16 performed by an individual licensed under the Nurse Practice 17 18 Act, the standards shall be developed from a similar concept. 19 After consideration and recommendations by the Home Health and 20 Home Services Advisory Committee, the Department shall adopt 21 such rules and regulations as are necessary for the proper services agencies. 22 regulation of home Requirements for 23 licensure as a home services agency shall include the 24 following:

(1) Compliance with the requirements of the Health Care
 Worker Background Check Act.

- (2) Notification, in a form and manner established by 3 the Department by rule, to home services workers and 4 5 consumers as to the party or parties responsible under State and federal laws for payment of employment taxes, 6 security taxes, 7 and workers' compensation, social 8 liability, the day-to-day supervision of workers, and the 9 hiring, firing, and discipline of workers with the 10 placement arrangement for home services.
- 11 (3) Compliance with rules, as adopted by the 12 Department, in regard to (i) reporting by the licensee of 13 any known or suspected incidences of abuse, neglect, or 14 financial exploitation of an eligible adult, as defined in 15 the Adult Protective Services Act Elder Abuse and Neglect 16 Act, by a home services worker employed by or placed by the 17 licensee or (ii) reports to a law enforcement agency in connection with any other individual protected under the 18 laws of the State of Illinois. 19

20 (4) Compliance with rules, as adopted by the
21 Department, addressing the health, safety, and well-being
22 of clients receiving home services.

(b) The Department may establish fees for home services agency licensure in rules in a manner that will make the program self-supporting. The amount of the licensure fees shall be based on the funding required for operation of the licensure

program. Notwithstanding any other provision of this Section, 1 2 the Department may not charge any fee to a certified local health department in connection with the licensure of a home 3 services agency. 4

(Source: P.A. 95-639, eff. 10-5-07; 96-577, eff. 8-18-09.) 5

6 (210 ILCS 55/6.7)

7 Sec. 6.7. Home nursing agencies; standards; fees.

8 (a) Before January 1, 2008, the Department shall adopt 9 standards for the licensure and operation of home nursing 10 agencies operated in this State. After consideration and 11 recommendations by the Home Health and Home Services Advisory 12 Committee, the Department shall adopt such rules as are necessary for the proper regulation of home nursing agencies. 13 14 Requirements for licensure as a home nursing agency shall 15 include the following:

16

(1) Compliance with the requirements of the Health Care Worker Background Check Act. 17

18 (2) Notification, in a form and manner established by 19 the Department by rule, to home nursing agency workers and 20 consumers as to the party or parties responsible under 21 State and federal laws for payment of employment taxes, 22 security taxes, and workers' compensation, social liability, the day-to-day supervision of workers, and the 23 24 hiring, firing, and discipline of workers with the 25 placement arrangement for home nursing services.

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Compliance with rules, 1 (3) as adopted bv the 2 Department, in regard to (i) reporting by the licensee of 3 any known or suspected incidences of abuse, neglect, or financial exploitation of an eligible adult, as defined in 4 5 the Adult Protective Services Act Elder Abuse and Neglect 6 Act, by a home nursing care worker employed by or placed by 7 the licensee or (ii) reports to a law enforcement agency in 8 connection with any other individual protected under the 9 laws of the State of Illinois.

10 (4) Compliance with rules, as adopted by the
 11 Department, addressing the health, safety, and well-being
 12 of clients receiving home nursing services.

13 (b) The Department may establish fees for home nursing 14 agency licensure in rules in a manner that will make the 15 program self-supporting. The amount of the licensure fees shall 16 be based on the funding required for the operation of the 17 licensure program. Notwithstanding any other provision of this Section, the Department may not charge any fee to a certified 18 19 local health department in connection with the licensure of a 20 home nursing agency.

21 (Source: P.A. 96-577, eff. 8-18-09.)

22 Section 18. The Clinical Social Work and Social Work 23 Practice Act is amended by changing Section 16 as follows:

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(225 ILCS 20/16) (from Ch. 111, par. 6366)

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(Section scheduled to be repealed on January 1, 2018) Sec. 16. Privileged Communications and Exceptions.

1. No licensed clinical social worker or licensed social worker shall disclose any information acquired from persons consulting the social worker in a professional capacity, except that which may be voluntarily disclosed under the following circumstances:

8 (a) In the course of formally reporting, conferring or 9 consulting with administrative superiors, colleagues or 10 consultants who share professional responsibility, 11 including a professional responsibility to maintain 12 confidentiality, in which instance all recipients of such 13 information are similarly bound to regard the 14 communication as privileged;

(b) With the written consent of the person who providedthe information;

(c) In case of death or disability, with the written consent of a personal representative, other person authorized to sue, or the beneficiary of an insurance policy on the person's life, health or physical condition;

communication reveals 21 (d) When а the intended 22 commission of a crime or harmful act and such disclosure is judged necessary by the licensed clinical social worker or 23 24 licensed social worker to protect any person from a clear, 25 imminent risk of serious mental or physical harm or injury, 26 or to forestall a serious threat to the public safety;

1 2

(e) When the person waives the privilege by bringing any public charges against the licensee; or

3 4

(f) When the information is acquired during the course of investigating a report or working on a case of elder 5 abuse, neglect, or financial exploitation by a designated Abuse Provider Agency and disclosure of 6 Elder the 7 information is in accordance with the provisions of Section 8 of the Adult Protective Services Act Elder Abuse 8 and 9 Neglect Act.

10 2. When the person is a minor under the laws of the State 11 of Illinois and the information acquired by the licensed 12 clinical social worker or licensed social worker indicates the 13 minor was the victim or subject of a crime, the licensed 14 clinical social worker or licensed social worker may be 15 required to testify in any judicial proceedings in which the 16 commission of that crime is the subject of inquiry and when, 17 after in camera review of the information that the licensed clinical social worker or licensed social worker acquired, the 18 19 court determines that the interests of the minor in having the 20 information held privileged are outweighed by the requirements of justice, the need to protect the public safety or the need 21 22 to protect the minor, except as provided under the Abused and 23 Neglected Child Reporting Act.

3. Any person having access to records or any one who 24 25 participates in providing social work services or who, in providing any human services, is supervised by a licensed 26

clinical social worker or licensed social worker, is similarly
 bound to regard all information and communications as
 privileged in accord with this Section.

4. Nothing shall be construed to prohibit a licensed
5 clinical social worker or licensed social worker from
6 voluntarily testifying in court hearings concerning matters of
7 adoption, child abuse, child neglect or other matters
8 pertaining to children, except as provided under the Abused and
9 Neglected Child Reporting Act.

10 5. The Mental Health and Developmental Disabilities 11 Confidentiality Act, as now or hereafter amended, is 12 incorporated herein as if all of its provisions were included 13 in this Act.

14 (Source: P.A. 96-71, eff. 7-23-09.)

Section 19. The Respiratory Care Practice Act is amended by changing Section 95 as follows:

17 (225 ILCS 106/95)

18 (Section scheduled to be repealed on January 1, 2016)

19 Sec. 95. Grounds for discipline.

(a) The Department may refuse to issue, renew, or may
revoke, suspend, place on probation, reprimand, or take other
disciplinary action as the Department considers appropriate,
including the issuance of fines not to exceed \$5,000 for each
violation, with regard to any license for any one or more of

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1 the following:

2 (1) Material misstatement in furnishing information to
3 the Department or to any other State or federal agency.

4

(2) Violations of this Act, or any of its rules.

5 (3) Conviction of any crime under the laws of the 6 United States or any state or territory thereof that is a 7 felony or a misdemeanor, an essential element of which is 8 dishonesty, or of any crime that is directly related to the 9 practice of the profession.

10 (4) Making any misrepresentation for the purpose of11 obtaining a license.

12 (5) Professional incompetence or negligence in the13 rendering of respiratory care services.

14 (6)

(6) Malpractice.

(7) Aiding or assisting another person in violating any
 rules or provisions of this Act.

17 (8) Failing to provide information within 60 days in18 response to a written request made by the Department.

19 (9) Engaging in dishonorable, unethical, or
20 unprofessional conduct of a character likely to deceive,
21 defraud, or harm the public.

(10) Violating the rules of professional conductadopted by the Department.

(11) Discipline by another jurisdiction, if at least
 one of the grounds for the discipline is the same or
 substantially equivalent to those set forth in this Act.

(12) Directly or indirectly giving to or receiving from 1 any person, firm, corporation, partnership, or association 2 3 any fee, commission, rebate, or other form of compensation any professional services not actually rendered. 4 for 5 Nothing in this paragraph (12) affects any bona fide 6 independent contractor or employment arrangements among 7 health care professionals, health facilities, health care 8 providers, or other entities, except as otherwise 9 prohibited by law. Any employment arrangements may include 10 provisions for compensation, health insurance, pension, or 11 other employment benefits for the provision of services 12 within the scope of the licensee's practice under this Act. Nothing in this paragraph (12) shall be construed to 13 14 require an employment arrangement to receive professional 15 fees for services rendered.

16 (13) A finding by the Department that the licensee,
17 after having the license placed on probationary status, has
18 violated the terms of the probation.

19

(14) Abandonment of a patient.

(15) Willfully filing false reports relating to a
 licensee's practice including, but not limited to, false
 records filed with a federal or State agency or department.

(16) Willfully failing to report an instance of
 suspected child abuse or neglect as required by the Abused
 and Neglected Child Reporting Act.

26

(17) Providing respiratory care, other than pursuant

1 to an order.

2 (18) Physical or mental disability including, but not 3 limited to, deterioration through the aging process or loss 4 of motor skills that results in the inability to practice 5 the profession with reasonable judgment, skill, or safety.

6 (19) Solicitation of professional services by using 7 false or misleading advertising.

8 (20) Failure to file a tax return, or to pay the tax, 9 penalty, or interest shown in a filed return, or to pay any 10 final assessment of tax penalty, or interest, as required 11 by any tax Act administered by the Illinois Department of 12 Revenue or any successor agency or the Internal Revenue 13 Service or any successor agency.

14 (21) Irregularities in billing a third party for 15 services rendered or in reporting charges for services not 16 rendered.

17 (22) Being named as a perpetrator in an indicated 18 report by the Department of Children and Family Services 19 under the Abused and Neglected Child Reporting Act, and 20 upon proof by clear and convincing evidence that the 21 licensee has caused a child to be an abused child or 22 neglected child as defined in the Abused and Neglected 23 Child Reporting Act.

(23) Habitual or excessive use or addiction to alcohol,
 narcotics, stimulants, or any other chemical agent or drug
 that results in an inability to practice with reasonable

skill, judgment, or safety.

2 (24) Being named as a perpetrator in an indicated 3 report by the Department on Aging under the <u>Adult</u> 4 <u>Protective Services Act</u> Elder Abuse and Neglect Act, and 5 upon proof by clear and convincing evidence that the 6 licensee has caused an elderly person to be abused or 7 neglected as defined in the Elder Abuse and Neglect Act.

8 (25) Willfully failing to report an instance of
 9 suspected elder abuse or neglect as required by the <u>Adult</u>
 10 <u>Protective Services Act</u> <u>Elder Abuse and Neglect Act</u>.

11 (b) The determination by a court that a licensee is subject 12 to involuntary admission or judicial admission as provided in 13 the Mental Health and Developmental Disabilities Code will 14 result in an automatic suspension of his or her license. The 15 suspension will end upon a finding by a court that the licensee 16 is no longer subject to involuntary admission or judicial 17 admission, the issuance of an order so finding and discharging the patient, and the recommendation of the Board to the 18 19 Director that the licensee be allowed to resume his or her 20 practice.

21 (Source: P.A. 96-1482, eff. 11-29-10.)

22 Section 20. The Professional Counselor and Clinical 23 Professional Counselor Licensing and Practice Act is amended by 24 changing Sections 75 and 80 as follows:

(225 ILCS 107/75) 1

(Section scheduled to be repealed on January 1, 2023) 2 3

Sec. 75. Privileged communications and exceptions.

licensed professional counselor or licensed 4 (a) No 5 clinical professional counselor shall disclose any information 6 acquired from persons consulting the counselor in а 7 professional capacity, except that which may be voluntarily 8 disclosed under the following circumstances:

9 (1) In the course of formally reporting, conferring, or 10 consulting with administrative superiors, colleagues, or 11 consultants who share professional responsibility, in 12 which instance all recipients of the information are similarly bound to regard the communication as privileged; 13

14 (2) With the written consent of the person who provided 15 the information;

16 (3) In the case of death or disability, with the 17 written consent of a personal representative, other person authorized to sue, or the beneficiary of an insurance 18 19 policy on the person's life, health or physical condition;

communication reveals 20 (4) When а the intended commission of a crime or harmful act and such disclosure is 21 22 judged necessary by the licensed professional counselor or 23 licensed clinical professional counselor to protect any 24 person from a clear, imminent risk of serious mental or 25 physical harm or injury, or to forestall a serious threat 26 to the public safety; or

1 2 (5) When the person waives the privilege by bringing any public charges against the licensee.

(b) When the person is a minor under the laws of the State 3 of Illinois and the information acquired by the licensed 4 5 professional counselor or licensed clinical professional counselor indicates the minor was the victim or subject of a 6 licensed professional counselor or 7 licensed crime, the 8 clinical professional counselor may be required to testify in 9 any judicial proceedings in which the commission of that crime 10 is the subject of inquiry when, after in camera review of the 11 information that the licensed professional counselor or 12 licensed clinical professional counselor acquired, the court 13 determines that the interests of the minor in having the 14 information held privileged are outweighed by the requirements 15 of justice, the need to protect the public safety or the need 16 to protect the minor, except as provided under the Abused and 17 Neglected Child Reporting Act.

(c) Any person having access to records or anyone who participates in providing professional counseling or clinical professional counseling services, or, in providing any human services, is supervised by a licensed professional counselor or licensed clinical professional counselor, is similarly bound to regard all information and communications as privileged in accord with this Section.

(d) Nothing in this Act shall be construed to prohibit alicensed professional counselor or licensed clinical

professional counselor from voluntarily testifying in court hearings concerning matters of adoption, child abuse, child neglect or other matters pertaining to children, except as provided under the Abused and Neglected Child Reporting Act and matters pertaining to elders as set forth in the <u>Adult</u> <u>Protective Services Act</u> <u>Elder Abuse and Neglect Act</u>.

7 (e) The Mental Health and Developmental Disabilities 8 Confidentiality Act is incorporated herein as if all of its 9 provisions were included in this Act. In the event of a 10 conflict between the application of this Section and the Mental 11 Health and Developmental Disabilities Confidentiality Act to a 12 specific situation, the provisions of the Mental Health and 13 Developmental Disabilities Confidentiality Act shall control.

(f) Licensed professional counselors and licensed clinical 14 15 professional counselors when performing professional 16 counseling services or clinical professional counseling 17 services shall comply with counselor licensure rules and laws contained in this Section and Section 80 of this Act regardless 18 19 of their employment or work setting.

20 (Source: P.A. 97-706, eff. 6-25-12.)

21 (225 ILCS 107/80)

22 (Section scheduled to be repealed on January 1, 2023)

23 Sec. 80. Grounds for discipline.

(a) The Department may refuse to issue, renew, or mayrevoke, suspend, place on probation, reprimand, or take other

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disciplinary or non-disciplinary action as the Department 1 2 deems appropriate, including the issuance of fines not to 3 exceed \$10,000 for each violation, with regard to any license for any one or more of the following: 4

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(1) Material misstatement in furnishing information to the Department or to any other State agency.

7 (2) Violations or negligent or intentional disregard 8 of this Act or rules adopted under this Act.

9 (3) Conviction by plea of quilty or nolo contendere, 10 finding of guilt, jury verdict, or entry of judgment or by 11 sentencing of any crime, including, but not limited to, 12 convictions, preceding sentences of supervision, conditional discharge, or first offender probation, under 13 14 the laws of any jurisdiction of the United States: (i) that 15 is a felony or (ii) that is a misdemeanor, an essential 16 element of which is dishonesty, or that is directly related 17 to the practice of the profession.

(4) Fraud or any misrepresentation in applying for or 18 19 procuring a license under this Act or in connection with 20 applying for renewal of a license under this Act.

21 (5) Professional incompetence or gross negligence in 22 rendering of professional counseling or clinical the 23 professional counseling services.

24

(6) Malpractice.

25 (7) Aiding or assisting another person in violating any 26 provision of this Act or any rules.

(8) Failing to provide information within 60 days in
 response to a written request made by the Department.

(9) Engaging in dishonorable, unethical, or
unprofessional conduct of a character likely to deceive,
defraud, or harm the public and violating the rules of
professional conduct adopted by the Department.

7 (10) Habitual or excessive use or abuse of drugs as
8 defined in law as controlled substances, alcohol, or any
9 other substance which results in inability to practice with
10 reasonable skill, judgment, or safety.

(11) (11) Discipline by another jurisdiction, the District of Columbia, territory, county, or governmental agency, if at least one of the grounds for the discipline is the same or substantially equivalent to those set forth in this Section.

16 (12) Directly or indirectly giving to or receiving from 17 any person, firm, corporation, partnership, or association any fee, commission, rebate or other form of compensation 18 any professional service not actually rendered. 19 for 20 Nothing in this paragraph (12) affects any bona fide independent contractor or employment arrangements among 21 22 health care professionals, health facilities, health care 23 other entities, except as providers, or otherwise 24 prohibited by law. Any employment arrangements may include 25 provisions for compensation, health insurance, pension, or 26 other employment benefits for the provision of services

within the scope of the licensee's practice under this Act.
Nothing in this paragraph (12) shall be construed to
require an employment arrangement to receive professional
fees for services rendered.

5 (13) A finding by the Board that the licensee, after 6 having the license placed on probationary status, has 7 violated the terms of probation.

8

(14) Abandonment of a client.

9 (15) Willfully filing false reports relating to a 10 licensee's practice, including but not limited to false 11 records filed with federal or State agencies or 12 departments.

(16) Willfully failing to report an instance of
 suspected child abuse or neglect as required by the Abused
 and Neglected Child Reporting Act and in matters pertaining
 to elders or suspected elder abuse as set forth in the
 <u>Adult Protective Services Act</u> <u>Elder Abuse and Neglect Act</u>.

18 (17) Being named as a perpetrator in an indicated 19 report by the Department of Children and Family Services 20 pursuant to the Abused and Neglected Child Reporting Act, 21 and upon proof by clear and convincing evidence that the 22 licensee has caused a child to be an abused child or 23 neglected child as defined in the Abused and Neglected 24 Child Reporting Act.

(18) Physical or mental illness or disability,
 including, but not limited to, deterioration through the

aging process or loss of abilities and skills which results in the inability to practice the profession with reasonable judgment, skill, or safety.

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(19) Solicitation of professional services by using false or misleading advertising.

(20) Allowing one's license under this Act to be used by an unlicensed person in violation of this Act.

8 (21) A finding that licensure has been applied for or
9 obtained by fraudulent means.

10 (22) Practicing under a false or, except as provided by11 law, an assumed name.

(23) Gross and willful overcharging for professional
 services including filing statements for collection of
 fees or monies for which services are not rendered.

15 (24) Rendering professional counseling or clinical
 16 professional counseling services without a license or
 17 practicing outside the scope of a license.

18 (25) Clinical supervisors failing to adequately and19 responsibly monitor supervisees.

All fines imposed under this Section shall be paid within 60 days after the effective date of the order imposing the fine.

(b) The Department shall deny, without hearing, any application or renewal for a license under this Act to any person who has defaulted on an educational loan guaranteed by the Illinois State Assistance Commission or any governmental agency of this State in accordance with item (5) of subsection
 (a) of Section 2105-15 of the Department of Professional
 Regulation Law of the Civil Administrative Code of Illinois.

(b-5) The Department may refuse to issue or may suspend 4 5 without hearing, as provided for in the Code of Civil Procedure, the license of any person who fails to file a 6 7 return, pay the tax, penalty, or interest shown in a filed 8 return, or pay any final assessment of the tax, penalty, or 9 interest as required by any tax Act administered by the 10 Illinois Department of Revenue, until such time as the 11 requirements of any such tax Act are satisfied in accordance 12 with subsection (g) of Section 2105-15 of the Department of 13 Professional Regulation Law of the Civil Administrative Code of 14 Illinois.

15 (b-10) In cases where the Department of Healthcare and 16 Family Services has previously determined a licensee or a 17 potential licensee is more than 30 days delinquent in the payment of child support and has subsequently certified the 18 19 delinquency to the Department, the Department may refuse to 20 issue or renew or may revoke or suspend that person's license 21 or may take other disciplinary action against that person based 22 solely upon the certification of delinquency made by the 23 Department of Healthcare and Family Services in accordance with item (5) of subsection (a) of Section 2105-15 of the Department 24 25 of Professional Regulation Law of the Civil Administrative Code 26 of Illinois.

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(c) The determination by a court that a licensee is subject 1 2 to involuntary admission or judicial admission as provided in the Mental Health and Developmental Disabilities Code will 3 result in an automatic suspension of his or her license. The 4 5 suspension will end upon a finding by a court that the licensee is no longer subject to involuntary admission or judicial 6 admission, the issuance of an order so finding and discharging 7 the patient, and the recommendation of the Board to the 8 9 Secretary that the licensee be allowed to resume professional 10 practice.

11 (c-5) In enforcing this Act, the Department, upon a showing 12 of a possible violation, may compel an individual licensed to practice under this Act, or who has applied for licensure under 13 14 this Act, to submit to a mental or physical examination, or 15 both, as required by and at the expense of the Department. The 16 Department may order the examining physician to present 17 testimony concerning the mental or physical examination of the licensee or applicant. No information shall be excluded by 18 reason of any common law or statutory privilege relating to 19 20 communications between the licensee or applicant and the 21 examining physician. The examining physicians shall be 22 specifically designated by the Department. The individual to be 23 examined may have, at his or her own expense, another physician of his or her choice present during all aspects of this 24 25 examination. The examination shall be performed by a physician licensed to practice medicine in all its branches. Failure of 26

1 an individual to submit to a mental or physical examination, 2 when directed, shall result in an automatic suspension without 3 hearing.

A person holding a license under this Act or who has 4 5 applied for a license under this Act who, because of a physical or mental illness or disability, including, but not limited to, 6 7 deterioration through the aging process or loss of motor skill, 8 is unable to practice the profession with reasonable judgment, 9 skill, or safety, may be required by the Department to submit 10 to care, counseling, or treatment by physicians approved or 11 designated by the Department as a condition, term, or 12 restriction for continued, reinstated, or renewed licensure to practice. Submission to care, counseling, or treatment as 13 14 required by the Department shall not be considered discipline 15 of a license. If the licensee refuses to enter into a care, 16 counseling, or treatment agreement or fails to abide by the 17 terms of the agreement, the Department may file a complaint to revoke, suspend, or otherwise discipline the license of the 18 19 individual. The Secretary may order the license suspended 20 immediately, pending a hearing by the Department. Fines shall 21 not be assessed in disciplinary actions involving physical or 22 mental illness or impairment.

In instances in which the Secretary immediately suspends a person's license under this Section, a hearing on that person's license must be convened by the Department within 15 days after the suspension and completed without appreciable delay. The

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Department shall have the authority to review the subject individual's record of treatment and counseling regarding the impairment to the extent permitted by applicable federal statutes and regulations safeguarding the confidentiality of medical records.

An individual licensed under this Act and affected under this Section shall be afforded an opportunity to demonstrate to the Department that he or she can resume practice in compliance with acceptable and prevailing standards under the provisions of his or her license.

11 (d) (Blank).

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12 (Source: P.A. 96-1482, eff. 11-29-10; 97-706, eff. 6-25-12.)

Section 21. The Elder Abuse and Neglect Act is amended by changing the title of the Act and by changing Sections 1, 2, 3, 3.5, 4, 4.1, 5, 8, 9, and 15 and by adding Section 7.5 as follows:

17 (320 ILCS 20/Act title)

18 An Act in relation to <u>adult protective services</u> the abuse 19 and neglect of elderly persons.

20 (320 ILCS 20/1) (from Ch. 23, par. 6601)

21 Sec. 1. Short title. This Act shall be known and may be 22 cited as the <u>Adult Protective Services Act</u> "Elder Abuse and 23 Neglect Act". - 100 - LRB098 06332 KTG 36373 b

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1 (Source: P.A. 85-1184.)

2 (320 ILCS 20/2) (from Ch. 23, par. 6602)

3 Sec. 2. Definitions. As used in this Act, unless the
4 context requires otherwise:

5 (a) "Abuse" means causing any physical, mental or sexual 6 injury to an eligible adult, including exploitation of such 7 adult's financial resources.

8 Nothing in this Act shall be construed to mean that an 9 eligible adult is a victim of abuse, neglect, or self-neglect 10 for the sole reason that he or she is being furnished with or 11 relies upon treatment by spiritual means through prayer alone, 12 in accordance with the tenets and practices of a recognized 13 church or religious denomination.

14 Nothing in this Act shall be construed to mean that an 15 eligible adult is a victim of abuse because of health care 16 services provided or not provided by licensed health care 17 professionals.

18 (a-5) "Abuser" means a person who abuses, neglects, or 19 financially exploits an eligible adult.

20 <u>(a-6) "Adult with disabilities" means a person aged 18</u>
21 <u>through 59 who resides in a domestic living situation and whose</u>
22 <u>disability impairs his or her ability to seek or obtain</u>
23 <u>protection from abuse, neglect, or exploitation.</u>

24 (a-7) "Caregiver" means a person who either as a result of
25 a family relationship, voluntarily, or in exchange for

1 compensation has assumed responsibility for all or a portion of 2 the care of an eligible adult who needs assistance with 3 activities of daily living.

4 (b) "Department" means the Department on Aging of the State5 of Illinois.

(c) "Director" means the Director of the Department.

7 (c-5) "Disability" means a physical or mental disability,
 8 including, but not limited to, a developmental disability, an
 9 intellectual disability, or a mental illness as defined under
 10 the Mental Health and Developmental Disabilities Code.

11 (d) "Domestic living situation" means a residence where the 12 eligible adult at the time of the report lives alone or with 13 his or her family or a caregiver, or others, or a board and 14 care home or other community-based unlicensed facility, but is 15 not:

(1) A licensed facility as defined in Section 1-113 of
 the Nursing Home Care Act, Section 1-113 of the ID/DD
 <u>Community Care Act</u>, or Section 1-113 of the Specialized
 <u>Mental Health Rehabilitation Act</u>;

20 (1.5) A facility licensed under the ID/DD Community
21 Care Act;

(1.7) A facility licensed under the Specialized MentalHealth Rehabilitation Act;

24 (2) A "life care facility" as defined in the Life Care
25 Facilities Act;

(3) A home, institution, or other place operated by the

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1 federal government or agency thereof or by the State of 2 Illinois;

(4) A hospital, sanitarium, or other institution, the 3 principal activity or business of which is the diagnosis, 4 5 care. and treatment of human illness through the 6 maintenance and operation of organized facilities 7 therefor, which is required to be licensed under the 8 Hospital Licensing Act;

9 (5) A "community living facility" as defined in the
10 Community Living Facilities Licensing Act;

11

(6) (Blank);

12 (7) A "community-integrated living arrangement" as 13 defined in the Community-Integrated Living Arrangements 14 Licensure and Certification Act <u>or a "community</u> 15 <u>residential alternative" as licensed under that Act;</u>

16 (8) An assisted living or shared housing establishment
17 as defined in the Assisted Living and Shared Housing Act;
18 or

19 (9) A supportive living facility as described in
20 Section 5-5.01a of the Illinois Public Aid Code.

(e) "Eligible adult" means <u>either an adult with</u>
<u>disabilities age 18 through 59 or</u> a person <u>aged 60 years of age</u>
or older who resides in a domestic living situation and is, or
is alleged to be, abused, neglected, or financially exploited
by another individual or who neglects himself or herself.

26 (f) "Emergency" means a situation in which an eligible

adult is living in conditions presenting a risk of death or physical, mental or sexual injury and the provider agency has reason to believe the eligible adult is unable to consent to services which would alleviate that risk.

5 (f-5) "Mandated reporter" means any of the following 6 persons while engaged in carrying out their professional 7 duties:

8 (1) a professional or professional's delegate while 9 engaged in: (i) social services, (ii) law enforcement, 10 (iii) education, (iv) the care of an eligible adult or 11 eligible adults, or (v) any of the occupations required to 12 be licensed under the Clinical Psychologist Licensing Act, the Clinical Social Work and Social Work Practice Act, the 13 14 Illinois Dental Practice Act, the Dietitian Nutritionist 15 Practice Act, the Marriage and Family Therapy Licensing Act, the Medical Practice Act of 1987, the Naprapathic 16 17 Practice Act, the Nurse Practice Act, the Nursing Home Administrators Licensing and Disciplinary Act, 18 the 19 Illinois Occupational Therapy Practice Act, the Illinois 20 Optometric Practice Act of 1987, the Pharmacy Practice Act, 21 the Illinois Physical Therapy Act, the Physician Assistant 22 Practice Act of 1987, the Podiatric Medical Practice Act of 23 1987, the Respiratory Care Practice Act, the Professional Counselor and Clinical Professional Counselor Licensing 24 25 and Practice Act, the Illinois Speech-Language Pathology 26 and Audiology Practice Act, the Veterinary Medicine and

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Surgery Practice Act of 2004, and the Illinois Public
 Accounting Act;

3 (2) an employee of a vocational rehabilitation 4 facility prescribed or supervised by the Department of 5 Human Services;

6 (3) an administrator, employee, or person providing 7 services in or through an unlicensed community based 8 facility;

9 (4) any religious practitioner who provides treatment 10 by prayer or spiritual means alone in accordance with the 11 tenets and practices of a recognized church or religious 12 denomination, except as to information received in any 13 confession or sacred communication enjoined by the 14 discipline of the religious denomination to be held 15 confidential;

16 (5) field personnel of the Department of Healthcare and 17 Family Services, Department of Public Health, and 18 Department of Human Services, and any county or municipal 19 health department;

(6) personnel of the Department of Human Services, the
Guardianship and Advocacy Commission, the State Fire
Marshal, local fire departments, the Department on Aging
and its subsidiary Area Agencies on Aging and provider
agencies, and the Office of State Long Term Care Ombudsman;

(7) any employee of the State of Illinois not otherwise
 specified herein who is involved in providing services to

eligible adults, including professionals providing medical
 or rehabilitation services and all other persons having
 direct contact with eligible adults;

4 (8) a person who performs the duties of a coroner or 5 medical examiner; or

6 (9) a person who performs the duties of a paramedic or 7 an emergency medical technician.

"Neglect" means another individual's failure 8 (q) to 9 provide an eligible adult with or willful withholding from an 10 eligible adult the necessities of life including, but not 11 limited to, food, clothing, shelter or health care. This 12 subsection does not create any new affirmative duty to provide support to eligible adults. Nothing in this Act shall be 13 14 construed to mean that an eligible adult is a victim of neglect 15 because of health care services provided or not provided by 16 licensed health care professionals.

(h) "Provider agency" means any public or nonprofit agency in a planning and service area appointed by the regional administrative agency with prior approval by the Department on Aging to receive and assess reports of alleged or suspected abuse, neglect, or financial exploitation.

(i) "Regional administrative agency" means any public or nonprofit agency in a planning and service area so designated by the Department, provided that the designated Area Agency on Aging shall be designated the regional administrative agency if it so requests. The Department shall assume the functions of

1 2

(i-5) "Self-neglect" means a condition that is the result 3 of an eligible adult's inability, due to physical or mental 4 5 impairments, or both, or a diminished capacity, to perform 6 essential self-care tasks that substantially threaten his or her own health, including: providing essential food, clothing, 7 shelter, and health care; and obtaining goods and services 8 9 necessary to maintain physical health, mental health, 10 emotional well-being, and general safety. The term includes 11 compulsive hoarding, which is characterized by the acquisition 12 and retention of large quantities of items and materials that 13 extensively cluttered living produce an space, which significantly impairs the performance of essential self-care 14 15 tasks or otherwise substantially threatens life or safety.

the regional administrative agency for any planning and service

area where another agency is not so designated.

(j) "Substantiated case" means a reported case of alleged or suspected abuse, neglect, financial exploitation, or self-neglect in which a provider agency, after assessment, determines that there is reason to believe abuse, neglect, or financial exploitation has occurred.

21 (Source: P.A. 96-339, eff. 7-1-10; 96-526, eff. 1-1-10; 96-572,
22 eff. 1-1-10; 96-1000, eff. 7-2-10; 97-38, eff. 6-28-11; 97-227,
23 eff. 1-1-12; 97-300, eff. 8-11-11; 97-706, eff. 6-25-12;
24 97-813, eff. 7-13-12; 97-1141, eff. 12-28-12.)

25 (320 ILCS 20/3) (from Ch. 23, par. 6603)

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Sec. 3. Responsibilities.

2 (a) The Department shall establish, design, and manage a 3 protective services program of response and services for eligible adults persons 60 years of age and older who have 4 5 been, or are alleged to be, victims of abuse, neglect, 6 financial exploitation, or self-neglect. The Department shall 7 contract with or fund or, contract with and fund, regional administrative agencies, provider agencies, or both, for the 8 9 provision of protective services those functions, and. 10 contingent on adequate funding, with attorneys or legal 11 services provider agencies for the provision of legal 12 assistance pursuant to this Act. The program shall include the 13 following services for eligible adults who have been removed from their residences for the purpose of cleanup or repairs: 14 15 temporary housing; counseling; and caseworker services to try 16 to ensure that the conditions necessitating the removal do not 17 reoccur.

(a-1) Within 6 months after the effective date of this 18 amendatory Act of the 98th General Assembly, the Department 19 shall establish a centralized Adult Protective Services 20 Helpline for the purposes of reporting the abuse, neglect, or 21 22 financial exploitation of an eligible adult. The helpline shall 23 perform intake and determine appropriate referrals, as 24 necessary. The Department shall make the helpline accessible 24 25 hours a day, 7 days a week and shall post its telephone number 26 online.

1 (b) Each regional administrative agency shall designate 2 provider agencies within its planning and service area with 3 prior approval by the Department on Aging, monitor the use of 4 services, provide technical assistance to the provider 5 agencies and be involved in program development activities.

6 (c) Provider agencies shall assist, to the extent possible, 7 eligible adults who need agency services to allow them to continue to function independently. Such assistance shall 8 9 include but not be limited to receiving reports of alleged or 10 suspected abuse, neglect, financial exploitation, or 11 self-neglect, conducting face-to-face assessments of such 12 reported cases, determination of substantiated cases, referral 13 substantiated cases for necessary support services, of referral of criminal conduct to law enforcement in accordance 14 with Department guidelines, and provision of case work and 15 16 follow-up services on substantiated cases. In the case of a 17 report of alleged or suspected abuse or neglect that places an eligible adult at risk of injury or death, a provider agency 18 19 shall respond to the report on an emergency basis in accordance 20 with quidelines established by the Department by administrative rule and shall ensure that it is capable of 21 22 responding to such a report 24 hours per day, 7 days per week. 23 A provider agency may use an on-call system to respond to reports of alleged or suspected abuse or neglect after hours 24 25 and on weekends.

26

(d) Upon sufficient appropriations to implement a

statewide program, the Department shall implement a program, 1 2 based on the recommendations of the Elder Self-Neglect Steering 3 Committee, for (i) responding to reports of possible self-neglect, (ii) protecting the autonomy, rights, privacy, 4 5 and privileges of adults during investigations of possible 6 self-neglect and consequential judicial proceedings regarding 7 competency, (iii) collecting and sharing relevant information and data among the Department, provider agencies, regional 8 9 administrative agencies, and relevant seniors, (iv) developing 10 working agreements between provider agencies and law 11 enforcement, where practicable, and (v) developing procedures 12 for collecting data regarding incidents of self-neglect. 13 (Source: P.A. 95-76, eff. 6-1-08; 96-526, eff. 1-1-10; 96-572, eff. 1-1-10; 96-1000, eff. 7-2-10.)

15 (320 ILCS 20/3.5)

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16 Sec. 3.5. Other Responsibilities. The Department shall also be responsible for the following activities, contingent 17 18 upon adequate funding:

19 (a) promotion of a wide range of endeavors for the purpose 20 of preventing elder abuse, neglect, financial exploitation, 21 and self-neglect in both domestic and institutional settings, 22 including, but not limited to, promotion of public and professional education to increase awareness of elder abuse, 23 24 neglect, financial exploitation, and self-neglect, to increase 25 reports, and to improve response by various legal, financial,

1 social, and health systems;

2 (b) coordination of efforts with other agencies, councils, and like entities, to include but not be limited to, the Office 3 of the Attorney General, the State Police, the Illinois Law 4 5 Enforcement Training Standards Board, the State Triad, the 6 Justice Illinois Criminal Information Authority, the 7 Departments of Public Health, Public Aid, and Human Services, 8 Family Violence Coordinating Council, the Illinois the 9 Violence Prevention Authority, and other entities which may 10 impact awareness of, and response to, elder abuse, neglect, 11 financial exploitation, and self-neglect;

12

(c) collection and analysis of data;

13 (d) monitoring of the performance of regional 14 administrative agencies and <u>adult</u> elder abuse provider 15 agencies;

16

(e) promotion of prevention activities;

17 (f) establishing and coordinating an aggressive training program on the unique nature of adult elder abuse cases with 18 other agencies, councils, and like entities, to include but not 19 20 be limited to the Office of the Attorney General, the State Police, the Illinois Law Enforcement Training Standards Board, 21 22 the State Triad, the Illinois Criminal Justice Information 23 Authority, the State Departments of Public Health, Healthcare and Family Services Public Aid, and Human Services, the Family 24 25 Violence Coordinating Council, the Illinois Violence 26 Prevention Authority, and other entities that may impact

1 awareness of and response to elder abuse, neglect, financial 2 exploitation, and self-neglect;

(g) solicitation of financial institutions for the purpose 3 of making information available to the general public warning 4 5 of financial exploitation of adults the elderly and related 6 financial fraud or abuse, including such information and 7 warnings available through signage or other written materials 8 provided by the Department on the premises of such financial 9 institutions, provided that the manner of displaying or 10 distributing such information is subject to the sole discretion 11 of each financial institution;

12 (g-1) developing by joint rulemaking with the Department of 13 Financial and Professional Regulation minimum training standards which shall be used by financial institutions for 14 15 their current and new employees with direct customer contact; the Department of Financial and Professional Regulation shall 16 17 retain sole visitation and enforcement authority under this subsection (g-1); the Department of Financial and Professional 18 19 Regulation shall provide bi-annual reports to the Department 20 setting forth aggregate statistics on the training programs required under this subsection (g-1); and 21

(h) coordinating efforts with utility and electric companies to send notices in utility bills to explain to persons 60 years of age or older their rights regarding telemarketing and home repair fraud.

26 (Source: P.A. 96-1103, eff. 7-19-10.)

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1 (320 ILCS 20/4) (from Ch. 23, par. 6604)

Sec. 4. Reports of abuse or neglect.

3 (a) Any person who suspects the abuse, neglect, financial 4 exploitation, or self-neglect of an eligible adult may report 5 this suspicion to an agency designated to receive such reports 6 under this Act or to the Department.

7 (a-5) If any mandated reporter has reason to believe that 8 an eligible adult, who because of dysfunction is unable to seek 9 assistance for himself or herself, has, within the previous 12 10 months, been subjected to abuse, neglect, or financial 11 exploitation, the mandated reporter shall, within 24 hours 12 after developing such belief, report this suspicion to an 13 agency designated to receive such reports under this Act or to 14 the Department. The agency designated to receive such reports 15 under this Act or the Department may establish a manner in 16 which a mandated reporter can make the required report through an Internet reporting tool. Information sent and received 17 18 through the Internet reporting tool is subject to the same rules in this Act as other types of confidential reporting 19 20 established by the designated agency or the Department. 21 Whenever a mandated reporter is required to report under this 22 Act in his or her capacity as a member of the staff of a medical or other public or private institution, facility, board and 23 24 care home, or agency, he or she shall make a report to an 25 agency designated to receive such reports under this Act or to

the Department in accordance with the provisions of this Act 1 2 and may also notify the person in charge of the institution, 3 facility, board and care home, or agency or his or her designated agent that the report has been made. Under no 4 5 circumstances shall any person in charge of such institution, 6 facility, board and care home, or agency, or his or her 7 designated agent to whom the notification has been made, 8 exercise any control, restraint, modification, or other change 9 in the report or the forwarding of the report to an agency 10 designated to receive such reports under this Act or to the 11 Department. The privileged quality of communication between 12 any professional person required to report and his or her 13 patient or client shall not apply to situations involving abused, neglected, or financially exploited eligible adults 14 and shall not constitute grounds for failure to report as 15 16 required by this Act.

17 (a-7) A person making a report under this Act in the belief that it is in the alleged victim's best interest shall be 18 19 immune from criminal or civil liability or professional 20 account of making disciplinary action on the report, 21 notwithstanding any requirements concerning the 22 confidentiality of information with respect to such eligible 23 adult which might otherwise be applicable.

(a-9) Law enforcement officers shall continue to report
 incidents of alleged abuse pursuant to the Illinois Domestic
 Violence Act of 1986, notwithstanding any requirements under

1 this Act.

2 (b) Any person, institution or agency participating in the 3 making of a report, providing information or records related to a report, assessment, or services, or participating in the 4 5 investigation of a report under this Act in good faith, or 6 taking photographs or x-rays as a result of an authorized 7 assessment, shall have immunity from any civil, criminal or other liability in any civil, criminal or other proceeding 8 9 brought in consequence of making such report or assessment or 10 account of submitting or otherwise disclosing such on 11 photographs or x-rays to any agency designated to receive 12 reports of alleged or suspected abuse or neglect. Any person, 13 institution or agency authorized by the Department to provide assessment, intervention, or administrative services under 14 this Act shall, in the good faith performance of those 15 16 services, have immunity from any civil, criminal or other 17 liability in any civil, criminal, or other proceeding brought as a consequence of the performance of those services. For the 18 19 purposes of any civil, criminal, or other proceeding, the good faith of any person required to report, permitted to report, or 20 participating in an investigation of a report of alleged or 21 22 suspected abuse, neglect, financial exploitation, or 23 self-neglect shall be presumed.

(c) The identity of a person making a report of alleged or
 suspected abuse, neglect, financial exploitation, or
 self-neglect under this Act may be disclosed by the Department

1 or other agency provided for in this Act only with such 2 person's written consent or by court order, but is otherwise 3 <u>confidential</u>.

4 5

(d) The Department shall by rule establish a system for filing and compiling reports made under this Act.

6 (e) Any physician who willfully fails to report as required 7 by this Act shall be referred to the Illinois State Medical Disciplinary Board for action in accordance with subdivision 8 9 (A) (22) of Section 22 of the Medical Practice Act of 1987. Any 10 dentist or dental hygienist who willfully fails to report as required by this Act shall be referred to the Department of 11 12 Professional Regulation for action in accordance with 13 paragraph 19 of Section 23 of the Illinois Dental Practice Act. Any optometrist who willfully fails to report as required by 14 15 this Act shall be referred to the Department of Financial and 16 Professional Regulation for action in accordance with 17 paragraph (15) of subsection (a) of Section 24 of the Illinois 18 Optometric Practice Act of 1987. Any other mandated reporter 19 required by this Act to report suspected abuse, neglect, or 20 financial exploitation who willfully fails to report the same is quilty of a Class A misdemeanor. 21

22 (Source: P.A. 96-378, eff. 1-1-10; 96-526, eff. 1-1-10;
23 96-1000, eff. 7-2-10; 97-860, eff. 7-30-12.)

24 (320 ILCS 20/4.1)

25 Sec. 4.1. Employer discrimination. No employer shall

discharge, demote or suspend, or threaten to discharge, demote or suspend, or in any manner discriminate against any employee who makes any good faith oral or written report of suspected clder abuse, neglect, or financial exploitation or who is or will be a witness or testify in any investigation or proceeding concerning a report of suspected clder abuse, neglect, or financial exploitation.

8 (Source: P.A. 90-628, eff. 1-1-99.)

9 (320 ILCS 20/5) (from Ch. 23, par. 6605)

10 Sec. 5. Procedure.

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11 (a) A provider agency designated to receive reports of 12 alleged or suspected abuse, neglect, financial exploitation, or self-neglect under this Act shall, upon receiving such a 13 14 report, conduct a face-to-face assessment with respect to such 15 report, in accord with established law and Department 16 protocols, procedures, and policies. Face-to-face assessments, casework, and follow-up of reports of self-neglect by the 17 18 provider agencies designated to receive reports of 19 self-neglect shall be subject to sufficient appropriation for 20 statewide implementation of assessments, casework, and 21 follow-up of reports of self-neglect. In the absence of 22 sufficient appropriation for statewide implementation of of 23 assessments, casework, and follow-up of reports 24 self-neglect, the designated adult protective services elder 25 abuse provider agency shall refer all reports of self-neglect

to the appropriate agency or agencies as designated by the 1 2 Department for any follow-up. The assessment shall include, but not be limited to, a visit to the residence of the eligible 3 adult who is the subject of the report and may include 4 5 interviews or consultations with service agencies or individuals who may have knowledge of the eligible adult's 6 7 circumstances. If, after the assessment, the provider agency determines that the case is substantiated it shall develop a 8 9 service care plan for the eligible adult and may report its 10 findings to the appropriate law enforcement agency in accord 11 with established law and Department protocols, procedures, and 12 policies. In developing a case the plan, the provider agency 13 may consult with any other appropriate provider of services, and such providers shall be immune from civil or criminal 14 liability on account of such acts. The plan shall include 15 16 alternative suggested or recommended services which are 17 appropriate to the needs of the eligible adult and which involve the least restriction of the 18 eligible adult's activities commensurate with his or her needs. Only those 19 20 services to which consent is provided in accordance with Section 9 of this Act shall be provided, contingent upon the 21

22 availability of such services.

(b) A provider agency shall refer evidence of crimes against an eligible adult to the appropriate law enforcement agency according to Department policies. A referral to law enforcement may be made at intake or any time during the case.

1 Where a provider agency has reason to believe the death of an 2 eligible adult may be the result of abuse or neglect, the 3 agency shall immediately report the matter to the coroner or 4 medical examiner and shall cooperate fully with any subsequent 5 investigation.

6 (c) If any person other than the alleged victim refuses to 7 allow the provider agency to begin an investigation, interferes 8 with the provider agency's ability to conduct an investigation, 9 or refuses to give access to an eligible adult, the appropriate 10 law enforcement agency must be consulted regarding the 11 investigation.

12 (Source: P.A. 94-1064, eff. 1-1-07.)

13 (320 ILCS 20/7.5 new)

14 <u>Sec. 7.5. Health Care Worker Registry.</u>

15 (a) Reporting to the registry. The Department on Aging 16 shall report to the Department of Public Health's health care worker registry the identity and administrative finding 17 18 against any caregiver of a verified and substantiated decision of significant abuse, neglect, or financial exploitation of an 19 20 eligible adult under this Act. An administrative finding placed 21 in the registry will preclude any caregiver from providing 22 direct care in exchange for compensation in Illinois. 23 (b) Definitions. As used in this Section: 24 "Direct care" includes, but is not limited to, the 25 provision of nursing care or assistance with feeding, dressing,

1	movement,	bathi	ng, toi	leting,	or	other	personal	needs	or
2	assistance	with :	financia	l transa	actio	ns.			

"Significant" means a finding of abuse, neglect, or 3 4 financial exploitation as determined by the Department that (i) 5 represents a meaningful failure to adequately provide for, or a material indifference to, the financial, health, safety, or 6 7 medical needs of an eligible adult or (ii) results in an eligible adult's death or other serious deterioration of an 8 9 eligible adult's financial resources, physical condition, or 10 mental condition.

11 (c) Notice to caregiver. Prior to reporting, the Department 12 on Aging shall notify the caregiver of its obligation to make a report to the registry. Notice to the caregiver shall contain a 13 14 clear and concise statement of the grounds upon which the report to the registry is based and shall set forth the 15 16 procedures for challenging a report to the registry. Notice is 17 sufficient if provided by certified mail to the caregiver's last known address. If the caregiver does not reply within 30 18 19 calendar days after the date of the notice, the Department 20 shall report the name of the careqiver to the registry. Nothing 21 in this subsection shall diminish or impair the rights of a 22 person who is a member of a collective bargaining unit under 23 the Illinois Public Labor Relations Act or under any other 24 federal labor statute. 25 (d) Report challenges. The process by which a challenge to

26 reporting is filed shall be established through the

Department's administrative rules. Upon receiving a timely challenge by a caregiver in response to the notice of a registry report, the Department shall conduct an investigation and issue an administrative decision as to whether the verified and substantiated decision warrants reporting the caregiver's name to the registry. A written copy of the decision shall be provided to the caregiver.

8 (e) Registry hearings. If a caregiver's report challenge is 9 not successful, then he or she may request an administrative 10 hearing within 30 calendar days after the date of decision. If 11 the request is timely, the Department on Aging shall not make a 12 report to the registry and the caregiver shall be granted an 13 opportunity to appear in person at a hearing. The caregiver 14 shall present reasons why the abuse, neglect, or financial exploitation is not significant or should not otherwise be 15 16 reported to the registry. The administrative law judge 17 presiding over the hearing shall summarize pertinent findings of fact and conclusions of law and make a recommendation to the 18 19 Director of the Department on Aging as to whether the verified 20 and substantiated finding warrants reporting the name of the caregiver to the registry. The Director shall render and adopt 21 22 the final decision. The parties may jointly request that the 23 administrative law judge consider a stipulated disposition of 24 these proceedings. 25 (f) Caregiver's rights to collateral action. The

26 Department on Aging shall not make any report to the registry

25

1	if a caregiver notifies the Department in writing, including
2	any supporting documentation, that he or she is formally
3	challenging an adverse employment action resulting from a
4	verified and substantiated finding of abuse, neglect, or
5	financial exploitation by complaint filed with the Illinois
6	Civil Service Commission, or which otherwise seeks to enforce
7	the caregiver's rights pursuant to any applicable collective
8	bargaining agreement. If an action taken by an employer against
9	a caregiver as a result of a finding of abuse, neglect, or
10	financial exploitation is overturned through an action filed
11	with the Illinois Civil Service Commission or under any
12	applicable collective bargaining agreement and if that
13	caregiver's name has already been sent to the registry, the
14	caregiver's name shall be removed from the registry.
15	(g) Removal from registry. At any time after a report to
16	the registry, but no more than once in each successive 3-year
17	period thereafter, for a maximum of 3 such requests, a
18	caregiver may write to the Director of the Department on Aging
19	to request removal of his or her name from the registry. The
20	caregiver shall bear the burden of showing cause that
21	establishes, by a preponderance of the evidence, that removal
22	of his or her name from the registry is in the public interest.
23	Upon receiving such a request, the Department on Aging shall
24	conduct an investigation and consider any evidentiary material

26 or denying removal within 60 calendar days, and shall issue

provided. The Department shall issue a decision either granting

such decision to the caregiver and the registry. The waiver
 process at the Department of Public Health does not apply to
 registry reports from the Department on Aging.

4 (h) Referral of registry reports to health care facilities. 5 In the event an eligible adult receiving services from a provider agency changes his or her residence from a domestic 6 7 living situation to that of a health care facility, the provider agency shall use reasonable efforts to promptly inform 8 9 the health care facility and the State Long Term Care Ombudsman 10 about any registry reports relating to the eligible adult. For 11 purposes of this Section, a health care facility includes, but 12 is not limited to, a long-term care facility, a hospital, a 13 hospice, a shared housing or assisted living establishment, a 14 community living facility, or other government-operated 15 facility.

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(320 ILCS 20/8) (from Ch. 23, par. 6608)

Sec. 8. Access to records. All records concerning reports 17 18 of elder abuse, neglect, financial exploitation, or self-neglect and all records generated as a result of such 19 20 reports shall be confidential and shall not be disclosed except 21 as specifically authorized by this Act or other applicable law. 22 In accord with established law and Department protocols, procedures, and policies, access to such records, but not 23 24 access to the identity of the person or persons making a report 25 of alleged abuse, neglect, financial exploitation, or 1 self-neglect as contained in such records, shall be provided,
2 upon request, to the following persons and for the following
3 persons:

(1) Department staff, provider agency staff, other 4 5 aging network staff, and regional administrative agency staff, including staff of the Chicago Department on Aging 6 7 that agency is designated а while as regional 8 administrative agency, in the furtherance of their 9 responsibilities under this Act;

10 (2) A law enforcement agency investigating known or 11 suspected elder abuse, neglect, financial exploitation, or 12 self-neglect. Where a provider agency has reason to believe 13 that the death of an eligible adult may be the result of 14 abuse or neglect, the agency shall immediately provide the 15 appropriate law enforcement agency with all records 16 pertaining to the eligible adult;

17 (2.5) A law enforcement agency, fire department 18 agency, or fire protection district having proper 19 jurisdiction pursuant to a written agreement between a 20 provider agency and the law enforcement agency, fire 21 department agency, or fire protection district under which 22 the provider agency may furnish to the law enforcement 23 fire department agency, or fire agency, protection district a list of all eligible adults who may be at 24 25 imminent risk of elder abuse, neglect, financial 26 exploitation, or self-neglect;

(3) A physician who has before him or her or who is 1 2 involved in the treatment of an eligible adult whom he or 3 reasonably suspects may be abused, she neglected, financially exploited, or self-neglected or who has been 4 5 referred to the Adult Protective Services Elder Abuse and 6 Neglect Program;

7 (4) An eligible adult reported to be abused, neglected,
8 financially exploited, or self-neglected, or such adult's
9 authorized guardian or agent, unless such guardian or agent
10 is the abuser or the alleged abuser;

11 (4.5) An executor or administrator of the estate of an
12 eligible adult who is deceased;

13 In cases regarding elder abuse, neglect, (5) or 14 financial exploitation, a court or a guardian ad litem, 15 upon its or his or her finding that access to such records may be necessary for the determination of an issue before 16 17 the court. However, such access shall be limited to an in inspection of the records, unless the court 18 camera determines that disclosure of the information contained 19 20 therein is necessary for the resolution of an issue then pending before it; 21

(5.5) In cases regarding self-neglect, a guardian ad
 litem;

24 (6) A grand jury, upon its determination that access to
25 such records is necessary in the conduct of its official
26 business;

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- (7) Any person authorized by the Director, in writing,
 for audit or bona fide research purposes;

(8) A coroner or medical examiner who has reason to
believe that an eligible adult has died as the result of
abuse, neglect, financial exploitation, or self-neglect.
The provider agency shall immediately provide the coroner
or medical examiner with all records pertaining to the
eligible adult;

9 (8.5) A coroner or medical examiner having proper 10 jurisdiction, pursuant to a written agreement between a 11 provider agency and the coroner or medical examiner, under 12 which the provider agency may furnish to the office of the 13 coroner or medical examiner a list of all eligible adults 14 who may be at imminent risk of death as a result of abuse, 15 neglect, financial exploitation, or self-neglect; and

16 (9) Department of Financial and Professional 17 Regulation staff and members of the Illinois Medical Disciplinary Board or the Social Work Examining and 18 Disciplinary Board in the course of investigating alleged 19 violations of the Clinical Social Work and Social Work 20 21 Practice Act by provider agency staff or other licensing 22 bodies at the discretion of the Director of the Department 23 on Aging; and

24 (10) Department staff in the course of conducting an 25 administrative hearing to determine whether a verified and 26 substantiated finding of significant abuse, neglect, or - 126 - LRB098 06332 KTG 36373 b

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1 <u>financial exploitation of an eligible adult by a caregiver</u> 2 <u>warrants reporting to the health care worker registry</u>. 3 (Source: P.A. 96-526, eff. 1-1-10; 97-864, eff. 1-1-13.)

4 (320 ILCS 20/9) (from Ch. 23, par. 6609)

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Sec. 9. Authority to consent to services.

6 (a) If an eligible adult consents to services being 7 provided according to the case plan, such services shall be 8 arranged to meet the adult's needs, based upon the availability 9 of resources to provide such services. If an adult withdraws 10 his or her consent or refuses to accept such services, the 11 services shall not be provided.

12 (b) If it reasonably appears to the Department or other 13 agency designated under this Act that a person is an eligible 14 adult and lacks the capacity to consent to necessary services, 15 including an assessment, the Department or other agency may 16 seek the appointment of a quardian as provided in Article XIa of the Probate Act of 1975 for the purpose of consenting to 17 such services, together with an order for an evaluation of the 18 physical, psychological, 19 eligible adult's and medical 20 condition and decisional capacity.

(c) A guardian of the person of an eligible adult may consent to services being provided according to the case plan. If an eligible adult lacks capacity to consent to services, an agent having authority under a power of attorney may consent to services. If the guardian or agent <u>is the alleged abuser and he</u> or she withdraws his or her consent, or refuses to allow services to be provided to the eligible adult, the Department, an agency designated under this Act, or the office of the Attorney General may request a court order seeking appropriate remedies, and may in addition request removal of the guardian and appointment of a successor guardian or request removal of the agent and appointment of a guardian.

8 (d) If an emergency exists and the Department or other 9 agency designated under this Act reasonably believes that a 10 person is an eligible adult and lacks the capacity to consent 11 to necessary services, the Department or other agency may 12 request an ex parte order from the circuit court of the county 13 in which the petitioner or respondent resides or in which the 14 alleged abuse, neglect, financial exploitation, or 15 self-neglect occurred, authorizing an assessment of a report of 16 alleged or suspected abuse, neglect, financial exploitation, 17 or self-neglect or the provision of necessary services, or both, including relief available under the Illinois Domestic 18 Violence Act of 1986 in accord with established law and 19 Department protocols, procedures, and policies. Petitions 20 filed under this subsection shall be treated as expedited 21 22 proceedings.

23 (d-5) For purposes of this Section, an eligible adult
24 "lacks the capacity to consent" if he or she reasonably appears
25 either (i) unable to receive and evaluate information related
26 to the assessment or services or (ii) unable to communicate

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decisions related to the assessment or services.

2 (e) Within 15 days after the entry of the ex parte 3 emergency order, the order shall expire, or, if the need for 4 assessment or services continues, the provider agency shall 5 petition for the appointment of a guardian as provided in 6 Article XIa of the Probate Act of 1975 for the purpose of 7 consenting to such assessment or services or to protect the 8 eligible adult from further harm.

9 (f) If the court enters an ex parte order under subsection 10 (d) for an assessment of a report of alleged or suspected 11 self-neglect, or for the provision of necessary services in 12 connection with alleged or suspected self-neglect, or for both, the court, as soon as is practicable thereafter, shall appoint 13 14 a guardian ad litem for the eligible adult who is the subject 15 of the order, for the purpose of reviewing the reasonableness 16 of the order. The guardian ad litem shall review the order and, 17 if the quardian ad litem reasonably believes that the order is unreasonable, the guardian ad litem shall file a petition with 18 19 the court stating the guardian ad litem's belief and requesting 20 that the order be vacated.

21 (Source: P.A. 96-526, eff. 1-1-10.)

22 (320 ILCS 20/15)

23 Sec. 15. Abuse Elder abuse fatality review teams.

(a) In this Section, "review team" means a regional
 interagency elder abuse fatality review team established under

1 this Section.

2 (a-5) The Department shall establish, lead, and direct a
3 Statewide Fatality Review Team. The Team shall have authority
4 to consider suspicious deaths of victims of alleged, suspected,
5 or substantiated abuse or neglect in domestic living situations
6 in areas in which there is no regional interagency abuse team.

(b) The Department, or any other State or county agency 7 8 with Department approval, may establish, lead, and direct 9 regional interagency elder abuse fatality review teams (i) to 10 assist local agencies in identifying and reviewing suspicious 11 deaths of elderly victims of alleged, suspected, or 12 substantiated abuse or neglect in domestic living situations 13 (ii) to facilitate communications between officials and responsible for autopsies and inquests and persons involved in 14 15 reporting or investigating alleged or suspected cases of abuse, 16 neglect, or financial exploitation of eligible adults under 17 this Act persons 60 years of age or older.

(b-5) The Statewide Fatality Review Team and each regional 18 19 Each such team shall be composed of representatives of entities 20 and individuals including, but not limited to, the Department on Aging, coroners or medical examiners (or both), State's 21 22 Attorneys, local police departments, forensic units, and 23 service providers of services for persons 60 years age or older in domestic living situations. 24

(c) <u>The Statewide Fatality Review Team and each regional</u> A
 review team shall review cases of deaths of <u>eligible adults</u>

persons 60 years of age or older in domestic living situations 1 2 (i) involving blunt force trauma or an undetermined manner or 3 suspicious cause of death, (ii) if requested by the deceased's attending physician, (iii) upon referral by a health care 4 5 provider, or (iv) constituting an open or closed case from a 6 senior protective services agency, law enforcement agency, or State's Attorney's office that involves alleged or suspected 7 abuse, neglect, or financial exploitation. A team may also 8 review other cases of deaths of eligible adults persons 60 9 10 years of age or older if the alleged abuse or neglect occurred 11 while the person was residing in a domestic living situation.

12 A review team shall meet not less than 6 times a year to 13 discuss cases for its possible review. Each review team, with 14 the advice and consent of the Department, shall establish 15 criteria to be used by review teams in discussing cases of 16 alleged, suspected, or substantiated abuse or neglect for 17 review and shall conduct its activities in accordance with any applicable policies and procedures established by the 18 19 Department.

(d) Any document or oral or written communication shared within or produced by a review team relating to a case discussed or reviewed by the review team is confidential and is not subject to disclosure to or discoverable by another party <u>except for use by a local State's Attorney's office in</u> <u>investigating and pursuing a criminal prosecution against a</u> <u>caregiver</u>. 1 Any document or oral or written communication provided to a 2 review team by an individual or entity, and created by that 3 individual or entity solely for the use of the review team, is 4 confidential and is not subject to disclosure to or 5 discoverable by another party <u>except for use by a local State's</u> 6 <u>Attorney's office in investigating and pursuing a criminal</u> 7 prosecution against a caregiver.

8 Each entity or individual represented on an elder abuse 9 fatality review team may share with other members of the team entity's or 10 information in the individual's possession 11 concerning the decedent who is the subject of the review or 12 concerning any person who was in contact with the decedent, as 13 well as any other information deemed by the entity or 14 individual to be pertinent to the review. Any such information 15 shared by an entity or individual with other members of a team 16 is confidential. The intent of this paragraph is to permit the 17 disclosure to members of a team of any information deemed confidential or privileged or prohibited from disclosure by any 18 other provision of law. Release of confidential communication 19 between domestic violence advocates and a domestic violence 20 victim shall follow subsection (d) of Section 227 of the 21 22 Illinois Domestic Violence Act of 1986 which allows for the 23 waiver of privilege afforded to guardians, executors, or administrators of the estate of the domestic violence victim. 24 25 This provision relating to the release of confidential 26 communication between domestic violence advocates and а

1 domestic violence victim shall exclude adult protective 2 service providers.

A coroner's or medical examiner's office may share with a review team medical records that have been made available to the coroner's or medical examiner's office in connection with that office's investigation of a death.

7 (e) The Statewide Fatality Review Team or the regional 8 review team's A review team's recommendation in relation to a 9 case discussed or reviewed by the review team, including, but 10 not limited to, a recommendation concerning a resulting an 11 investigation or prosecution in relation to such a case, may be 12 disclosed by such a the review team upon the completion of its 13 review and at the discretion of a majority of its members 14 considering such matters who reviewed the case.

15 (f) The Department, in consultation with coroners, medical 16 examiners, and law enforcement agencies, shall use aggregate 17 data gathered by review teams and review teams' recommendations 18 to create an annual report and may use those data and 19 recommendations to develop education, prevention, prosecution, or other strategies designed to improve the coordination of 20 services for persons 60 years of age or older and their 21 22 families. The Department or other State or county agency, in 23 consultation with coroners, medical examiners, and law enforcement agencies, also may use aggregate data gathered by 24 25 review teams to create a database of at-risk individuals.

26 (Source: P.A. 95-402, eff. 6-1-08.)

1 Section 25. The Code of Criminal Procedure of 1963 is amended by changing Sections 114-13.5 and 115-10.3 as follows: 2 3 (725 ILCS 5/114-13.5) Sec. 114-13.5. Evidence deposition; elder abuse. In a 4 5 prosecution for abuse, neglect, or financial exploitation of an eligible adult as defined in the Adult Protective Services Act 6 7 Elder Abuse and Neglect Act, the eligible adult may give 8 testimony in the form of an evidence deposition and not be 9 required to appear in court to testify. 10 (Source: P.A. 93-301, eff. 1-1-04.) 11 (725 ILCS 5/115-10.3) 12 Sec. 115-10.3. Hearsay exception regarding elder adults. 13 (a) In a prosecution for a physical act, abuse, neglect, or 14 financial exploitation perpetrated upon or against an eligible adult, as defined in the Adult Protective Services Act Elder 15 16 Abuse and Neglect Act, who has been diagnosed by a physician to 17 suffer from (i) any form of dementia, developmental disability, or other form of mental incapacity or (ii) any physical 18

19 infirmity, including but not limited to prosecutions for 20 violations of Sections 10-1, 10-2, 10-3, 10-3.1, 10-4, 11-1.20, 21 11-1.30, 11-1.40, 11-1.50, 11-1.60, 11-11, 12-1, 12-2, 12-3, 22 12-3.05, 12-3.2, 12-3.3, 12-4, 12-4.1, 12-4.2, 12-4.5, 12-4.6, 23 12-4.7, 12-5, 12-6, 12-7.3, 12-7.4, 12-11, 12-11.1, 12-13,

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18-1, 18-2, 18-3, 18-4, 18-5, 18-6, 19-6, 20-1.1, 24-1.2, and
33A-2, or subsection (b) of Section 12-4.4a, of the Criminal
Code of 1961, the following evidence shall be admitted as an
exception to the hearsay rule:

6 (1) testimony by an eligible adult, of an out of court 7 statement made by the eligible adult, that he or she 8 complained of such act to another; and

9 (2) testimony of an out of court statement made by the 10 eligible adult, describing any complaint of such act or 11 matter or detail pertaining to any act which is an element 12 of an offense which is the subject of a prosecution for a 13 physical act, abuse, neglect, or financial exploitation 14 perpetrated upon or against the eligible adult.

15 (b) Such testimony shall only be admitted if:

(2) The eligible adult either:

16 (1) The court finds in a hearing conducted outside the 17 presence of the jury that the time, content, and 18 circumstances of the statement provide sufficient 19 safeguards of reliability; and

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(A) testifies at the proceeding; or

(B) is unavailable as a witness and there is
corroborative evidence of the act which is the subject
of the statement.

(c) If a statement is admitted pursuant to this Section,
the court shall instruct the jury that it is for the jury to

determine the weight and credibility to be given the statement and that, in making the determination, it shall consider the condition of the eligible adult, the nature of the statement, the circumstances under which the statement was made, and any other relevant factor.

6 (d) The proponent of the statement shall give the adverse 7 party reasonable notice of his or her intention to offer the 8 statement and the particulars of the statement.

9 (Source: P.A. 96-1551, Article 1, Section 965, eff. 7-1-11;
10 96-1551, Article 2, Section 1040, eff. 7-1-11; 96-1551, Article
11 10, Section 10-145, eff. 7-1-11; 97-1108, eff. 1-1-13; 97-1109,
12 eff. 1-1-13.)

Section 30. The Code of Civil Procedure is amended by changing Section 8-2701 as follows:

15 (735 ILCS 5/8-2701)

Sec. 8-2701. Admissibility of evidence; out of court statements; elder abuse.

(a) An out of court statement made by an eligible adult, as
defined in the <u>Adult Protective Services Act</u> Elder Abuse and
Neglect Act, who has been diagnosed by a physician to suffer
from (i) any form of dementia, developmental disability, or
other form of mental incapacity or (ii) any physical infirmity
which prevents the eligible adult's appearance in court,
describing any act of elder abuse, neglect, or financial

exploitation, or testimony by an eligible adult of an out of court statement made by the eligible adult that he or she complained of such acts to another, is admissible in any civil proceeding, if:

5 (1) the court conducts a hearing outside the presence 6 of the jury and finds that the time, content, and 7 circumstances of the statement provide sufficient 8 safeguards of reliability; and

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(2) the eligible adult either:

(A) testifies at the proceeding; or

(B) is unavailable as a witness and there is
corroborative evidence of the act which is the subject
of the statement.

(b) If a statement is admitted pursuant to this Section, the court shall instruct the jury that it is for the jury to determine the weight and credibility to be given to the statement and that, in making its determination, it shall consider the condition of the eligible adult, the nature of the statement, the circumstances under which the statement was made, and any other relevant factors.

(c) The proponent of the statement shall give the adverse party reasonable notice of an intention to offer the statement and the particulars of the statement.

24 (Source: P.A. 90-628, eff. 1-1-99.)

Section 35. The Probate Act of 1975 is amended by changing

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1 Section 11a-10 as follows:

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(755 ILCS 5/11a-10) (from Ch. 110 1/2, par. 11a-10)

Sec. 11a-10. Procedures preliminary to hearing.

4 (a) Upon the filing of a petition pursuant to Section 5 11a-8, the court shall set a date and place for hearing to take 6 place within 30 days. The court shall appoint a guardian ad 7 litem to report to the court concerning the respondent's best 8 interests consistent with the provisions of this Section, 9 except that the appointment of a guardian ad litem shall not be 10 required when the court determines that such appointment is not 11 necessary for the protection of the respondent or a reasonably 12 informed decision on the petition. If the quardian ad litem is 13 not a licensed attorney, he or she shall be qualified, by training or experience, to work with or advocate for the 14 15 developmentally disabled, mentally ill, physically disabled, 16 elderly, persons disabled because of the or mental deterioration, depending on the type of disability that is 17 18 alleged in the petition. The court may allow the guardian ad litem reasonable compensation. The guardian ad litem may 19 20 consult with a person who by training or experience is 21 qualified to work with persons with a developmental disability, 22 persons with mental illness, or physically disabled persons, or persons disabled because of mental deterioration, depending on 23 24 the type of disability that is alleged. The guardian ad litem 25 shall personally observe the respondent prior to the hearing

and shall inform him orally and in writing of the contents of 1 the petition and of his rights under Section 11a-11. The 2 guardian ad litem shall also attempt to elicit the respondent's 3 position concerning the adjudication of disability, 4 the 5 proposed guardian, a proposed change in residential placement, 6 changes in care that might result from the guardianship, and 7 other areas of inquiry deemed appropriate by the court. 8 Notwithstanding any provision in the Mental Health and 9 Developmental Disabilities Confidentiality Act or any other 10 law, a quardian ad litem shall have the right to inspect and 11 copy any medical or mental health record of the respondent 12 which the guardian ad litem deems necessary, provided that the 13 information so disclosed shall not be utilized for any other 14 purpose nor be redisclosed except in connection with the 15 proceedings. At or before the hearing, the guardian ad litem 16 shall file a written report detailing his or her observations 17 of the respondent, the responses of the respondent to any of the inquires detailed in this Section, the opinion of the 18 guardian ad litem or other professionals with whom the guardian 19 20 ad litem consulted concerning the appropriateness of guardianship, and any other material issue discovered by the 21 22 quardian ad litem. The quardian ad litem shall appear at the 23 hearing and testify as to any issues presented in his or her 24 report.

(b) The court (1) may appoint counsel for the respondent,
if the court finds that the interests of the respondent will be

best served by the appointment, and (2) shall appoint counsel 1 2 upon respondent's request or if the respondent takes a position adverse to that of the guardian ad litem. The respondent shall 3 be permitted to obtain the appointment of counsel either at the 4 5 hearing or by any written or oral request communicated to the 6 court prior to the hearing. The summons shall inform the 7 respondent of this right to obtain appointed counsel. The court 8 may allow counsel for the respondent reasonable compensation.

9 (c) If the respondent is unable to pay the fee of the 10 quardian ad litem or appointed counsel, or both, the court may 11 enter an order for the petitioner to pay all such fees or such 12 amounts as the respondent or the respondent's estate may be 13 unable to pay. However, in cases where the Office of State Guardian is the petitioner, consistent with Section 30 of the 14 15 Guardianship and Advocacy Act, where the public guardian is the 16 petitioner, consistent with Section 13-5 of the Probate Act of 17 1975, where an elder abuse provider agency is the petitioner, pursuant to Section 9 of the Adult Protective Services Act 18 19 Elder Abuse and Neglect Act, or where the Department of Human 20 Services Office of Inspector General is the petitioner, consistent with Section 45 of the Abuse of Adults with 21 22 Disabilities Intervention Act, no quardian ad litem or legal 23 fees shall be assessed against the Office of State Guardian, 24 the public guardian, the elder abuse provider agency, or the 25 Department of Human Services Office of Inspector General.

(d) The hearing may be held at such convenient place as the

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1 court directs, including at a facility in which the respondent 2 resides.

3 (e) Unless he is the petitioner, the respondent shall be 4 personally served with a copy of the petition and a summons not 5 less than 14 days before the hearing. The summons shall be 6 printed in large, bold type and shall include the following 7 notice:

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NOTICE OF RIGHTS OF RESPONDENT

9 You have been named as a respondent in a guardianship 10 petition asking that you be declared a disabled person. If the 11 court grants the petition, a guardian will be appointed for 12 you. A copy of the guardianship petition is attached for your 13 convenience.

14 The date and time of the hearing are:

15 The place where the hearing will occur is:

16 The Judge's name and phone number is:

17 If a guardian is appointed for you, the guardian may be 18 given the right to make all important personal decisions for 19 you, such as where you may live, what medical treatment you may 20 receive, what places you may visit, and who may visit you. A 21 guardian may also be given the right to control and manage your 22 money and other property, including your home, if you own one. 23 You may lose the right to make these decisions for yourself.

You have the following legal rights:

(1) You have the right to be present at the courthearing.

1 2 (2) You have the right to be represented by a lawyer, either one that you retain, or one appointed by the Judge.

3 4 (3) You have the right to ask for a jury of six persons to hear your case.

5 (4) You have the right to present evidence to the court
6 and to confront and cross-examine witnesses.

7 (5) You have the right to ask the Judge to appoint an
8 independent expert to examine you and give an opinion about
9 your need for a guardian.

10 (6) You have the right to ask that the court hearing be11 closed to the public.

12 (7) You have the right to tell the court whom you13 prefer to have for your guardian.

You do not have to attend the court hearing if you do not want to be there. If you do not attend, the Judge may appoint a guardian if the Judge finds that a guardian would be of benefit to you. The hearing will not be postponed or canceled if you do not attend.

19 IT IS VERY IMPORTANT THAT YOU ATTEND THE HEARING IF YOU DO 20 NOT WANT A GUARDIAN OR IF YOU WANT SOMEONE OTHER THAN THE 21 PERSON NAMED IN THE GUARDIANSHIP PETITION TO BE YOUR GUARDIAN. 22 IF YOU DO NOT WANT A GUARDIAN OF IF YOU HAVE ANY OTHER 23 PROBLEMS, YOU SHOULD CONTACT AN ATTORNEY OR COME TO COURT AND 24 TELL THE JUDGE.

25 Service of summons and the petition may be made by a 26 private person 18 years of age or over who is not a party to the - 142 - LRB098 06332 KTG 36373 b

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1 action.

(f) Notice of the time and place of the hearing shall be
given by the petitioner by mail or in person to those persons,
including the proposed guardian, whose names and addresses
appear in the petition and who do not waive notice, not less
than 14 days before the hearing.

7 (Source: P.A. 96-1052, eff. 7-14-10; 97-375, eff. 8-15-11; 8 97-1095, eff. 8-24-12.)

9 Section 40. The Illinois Power of Attorney Act is amended
10 by changing Sections 2-7 and 2-10 as follows:

11 (755 ILCS 45/2-7) (from Ch. 110 1/2, par. 802-7)

Sec. 2-7. Duty - standard of care - record-keeping exoneration.

14 (a) The agent shall be under no duty to exercise the powers 15 granted by the agency or to assume control of or responsibility for any of the principal's property, care or affairs, 16 17 regardless of the principal's physical or mental condition. Whenever a power is exercised, the agent shall act in good 18 faith for the benefit of the principal using due care, 19 20 competence, and diligence in accordance with the terms of the 21 agency and shall be liable for negligent exercise. An agent who acts with due care for the benefit of the principal shall not 22 23 be liable or limited merely because the agent also benefits 24 from the act, has individual or conflicting interests in relation to the property, care or affairs of the principal or acts in a different manner with respect to the agency and the agent's individual interests. The agent shall not be affected by any amendment or termination of the agency until the agent has actual knowledge thereof. The agent shall not be liable for any loss due to error of judgment nor for the act or default of any other person.

8 (b) An agent that has accepted appointment must act in 9 accordance with the principal's expectations to the extent 10 actually known to the agent and otherwise in the principal's 11 best interests.

12 (c) An agent shall keep a record of all receipts, 13 disbursements, and significant actions taken under the 14 authority of the agency and shall provide a copy of this record 15 when requested to do so by:

16 (1) the principal, a guardian, another fiduciary
17 acting on behalf of the principal, and, after the death of
18 the principal, the personal representative or successors
19 in interest of the principal's estate;

(2) a representative of a provider agency, as defined
in Section 2 of the <u>Adult Protective Services Act</u> Elder
Abuse and Neglect Act, acting in the course of an
assessment of a complaint of elder abuse or neglect under
that Act;

(3) a representative of the Office of the State Long
Term Care Ombudsman, acting in the course of an

investigation of a complaint of financial exploitation of a
 nursing home resident under Section 4.04 of the Illinois
 Act on the Aging;

4 (4) a representative of the Office of Inspector General
5 for the Department of Human Services, acting in the course
6 of an assessment of a complaint of financial exploitation
7 of an adult with disabilities pursuant to Section 35 of the
8 Abuse of Adults with Disabilities Intervention Act; or

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(5) a court under Section 2-10 of this Act.

10 (d) If the agent fails to provide his or her record of all 11 receipts, disbursements, and significant actions within 21 12 days after a request under subsection (c), the elder abuse provider agency or the State Long Term Care Ombudsman may 13 14 petition the court for an order requiring the agent to produce 15 his or her record of receipts, disbursements, and significant 16 actions. If the court finds that the agent's failure to provide 17 his or her record in a timely manner to the elder abuse provider agency or the State Long Term Care Ombudsman was 18 19 without good cause, the court may assess reasonable costs and 20 attorney's fees against the agent, and order such other relief 21 as is appropriate.

(e) An agent is not required to disclose receipts, disbursements, or other significant actions conducted on behalf of the principal except as otherwise provided in the power of attorney or as required under subsection (c).

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(f) An agent that violates this Act is liable to the

principal or the principal's successors in interest for the 1 2 amount required (i) to restore the value of the principal's property to what it would have been had the violation not 3 occurred, and (ii) to reimburse the principal 4 or the 5 principal's successors in interest for the attorney's fees and 6 costs paid on the agent's behalf. This subsection does not 7 limit any other applicable legal or equitable remedies.

8 (Source: P.A. 96-1195, eff. 7-1-11.)

9 (755 ILCS 45/2-10) (from Ch. 110 1/2, par. 802-10)

10 Sec. 2-10. Agency-court relationship.

(a) Upon petition by any interested person (including the agent), with such notice to interested persons as the court directs and a finding by the court that the principal lacks either the capacity to control or the capacity to revoke the agency, the court may construe a power of attorney, review the agent's conduct, and grant appropriate relief including compensatory damages.

18 (b) If the court finds that the agent is not acting for the benefit of the principal in accordance with the terms of the 19 agency or that the agent's action or inaction has caused or 20 21 threatens substantial harm to the principal's person or 22 property in a manner not authorized or intended by the principal, the court may order a guardian of the principal's 23 24 person or estate to exercise any powers of the principal under 25 the agency, including the power to revoke the agency, or may

1 enter such other orders without appointment of a guardian as
2 the court deems necessary to provide for the best interests of
3 the principal.

4 (c) If the court finds that the agency requires
5 interpretation, the court may construe the agency and instruct
6 the agent, but the court may not amend the agency.

7 (d) If the court finds that the agent has not acted for the 8 benefit of the principal in accordance with the terms of the 9 agency and the Illinois Power of Attorney Act, or that the 10 agent's action caused or threatened substantial harm to the 11 principal's person or property in a manner not authorized or 12 intended by the principal, then the agent shall not be 13 authorized to pay or be reimbursed from the estate of the 14 principal the attorneys' fees and costs of the agent in 15 defending a proceeding brought pursuant to this Section.

16 (e) Upon a finding that the agent's action has caused 17 substantial harm to the principal's person or property, the court may assess against the agent reasonable costs 18 and 19 attorney's fees to a prevailing party who is a provider agency 20 as defined in Section 2 of the Adult Protective Services Act 21 Elder Abuse and Neglect Act, a representative of the Office of 22 the State Long Term Care Ombudsman, or a governmental agency 23 having regulatory authority to protect the welfare of the 24 principal.

25 (f) As used in this Section, the term "interested person" 26 includes (1) the principal or the agent; (2) a guardian of the

person, quardian of the estate, or other fiduciary charged with 1 2 management of the principal's property; (3) the principal's 3 spouse, parent, or descendant; (4) a person who would be a presumptive heir-at-law of the principal; (5) a person named as 4 5 a beneficiary to receive any property, benefit, or contractual 6 right upon the principal's death, or as a beneficiary of a 7 trust created by or for the principal; (6) a provider agency as defined in Section 2 of the Adult Protective Services Act Elder 8 9 Abuse and Neglect Act, a representative of the Office of the 10 State Long Term Care Ombudsman, or a governmental agency having 11 regulatory authority to protect the welfare of the principal; 12 and (7) the principal's caregiver or another person who 13 demonstrates sufficient interest in the principal's welfare.

(g) Absent court order directing a guardian to exercise powers of the principal under the agency, a guardian will have no power, duty or liability with respect to any property subject to the agency or any personal or health care matters covered by the agency.

(h) Proceedings under this Section shall be commenced in the county where the guardian was appointed or, if no Illinois guardian is acting, then in the county where the agent or principal resides or where the principal owns real property.

(i) This Section shall not be construed to limit any otherremedies available.

25 (Source: P.A. 96-1195, eff. 7-1-11.)

26 Section 99. Effective date. This Act takes effect July 1,

1 2013.

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