- 1 AMENDMENT TO HOUSE BILL 4667
- 2 AMENDMENT NO. \_\_\_\_. Amend House Bill 4667 by replacing
- 3 everything after the enacting clause with the following:
- 4 "Section 5. The Public Utilities Act is amended by
- 5 changing Sections 19-105, 19-110, 19-115, and 19-120 and
- 6 adding Sections 19-125, 19-130, and 19-135 as follows:
- 7 (220 ILCS 5/19-105)
- 8 Sec. 19-105. Definitions. For the purposes of this
- 9 Article, the following terms shall be defined as set forth in
- 10 this Section.
- 11 "Alternative gas supplier" means every person,
- 12 cooperative, corporation, municipal corporation, company,
- 13 association, joint stock company or association, firm,
- 14 partnership, individual, or other entity, their lessees,
- 15 trustees, or receivers appointed by any court whatsoever,
- 16 that offers gas for sale, lease, or in exchange for other
- 17 value received to one or more customers, or that engages in
- 18 the furnishing of gas to one or more customers, and shall
- 19 include affiliated interests of a gas utility, resellers,
- 20 aggregators and marketers, but shall not include (i) gas
- 21 utilities (or any agent of the gas utility to the extent the
- 22 gas utility provides tariffed services to customers through

an agent); (ii) public utilities that are owned and operated by any political subdivision, public institution of higher education or municipal corporation of this State, or public utilities that are owned by a political subdivision, public institution of higher education, or municipal corporation and operated by any of its lessees or operating agents; (iii) residential natural gas cooperatives that are not-for-profit corporations established for the purpose of administering and operating, on a cooperative basis, the furnishing of natural gas to residences for the benefit of their members who are residential consumers of natural gas; and (iv) the ownership or operation of a facility that sells compressed natural gas at retail to the public for use only as a motor vehicle fuel and the selling of compressed natural gas at retail to public for use only as a motor vehicle fuel.

"Gas utility" means a public utility, as defined in Section 3-105 of this Act, that has a franchise, license, permit, or right to furnish or sell gas or transportation services to customers within a service area.

"Residential customer" means a customer who receives gas utility service for household purposes distributed to a dwelling of 2 or fewer units which is billed under a residential rate or gas utility service for household purposes distributed to a dwelling unit or units which is billed under a residential rate and is registered by a separate meter for each dwelling unit.

"Service area" means (i) the geographic area within which a gas utility was lawfully entitled to provide gas to customers as of the effective date of this amendatory Act of the 92nd General Assembly and includes (ii) the location of any customer to which the gas utility was lawfully providing gas utility services on such effective date.

33 <u>"Small commercial customer" means a nonresidential retail</u>
34 <u>customer of a natural gas utility who is identified by the</u>

- 1 <u>alternative gas supplier, prior to becoming a customer of the</u>
- 2 <u>alternative</u> gas supplier, as consuming 5,000 or fewer therms
- 3 of natural gas during the previous year; provided that any
- 4 <u>alternative</u> gas supplier may remove the customer from
- 5 <u>designation as a "small commercial customer" if the customer</u>
- 6 consumes more than 5,000 therms of natural gas in any
- 7 <u>calendar year after becoming a customer of the alternative</u>
- 8 gas supplier.
- 9 "Tariffed service" means a service provided to customers
- 10 by a gas utility as defined by its rates on file with the
- 11 Commission pursuant to the provisions of Article IX of this
- 12 Act.
- "Transportation services" means those services provided
- 14 by the gas utility that are necessary in order for the
- 15 storage, transmission and distribution systems to function so
- 16 that customers located in the gas utility's service area can
- 17 receive gas from suppliers other than the gas utility and
- 18 shall include, without limitation, standard metering and
- 19 billing services.
- 20 (Source: P.A. 92-529, eff. 2-8-02.)
- 21 (220 ILCS 5/19-110)
- Sec. 19-110. Certification of alternative gas suppliers.
- 23 (a) The provisions of this Section shall apply only to
- 24 alternative gas suppliers serving or seeking to serve
- 25 residential or small commercial customers and only to the
- 26 extent such alternative gas suppliers provide services to
- 27 residential <u>or small commercial</u> customers.
- 28 (b) An alternative gas supplier must obtain a
- 29 certificate of service authority from the Commission in
- 30 accordance with this Section before serving any customer or
- 31 other user located in this State. An alternative gas
- 32 supplier may request, and the Commission may grant, a
- 33 certificate of service authority for the entire State or for

- 1 a specified geographic area of the State. A person,
- 2 corporation, or other entity acting as an alternative gas
- 3 supplier on the effective date of this amendatory Act of the
- 4 92nd General Assembly shall have 180 days from the effective
- 5 date of this amendatory Act of the 92nd General Assembly to
- 6 comply with the requirements of this Section in order to
- 7 continue to operate as an alternative gas supplier.
- 8 (c) An alternative gas supplier seeking a certificate of
- 9 service authority shall file with the Commission a verified
- 10 application containing information showing that the applicant
- 11 meets the requirements of this Section. The alternative gas
- 12 supplier shall publish notice of its application in the
- official State newspaper within 10 days following the date of
- 14 its filing. No later than 45 days after the application is
- 15 properly filed with the Commission, and such notice is
- 16 published, the Commission shall issue its order granting or
- denying the application.
- 18 (d) An application for a certificate of service
- 19 authority shall identify the area or areas in which the
- 20 applicant intends to offer service and the types of services
- 21 it intends to offer. Applicants that seek to serve
- 22 residential or small commercial customers within a geographic
- 23 area that is smaller than a gas utility's service area shall
- 24 submit evidence demonstrating that the designation of this
- 25 smaller area does not violate Section 19-115. An applicant
- 26 may state in its application for certification any
- 27 limitations that will be imposed on the number of customers
- or maximum load to be served.
- 29 (e) The Commission shall grant the application for a
- 30 certificate of service authority if it makes the findings set
- 31 forth in this subsection based on the verified application
- 32 and such other information as the applicant may submit.
- 33 (1) That the applicant possess sufficient
- technical, financial, and managerial resources and

abilities to provide the service for which it seeks a certificate of service authority. In determining the level of technical, financial, and managerial resources and abilities which the applicant must demonstrate, the Commission shall consider the characteristics, including the size and financial sophistication of the customers that the applicant seeks to serve, and shall consider whether the applicant seeks to provide gas using property, plant, and equipment that it owns, controls, or operates.

- (2) That the applicant will comply with all applicable federal, State, regional, and industry rules, policies, practices, and procedures for the use, operation, and maintenance of the safety, integrity, and reliability of the gas transmission system.
- (3) That the applicant will comply with such informational or reporting requirements as the Commission may by rule establish.
- (4) That the area to be served by the applicant and any limitations it proposes on the number of customers or maximum amount of load to be served meet the provisions of Section 19-115, provided, that if the applicant seeks to serve an area smaller than the service area of a gas utility or proposes other limitations on the number of customers or maximum amount of load to be served, the Commission can extend the time for considering such a certificate request by up to 90 days, and can schedule hearings on such a request.
- (5) That the applicant will comply with all other applicable laws and rules.
- (f) The Commission shall have the authority to promulgate rules to carry out the provisions of this Section.

  Within 30 days after the effective date of this amendatory

  Act of the 92nd General Assembly, the Commission shall adopt

- 1 an emergency rule or rules applicable to the certification of
- 2 those gas suppliers that seek to serve residential customers.
- 3 Within 180 days of the effective date of this amendatory Act
- 4 of the 92nd General Assembly, the Commission shall adopt
- 5 rules that specify criteria which, if met by any such
- 6 alternative gas supplier, shall constitute the demonstration
- 7 of technical, financial, and managerial resources and
- 8 abilities to provide service required by item (1) of
- 9 subsection (e) of this Section, such as a requirement to post
- 10 a bond or letter of credit, from a responsible surety or
- 11 financial institution, of sufficient size for the nature and
- 12 scope of the services to be provided, demonstration of
- 13 adequate insurance for the scope and nature of the services
- 14 to be provided, and experience in providing similar services
- in other jurisdictions.
- 16 (Source: P.A. 92-529, eff. 2-8-02.)
- 17 (220 ILCS 5/19-115)
- 18 Sec. 19-115. Obligations of alternative gas suppliers.
- 19 (a) The provisions of this Section shall apply only to
- 20 alternative gas suppliers serving or seeking to serve
- 21 residential or small commercial customers and only to the
- 22 extent such alternative gas suppliers provide services to
- 23 residential or small commercial customers.
- 24 (b) An alternative gas supplier shall:
- 25 (1) comply with the requirements imposed on public
- 26 utilities by Sections 8-201 through 8-207, 8-301, 8-505
- and 8-507 of this Act, to the extent that these Sections
- have application to the services being offered by the
- 29 alternative gas supplier; and
- 30 (2) continue to comply with the requirements for
- 31 certification stated in Section 19-110.
- 32 (c) An alternative gas supplier shall obtain verifiable
- 33 authorization from a customer, in a form or manner approved

- by the Commission, before the customer is switched from
  another supplier.
  - (d) No alternative gas supplier shall:

- 4 (1) enter into or employ any arrangements which 5 have the effect of preventing any customer from having 6 access to the services of the gas utility in whose 7 service area the customer is located; or
  - (2) charge customers for such access.
    - (e) An alternative gas supplier that is certified to serve residential <u>or small commercial</u> customers shall not:
      - (1) deny service to a customer or group of customers nor establish any differences as to prices, terms, conditions, services, products, facilities, or in any other respect, whereby such denial or differences are based upon race, gender, or income; or
      - (2) deny service based on locality, nor establish any unreasonable difference as to prices, terms, conditions, services, products, or facilities as between localities.
  - (f) An alternative gas supplier shall comply with the following requirements with respect to the marketing, offering, and provision of products or services:
    - (1) Any marketing materials which make statements concerning prices, terms, and conditions of service shall contain information that adequately discloses the prices, terms and conditions of the products or services.
    - (2) Before any customer is switched from another supplier, the alternative gas supplier shall give the customer written information that adequately discloses, in plain language, the prices, terms, and conditions of the products and services being offered and sold to the customer.
- 33 (3) The alternative gas supplier shall provide to the customer:

1	(A) <u>accurate, timely, and</u> itemized billing
2	statements that describe the products and services
3	provided to the customer and their prices and that
4	specify the gas consumption amount and any service
5	charges and taxes; provided that this item (f)(3)(A)
6	does not apply to small commercial customers; and
7	(B) an additional statement, at least
8	annually, that adequately discloses the average
9	monthly prices, and the terms and conditions, of the
10	products and services sold to the customer; provided
11	that this item (f)(3)(B) does not apply to small
12	commercial customers; -
13	(C) refunds of any deposits with interest
14	within 30 days after the date that the customer
15	changes gas suppliers or discontinues service if the
16	customer has satisfied all of his or her outstanding
17	financial obligations to the alternative gas
18	supplier at an interest rate set by the Commission
19	which shall be the same as that required of gas
20	utilities; and
21	(D) refunds, in a timely fashion, of all
22	undisputed overpayments upon the oral or written
23	request of the customer.
24	(g) An alternative gas supplier may limit the overall
25	size or availability of a service offering by specifying one
26	or more of the following:
27	(1) a maximum number of customers and maximum
28	amount of gas load to be served;
29	(2) time period during which the offering will be
30	available; or
31	(3) other comparable limitation, but not including
32	the geographic locations of customers within the area
33	which the alternative gas supplier is certificated to
34	serve.

- 1 The alternative gas supplier shall file the terms and
- 2 conditions of such service offering including the applicable
- 3 limitations with the Commission prior to making the service
- 4 offering available to customers.
- 5 (h) Nothing in this Section shall be construed as
- 6 preventing an alternative gas supplier that is an affiliate
- 7 of, or which contracts with, (i) an industry or trade
- 8 organization or association, (ii) a membership organization
- 9 or association that exists for a purpose other than the
- 10 purchase of gas, or (iii) another organization that meets
- 11 criteria established in a rule adopted by the Commission from
- 12 offering through the organization or association services at
- prices, terms and conditions that are available solely to the
- 14 members of the organization or association.
- 15 (Source: P.A. 92-529, eff. 2-8-02.)
- 16 (220 ILCS 5/19-120)
- 17 Sec. 19-120. Commission oversight of services provided
- 18 by gas suppliers.
- 19 (a) The provisions of this Section shall apply only to
- 20 alternative gas suppliers serving or seeking to serve
- 21 residential or small commercial customers and only to the
- 22 extent such alternative gas suppliers provide services to
- 23 residential or small commercial customers.
- 24 (b) The Commission shall have jurisdiction in accordance
- 25 with the provisions of Article X of this Act to entertain and
- 26 dispose of any complaint against any alternative gas supplier
- 27 alleging that:
- 28 (1) the alternative gas supplier has violated or is
- in nonconformance with any applicable provisions of
- 30 Section 19-110 or Section 19-115;
- 31 (2) an alternative gas supplier has failed to
- 32 provide service in accordance with the terms of its
- contract or contracts with a customer or customers;

1	(3) the alternative gas supplier has violated or is
2	in nonconformance with the transportation services tariff
3	of, or any of its agreements relating to transportation
4	services with, the gas utility or municipal system
5	providing transportation services; or
6	(4) the alternative gas supplier has violated or
7	failed to comply with the requirements of Sections 8-201
8	through 8-207, 8-301, 8-505, or 8-507 of this Act as made
9	applicable to alternative gas suppliers.
10	(c) The Commission shall have authority after notice and
11	hearing held on complaint or on the Commission's own motion
12	to:
13	(1) order an alternative gas supplier to cease and
14	desist, or correct, any violation of or nonconformance
15	with the provisions of Section 19-110 or 19-115;
16	(2) impose financial penalties for violations of or
17	nonconformances with the provisions of Section 19-110 or
18	19-115, not to exceed (i) \$10,000 per occurrence or (ii)
19	\$30,000 per day for those violations or nonconformances
20	which continue after the Commission issues a
21	cease-and-desist order; and
22	(3) alter, modify, revoke, or suspend the
23	certificate of service authority of an alternative gas
24	supplier for substantial or repeated violations of or
25	nonconformances with the provisions of Section 19-110 or
26	19-115.
27	(Source: P.A. 92-529, eff. 2-8-02.)
28	(220 ILCS 5/19-125 new)
29	Sec. 19-125. Consumer education.
30	(a) The Commission shall make available upon request and

30 <u>(a) The Commission shall make available upon request and</u> 31 <u>at no charge, and shall make available to the public on the</u>

32 <u>Internet through the State of Illinois World Wide Web site:</u>

33 <u>(1) a list of all certified alternative gas</u>

1	suppliers serving residential and small commercial		
2	customers within the service area of each gas utility		
3	including, in the case of the Internet, computer links to		
4	available web sites of the certified alternative gas		
5	suppliers;		
6	(2) a list of all certified alternative gas		
7	suppliers serving residential or small commercial		
8	customers that have been found in the last 3 years by the		
9	Commission pursuant to Section 10-108 to have failed to		
10	provide service in accordance with this Act;		
11	(3) guidelines to assist customers in determining		
12	which gas supplier is most appropriate for each customer;		
13	<u>and</u>		
14	(4) Internet links to providers of information that		
15	enables customers to compare prices and services of gas		
16	utilities and alternative gas suppliers, if and when that		
17	information is available.		
18	(b) In any service area where customers are able to		
19	choose their natural gas supplier, the Commission shall		
20	require gas utilities and alternative gas suppliers to inform		
21	customers of how they may contact the Commission in order to		
22	obtain information about the customer choice program.		
23	(220 ILCS 5/19-130 new)		
24	Sec. 19-130. Commission study and report. Beginning in		
25	2003, and ending in 2007, the Commission shall prepare an		
26	annual report regarding the development of natural gas		
27	markets in Illinois. The report shall be filed by July 1 of		
28	each year with the Joint Committee on Legislative Support		
29	Services of the General Assembly and the Governor and shall		
30	be publicly available. The report shall include, at a		
31	minimum, the following information:		
32	(1) the aggregate annual demand of retail natural		
33	gas customers in the State of Illinois in the preceding		

1	calendar	year;

2.0

2.7

- (2) the total annual therms delivered and sold to retail customers in the State of Illinois by each gas utility and each alternative gas supplier in the preceding calendar year;
  - (3) the percentage of therms delivered and sold to customers in the State of Illinois in the preceding calendar year by each gas utility and each alternative gas supplier;
- 10 (4) the total number of customers in the State of
  11 Illinois served in the preceding calendar year by each
  12 gas utility and each alternative gas supplier;
- 13 (5) an analysis of the status and development of

  14 the retail natural gas market in the State of Illinois;

  15 and
- 16 (6) any other information the Commission considers
  17 significant in assessing the development of gas markets
  18 in the State of Illinois.

19 (220 ILCS 5/19-135 new)

Sec. 19-135. Single billing. It is the intent of the General Assembly that in any service area where customers are able to choose their natural gas supplier, a single billing option shall be offered to customers for both the services provided by the alternative gas supplier and the delivery services provided by the gas utility. A gas utility shall file a tariff pursuant to Article IX of this Act that allows alternative gas suppliers to issue single bills to residential and small commercial customers for both the services provided by the alternative gas supplier and the delivery services provided by the gas utility to customers; provided that if a form of single billing is being offered in a gas utility's service area on the effective date of this amendatory Act of the 92nd General Assembly, that form of

- 1 <u>single billing shall remain in effect unless and until</u>
- 2 <u>otherwise ordered by the Commission.</u>
- 3 Section 99. Effective date. This Act takes effect upon
- 4 becoming law.".