



Illinois Department of Revenue

101 West Jefferson Street
Springfield, IL 62702

December 1, 2021

Clerk John Hollman
402 State House
Springfield, Illinois 62706

Dear Mr. Hollman:

The Illinois State Collection Act requires the Department of Revenue (IDOR) to report on its efforts to assist other state agencies in collecting debt owed to the State of Illinois. Attached is a report on these activities for Fiscal Year 2021.

Throughout FY21, IDOR maintained contact with the participating state agencies to review account receivable practices and recommend procedural improvements to enhance collection efforts. IDOR Collection staff continues to work with the agencies on issues with debt collection such as:

- the importance of capturing unique identifying account information;
- timely referral of overdue accounts for collection action;
- the requirement to continue to refer debt to the Illinois Office of the Comptroller.

IDOR has contracted with and closely manages several high-quality, third-party collection firms to recover outstanding state agency debt, including tax debt. In FY21, the program has successfully recovered \$10,977,896 from an inventory of other State agencies aged receivables. IDOR continues to encourage state agencies to place their delinquent debts with our collection firms.

If you have any questions or require additional information, please contact Steven Hayes at 217-782-5195.

Sincerely

A handwritten signature in blue ink, appearing to read "Steven D. Hayes".

Steven D. Hayes, Collections Program Administrator
for Director David Harris

cc: Director, David Harris
Chief of Enforcement, Vincent Cacioppo

Revenue Debt Collection Bureau

Agency's debt accepted by the Bureau

Fiscal Year 2021: July 2020 - June 2021

Collection Firm/ State Agency	# Placed	\$ Placed	\$ Collected	C/A Fees	State Remit	Recovery Rate
Harris & Harris						
Public Health	13	\$4,920	\$0	\$0	\$0	0.00%
Racing Board	1	\$5,000	\$0	\$0	\$0	0.00%
Harris & Harris totals	14	\$9,920	\$0	\$0	\$0	0.00%
Harvard Collection Services						
Agriculture	8	\$10,198	\$746	\$114	\$632	7.31%
Board of Education	0	\$0	\$23,020	\$4,144	\$18,876	0.00%
Commerce Commission	0	\$0	\$2,005	\$285	\$1,720	0.00%
Financial & Professional Regulations	165	\$770,518	\$126,251	\$12,802	\$113,449	16.39%
Human Services	104,562	\$158,827,170	\$11,112,157	\$282,267	\$10,775,616	7.00%
Inspector General	57	\$2,175,191	\$19,319	\$955	\$18,364	0.89%
Lottery	118	\$2,485,768	\$57,925	\$10,240	\$47,684	2.33%
State Police	12	\$1,154	\$53	\$10	\$43	4.59%
Teacher Retirement System	0	\$0	\$1,843	\$332	\$1,511	0.00%
Harvard Collection Services totals	104,922	\$164,269,999	\$11,343,317	\$311,147	\$10,977,896	6.91%
Grand Totals	104,936	\$164,279,919.00	\$11,343,317.48	\$311,146.74	\$10,977,895.70	6.90%