1 AN ACT concerning State government.

2 Be it enacted by the People of the State of Illinois, 3 represented in the General Assembly:

- Section 5. The Unified Code of Corrections is amended by
 adding Article 2.7 of Chapter III as follows:
- 6 (730 ILCS 5/Ch. III Art. 2.7 heading new)
 7 <u>ARTICLE 2.7. DEPARTMENT OF JUVENILE JUSTICE</u>
 8 <u>INDEPENDENT JUVENILE OMBUDSMAN</u>
- 9 (730 ILCS 5/3-2.7-1 new)

Sec. 3-2.7-1. Short title. This Article may be cited as the Department of Juvenile Justice Independent Juvenile Ombudsman Law.

13 (730 ILCS 5/3-2.7-5 new)

14 <u>Sec. 3-2.7-5. Purpose. The purpose of this Article is to</u> 15 <u>create within the Department of Juvenile Justice the Office of</u> 16 <u>Independent Juvenile Ombudsman for the purpose of securing the</u> 17 <u>rights of youth committed to the Department of Juvenile</u> 18 <u>Justice, including youth released on aftercare before final</u> 19 discharge.

20 (730 ILCS 5/3-2.7-10 new)

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1	Sec. 3-2.7-10. Definitions. In this Article, unless the
2	context requires otherwise:
3	"Department" means the Department of Juvenile Justice.
4	"Immediate family or household member" means the spouse,
5	child, parent, brother, sister, grandparent, or grandchild,
6	whether of the whole blood or half blood or by adoption, or a
7	person who shares a common dwelling.
8	"Juvenile justice system" means all activities by public or
9	private agencies or persons pertaining to youth involved in or
10	having contact with the police, courts, or corrections.
11	"Office" means the Office of the Independent Juvenile
12	Ombudsman.
13	"Ombudsman" means the Department of Juvenile Justice
14	Independent Juvenile Ombudsman.
15	"Youth" means any person committed by court order to the
16	custody of the Department of Juvenile Justice, including youth
17	released on aftercare before final discharge.
18	(730 ILCS 5/3-2.7-15 new)
19	Sec. 3-2.7-15. Appointment of Independent Juvenile
20	Ombudsman. The Governor shall appoint the Independent Juvenile
21	Ombudsman with the advice and consent of the Senate for a term
22	of 4 years, with the first term expiring February 1, 2017. A
23	person appointed as Ombudsman may be reappointed to one or more
24	subsequent terms. A vacancy shall occur upon resignation,
25	death, or removal. The Ombudsman may only be removed by the

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Governor for incompetency, malfeasance, neglect of duty, or 1 2 conviction of a felony. If the Senate is not in session or is 3 in recess when an appointment subject to its confirmation is 4 made, the Governor shall make a temporary appointment which 5 shall be subject to subsequent Senate approval. The Ombudsman may employ deputies to perform, under the direction of the 6 7 Ombudsman, the same duties and exercise the same powers as the 8 Ombudsman, and may employ other support staff as deemed 9 necessary. The Ombudsman and deputies must: 10 (1) be over the age of 21 years; (2) have a bachelor's or advanced degree from an accredited 11 12 college or university; and 13 (3) have relevant expertise in areas such as the juvenile 14 justice system, investigations, or civil rights advocacy as 15 evidenced by experience in the field or by academic background. 16 (730 ILCS 5/3-2.7-20 new) Sec. 3-2.7-20. Conflicts of interest. A person may not 17

18 serve as Ombudsman or as a deputy if the person or the person's 19 immediate family or household member:

(1) is or has been employed by the Department of Juvenile
 Justice or Department of Corrections within one year prior to
 appointment, other than as Ombudsman or Deputy Ombudsman;

23 (2) participates in the management of a business entity or 24 other organization receiving funds from the Department of 25 Juvenile Justice; SB2352 Enrolled - 4 - LRB098 08113 KTG 38204 b

1	(3) owns or controls, directly or indirectly, any interest
2	in a business entity or other organization receiving funds from
3	the Department of Juvenile Justice;
4	(4) uses or receives any amount of tangible goods,
5	services, or funds from the Department of Juvenile Justice,
6	other than as Ombudsman or Deputy Ombudsman; or
7	(5) is required to register as a lobbyist for an
8	organization that interacts with the juvenile justice system.
9	(730 ILCS 5/3-2.7-25 new)
10	Sec. 3-2.7-25. Duties and powers.
11	(a) The Independent Juvenile Ombudsman shall function
12	independently within the Department of Juvenile Justice with
13	respect to the operations of the Office in performance of his
14	or her duties under this Article and shall report to the
15	Governor. The Ombudsman shall adopt rules and standards as may
16	be necessary or desirable to carry out his or her duties.
17	Funding for the Office shall be designated separately within
18	Department funds. The Department shall provide necessary
19	administrative services and facilities to the Office of the
20	Independent Juvenile Ombudsman.
21	(b) The Office of Independent Juvenile Ombudsman shall have
22	the following duties:
23	(1) review and monitor the implementation of the rules
24	and standards established by the Department of Juvenile
25	Justice and evaluate the delivery of services to youth to

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1	ensure that the rights of youth are fully observed;
2	(2) provide assistance to a youth or family who the
3	Ombudsman determines is in need of assistance, including
4	advocating with an agency, provider, or other person in the
5	best interests of the youth;
6	(3) investigate and attempt to resolve complaints made
7	by or on behalf of youth, other than complaints alleging
8	criminal behavior or violations of the State Officials and
9	Employee Ethics Act, if the Office determines that the
10	investigation and resolution would further the purpose of
11	the Office, and:
12	(A) a youth committed to the Department of Juvenile
13	Justice or the youth's family is in need of assistance
14	from the Office; or
15	(B) a systemic issue in the Department of Juvenile
16	Justice's provision of services is raised by a
17	<u>complaint;</u>
18	(4) review or inspect periodically the facilities and
19	procedures of any facility in which a youth has been placed
20	by the Department of Juvenile Justice to ensure that the
21	rights of youth are fully observed; and
22	(5) be accessible to and meet confidentially and
23	regularly with youth committed to the Department and serve
24	as a resource by informing them of pertinent laws, rules,
25	and policies, and their rights thereunder.
26	(c) The following cases shall be reported immediately to

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the Director of Juvenile Justice and the Governor: 1 2 (1) cases of severe abuse or injury of a youth; 3 (2) serious misconduct, misfeasance, malfeasance, or serious violations of policies and procedures concerning 4 the administration of a Department of Juvenile Justice 5 6 program or operation; 7 (3) serious problems concerning the delivery of 8 services in a facility operated by or under contract with 9 the Department of Juvenile Justice; 10 (4) interference by the Department of Juvenile Justice 11 with an investigation conducted by the Office; and 12 (5) other cases as deemed necessary by the Ombudsman. (d) Notwithstanding any other provision of law, the 13 14 Ombudsman may not investigate alleged criminal behavior or 15 violations of the State Officials and Employees Ethics Act. If 16 the Ombudsman determines that a possible criminal act has been 17 committed, or that special expertise is required in the investigation, he or she shall immediately notify the 18 19 Department of State Police. If the Ombudsman determines that a 20 possible violation of the State Officials and Employees Ethics Act has occurred, he or she shall immediately refer the 21 22 incident to the Office of the Governor's Executive Inspector 23 General for investigation. If the Ombudsman receives a 24 complaint from a youth or third party regarding suspected abuse 25 or neglect of a child, the Ombudsman shall refer the incident 26 to the Child Abuse and Neglect Hotline or to the State Police SB2352 Enrolled - 7 - LRB098 08113 KTG 38204 b

1 <u>as mandated by the Abused and Neglected Child Reporting Act.</u>
2 <u>Any investigation conducted by the Ombudsman shall not be</u>
3 <u>duplicative and shall be separate from any investigation</u>
4 <u>mandated by the Abused and Neglected Child Reporting Act. All</u>
5 <u>investigations conducted by the Ombudsman shall be conducted in</u>
6 <u>a manner designed to ensure the preservation of evidence for</u>
7 possible use in a criminal prosecution.

8 (e) In performance of his or her duties, the Ombudsman may:
9 (1) review court files of youth;

10 <u>(2) recommend policies, rules, and legislation</u>
11 designed to protect youth;

12 (3) make appropriate referrals under any of the duties
13 and powers listed in this Section;

14 <u>(4) attend internal administrative and disciplinary</u> 15 <u>hearings to ensure the rights of youth are fully observed</u> 16 <u>and advocate for the best interest of youth when deemed</u> 17 <u>necessary; and</u>

18 (5) perform other acts, otherwise permitted or 19 required by law, in furtherance of the purpose of the 20 Office.

21 (f) To assess if a youth's rights have been violated, the 22 Ombudsman may, in any matter that does not involve alleged 23 criminal behavior, contact or consult with an administrator, 24 employee, youth, parent, expert, or any other individual in the 25 course of his or her investigation or to secure information as 26 necessary to fulfill his or her duties.

1	(730 ILCS 5/3-2.7-30 new)
2	Sec. 3-2.7-30. Duties of the Department of Juvenile
3	Justice.
4	(a) The Department of Juvenile Justice shall allow any
5	youth to communicate with the Ombudsman or a deputy at any
6	time. The communication:
7	(1) may be in person, by phone, by mail, or by any
8	other means deemed appropriate in light of security
9	concerns; and
10	(2) is confidential and privileged.
11	(b) The Department shall allow the Ombudsman and deputies
12	full and unannounced access to youth and Department facilities
13	at any time. The Department shall furnish the Ombudsman and
14	deputies with appropriate meeting space in each facility in
15	order to preserve confidentiality.
16	(c) The Department shall allow the Ombudsman and deputies
17	to participate in professional development opportunities
18	provided by the Department of Juvenile Justice as practical and
19	to attend appropriate professional training when requested by
20	the Ombudsman.
21	(d) The Department shall provide the Ombudsman copies of
22	critical incident reports involving a youth residing in a
23	facility operated by the Department. Critical incidents
24	include, but are not limited to, severe injuries that result in
25	hospitalization, suicide attempts that require medical

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1 <u>intervention</u>, sexual abuse, and escapes.

2 <u>(e) The Department shall provide the Ombudsman with</u> 3 <u>reasonable advance notice of all internal administrative and</u> 4 <u>disciplinary hearings regarding a youth residing in a facility</u> 5 <u>operated by the Department.</u>

6 <u>(f) The Department of Juvenile Justice may not discharge,</u> 7 <u>demote, discipline, or in any manner discriminate or retaliate</u> 8 <u>against a youth or an employee who in good faith makes a</u> 9 <u>complaint to the Office of the Independent Juvenile Ombudsman</u> 10 <u>or cooperates with the Office.</u>

11	(730 ILCS 5/3-2.7-35 new)
12	Sec. 3-2.7-35. Reports. The Independent Juvenile Ombudsman
13	shall provide to the General Assembly and the Governor, no
14	later than January 1 of each year, a summary of activities done
15	in furtherance of the purpose of the Office for the prior
16	fiscal year. The summaries shall contain data both aggregated
17	and disaggregated by individual facility and describe:
18	(1) the work of the Ombudsman;
19	(2) the status of any review or investigation undertaken by
20	the Ombudsman, but may not contain any confidential or
21	identifying information concerning the subjects of the reports
22	and investigations; and
23	(3) any recommendations that the Independent Juvenile
24	Ombudsman has relating to a systemic issue in the Department of
25	Juvenile Justice's provision of services and any other matters

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for consideration by the General Assembly and the Governor.

2	(730 ILCS 5/3-2.7-40 new)
3	Sec. 3-2.7-40. Complaints. The Office of Independent
4	Juvenile Ombudsman shall promptly and efficiently act on
5	complaints made by or on behalf of youth filed with the Office
6	that relate to the operations or staff of the Department of
7	Juvenile Justice. The Office shall maintain information about
8	parties to the complaint, the subject matter of the complaint,
9	a summary of the results of the review or investigation of the
10	complaint, including any resolution of or recommendations made
11	as a result of the complaint. The Office shall make information
12	available describing its procedures for complaint
13	investigation and resolution. When applicable, the Office
14	shall notify the complaining youth that an investigation and
15	resolution may result in or will require disclosure of the
16	complaining youth's identity. The Office shall periodically
17	notify the complaint parties of the status of the complaint
18	until final disposition.

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(730 ILCS 5/3-2.7-45 new)

20 <u>Sec. 3-2.7-45. Confidentiality. The name, address, or</u> 21 <u>other personally identifiable information of a person who files</u> 22 <u>a complaint with the Office, information generated by the</u> 23 <u>Office related to a complaint or other activities of the</u> 24 <u>Office, and confidential records obtained by the Office are not</u>

SB2352 Enrolled - 11 - LRB098 08113 KTG 38204 b 1 subject to disclosure under the Freedom of Information Act. The 2 Office shall disclose the records only if required by court 3 order on a showing of good cause. 4 (730 ILCS 5/3-2.7-50 new) 5 Sec. 3-2.7-50. Promotion and Awareness of Office. The 6 Independent Juvenile Ombudsman shall promote awareness among 7 the public and youth of: 8 (1) the rights of youth committed to the Department; 9 (2) purpose of the Office; 10 (3) how the Office may be contacted; 11 (4) the confidential nature of communications; and 12 (5) the services the Office provides. 13 (730 ILCS 5/3-2.7-55 new) 14 Sec. 3-2.7-55. Access to information of governmental 15 entities. The Department of Juvenile Justice shall provide the Independent Juvenile Ombudsman unrestricted access to all 16 17 master record files of youth under Section 3-5-1 of this Code. Access to educational, social, psychological, mental health, 18 substance abuse, and medical records shall not be disclosed 19 20 except as provided in Section 5-910 of the Juvenile Court Act 21 of 1987, the Mental Health and Developmental Disabilities 22 Confidentiality Act, the School Code, and any applicable 23 federal laws that govern access to those records.

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Section 99. Effective date. This Act takes effect upon

1 becoming law.