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- 1 AN ACT concerning health care facilities.
- 2 Be it enacted by the People of the State of Illinois,
- 3 represented in the General Assembly:
- 4 Section 1. Short title. This Act may be cited as the
- 5 Prompt Care Facility Registration Act.
- 6 Section 5. Findings and purpose.
- 7 (a) The Illinois General Assembly makes all of the 8 following findings:
 - (1) Hospital emergency services are not always the most appropriate level of care for patients seeking unscheduled medical care or for patients who do not have a regular physician who can treat a significant or acute medical condition not considered critical, debilitating, or life-threatening.
 - (2) Hospital emergency rooms are over-utilized and too often over-burdened with many injuries or illnesses that could be managed in a less intensive clinical setting or physician's office.
 - (3) Over-utilization of hospital emergency departments contributes to excess medical and health insurance costs.
 - (4) Prompt care facilities are a growing alternative to hospital emergency departments.
- The use of the term "urgent" or "emergi-" or a 24 similar term in a prompt care facility's posted or 25 advertised name may confuse the public and prospective 26 27 patients regarding the type of services offered relative to those provided by a hospital emergency department. 28 There is significant risk to the public health and safety 29 if persons requiring treatment for a critical 30 life-threatening condition inappropriately use prompt 31

- 1 care facilities.
- 2 (6) To control costs and ensure more appropriate
- 3 use of the health care delivery system, some managed care
- 4 entities and other health insurers require use of
- 5 alternative health care facilities such as prompt care
- facilities for certain non-critical medical emergencies.
- 7 Enrollees are not always sure about the policies and
- 8 procedures that must be followed in the use of such
- 9 facilities, especially the standards that will
- 10 differentiate between use of these facilities and a
- 11 hospital emergency department.
- 12 (7) There is a need to more clearly define the role
- and function of prompt care facilities in the health care
- 14 delivery system, and to more effectively educate health
- care payers and consumers about the most appropriate use
- of prompt care facilities.
- 17 (b) The purpose of this Act is to define the role and
- 18 function of prompt care facilities, require the registration
- 19 of such facilities, and require public education regarding
- 20 the appropriate use of such facilities.
- 21 Section 10. Definitions. For the purposes of this Act:
- "Department" means the Department of Public Health.
- 23 "Prompt care facility" means an outpatient treatment
- 24 center that (i) advertises or provides unscheduled health
- $\,$ 25 $\,$ care services and (ii) uses or advertises a facility with the
- 26 term "urgent care center", "emergi-center", or "prompt care
- 27 center" or gives the impression to the public that it
- 28 provides health care services for conditions requiring
- 29 immediate, urgent, or emergency care, as defined by the
- 30 Department.
- 31 "Prompt care facility" does not include any of the
- 32 following:
- 33 (i) A medical facility that is licensed under the

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- Hospital Licensing Act or the Ambulatory Surgical
 Treatment Center Act or any other health care institution
- 3 licensed under the laws of the State of Illinois.
 - (ii) Dispensaries and first aid stations located within business or industrial establishments maintained solely for the use of employees.
- 7 (iii) Adult foster care homes.
- 8 (iv) Places where 4 or fewer adults receive adult 9 day health services.
- 10 (v) Places at which persons receive health-related
 11 services only from relatives or legal guardians.
 - (vi) The personal residence of a terminally ill person or the personal residence of that person's relative or guardian, where that person receives hospice services.
 - (vii) All medical and health-related facilities and services that are provided to inmates in a state prison.
 - (viii) A physician office or clinic that does not advertise using the term "urgent care center", "emergi-center", or "prompt care center" or give the impression to the public that it provides health care services for conditions requiring immediate, urgent, or emergency care, as defined by the Department.
- Section 15. Registration requirement. Beginning January 1, 2004, no person shall establish, conduct, or maintain a prompt care facility without first being registered with the Department.
- Section 20. Ownership of prompt care facility. No person or entity may own a prompt care facility other than a licensed hospital, a hospital affiliate as defined under the Hospital Licensing Act, an individual licensed physician, a group of licensed physicians, or any combination thereof.

- 1 Section 25. Referral and emergency transportation plans.
- 2 As a condition of registration, each prompt care facility
- 3 must develop and implement referral and emergency
- 4 transportation plans for use in critical medical
- 5 emergencies. These plans shall include policies and
- 6 procedures for accessing the emergency medical services
- 7 system, including the use of ambulances and paramedic
- 8 personnel for transporting patients to the facility and from
- 9 the facility to hospital emergency departments, when
- 10 necessary. All policies and procedures shall be approved by
- 11 a physician licensed to practice medicine in all its branches
- 12 or the facility medical director.
- 13 Section 30. Educating the public. Prompt care
- 14 facilities must educate the public and prospective patients
- about the categories or types of services available at prompt
- 16 care facilities and their appropriate use.
- 17 Section 35. Rules. The Department shall adopt rules for
- 18 the implementation of this Act, including rules concerning
- 19 registration fees, penalties for noncompliance, and the
- 20 suspension or termination of operation of facilities that are
- 21 not registered. The Department shall adopt rules regulating
- 22 the use of the term "urgent" or "emergi-" or a similar term
- in a prompt care facility's posted or advertised name so as
- 24 to minimize, to the extent practicable, the likelihood of
- 25 confusion regarding the type of services provided by a prompt
- 26 care facility relative to those of a hospital emergency
- 27 department.
- 28 Section 90. The Department of Public Health Powers and
- 29 Duties Law of the Civil Administrative Code of Illinois is
- amended by adding Section 2310-543 as follows:

- 1 (20 ILCS 2310/2310-543 new)
- 2 <u>Sec. 2310-543. Prompt care facilities.</u>
- 3 <u>(a) The Department must define the categories or types</u>
- 4 <u>of health care services available at prompt care facilities</u>
- 5 registered pursuant to the Prompt Care Facility Registration
- 6 Act.
- 7 (b) The Department must educate the public and
- 8 prospective patients about the categories or types of health
- 9 <u>care services available at prompt care facilities and their</u>
- 10 <u>appropriate use.</u>
- 11 (c) The Department must compile data regarding the
- 12 <u>utilization of prompt care facilities and report its findings</u>
- 13 regarding their function and impact on the health delivery
- 14 system and health care costs to the Governor and the General
- 15 Assembly every 2 years on or before January 1.
- 16 Section 95. The Managed Care Reform and Patient Rights
- 17 Act is amended by adding Section 43 as follows:
- 18 (215 ILCS 134/43 new)
- 19 <u>Sec. 43. Prompt care facilities.</u>
- 20 <u>(a) A health care plan must ensure that its enrollees</u>
- 21 <u>are clearly informed about their rights and responsibilities</u>
- 22 <u>in obtaining referrals to and making appropriate use of</u>
- 23 prompt care facilities.
- 24 (b) A health care plan must review the performance of
- 25 and re-credential prompt care facilities at least once every
- 26 <u>3 years.</u>
- 27 (c) Nothing in this Section is intended to affect the
- 28 <u>rights of enrollees or relieve a health care plan of its</u>
- 29 <u>responsibilities</u> with respect to the provision of and
- 30 coverage of emergency services or treatment of an emergency
- 31 <u>medical condition</u>, as those terms are defined by this Act,
- 32 and as those responsibilities and rights are otherwise

- 1 provided under this Act, especially Section 65 of this Act.
- 2 (d) For the purposes of this Section, "prompt care
- 3 <u>facility</u>" has the meaning given to that term in the Prompt
- 4 <u>Care Facility Registration Act.</u>
- 5 Section 999. Effective date. This Act takes effect upon
- 6 becoming law.