

## 99TH GENERAL ASSEMBLY State of Illinois 2015 and 2016 HB0908

by Rep. Michael J. Madigan

## SYNOPSIS AS INTRODUCED:

220 ILCS 5/8-304

from Ch. 111 2/3, par. 8-304

Amends the Public Utilities Act. Makes a technical change in a Section concerning estimated billing practices.

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1 AN ACT concerning regulation.

## Be it enacted by the People of the State of Illinois, represented in the General Assembly:

- Section 5. The Public Utilities Act is amended by changing

  Section 8-304 as follows:
- 6 (220 ILCS 5/8-304) (from Ch. 111 2/3, par. 8-304)
- Sec. 8-304. The The Commission shall conduct a comprehensive study of the estimated billing practices and policies of each major public utility providing gas or electric service. The study shall include, but not be limited to:
  - (a) an analysis of the extent to which estimated billing has occurred in each of the past 10 years and the extent to which it currently occurs and is expected to occur in the foreseeable future. Such analysis shall, to the fullest extent possible, include an examination of the circumstances in which estimated billing most frequently occurs, by time of year, geographical location, and customer class or group. Such analysis shall also specifically identify the frequency of consecutively estimated bills;
    - (b) an analysis of the reasons for estimated billing in general, the reasons for any change over time in the frequency of estimated billing, and the reason for any higher than average frequency of estimated billing during certain times of

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- 1 year, in certain geographical areas, or for particular customer
  2 classes or groups;
- 3 (c) an analysis of the method used to establish the amount 4 of an estimated bill and the extent to which such method 5 reflects changes in usage due to weather and customer 6 conservation efforts;
  - (d) an analysis of the extent to which the method used to establish the amount of an estimated bill accurately approximates actual usage and the extent to which estimated bills differ from actual usage and bills;
  - (e) an analysis of the extent to which the frequency of estimated billing and any inaccuracies resulting from the method of establishing the amount of an estimated bill, including make-up billing, contribute to customers' unwillingness or inability to pay utility bills and the utility's inability to collect actual amounts due and owing;
  - (f) identification of any and all means currently used to minimize the frequency of estimated bills and any inaccuracies in estimation methods, and a critical assessment of the adequacy and effectiveness of such means;
  - (g) identification of any incentives which exist and which tend to encourage or discourage the use of estimated billing by utilities;
- 24 (h) identification and critical assessment of all 25 alternative incentives and means by which the frequency of 26 estimated billing and the inaccuracies of estimation

- 1 procedures can be minimized, and estimation procedures
- 2 improved, giving consideration to the cost to the utilities,
- 3 including, but not limited to,
- (i) requiring the use of outside meters;
- 5 (ii) requiring utilities to read meters monthly;
- 6 (iii) requiring utilities to pay interest on the difference
- 7 between an estimated bill and the actual amount due, where the
- 8 customer pays the estimated bill, and the estimated bill
- 9 exceeds the actual amount due for such period of time.
- The completed study shall be subject to hearing and
- 11 comment. Thereafter, the Commission shall initiate rulemaking
- 12 proceedings to promulgate such rules as it believes reasonable
- and necessary to ensure the minimization of the frequency of
- 14 estimated billing and the increased accuracy of estimation
- procedures. The study shall also be provided to the General
- 16 Assembly together with any specific recommendations for
- 17 legislation which the Commission believes necessary or
- 18 beneficial.
- 19 (Source: P.A. 84-617.)